



City of Thousand Oaks Commercial Refuse and Recycling Services



Waste Management is the exclusive provider of commercial waste collection and recycling services in Thousand Oaks. Commercial solid waste rates are set by City Council. Recycling service is available at discounted rates (see page 4 for details), allowing for cost-effective compliance with State Mandatory Commercial Recycling legislation*. Free solid waste evaluations are also available to businesses interested in reviewing and optimizing their solid waste service.

To order or modify commercial service, or to request a free waste evaluation, contact:

Waste Management:

Phone: (805) 522-9400, Email: cslosangeles@wm.com

Commercial Cart and Bin Service (Exclusive Franchise) Solid Waste Collection Rates* (Effective 1/1/21)

Maximum Monthly Rate (\$) Per Container

Commercial Cart/Bin Service	Collections Per Week					
	1x week	2x week	3x week	4x week	5x week	6x week
34 and 55 Gallon Carts	\$36.45	\$47.00	\$67.95	\$88.90	\$109.85	\$130.80
1 ½ and 2-Yard Containers/Bins	\$136.10	\$171.80	\$243.00	\$314.20	\$385.40	\$456.60
3-Yard Containers/Bins	\$180.30	\$227.75	\$322.35	\$416.95	\$511.55	\$606.15
4-Yard Containers/Bins	\$233.15	\$296.45	\$422.55	\$548.65	\$674.75	\$800.85
5 ½ and 6-Yard Containers/Bins	\$ 360.60	\$ 455.50	\$644.70	\$833.90	\$1,023.10	\$ 1,212.30

Commercial Compactor Service	1x week	2x week	3x week	4x week	5x week	6x week
1 ½ and 2-Yard Compactor	\$207.30	\$314.20	\$456.60	\$599.00	\$741.40	\$883.80
3-Yard Compactor	\$274.90	\$416.95	\$606.15	\$795.35	\$984.55	\$1,173.75
4-Yard Compactor	\$359.25	\$548.65	\$800.85	\$1,053.05	\$1,305.25	\$1,557.45
5 ½ and 6-Yard Compactor	\$549.80	\$833.90	\$1,212.30	\$1,590.70	\$1,969.10	\$2,347.50

*See page 4 for recycling rate calculations.

Vist www.toaks.org/recycleto for more information about State Mandatory Commercial Recycling legislation and solid waste and recycling services in Thousand Oaks.



**City of Thousand Oaks
Public Works Department**



**Commercial Service (Exclusive Franchise)
Maximum Special Services Rates**

(Effective 1/1/21)

Special Charges: Commercial / Industrial / Multi-Family	
1. Delinquency for non-payment (30 days after the end of the service period being billed for, or 30 days after the billing is delivered, whichever is later.)	5% of monthly rate
2. Returned check fee	\$10.00
3. Locked Bin fees:	
Special, locking bin (one time fee)	\$30.00
Replacement lock	\$7.00
Monthly service fee to unlock bins	\$20.00
4. Bin exchange (after one free bin exchange per year)	\$50.00
5. Bin replacement due to internal burning (excessive damage)	\$125.00
6. Percent increase in collection rate where special handling is required (percentage is applied to total rate).	20%
7. Graffiti removal (per container)	\$25.00
8. Return trip fee (Inability to access container that is unsafe or hard to handle due to excess weight or improper loading when scheduled for service)	\$35.00
9. Stop service / restart fee	\$25.00
Restart fee when container(s) removed by Contractor	\$50.00
10. Commercial/industrial bulky item service (Limit two items of furniture/appliances per visit)	\$25/two items
Additional items (after first two used)	\$15 each
(Multi-family unit residents entitled to two free bulky item pickups (up to four items) per calendar year. After free pickup is used - \$25/two items, \$15 each additional item.)*	
11. Christmas tree recycling at multi-family unit complexes	92% of service rate
12. Sharps disposal by mail price of container (shipping additional \$5.95)	
1 quart - \$19.95	4.8 quart - \$29.95
1 gallon - \$28.33	2 gallon - \$39.95
3 gallon - \$53.25	6.5 gallon - \$77.95

* Note: Mobile home parks with collection at each dwelling unit shall be charged the residential multi-family dwelling unit rate.



**City of Thousand Oaks
Public Works Department**



**Commercial Roll-Off/Drop Box Service (Exclusive Franchise)
Solid Waste Collection Rates
(Effective 1/1/21)**

Maximum Rate Per Pick-up

	<u>Landfilled Materials</u>	<u>Recycled Materials</u> (source separated)
10 - Yard:	\$216.00 plus facility tipping fee	\$210.00 plus facility tipping fee
25 - Yard:	\$243.00 plus facility tipping fee	\$210.00 plus facility tipping fee
40 - Yard:	\$270.00 plus facility tipping fee	\$210.00 plus facility tipping fee
50 - Yard:	\$270.00 plus facility tipping fee	\$210.00 plus facility tipping fee
Packer:	\$360.00 plus facility tipping fee	\$335.00 plus facility tipping fee

Special Fees:

- | | |
|--|----------------------------|
| 1) Delinquency charge for non-payment of account 30 days after receipt of service: | 5% of monthly charge |
| 2) Returned Check Fee: | \$10.00 |
| 3) Service Fee | |
| Excess of posted weight (on overweight amount only): | \$50.00/ton* |
| Inability to access drop box when scheduled for pick-up: | \$50.00/run |
| Hand-sorting fee (applies to recycling load with contamination of 25% or greater) | \$10.00/ton additional fee |
| 4) Long-term bin maximum rental fee after first week of rental: | \$10.00/day |
| 5) Damaged bin: | \$100.00 |
| 6) Christmas tree recycling at multi-family unit complexes: | 92% of service rate |

Note: Facility tipping fees include landfill tipping or processing facility gate fees. Upon request, hauler required to provide written verification of disposal fees, including processing costs for recycled materials to customer within 30 days. A \$10.00 per ton special processing fee will be applied to commercial recycling loads with 25% contamination or greater. Hauler is required to notify customer when Special Fees are levied.

*Applied in addition to tipping fee on tonnage that exceeds legal hauling limits.



City of Thousand Oaks Public Works Department



Solid Waste Collection Rates Commercial Service - Exclusive Franchise

Recycling Discount Calculation Methodology

(Effective 1/1/21)

1. Calculate monthly refuse cost based on weekly trash tips.
2. For customers who have recycling service provided by a City franchised hauler, calculate monthly recycling cost based on weekly recycling tips using the refuse rate table before any discounts. For bin recycling service the rate is 31.5% of the refuse rate so calculated. For cart recycling service the rate is 52.5% of the refuse rate so calculated.
These rates reflect a one-time 5% rate adjustment (UCRA) made on July 1, 2018 due to changes in China's recycling policy and considered an uncontrollable circumstance.
3. Compare recycling tips with total tips (refuse and recycling) - if percentage of total recycling tips in comparison to total tips is 25% or greater, reduce refuse rate by 10%. If percentage is less than 25%, reduce refuse rate by 5%.
4. Add adjusted refuse cost to recycling cost for monthly rate (lines 2 and 3).

Note:

For questions about commercial rates and recycling discounts, contact:
City of Thousand Oaks Sustainability Division
Phone: (805) 449-7283
Email: gogreen@toaks.org