



CITY OF THOUSAND OAKS

Spotlight on Homelessness

a discussion. . .

JOB LOSS DIVORCE ADDICTION MENTAL HEALTH ISSUES

1,152 *Ventura County*

CHRONIC ILLNESS ELDERLY VETERANS FAMILIES TEENS

SINGLE PARENTS DOMESTIC ABUSE RELEASED FROM

57,794 *Los Angeles County*

PRISON CHILDREN CHRONIC HOMELESSNESS SHORT-TERM

134,278 *State of California*

LIVING IN CARS MOTELS STREETS OPEN SPACE. . .



How Do We Make a Difference?



We work together...

Thousand Oaks: A Safety Net

*Shelter
30-40
night*

Lutheran
Social
Services

County of
Ventura

Other
Faith-Based
& Non-Profit
Organizations

*Meals
75-80
day*

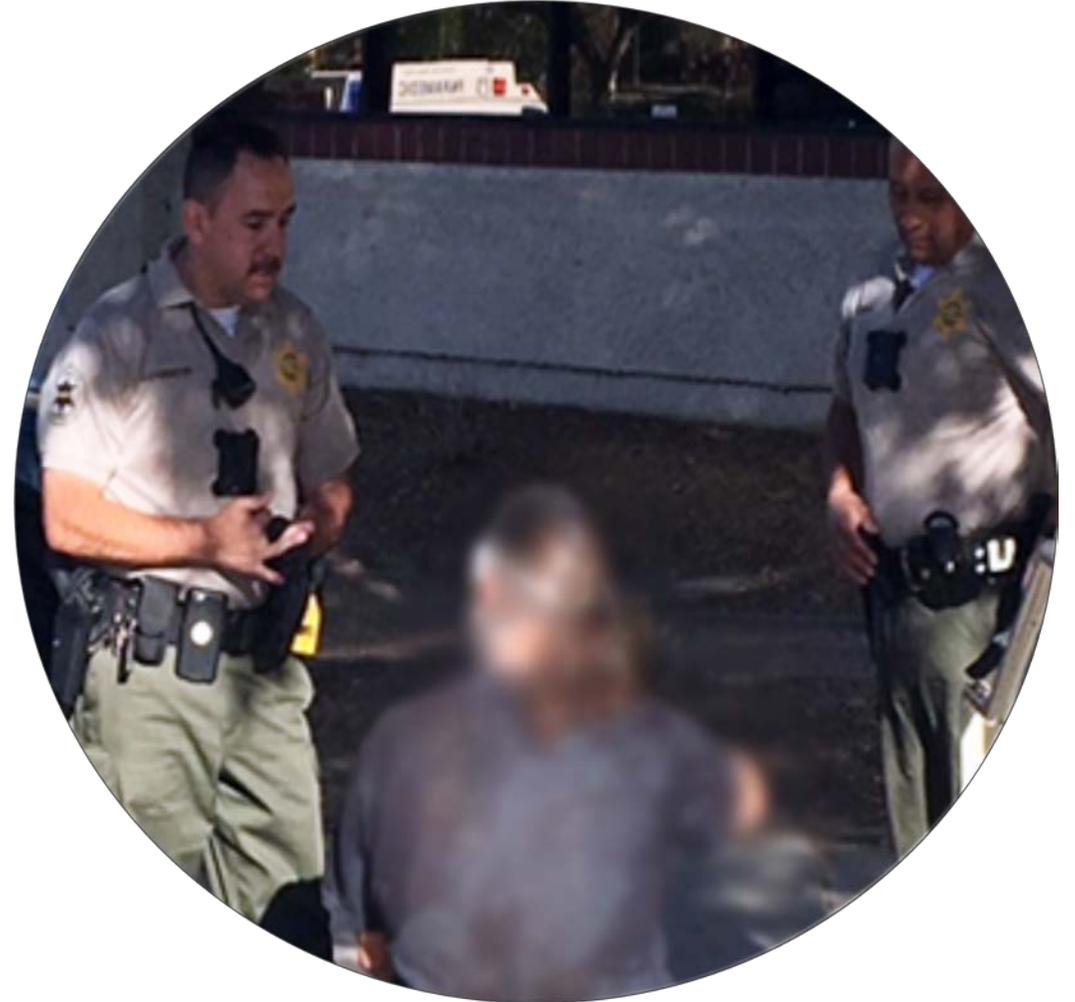
Police
Department

City of
Thousand Oaks



Thousand Oaks Police Department

- Homelessness is a condition, not a crime
- Police involvement is a short-term solution to a complex issue
- 60 percent of patrol officers contact homeless individuals two or more times per shift
- 85 calls per month related to homelessness
- A primary front-line link to social services



