ADA Cards
A county-issued ADA card is required to use this service. Cards are available if riders cannot use regular public bus service. ADA eligibility certifications are available by calling (888) 667-7001.

No Show and Late Cancellation Policy
No shows and late cancellations impact our ability to provide on-time service. Reservation privileges for riders who repeatedly make late cancellations or are no shows may be limited or suspended.

Fares
DAR fares are $4.00 per trip each way. One-way, pre-paid, DAR tickets may be purchased at the City Transportation Center, City Hall Finance Customer Service, or the Goebel Adult Community Center.

Reservations
For your convenience, ADA Dial-A-Ride offers four types of reservations. Subscription and Advanced reservations receive priority scheduling. ADA Dial-A-Ride is a shared ride service and drivers may make additional stops on the way to your destination. Allow at least one hour between the requested pick-up time and the time you need to arrive.

- Subscription: For riders requiring transportation at the same time of day, to the same location on a recurring basis. Subscriptions are available for up to 90 days. Riders must call to cancel if a scheduled ride is not required.
- Advanced: Made between one day and two weeks in advance. There is a limit to the number of advanced reservations.
- Same Day: Made for same day transportation and must be reserved at least two hours in advance. Each rider can make three Same Day reservations daily.
- First Available: For trips that do not require a specific pick-up time or when we are unable to accommodate a requested time due to capacity limits, riders will be offered the first available pick-up time as determined by our computerized dispatch system. If the time offered is accepted, the ride will be booked as if it was an advanced reservation and you can expect the vehicle to arrive within 15 minutes of the agreed time. Use of First Available service requires opting-in to the RADAR notification system.

Due to demand for service, we are no longer able to accommodate a reservation requests on a demand, no reservation basis. If your scheduled trip on Dial-a-Ride involves a return ride where your return time is uncertain, for instance a doctor’s appointment, please book a reserved ride for your estimated return time. If you are running behind and will miss your scheduled return ride, please cancel it as soon as possible and use the First Available service instead.

Reservations must be a minimum of one hour apart. Last scheduled pick-up time is 30 minutes before end of service.

Never Miss Your Ride Again!
- Always have enough time to get ready
- Receive accurate estimate of vehicle arrival
- Allows you to cancel trips early enough to avoid late cancellation and no show penalties

Simply call (805) 375-5467 to opt-in with one of our customer service agents and never miss a scheduled Dial-A-Ride again!

Advanced reservations are strongly advised and can be made by calling our ride coordinators at (805) 375-5467.

Please have your ADA card number and the exact street address of the destination including apartment or suite numbers when making a reservation.

City Transportation Center
260 South Ranchito Road
Thousand Oaks, CA 91361

City Transportation Center
260 South Ranchito Road
Thousand Oaks, CA 91361

Thousand Oaks Transit
Bus service
Monday - Saturday
Senior and ADA Dial-A-Ride service
Monday - Sunday
(805) 375-5473 - Bus Information
(805) 375-5467 - Dial-A-Ride Information
www.totransit.org

Simi Valley Transit
Bus service
Monday - Saturday
Senior and ADA Dial-A-Ride service
Saturday - Monday
(805) 833-0645 - General Information
www.simivalleytransit.org

Moorepark City Transit
Bus service
Monday - Friday
Senior and ADA Dial-A-Ride service
Monday - Saturday
(805) 375-5473 - Bus Information
(805) 375-5467 - Dial-A-Ride Information
www.moorepark.gov/transit

City of Westlake Village
Senior and disabled Dial-A-Ride service
Monday - Sunday
(805) 375-5467 - Dial-A-Ride Information
www.wlv.org

Oak Park
Senior and ADA Dial-A-Ride service
Monday - Sunday
(805) 375-5467 - Dial-A-Ride Information
www.totransit.org

City of Agoura Hills
General Public Dial-A-Ride service
Monday - Saturday
(818) 707-2005 - Dial-A-Ride Information
www.ci.agoura-hills.ca.us

Camarillo Area Transit
Bus and Trolley Service
Monday - Saturday
General Public Dial-A-Ride service
Monday - Sunday
(805) 986-4228 - General Information
www.ci.camarillo.ca.us

