Advanced reservations are strongly advised and can be made by calling our ride coordinators at (805) 375-5467.

Please have your ADA card number and the exact street address of the destination including apartment or suite numbers when making a reservation.

No Show and Late Cancellation Policy

No shows and late cancellations impact our ability to provide on-time service. Reservation privileges for riders who repeatedly make late cancellations or are no shows may be limited or suspended.

Fares

DAR fares are $3.00 per trip each way. One-way, pre-paid, DAR tickets may be purchased at the City Transportation Center, City Hall Finance Customer Service, or the Goebel Adult Community Center. ADA cardholders ride for free on TOT buses.

ADA Cards

A county-issued ADA card is required to use this service. Cards are available if riders cannot use regular public bus service. ADA eligibility certifications are available by calling (888) 667-7001.

Additional information is available online at: www.goventura.org/getting-around/ada-certification

Never miss your ride again! Use our new vehicle tracking capability, mobi.

Visit thebus.mobi and follow the prompts to access vehicle location on local maps.

Reservations

For your convenience, ADA Dial-A-Ride offers four types of reservations. Subscription and Advanced reservations receive priority scheduling. ADA Dial-A-Ride is a shared ride service and drivers may make additional stops on the way to your destination. Allow at least one hour between the requested pick-up time and the time you need to arrive.

- **Subscription:** For riders requiring transportation at the same time of day, to the same location on a recurring basis. Subscriptions are available for up to six months. Riders must call to cancel if a scheduled ride is not required.
- **Advanced:** Made between one day and two weeks in advance. There is no limit to the number of advanced reservations.
- **Same Day:** Made for same day transportation and must be reserved at least two hours in advance. Each rider can make three Same Day reservations daily.
- **Demand:** Rides without advance notice. Limited to two per day. Requests are not accepted before 7:00 a.m. weekdays and 9:00 a.m. weekends or between 1:00 p.m. - 3:00 p.m. weekdays except for medically necessary trips. Requests incur a $1.00 convenience fee (fee waived for medically necessary trips when return time is uncertain).

Reservations must be a mimimum of one hour apart. Last scheduled pick-up time is 30 minutes before end of service (6:00 p.m. for Demand requests). Demand request riders must wait 30 minutes after drop-off before requesting another Demand reservation.

Public Transit Providers

City Transportation Center
265 South Rancho Road
Thousand Oaks, CA 91361

Thousand Oaks Transit
Bus service
Monday - Saturday
Senior and ADA Dial-A-Ride service
Monday - Sunday
(805) 375-5473 - Bus Information
(805) 375-5467 - Dial-A-Ride Information
www.totransit.org

Simi Valley Transit
Bus service
Monday - Saturday
Senior and ADA Dial-A-Ride service
Monday - Saturday
(805) 583-6456 - General Information
www.simivalley.org/transit

Moorpark City Transit
Bus service
Monday - Friday
Senior and ADA Dial-A-Ride service
Monday - Friday
(805) 375-5473 - Bus Information
(805) 375-5467 - Dial-A-Ride Information
www.moorparkca.gov/transit

Camarillo Area Transit
Bus and Trolley Service
Monday - Saturday
General Public Dial-A-Ride service
Monday - Sunday
(805) 988-4228 - General Information
www.ci.camarillo.ca.us

City of Westlake Village
Senior and disabled Dial-A-Ride service
Monday - Sunday
(805) 375-5467 - Dial-A-Ride Information
www.wlv.org

Oak Park
Senior and ADA Dial-A-Ride service
Monday - Sunday
(805) 375-5467 - Dial-A-Ride Information
www.totransit.org

City of Agoura Hills
General Public Dial-A-Ride service
Monday - Saturday
(818) 707-2005 - Dial-A-Ride Information
www.ci.agoura-hills.ca.us

East County Transit Alliance
(CONNECT)
InterCity Senior and ADA Dial-A-Ride
Monday - Friday
(805) 375-5467 - Dial-A-Ride Information
www.totransit.org

VCTC Intercity
Intercity bus service for Ventura Co.
Monday - Saturday
(800) 438-1112
www.GoVentura.org

Gold Coast Transit/GO ACCESS
(Ojai, Oxnard, Pt. Hueneme, Ventura)
Bus service
Monday - Sunday
Senior and ADA Dial-A-Ride service
Monday - Sunday
(805) 487-4222
www.goldcoasttransit.org

LA ACCESS
ADA Dial-A-Ride services for Los Angeles County
Monday - Sunday
(800) 883-1295
http://accessla.org

Metro
Route 161
Bus service from Thousand Oaks and Westlake Village to Woodland Hills
Monday - Saturday
(323) GO-METRO
www.metro.net

LADOT
Commuter Express 422/423
Bus service between Thousand Oaks and Agoura Hills to downtown Los Angeles
Monday - Friday
(818) 808-2273
www.ladottransit.com

Metrolink
Ventura County Line
Train service to downtown Los Angeles from Oxnard, Camarillo, Moorpark, and Simi Valley
(800) 371-LINK
www.metrolinktrains.com

totransit.org

City of Thousand Oaks TRANSIT

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Effective August 1, 2018

THOUSAND OAKS TRANSIT

ADA DIAL-A-RIDE