

THOUSAND OAKS CITY COUNCIL



Supplemental Information Packet

**Agenda Related Items - Meeting of January 28, 2020
Supplemental Packet Date: January 23, 2020**

5:00 p.m.

Supplemental Information:

Any agenda related public documents received and distributed to a majority of the City Council after the Agenda Packet is printed are included in Supplemental Packets. Supplemental Packets are produced as needed, typically a minimum of two—one available on the Thursday preceding the City Council meeting and the second on Tuesday at the meeting. The Thursday Supplemental Packet is available for public inspection in the City Clerk Department, 2100 E. Thousand Oaks Boulevard, during normal business hours (main location pursuant to the Brown Act, G.C. 54957.5(2)). Both the Thursday and Tuesday Supplemental Packets are available for public review at the City Council meeting in the City Council Chambers, 2100 E. Thousand Oaks

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Dominga Zambrano

From: Debra CARTER <debrascarter1@gmail.com>
Sent: Friday, January 17, 2020 7:11 PM
To: Tim Giles
Cc: Jeanette Welling; bryan@ranchopotrero.org; Gayle Paperno
Subject: Ride On as RPCEC Permanent Management! Please Read.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Tim and the City of Thousand Oaks;

As a horse boarder at the RPCEC, formerly known as Circle K boarding stables for over 4 years, I want to fully express the interest in Ride On being the new Full Time management for this facility, effective immediately! After listening to our meeting last Saturday; I now realize there are some folks whom no-one can make happy and will complain no matter. I want to ensure, RideOn is doing a great job with water, feeding and cleaning the horses along with the staff's care, too.

I do not feel comfortable at all with another 6 month interim of RideOn being used instead of being Full RPCEC Managment; of which they DESERVE IMMEDIATELY! Please let the city council know I am thankful for the future improvements coming and cant wait to be here along side RideON, as our Full Time management, effective immediately, and NOT another dragging this on, interim. Please consider this compliment for RideOn!!!

Regards,

Debra S. Carter
805-217-4222

TO COUNCIL: 01/23/2020
AGENDA ITEM NO.: 7.I.
MEETING DATE: 01/2/2020

Dominga Zambrano

From: Sharon Steinhauser <smskiya@gmail.com>
Sent: Saturday, January 18, 2020 2:10 PM
To: Tim Giles
Subject: Rancho Potrero - thank you!

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Tim -

Thank you so much for coming out to speak with us at Rancho Potrero last Saturday. I really appreciate you taking the time to educate us on the history at the facility and your ongoing efforts to keep it available to the community and working toward further upgrades.

I understand how much work goes into a boarding facility, it's A LOT and there is always more to do. I had been at Rancho Potrero previously, and had come back last Fall, planning to keep my horses here through the winter. I have been impressed by Ride On's management and overall care of the facility and horses. And I feel they are doing their best at making it a safe and nice environment for me and my horses. It is definitely a vast improvement from the last managers, where the only arena that got any real work was the one that they used for roping. This is why I originally had planned to stay only for the winter. I have competition horses, I do the jumpers and eventing, and my good jumper is currently rehabbing from a tendon injury. I have to have good footing in arenas that are cared for with watering and grooming. I have been impressed by the greatly improved care of the arenas and the whole facility. And am planning to stay.

I understand there are some who have voiced their displeasure with Ride On, but some want to find fault with anything and everyone. It will take time to get all the repairs and upgrades done. And people have to appreciate that.

I think Ride On is doing a good job with the resources they have. And it's exciting to have the planned improvements in the works.

Thank you!
Sharon
818-422-7590

TO COUNCIL: 01/23/2020
AGENDA ITEM NO.: 7.I.
MEETING DATE: 01/2/2020

Dominga Zambrano

From: Allyson Williams <lacewilliams@gmail.com>
Sent: Monday, January 20, 2020 12:19 PM
To: Tim Giles
Cc: Gayle Paperno
Subject: Rancho Potrero

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I am having a great experience boarding my horse at Rancho Potrero. The staff works hard to keep everything clean and in good repair. I have found them to be responsive to my requests. Some boarders were wary about any changes but I feel like new policies were necessary for the health and safety of the horses, which best serves the horse owning public. I do not know what some are complaining about, but in every crowd there are people who will complain if you give them a gold toilet to spit in.