East County Transit Alliance
InterCity
Senior and ADA Dial-A-Ride service
Monday - Friday
(800) 375-5467 - Dial-A-Ride Information
www.ecta.org

VCTC Intercity
Intercity bus service for Ventura Co.
Monday - Saturday
(800) 438-1112
www.GoVentura.org

Gold Coast Transit
GO ACCESS
(805) 487-4222
www.goldcoasttransit.org

LA ACCESS
ADA Dial-A-Ride services for Los Angeles County
Monday - Sunday
(800) 833-1295
www.laalaccess.org

Metro
Route 161
Bus service from Thousand Oaks and Westlake Village to Woodland Hills
Monday - Saturday
(323) 812-METRO
www.metro.net

LADOT
Commuter Express 422/423
Bus service between Thousand Oaks and Agoura Hills to downtown Los Angeles
Monday - Friday
(818) 694-2273
www.ladottransit.com

Metrolink
Ventura County Line
Train service to downtown Los Angeles from Oxnard, Camarillo, Moorpark, and Simi Valley
(800) 371-LINK
www.metrolinktrains.com

No Show and Late Cancellation Policy
No shows and late cancellations impact our ability to provide on-time service. Reservation privileges for riders who repeatedly make late cancellations or are no shows may be limited or suspended.

Fares
DAR fares are $4.00 per trip each way. One-way, pre-paid, DAR tickets may be purchased at the City Transportation Center, City Hall Finance Customer Service, or the Goebel Adult Community Center.

Reservations
For your convenience, ADA Dial-A-Ride offers four types of reservations. Subscription and Advanced reservations receive priority scheduling. ADA Dial-A-Ride is a shared ride service and drivers may make additional stops on the way to your destination. Allow at least one hour between the requested pick-up time and the time you need to arrive.

- Subscription: For riders requiring transportation at the same time of day, to the same location on a recurring basis. Subscriptions are available for up to 90 days. Riders must call to cancel if a scheduled ride is not required.
- Advanced: Made between one day and two weeks in advance. There is a limit to the number of advanced reservations.
- Same Day: Made for same day transportation and must be reserved at least two hours in advance. Each rider can make three Same Day reservations daily.
- First Available: For trips that do not require a specific pick-up time or when we are unable to accommodate a requested time due to capacity limits, riders will be offered the first available pick-up time as determined by our computerized dispatch system. If the time offered is accepted, the ride will be booked as if it was an advanced reservation and you can expect the vehicle to arrive within 15 minutes of the agreed time. Use of First Available service requires opting-in to the RADAR notification system.

Due to demand for service, we are no longer able to accommodate a reservation requests on a demand, no reservation basis. If your scheduled trip on Dial-a-Ride involves a return ride where your return time is uncertain, for instance a doctor’s appointment, please book a reserved ride for your estimated return time. If you are running behind and will miss your scheduled return ride, please cancel it as soon as possible and use the First Available service instead.

Reservations must be a minimum of one hour apart. Last scheduled pick-up time is 30 minutes before end of service.
Welcome Aboard
Thousand Oaks Transit (TOT) provides ADA para-transit service for disabled passengers unable to use public transportation, weekdays from 6:00 a.m. - 7:00 p.m. and weekends from 8:00 a.m. - 7 p.m. ADA service is provided to the City of Thousand Oaks, Westlake Village, and the county’s unincorporated areas of Newbury Park, Oak Park, Ventura Park, Lynn Ranch, Rolling Oaks, Hidden Valley Village, and the county’s unincorporated areas of Newbury Park, Westlake Village, Oak Park, Ventura Park, Lynn Ranch, Rolling Oaks, Hidden Valley Village, and Lake Sherwood.

