



## Fares

Please have exact fare ready in the form of cash, pass, or transfer. Passes may be purchased on-board, however, drivers cannot make change and no refunds are available.

- Reduced fares are available for riders age 65 and older, Medicare and Medi-Cal cardholders, and persons with disabilities. Individuals with ADA cards or City of Thousand Oaks Senior Dial-A-Ride cards qualify for free service.
- Single ride, 10 ride, and unlimited ride passes for 1, 7, or 31 days are available. Passes may be purchased on-board for the exact cash amount or at the City Transportation Center using cash, checks up to \$100, or credit cards.
- There is no charge to transfer between TOT buses, between TOT and VCTC Intercity buses, and between TOT and Metro. Alert your driver to get a transfer when you board. Transfers are good for a limited period of time and cannot be used to complete a round-trip. Transfer slips from other agencies that are expired or not properly validated will not be honored. Transfers to and from the Metrolink Commuter Shuttle are subject to special rules and fares as detailed in the Metrolink brochure.
- A maximum of three children age five and under ride free when accompanied by a fare-paying passenger.
- Fares are subject to change.



## Public Transit Providers

### City Transportation Center

265 South Rancho Road  
Thousand Oaks, CA 91361  
**Thousand Oaks Transit**  
Bus service  
Monday - Saturday  
Senior and ADA Dial-A-Ride service  
Monday - Sunday  
(805) 375-5467 - Bus Information  
(805) 375-5467 - Dial-A-Ride Information  
www.totransit.org

### Simi Valley Transit

Bus service  
Monday - Saturday  
Senior and ADA Dial-A-Ride service  
Monday - Saturday  
(805) 563-6456 - General Information  
www.simivalley.org/transit

### Moorpark City Transit

Bus service  
Monday - Friday  
Senior and ADA Dial-A-Ride service  
Monday - Friday  
(805) 375-5473 - Bus Information  
(805) 375-5467 - Dial-A-Ride Information  
www.ci.moorpark.ca.us

### Camarillo Area Transit

Bus and Trolley Service  
Monday - Saturday  
General Public Dial-A-Ride service  
Monday - Sunday  
(805) 968-4228 - General Information  
www.ci.camarillo.ca.us

### City of Westlake Village

Senior and disabled Dial-A-Ride service  
Monday - Sunday  
(805) 375-5467 - Dial-A-Ride Information  
www.wlv.org

### Oak Park

Senior and ADA Dial-A-Ride service  
Monday - Sunday  
(805) 375-5467 - Dial-A-Ride Information  
www.totransit.org

### City of Agoura Hills

General Public Dial-A-Ride service  
Monday - Saturday  
(818) 707-2005 - Dial-A-Ride Information  
www.ci.agoura-hills.ca.us

### Comments and Concerns

We appreciate all comments, concerns and compliments. Please call us at (805) 375-5473 or email us at tottransit@loaoks.org



www.totransit.org

### East County Transit Alliance (CONNECT)

InterCity Senior and ADA Dial-A-Ride  
Monday - Friday  
(805) 375-5467 - Dial-A-Ride Information  
www.totransit.org

### VCTC Intercity

Intercity bus service for Ventura Co.  
Monday - Saturday  
(805) 438-1112  
www.goventura.org

### Gold Coast Transit/GO ACCESS

(Oak, Oxnard, Ft. Huachuca, Ventura)  
Bus service  
Monday - Sunday  
Senior and ADA Dial-A-Ride service  
Monday - Sunday  
(805) 487-4222  
www.goldcoasttransit.org

### LA ACCESS

ADA Dial-A-Ride services for Los Angeles County  
Monday - Sunday  
(800) 883-1295  
http://laaccess.org

### Metro

Route 161  
Bus service from Thousand Oaks and Westlake Village to Woodland Hills  
Monday - Saturday  
(323) GO-METRO  
www.metro.net

### LADOT

Commuter Express 422/423  
Bus service between Thousand Oaks and Agoura Hills to downtown Los Angeles  
Monday - Friday  
(818) 808-2273  
www.ladottransit.com

### Metrolink

Ventura County Line  
Train service to downtown Los Angeles from Oxnard, Camarillo, Moorpark, and Simi Valley  
Monday - Friday  
(800) 371-LINK  
www.metrolinktrains.com



## THOUSAND OAKS TRANSIT

ROUTES 1-4  
SYSTEM MAP & SCHEDULE



## Fare Information

### Single Ride

Regular	\$ 1.50
Senior/Disabled/Medicare	\$ .75
DAR Cardholder (City issued cards only)	Free
ADA Cardholder	Free
Transfer (between TOT routes)	Free
Child 5 and under	Free

(must be accompanied by fare paying passenger)

### 10 Ride Pass

Regular	\$12.00
Senior/Disabled/Medicare	\$ 6.00

### 1 Day Bus Pass

Regular	\$ 4.00
Senior/Disabled/Medicare	\$ 2.00

### 7 Day Bus Pass

Regular	\$12.00
Senior/Disabled/Medicare	\$ 6.00

### 31 Day Bus Pass

Regular	\$42.00
Senior/Disabled/Medicare	\$21.00

### Metrolink Commuter Shuttle

Regular	\$ 2.50
Senior/Disabled/Medicare	\$ 1.25

Metrolink Pass and Ticket Holders Free

## TOT Hours

<b>Bus Service</b>	
Monday - Friday	5:00 a.m. - 8:00 p.m.
Saturday	8:00 a.m. - 8:00 p.m.