Reaching Vulnerable Populations

- TOPD's Vulnerable Populations Officer works closely with social services agencies
- Lutheran Services, County of Ventura staff accompany officer during weekly outreach
- Mental health and addiction issues are prevalent
- 135 contacts per month



Examining Local Challenges

In 2017, TOPD initiated bi-monthly stakeholder meetings to address local priorities:

- Public Education
- Addressing service resistance
- Access to meals and shelters
- City priority program
- Addressing sanitation issues

STATE AND COUNTY
OFFICIALS PUBLIC
LIBRARY PUBLIC
CITY LEADERSHIP
FAITH-BASED GR
MEDIA SOCIAL S
CRPD COSCA RAN
LAW ENFORCEMENT
LEGISLATIVE AFFAIRS...





Giving to panhandlers can do more harm than good.

Make Your Spare Change Count

is a public education campaign that encourages all of us make a meaningful impact by giving instead to local social service groups.



SUPPORT THESE ORGANIZATIONS THAT MAKE A DIFFERENCE

Lutheran Social Services (Homeless Care)

80 E. Hillcrest Drive #101

(805) 497-6207

Many Mansions, Inc. (Housing)

1459 E. Thousand Oaks Blvd.

(805) 496-4948

Ventura County Mental Health Services

1459 E. Thousand Oaks Blvd. Suite #E

(805) 494-8280

Salvation Army

1407 E. Los Angeles Ave. Simi Valley

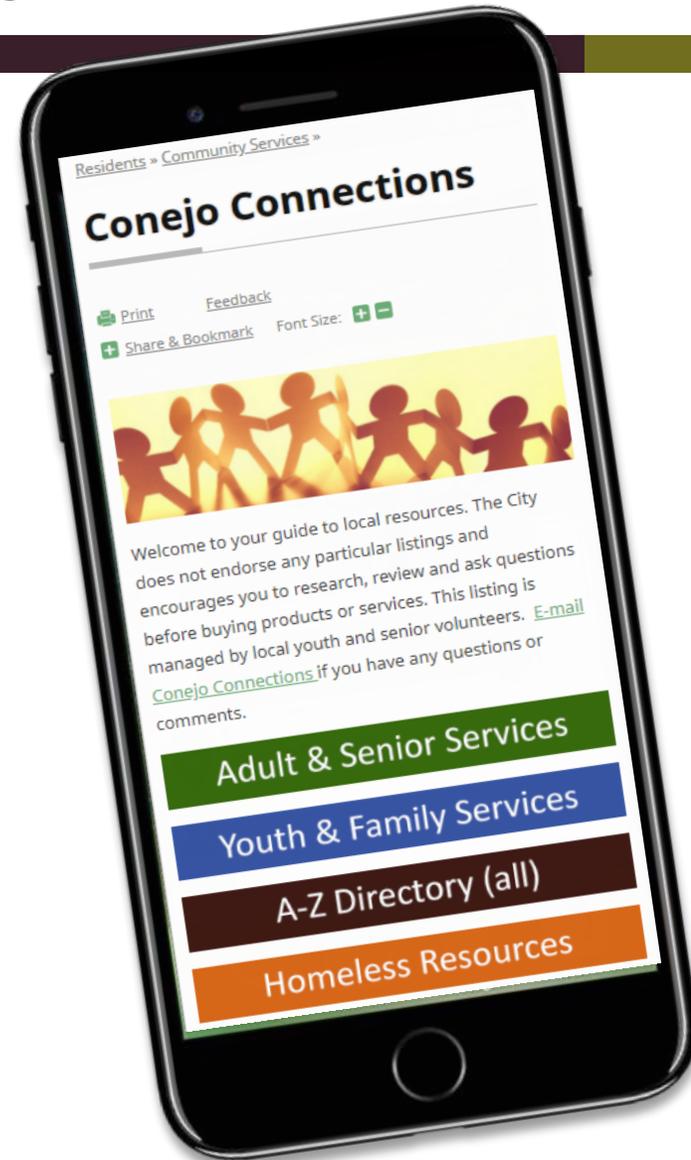
(805) 527-1070

For a list of additional social services providers, please visit www.toaks.org/panhndling



