



City of Thousand Oaks

Curbside Refuse and Recycling Services

The City of Thousand Oaks is pleased to offer our residents a variety of refuse service options, with corresponding volume-based charges. Service options and the associated charges are listed below. Your neighborhood trash hauler is available to answer questions and make adjustments to your service.

Thousand Oaks & Westlake Areas: Waste Management / G.I. Industries
(805) 522-9400, e-mail: cslosangeles@wm.com

Newbury Park Area: Newbury Disposal / E.J. Harrison
(800) 418-7274, e-mail: customerservice@ejharrison.com

Single-Family Residence Weekly Service (effective 1/1/2020):

Basic Service:	\$35.78 / month
<ul style="list-style-type: none"> • One 64-gallon cart for solid waste (trash) • One 96-gallon cart for yard trimmings • One 64-gallon cart for recyclables 	
Additional Service Options:	
Trash cart exchange (trade 64 for 96-gallon cart):	\$3.00 / month
Add an additional 64-gallon trash cart:	\$5.00 / month
Add an additional 96-gallon trash cart:	\$8.00 / month
Add an additional 96-gallon yard trimmings cart:	\$3.50 / month
Recyclables cart exchange (trade 64 for 96-gallon cart):	No charge
Add an additional 64-gallon recyclables cart:	No charge
Add an additional 96-gallon recyclables cart:	\$3.00 / month
Limited Service (without yard trimmings service)	
<ul style="list-style-type: none"> • One 33-gallon cart for solid waste (trash) • One 64-gallon cart for recyclables 	\$27.27 / month
Limited Service (with yard trimmings service)	
<ul style="list-style-type: none"> • One 33-gallon cart for solid waste (trash) • One 96-gallon cart for yard trimmings • One 64-gallon cart for recyclables 	\$34.02 / month

Multi-Family Dwelling Unit Weekly Service

<ul style="list-style-type: none"> • One 64-gallon cart for solid waste (trash) • One 64-gallon cart for recyclables • Yard trimmings service not included 	
Individual Billing:	\$29.83 / month
Centralized Billing:	\$26.09 / month

Discounts

Senior Discount:	\$3.00 / month
<ul style="list-style-type: none"> • Residents who are heads of household and are at least 62 years of age may receive the discount at any service level. Contact your neighborhood trash hauler to apply. 	

Special Charges

Service Changes:	\$5.00 per change*
* Customers may change service levels one time during the calendar year at no charge.	
Move in / move out fee	\$15.00
Delinquency charge for non-payment of account	5% of monthly charge
Returned check charge	\$10.00
Stop service / restart fee	\$5.00
Extra item pick-up	\$3.00 / bag \$5.00 / cart (same day)
Freon service fee	\$10.00 / unit
Lost or damaged cart charge	\$50.00

Bulky Item Pickup

Residents living in single family homes, apartments, condominiums and mobile home parks may request up to two free collections and a total of four bulky items picked up per calendar year.

Bulky items are oversized or overweight household articles that do not fit in your trash cart, i.e. stoves, water heaters, washers, dryers, televisions, computers, furniture, etc. Some limitations apply. Contact your neighborhood trash hauler for additional details and to schedule a free bulky item pick-up.