Important ADA Dial-A-Ride Tips
- As a courtesy to other passengers, please be ready to leave at least 15 minutes before the scheduled pick-up time. We strive to pick riders up within 15 minutes of the requested time and drivers may arrive up to 15 minutes early. Drivers will only wait 5 minutes after arriving before leaving for the next location. If you miss a ride you must make a new reservation.
- Riders may bring full fare companion. Seating requests for companions must be made at the same time a reservation is booked and are accommodated on a space available basis.
- All TOT vehicles are equipped to accommodate riders using mobility devices. Drivers will assist with boarding and exiting the vehicle and will secure mobility devices. Please notify the ride coordinator if you have a mobility device when making a reservation.
- Drivers will assist riders with up to three bags and small items no larger than the size of a standard shopping bag, each weighing 20 pounds or less. For safety reasons, drivers will not transport heavy or bulky items.
- TOT will provide door-to-door service upon request. If assistance is needed from your home to the vehicle and back, alert the ride coordinator when making a reservation.
- Drivers are not allowed to change drop off locations, make intermediate stops, or take vehicles through drive-thru lines.
- Strollers, walkers, shopping carts, and large items that may block aisles, take up seats or a passenger cannot carry, fold and stow are not permitted.

For more information, visit tottransit.org or call (805) 375-5467.

If you have a compliment, concern, or issue, please contact the General Manager at (805) 375-5467.

Persons with Disabilities
All vans are equipped to accommodate mobility devices that comply with ADA guidelines.

Personas con discapacidades
Todos los autobuses están equipados para acomodar sillas de ruedas y scooters de tres ruedas que cumplan con las pautas de ADA.

Important ADA Dial-A-Ride Tips
- As a courtesy to other passengers, please be ready to leave at least 15 minutes before the scheduled pick-up time. We strive to pick riders up within 15 minutes of the requested time and drivers may arrive up to 15 minutes early. Drivers will only wait 5 minutes after arriving before leaving for the next location. If you miss a ride you must make a new reservation.
- Riders may bring full fare companion. Seating requests for companions must be made at the same time a reservation is booked and are accommodated on a space available basis.
- All TOT vehicles are equipped to accommodate riders using mobility devices. Drivers will assist with boarding and exiting the vehicle and will secure mobility devices. Please notify the ride coordinator if you have a mobility device when making a reservation.
- Drivers will assist riders with up to three bags and small items no larger than the size of a standard shopping bag, each weighing 20 pounds or less. For safety reasons, drivers will not transport heavy or bulky items.
- TOT will provide door-to-door service upon request. If assistance is needed from your home to the vehicle and back, alert the ride coordinator when making a reservation.
- Drivers are not allowed to change drop off locations, make intermediate stops, or take vehicles through drive-thru lines.
- Strollers, walkers, shopping carts, and large items that may block aisles, take up seats or a passenger cannot carry, fold and stow are not permitted.

For more information, visit tottransit.org or call (805) 375-5467.

If you have a compliment, concern, or issue, please contact the General Manager at (805) 375-5467.

Persons with Disabilities
All vans are equipped to accommodate mobility devices that comply with ADA guidelines.

Personas con discapacidades
Todos los autobuses están equipados para acomodar sillas de ruedas y scooters de tres ruedas que cumplan con las pautas de ADA.

Important ADA Dial-A-Ride Tips
- As a courtesy to other passengers, please be ready to leave at least 15 minutes before the scheduled pick-up time. We strive to pick riders up within 15 minutes of the requested time and drivers may arrive up to 15 minutes early. Drivers will only wait 5 minutes after arriving before leaving for the next location. If you miss a ride you must make a new reservation.
- Riders may bring full fare companion. Seating requests for companions must be made at the same time a reservation is booked and are accommodated on a space available basis.
- All TOT vehicles are equipped to accommodate riders using mobility devices. Drivers will assist with boarding and exiting the vehicle and will secure mobility devices. Please notify the ride coordinator if you have a mobility device when making a reservation.
- Drivers will assist riders with up to three bags and small items no larger than the size of a standard shopping bag, each weighing 20 pounds or less. For safety reasons, drivers will not transport heavy or bulky items.
- TOT will provide door-to-door service upon request. If assistance is needed from your home to the vehicle and back, alert the ride coordinator when making a reservation.
- Drivers are not allowed to change drop off locations, make intermediate stops, or take vehicles through drive-thru lines.
- Strollers, walkers, shopping carts, and large items that may block aisles, take up seats or a passenger cannot carry, fold and stow are not permitted.

For more information, visit tottransit.org or call (805) 375-5467.

If you have a compliment, concern, or issue, please contact the General Manager at (805) 375-5467.