Online Resource: Conejo Connections

- Collaboration with community partners and TOPD
- New section on City's public website with quick links to local resources
- Provides access to local social service contacts for adults and seniors, youth and families
- Homeless Resources tab links to County/TOPD handout



Public Works

- Addresses the health and safety issues that result from homelessness
- Helps ensure public access to public areas
- Protects open space from environmental hazards
- Coordinates with Police, CRPD, COSCA, CalTrans, and other social service agencies



Public Works

Recent actions include:

- Collaborated on clean-up efforts
- Installed enhanced lighting and additional trash receptacles in key areas
- Created greater visibility with trimming, planting and ground cover
- Participate on TOPD stakeholders collaborative



Before



After

Public Libraries

- Public access to computers and information is key for many homeless individuals.
- Library has taken steps to address patron concerns and works to provide safe, compatible public spaces.



Community Development Grants

\$184,339
Funds Distributed



Collaboration, Partnerships and the CoC

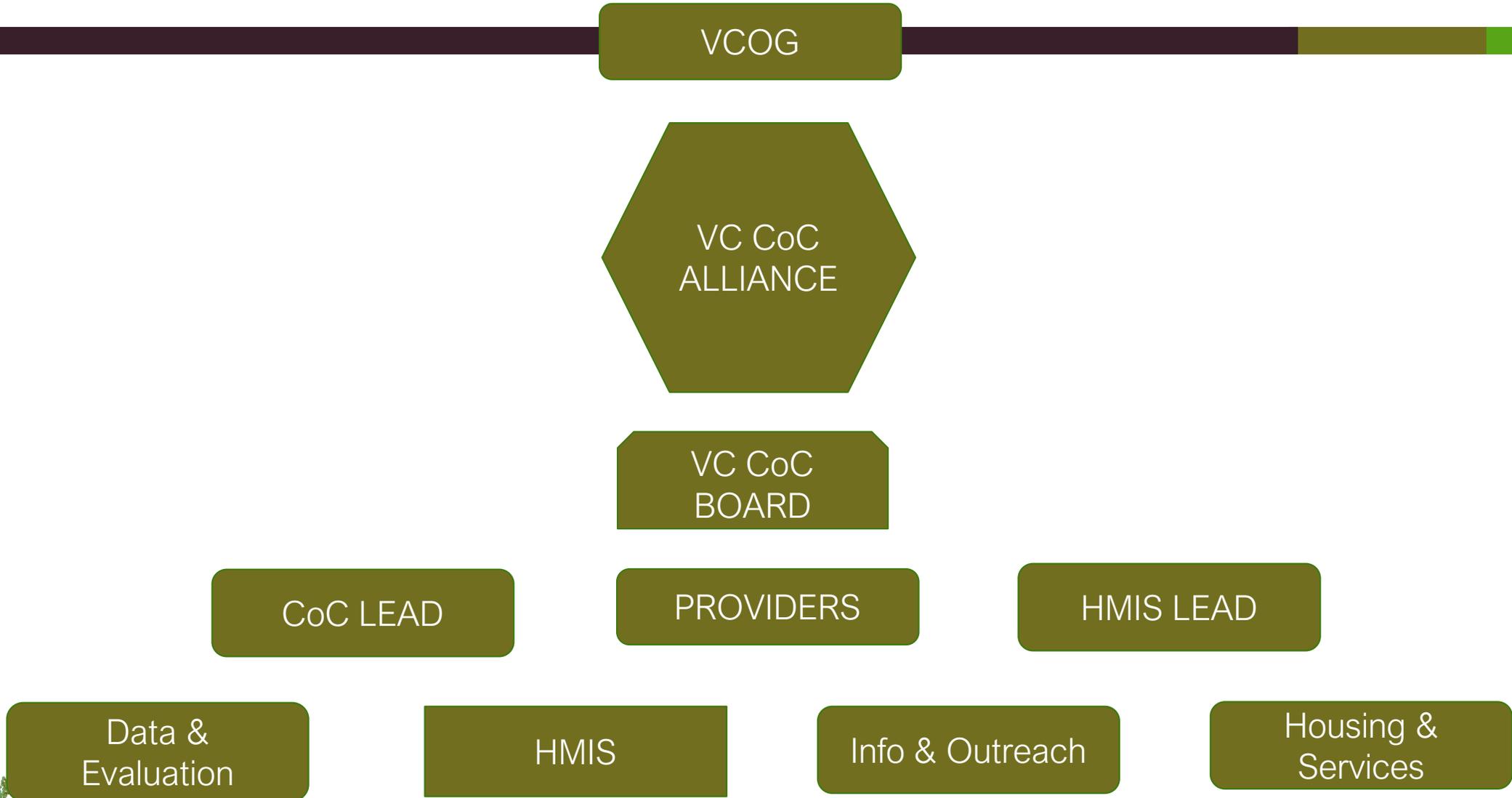
The Continuum of Care (CoC) is a **regional planning body of representative stakeholders** designed to promote a shared commitment to the **goal of ending homelessness.**

