



March 24, 2020

Valued Community Partner-

On behalf of Los Robles Health System, we sincerely appreciate your steadfast dedication to our community. As you may have recently seen or felt, COVID-19 is changing the landscape of the country in more ways than one. In particular, COVID-19 has had significant effects on the healthcare industry. Be assured Los Robles Hospital remains a resource to the communities we serve and through our preparations and ongoing response, we will continue as such during this heightened period. At this time, supplies and needs are changing daily and with the decrease in production and manufacturing as a whole, we are asking our community for additional support in the following ways.

Donations of Personal Protective Equipment (PPE) that we are proactively sourcing includes:

- *Masks (specifically N95, Level II and Level III surgical masks)
- Isolation Gowns
- Disposable Gloves
- Protective Goggles
- Eye and/or Face Shields
- Industrial Soap
- Antibacterial and/or Disinfectant Wipes

*In regard to homemade masks, we are awaiting clarification from the CDC on the exact criteria required for production to ensure the appropriate level of protection is met. We will keep you updated and appreciate all generous efforts and sentiments as we work together to keep our team safe on the frontlines!

As required by our healthcare protocols, there are several preliminary steps that **must be completed prior to accepting a donation**. For your protection, we kindly ask that you please do not deliver or personally drop-off donations directly at the hospital (unless you have received proper authorization). If you or your organization would like to inquire further about making a donation to Los Robles Hospital, please call the HCA Far West Division Donation Helpline at (855) 815-3859 or complete the [online form](#) and we will respond as soon as possible.

We thank you greatly for your help and for allowing us to continue our mission: ***Above all else, we are committed to the care and improvement of human life.***

With heartfelt gratitude,

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