



City of Thousand Oaks Waste Service for Single-Family and Multi-Family Dwellings with Individual Cart Service

Athens Services is the exclusive provider of scheduled collection and recycling services in Thousand Oaks. Rates are set by City Council. Service for Single-Family Dwellings (SFD) and Multi-Family Dwellings with individual cart service (MFD-I) is provided as a bundled service (trash, recycling, organics), allowing for cost-effective compliance with state mandatory recycling legislation. Contact Athens Services to subscribe or make adjustments to service, or for any solid waste collection inquiries. The Athens Sustainability Center is located at 2251 E. Thousand Oaks Blvd. for walk-ins, Mon – Fri, 8 a.m. – 5 p.m.

Call (833) 791-2377 or visit <https://athensservices.com/thousand-oaks/>

SFD and MFD-I Maximum Service Rates (Effective January 1, 2022):

Weekly Single-Family Dwelling and MFD-I service	Billing Frequency	Rate
Limited Automated Cart Service (32 gallon Garbage, 64 gallon Recyclable Materials, 96 gallon Organic Waste)	per month	\$21.93
Standard Single-Family Automated Cart Service (64 gallon Garbage, 64 gallon Recyclable Materials, 96 gallon Organic Waste)	per month	\$24.36
Single-Family Automated Cart Service with garbage cart upgrade (96 gallon Garbage, 64 gallon Recyclable Materials, 96 gallon Organic Waste)	per month	\$27.57
MFD-I Automated Cart Service with limited organics (64 gallon Garbage, 64 gallon Recyclable Materials, 32 gallon Organic Waste)	per month	\$21.93
Single-Family Dwelling and MFD-I Additional Options/fees	Billing Frequency	Rate
Senior Discount on selected service option (weekly bundle)	% of monthly charge	10.0%
On-Premise Collection, a.k.a. "Valet Service" (all Carts)	per month	\$30.00
Garbage Cart Upsize (trade 64 gallon for 96 gallon)	per month	\$3.21
Additional 64 Gallon Garbage Cart	per month	\$6.00
Additional 96 Gallon Garbage Cart	per month	\$8.00
Recyclable Materials Cart Upsize (trade 64 gallon for 96 gallon)	per month	\$0.00
Additional 64 Gallon Recyclable Materials Cart	per month	\$0.00
Additional 96 Gallon Recyclable Materials Cart	per month	\$0.00
Additional 96 Gallon Organic Waste Cart	per month	\$8.00
Move-in/Move-out Fee In Excess of the 1 Free Within 3 months of Service Start Date*	per occurrence	\$125.00
Delinquency Charge for Non-Payment of Account	% of monthly charge	5.0%
Returned Check Charge	per occurrence	\$30.00
Restart Fee for Non-Payment	per occurrence	\$35.00
Extra Large Item Pick-up	per bag	\$15.00
Extra Collection (any Cart)	per cart (same day)	\$25.00
Freon Service Fee	per unit	\$50.00
Lost or Damaged Cart Charge (in excess of 1 per 10 years)	per occurrence	\$95.00
Cart Replacement Due to Damage Caused by Service Recipient	per occurrence	\$95.00
Recyclable Materials Contamination Fee (3 or more per year)	per occurrence	\$50.00
Organic Waste Contamination Fee (3 or more per year)	per occurrence	\$50.00
Overage Fee**	per occurrence	\$25.00

Dead-Run or "Go-Back"	per occurrence	\$25.00
Cart Exchange (in excess of 1 per year)	per occurrence	\$35.00
Account Cancellation Fee for Non-Payment	per month	\$35.00
Single-Family Dwelling Green Waste Only Bin	Billing Frequency	Rate
1 Cubic Yard Container, 1 pickup per week	per month	\$46.77
2 Cubic Yard Container, 1 pickup per week	per month	\$97.90
3 Cubic Yard Container, 1 pickup per week	per month	\$108.78
4 Cubic Yard Container, 1 pickup per week	per month	\$168.61
Single-Family Dwelling Manure Bin	Billing Frequency	Rate
2 Cubic Yard Manure Container, 1 pickup per week	per month	\$300.22

Large Item Pickup

Residents living in SFD and MFD-I complexes may request up to two free collections and a total of six large items picked up per calendar year.

Large items (or "Bulky Waste") are oversized or overweight household articles that do not fit in a regular trash cart such as appliances, furniture, tires, carpets, mattresses, and similar large items, and require special handling due to their size but can be collected and transported without the assistance of special loading equipment (such as forklifts or cranes). It does not include abandoned automobiles and other vehicles.

Contact Athens Services for additional details and to schedule a free bulky item pick-up.

Household Hazardous Waste Home Collection

Household Hazardous Waste (HHW) home collection is available to residents living in single-family dwellings and MFD-I complexes free of charge and is collected on a quarterly basis.

Leftover household products that contain corrosive, toxic, ignitable, or reactive ingredients are considered Household Hazardous Waste. Products such as cleaners, oils, paint, batteries, automotive fluids, fluorescent lights and pesticides require special handling and should not be disposed in a regular trash container.

Contact Athens Services for additional information and to arrange for HHW collection.

*Move In/Out Collection Service

Within three (3) months of opening a new account, at no additional charge, each customer may request one on-call Move-In/Out Recyclable Material Collection Service for recyclable packaging materials such as flattened cardboard boxes, and bundled newspaper and packaging foam. This will be offered as a one-time service for each new account. This service shall only include Recyclable Materials, and if the Service Recipient includes Garbage in the materials set out for Collection, the Garbage shall be counted as one of the free annual Large Item Collections. A Move In/Out request beyond the first three months will incur a fee stipulated in table above.

Contact Athens Services for additional details and to schedule a free bulky item pick-up.

**Overage Fee

Overage fee applies if container is habitually overfilled. Resident has the option of upsizing or adding containers if they need additional capacity to avoid overfilling.