The **County of Ventura** provides staff support to the **Countywide** Continuum of Care, collaborating with city partners, non-profit organizations, housing developers and providers, law enforcement, education, healthcare, business partners.

Make **data-driven** decisions on **funding** and **policy** recommendations.

Collaboration and Partnerships are key to all of the Continuum of Care efforts.

Ventura County CoC Structure



CoC Board Members

Mike Taigman—*American Medical Response*

Kevin Clerici—*Downtown Ventura Partners*

Carolyn Briggs—*Community advocate*

Sommer Barwick—*City of Simi Valley*

Dawn Dyer—*Dyer Sheehan Group, Inc.*

Susan Englund—*United Way of Ventura County*

Pam Marshall—*community advocate*

Drew Powers—*City of Thousand Oaks*

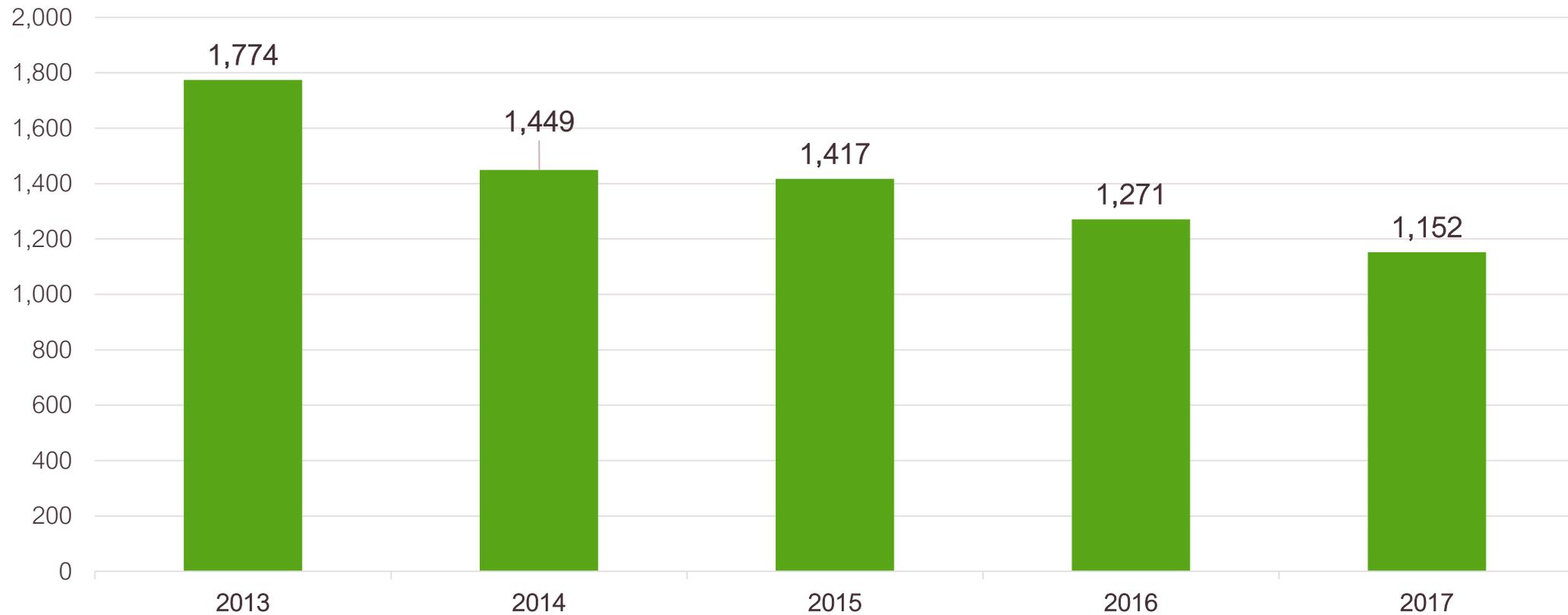
Mike Powers—*County of Ventura*

Michael Nigh—*Area Housing Authority of Ventura County*

Carmen Ramirez—*City of Oxnard*

Nancy Wharfield—*Gold Coast Health Plan*

Homeless Count 2013-2017



Who is Homeless In Ventura County?

1,152

Unsheltered & Sheltered

- Sleeping in places not meant for human habitation (streets, parks, vehicles, garages, encampments)
- Emergency Shelter or Transitional Housing programs

15,800

At-Risk Populations

- Doubled-up, couch-surfing, paying for motel rooms
- Jail, hospital, treatment facility



Pathways to Home

Ventura County's Coordinated Entry System

Pathways to Home Coordinated Entry System

Screening

Triage

Diversion

Prevention

Assessment

Eligibility

Needs

Vulnerability Assessment

Referral

Direct Referrals

Through Homeless Management Information System (HMIS)

What Services are Available?

HMIS Direct Referrals

- Homelessness Prevention
- Street Outreach
- Day Services
- Emergency Shelter
- Rapid Re-Housing
- Housing Navigation and Referrals
- Referrals to mainstream resources
income, employment, health insurance, etc

Vacancies Filled Through Prioritization Process