Yours truly,

Allyson Williams

TO COUNCIL: 01/23/2020
AGENDA ITEM NO.: 7.I.
MEETING DATE: 01/2/2020

Dominga Zambrano

From: Jeannette Welling <bongodrum@gmail.com>
Sent: Friday, January 17, 2020 8:18 PM
To: Tim Giles
Cc: bryan@ranchopotrero.org; gayle@ranchopotrero.org
Subject: RideOn

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Tim Giles and The City of Thousand Oaks

I have two horses at RPCEC. My experience boarding horses at different facilities has encompassed many management styles. RideOn is by far the best, and I fully support they're being named the manager of the ranch.

They care about the borders and their horses, the ranch, and the community. They are good communicators, very responsive, have Professional Knowledge, and keep the facility clean and orderly.

At the latest boarder meeting it was made clear that the ranch needs to connect with the public to live up to the original purpose and generate income to pay for amenities (rental horses, round pens, etc.). I am excited about these plans, however this cannot happen unless RideOn is made the manager. Extending the interim status will delay any improvements and make the future here uncertain.

I urge you to push for finalizing RideOn's contract as soon as possible.

Thank you.

Sincerely

Jeannette Welling

TO COUNCIL: 01/23/2020
AGENDA ITEM NO.: 7.I.
MEETING DATE: 01/2/2020

Dominga Zambrano

From: justin mir <justin.mir@me.com>
Sent: Saturday, January 18, 2020 7:52 PM
To: Tim Giles

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr. Giles

I urge you to assign the contract for RPCEC to RideOn as soon as possible. I am happy with the care of my horse and the conditions at the ranch.

I am looking forward to positive changes once RideOn assumes full control.

Delaying this decision will delay changes that are necessary to keep the facility running smoothly.

Thank you

Justin Mir

Sent from my iPhone

TO COUNCIL: 01/23/2020
AGENDA ITEM NO.: 7.I.
MEETING DATE: 01/2/2020

Dominga Zambrano

From: bskelly <brendamskelly@yahoo.com>
Sent: Monday, January 20, 2020 6:58 PM
To: Tim Giles
Cc: gayle@ranchopotrero.org; bryan@ranchopotrero.org
Subject: Ride on mgmt

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Tim,

First of all I want to say thank you for making the time to come and meet with the boarders at RPCEC recently. You explained thoroughly the history and rationale for why things are the way they are currently. You dealt honestly with questions and offered transparency and open communication going forward.

Secondly, I would like to lend support for the application by Ride On to manage the facility on a permanent basis. My experience with the staff so far has been overwhelmingly positive and the organization seems well equipped to oversee the facility in its many aspects. As a non profit organization, they are looking to keep costs down and client satisfaction high. Thus far, they have been open to suggestion, responsive to problems as they arise and willing to work cooperatively with the city to maximize the multi purpose use of the open space and the equestrian community.

Thank you for your time and attention,

Brenda Skelly
Boarder

Sent from my iPhone

TO COUNCIL: 01/23/2020
AGENDA ITEM NO.: 7.I.
MEETING DATE: 01/2/2020

Dominga Zambrano

From: 11:11 <ledisi11.11@gmail.com>
Sent: Friday, January 17, 2020 9:16 PM
To: Tim Giles
Cc: bryan@ranchopotrero.org; gayle@ranchopotrero.org
Subject: Support of Ride ON

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Tim,

I would like to voice my support of Ride On managing the ranch. I was shocked to hear anything less than supportive as they are doing a fantastic job.

In addition to doing a fantastic job, they have the background and understanding to implement programs that make a positive impact in people lives with horses and the open space access at the ranch.

They have my full support.

