

# UPCOMING CHANGES TO YOUR WASTEWATER BILL



- 01** Effective July 1, 2021, single-family residential wastewater service charges, from July 1, 2021 through June 30, 2022, will be collected as a separate-line item charge on your Ventura County property tax bill. Wastewater charges for service prior to July 1, 2021 will be billed for by the City.
- 02** Commercial, industrial, apartment, and multi-family residential customers are not included in this change and will continue to receive their bill directly from the City.
- 03** This is not a rate increase.

For additional information,

please visit us at:

[www.toaks.org/ww](http://www.toaks.org/ww)

or call **(805) 449.2201**



## **WASTEWATER CHARGES ON PROPERTY TAX: Q & A**

### **Q. How will this affect tenants?**

**A.** Beginning July 1, 2021, wastewater service charges for customers residing in single-family residential, condominium, and townhomes, will appear on the Ventura County property tax bill. Tenants will no longer be billed directly. Tenants are encouraged to contact their landlord to make arrangements for future service charges.

### **Q. What do I need to do?**

**A.** Please continue to pay your City bill, which will include wastewater service charges incurred through July 1, 2021, directly to the City. Property owners that pay property tax through an impound account may want to verify with their impound agent or mortgage lender that their monthly impound payments will cover future wastewater charges.

### **Q. Will my water bill be affected?**

**A.** No.

**This is a different way of paying the same bill. This is not an increase.**

- Single-family residential customers, based inside City limits pay \$59.90 bi-monthly/\$359.40 per year.
- Single-family residential customers based outside City limits pay \$60.52 bi-monthly/\$363.12 per year.

City of

Thousand Oaks

