For more information, visit totransit.org or call (805) 375-5467.

If you have a compliment, concern, or issue, please contact the General Manager at (805) 375-5467.

ADA cardholders ride for free on TOT buses.

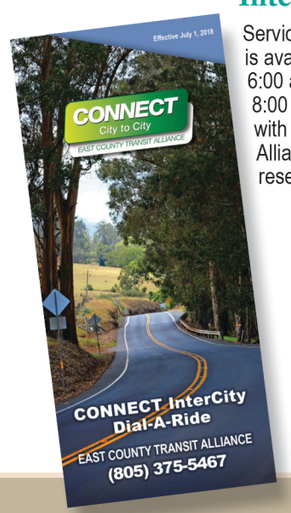
Welcome Aboard

Thousand Oaks Transit (TOT) provides ADA para-transit service for disabled passengers unable to use public transportation, weekdays from 5:00 a.m. - 8:00 p.m. and weekends from 8:00 a.m. - 8:00 p.m.

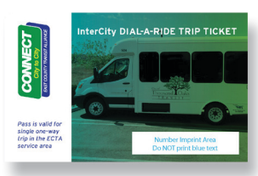
ADA service is provided to the City of Thousand Oaks, Westlake Village, and the county's unincorporated areas of Newbury Park, Oak Park, Ventu Park, Lynn Ranch, Rolling Oaks, Hidden Valley and Lake Sherwood.

Modified service hours on selected holidays.

InterCity Service



Service to neighboring communities is available weekdays from 6:00 a.m. - 6:00 p.m. and Saturday 8:00 a.m. - 6:00 p.m. in cooperation with the East County Transit Alliance (ECTA). 24-hour advance reservations are required.



Important ADA Dial-A-Ride Tips

- As a courtesy to other passengers, please be ready to leave at least 15 minutes before the scheduled pick-up time. We strive to pick riders up within 15 minutes of the requested time (45 minutes for Demand reservations) and drivers may arrive up to 15 minutes early. Drivers will only wait 5 minutes after arriving before leaving for the next location. If you miss a ride you must make a new reservation.
- Riders may bring one full fare non-DAR cardholder companion. Seating requests for companions must be made at the same time a reservation is booked and are accomodated on a space available basis.
- All TOT vehicles are equipped to accommodate riders using mobility devices. Drivers will assist with boarding and exiting the vehicle and will secure mobility devices. Please notify the ride coordinator if you have a mobility device when making a reservation.
- Drivers will assist riders with up to three bags and small items no larger than the size of a standard shopping bag, each weighing 20 pounds or less. For safety reasons, drivers will not transport heavy or bulky items.
- TOT will provide door-to-door service upon request. If assistance is needed from your home to the vehicle and back, alert the ride coordinator when making a reservation. Drivers are not allowed to change drop off locations, make intermediate stops, or take vehicles through drive-thru lines.
- Strollers, walkers, shopping carts, and large items that may block aisles, take up seats or a passenger cannot carry, fold and stow are not permitted.

Persons with Disabilities

All vans are equipped to accommodate mobility devices that comply with ADA guidelines.

Personas con discapacidades

Todos los autobuses están equipados para acomodar sillas de ruedas y scooters de tres ruedas que cumplan con las pautas de ADA.

殘障人士

所有公車均依照《美國殘障法 ADA 的規定，配備便於輪椅及三輪電單車使用者搭乘的無障礙設施。

Service Animals

TOT fully complies with Federal Transit Administration guidelines for the transportation of qualified service animals. Service animals must be on a harness or leash at all times when on-board. Support animals and pets must be in DOT approved carrier which fits on lap or under the seat.

Title VI Policy

The City of Thousand Oaks is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

No person or group of persons will be discriminated against with regard to fares, routing, scheduling, or quality of transportation service that the City of Thousand Oaks furnishes, on the basis of race, color or national origin. Frequency of service, age and quality of vehicles assigned to routes, quality of stations serving Thousand Oaks, and locations or routes will not be determined on the basis of race, color or national origin.

For additional information on the City of Thousand Oaks' obligation regarding non-discrimination, please contact:

Transit Program Manager, City of Thousand Oaks (805) 449-2400

Política del Título VI

La ciudad de Thousand Oaks está comprometida a garantizar que ninguna persona sea excluida de participar o se le niegue el beneficio de sus servicios por motivos de raza, color o nacionalidad de origen, como lo establece la protección del Título VI de la Ley de Derechos Civiles de 1964 y sus enmiendas.

Ninguna persona o grupo de personas podrá ser objeto de discriminación con respecto a la tarifa, la ruta, la programación o la calidad del servicio de transporte que la ciudad de Thousand Oaks proporciona, por motivos de raza, color o nacionalidad de origen. La frecuencia del servicio, la edad y la calidad de los vehículos asignados a las rutas, la calidad de las estaciones que sirven a la ciudad de Thousand Oaks y los destinos y rutas, no serán determinados con base en la raza, el color o la nacionalidad de origen.

Para obtener información adicional acerca de las obligaciones y responsabilidades de la ciudad de Thousand Oaks con respecto a la no discriminación, comuníquese con:

Administrador del programa de tránsito, Ciudad de Thousand Oaks (805) 449-2400

民權法第六篇政策

千橡市政府 City of Thousand Oaks 致力確保每個人均受1964年《民權法》第六篇 Title VI of the Civil Rights Act of 1964 修訂條款的保障，不因種族、膚色或原始國籍而被拒絕參與或享有本市所提供的服務。

任何人或群體在使用千橡市所提供的交通服務時，都不會因種族、膚色或原始國籍而遭受票價、路線、時刻表或服務品質等方面的歧視。服務頻率、各路線所分配的車輛年齡和品質、千橡市內的車站品質、停靠地點及行車路線均不以種族、膚色或原始國籍而定。

若想了解千橡市政府在反歧視方面的其他職責，請聯絡：

運輸方案經理 Transit Program Manager
City of Thousand Oaks (805) 449-2400