Boarder - Brenda Fox
Stall #44

TO COUNCIL: 01/23/2020
AGENDA ITEM NO.: 7.I.
MEETING DATE: 01/2/2020

Dominga Zambrano

From: Barbara Thomas <barbjthomas5@gmail.com>
Sent: Sunday, January 19, 2020 8:02 AM
To: Tim Giles; Gayle@ranchopotrero.org; brian@rideon.org
Subject: RPCEC

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Tim,

Thanks for offering to assemble comments for the City Council meeting. It is important to me to emphasize the contribution that RPCEC has to the people in the Conejo Valley. When we have the rental string back up, it gives the general public access to a horseback riding experience on some of the most beautiful parkland in the state. Where else can you get on the back of a horse, ride up a hill and see all the way to the Channel Islands? How refreshing is that? Kids imagine that they are cowboys on the range. Dads and Moms have a unique chance to bond with their kids in nature on the backs of these kind animals. Horses, cattle, and sheep are our heritage here; they were the foundation of life and it's worth preserving. I've seen the vans from the assisted living communities come in packed full of folks so happy to just drive around and see the horses. I've seen a van full of children come in just for a chance to look at the horses and see farm life. In this way, the boarders are ambassadors to the public. I have personally enjoyed talking to our visitors. I can't tell you the number of times adults just walking through say they come over just to decompress. RPCEC has additional potential to serve the public through youth groups like Blue Shadows, Pony Club, 4H, and FFA. Kids that may want to participate but may not have the means could do it through RPCEC. There are so many opportunities out there but just like any of our other sports facilities, parks, and playing fields it needs support for infrastructure from the city. I encourage the city council to consider this venue as another community facility worth the investment.

I feel that we need to move forward with a permanent operator (Ride On) now so that the public programs can begin again. If the city cannot see a return on investment relatively quickly they are not likely to provide the budget. If we continue with another 6 month interim period, we cannot begin to put together a long-range plan. I would think that the city council would want to see at least a start of that plan.

Tim, thanks for all you've done for us. I'm sure you also have your "day job", so I really appreciate your efforts on our behalf.

Barb Thomas

Sent from my iPhone

TO COUNCIL: 01/23/2020
AGENDA ITEM NO.: 7.I.
MEETING DATE: 01/2/2020

From: Claire <cminto1656@gmail.com>

Sent: Wednesday, January 22, 2020 12:40:28 PM

To: Andrew Powers <APowers@toaks.org>

Subject: Rancho Potrero Community Equestrian Center -January 28, 2020 City Council Agenda

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mr. Powers, City Council:

I currently own and board two horses at the Rancho Potrero Community Equestrian Center (RPCEC). I am writing to express my appreciation and support for Ride On Therapeutic Horsemanship and to request that you approve a long term contract for their management of the facility.

Ride On took on a daunting task when they stepped in to take over management of the facility in August 2019. Being in a temporary agreement situation, there were understandable limits to what they could actually do, but they did their best they possibly could under the circumstances.

RPCEC has the potential to be a stellar Community facility that the public can enjoy, and Ride On can and will see that happen. The plans they have shared are exciting and will benefit boarders and visitors alike.

No one likes rate increases. But the reality is that the boarding rates at the facility were far below market for many, many years, and it showed. Like anything else, you get what you pay for. Even the increased rates are very fair, and I believe that, as Ride On continues to improve the facility and involve the Community in events and programs, there will be a waiting list to board there.

It has been suggested that expansion of the rental horse program could subsidize the boarding facility so a rate increase would not be needed. There are several problems with this idea, but as a retired City employee and based on my experience with the public, I believe the following would happen:

The moment the public learns that trail riding fees/profits are being used to feed and care for privately owned horses, they will demand that the rental rates be decreased, and rightfully so. I would not expect strangers to pay for my horses' care, any more than I would want my taxes to pay for someone's new swimming pool. My horses are my responsibility, and no one else's.

Thank you for your consideration of my request.

Respectfully,
Claire Massey
Thousand Oaks

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