

IS YOUR FACILITY CLOSED FOR AN EXTENDED PERIOD?

DON'T FORGET TO FLUSH THE PIPES!

Re-Opening Reminder:

If your...

- Commercial
- Industrial or
- Institutional

facility was closed due to the Stay Well at Home order, we advise you to flush prior to operating.

Water delivered to homes and commercial, industrial, and institutional facilities is safe and has been treated to eliminate any viruses or bacteria. **However, stagnant water may be present in building systems that have been dormant for a significant amount of time.**

If your building has closed during Ventura County's Stay Well at Home order, it is important to adopt a proactive approach to flushing water and devices during the prolonged shutdown. Stagnant or standing water can provide conditions that favor Legionella and other biofilm-associated bacteria.

Disinfectants such as chlorine added during the water treatment process will also dissipate over time, and if you have lead pipes, it potentially could leach into stagnant water.

Properly flushing the plumbing before reoccupying these buildings is essential!

Who should Flush?



THANK YOU FOR STAYING HOME



SCHOOLS



BUSINESSES



RESTAURANTS

-Including ALL facilities that have been closed for extended period of time.-

What to Flush?

Flip to back



What to Flush?

Flush all **hot** and **cold** water fixtures to replace the water within your building's plumbing with fresh water.

Toilets



Toilets
Flush each toilet at least **twice**.



Faucets & Showers



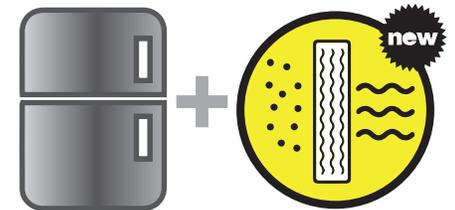
Faucets/Showers
Run **cold** water at full flow for 2 minutes, then **run hot** water until it reaches max temperature.



Fridge & Ice Maker



Other Appliances
Flush at **full flow** to ensure the system contains fresh water. If the appliance has a filter, **replace with a fresh filter**.



follow manufacturer guidelines.

Decorative Water



Decorative Water Features
Clean surfaces accordingly. **Remove all visible slime or biofilm.**



follow manufacturer guidelines.

FOR MORE INFORMATION:

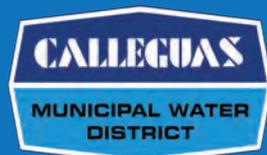


Currently, there are no standard procedures for flushing plumbing after an extended period of inactivity. The recommendations above should be considered the minimum process for flushing building plumbing upon reopening. We recommend reviewing the most current guidance provided by the EPA, CDC, and AWWA.

Helpful links can be found below.

Call the City of
Thousand Oaks at
(805) 449-2499

Calleguas
Municipal Water District:
(805) 579-7185



- 💧 **EPA's 3Ts Flushing Best Practices:**
https://www.epa.gov/sites/production/files/2018-09/documents/flushing_best_practices_factsheet_508.pdf
- 💧 **CDC's Guidance for Building Water Systems:**
<https://www.cdc.gov/coronavirus/2019-ncov/php/building-water-system.html>
- 💧 **AWWA's Shutoffs and Return to Service Guidance:**
<https://www.awwa.org/Resources-Tools/Resource-Topics/Coronavirus#10681543-shut-offs-and-return-to-service-guidance>