- Transitional Housing
- Permanent Supportive Housing



Pathways to Home

Starting with just one phone call, the *Pathways to Home* program allows individuals and families to access homeless services through a coordinated process. The program includes a collaborative network of service providers who coordinate and connect people to resources to meet their needs. Any of the providers listed below can assist clients with the intake assessment for referrals through HMIS (Homeless Management Information System). There's no need to call multiple agencies. A phone call to any of the providers listed below is all it takes.

Homeless Individuals & Families	Community Action of Ventura County (805) 436-4000 621 Richmond Avenue Oxnard	Health Care Agency Homeless Services (805) 652-6694 3147 Loma Vista Road Ventura	Human Services Agency Homeless Services (805) 385-1800 1400 Vanguard Drive Oxnard	Human Services Agency RAIN Transitional (805) 383-7505 Camarillo
	The Kingdom Center (805) 487-3400 1450 S. Rose Avenue Oxnard	Lutheran Social Services (805) 497-6207 80 E. Hillcrest Drive, #101 Thousand Oaks	Project Understanding (805) 231-2299 2734 Johnson Drive, #201 Ventura	The Salvation Army (805) 648-4977 155 S. Oak Street Ventura
	The Samaritan Center (805) 579-9166 280 Royal Avenue Simi Valley	St. Vincent de Paul (805) 754-2089 2000 Cabot Place, Suite C Oxnard	Turning Point Foundation (805) 652-2151 ext.304 536 E. Thompson Blvd. Ventura	Ventura County Behavioral Health (805) 981-6830 1911 Williams Drive Oxnard
Homeless Veterans	The Salvation Army Supportive Services for Veteran Families (SSVF) (805) 962-6281 ext.117	Turning Point Foundation Veterans Transitional Housing Program (805) 321-0545		
Homeless Youth	Human Services Agency Homeless Services (805) 385-1800	Interface Children & Family Services Youth Outreach Line (805) 469-5882		

Clients may also contact
2-1-1
to reach the
Pathways to Home
program

Questions?