### Metrolink Commuter Shuttle

Monday - Friday	5:15 a.m. - 8:30 p.m.
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### Dial-A-Ride

Monday - Friday	5:00 a.m. - 8:00 p.m.
Saturday & Sunday	8:00 a.m. - 8:00 p.m.

### City Transportation Center Lobby

Monday - Friday	4:45 a.m. - 8:15 p.m.
Saturday	7:45 a.m. - 8:15 p.m.

### Ticket Sales Window

Monday - Friday	7:30 a.m. - 6:00 p.m.
Saturday	8:00 a.m. - 5:00 p.m.

### Holidays

Modified service hours on selected holidays. Please consult the website for holiday hours.

## Welcome Aboard

Thousand Oaks Transit (TOT) is a practical and environmentally responsible way to travel throughout Thousand Oaks and to neighboring communities. We operate one of the newest fleets in the county with four local bus routes, and one commuter bus route that serves Thousand Oaks, Newbury Park, and surrounding areas. Our routes serve major shopping centers, schools, hospitals, parks, and other public facilities. TOT buses are powered by clean burning natural gas and equipped with free WiFi service, security cameras for your safety, and bike racks for your convenience.

To ensure everyone's experience on our buses is pleasant, please observe the following guidelines:

- Smoking is not permitted on-board or within 25 feet of any bus stop or bus shelter.
- Headphones must be used with all radios and electronic devices that transmit sound. Volume must not disturb other passengers.
- Remain seated at all times.
- Minimize conversations with the drivers.
- Hold small children securely.
- Anything brought on-board must remain in your possession and out of aisles at all times.
- Non-service animals may be transported on the bus only in a Department of Transportation approved animal carrier that is placed on the passenger's lap.

The following are never permitted on buses or vans:

- Open food and beverage containers.
- Strollers, walkers, shopping carts, or large items that may block aisles, take up seats, or that a passenger cannot carry, fold, and stow.
- Items too numerous to be controlled, carried, or handled by a passenger.
- Firearms, weapons, or hazardous materials.

## Unaccompanied Minors

Unaccompanied children six and under are not permitted to ride the bus. If a driver suspects a child is under the age of six or appears to lack the cognitive ability (regardless of age) to use the bus system to reach their destination, the child will be denied boarding.

## Passenger Code of Conduct

TOT is a community service. We respectfully request that all riders observe the following code of conduct. We will not provide service to passengers that engage in the behaviors listed below. Those that do will be subject to suspension of riding privileges, citation or arrest:

- Threats of harm, assault, or battery on a driver or passenger.
- Verbal abuse or harassment including the use of profanity, intimidation, or altercation with a driver or passenger.
- Failure to obey a driver's lawful instructions.
- Causing damage to the vehicle.
- Repeated violations of riding rules.
- Failure to maintain reasonable personal hygiene which may expose the driver and passengers to health and safety risks.
- Criminal conduct prohibited by the California Penal Code.

Our bus drivers undergo rigorous training and complete regular testing and instruction to maintain their certification as a TOT driver. To ensure our drivers provide exceptional service, "secret" passengers routinely ride our buses and evaluate their performance.

## Riding the Bus

Each TOT bus has three signs that identify its destination and route, one on the front, one on the side, and one in the rear. Routes are designated by number and color.

Please have your fare, pass, or transfer ready before boarding along with identification required for discounted or no-cost fares. If you have questions about stops or need transfers, ask the driver when you board. After paying, find a seat and, for your safety, remain seated while the bus is moving. As a courtesy, please leave the front seats open for elderly and disabled passengers.

All buses and vans are ADA compliant. Drivers will assist with boarding and exiting the bus in the following ways:

- Lifting the folding seat and securing the frame of the mobility device to the bus using the securement equipment.
- Instructing riders to set the device's brake and turn off the power.
- Releasing securement devices and assisting riders in exiting the bus at their destinations.

Mobility device users are encouraged to utilize lap restraints and to pre-mark the securement points on their mobility devices.

TOT works to make our website information and printed materials accessible. In compliance with the Americans with Disabilities Act (ADA), upon request, we will provide transit information in alternative forms through the use of assistive and adaptive technologies where available. To make a request for a reasonable accommodation or for assistance please call (805) 449-2499 or e-mail tottransit@loaoks.org.

## Persons with Disabilities

All buses are equipped to accommodate wheelchairs and three-wheel scooters that comply with ADA guidelines.

## Personas con discapacidades

Todos los autobuses están equipados para acomodar sillas de ruedas y scooters de tres ruedas que cumplan con las pautas de ADA.

## 殘障人士

所有公車均依照《美國殘障法》ADA 的規定，配備便於輪椅及三輪電單車使用者搭乘的無障礙設施。

## Service Animals

TOT fully complies with Federal Transportation Administration guidelines for the transportation of qualified service animals. Service animals must be on a harness or leash at all times when on-board a bus.



## Senior Dial-A-Ride Service

TOT provides origin-to-destination transportation service for seniors age 65 and older seven days a week. For information about service areas, hours, fares, and eligibility, call (805) 375-5467 and speak with a ride coordinator.

## ADA Services

The City provides ADA para-transit service during the same hours as bus service for passengers unable to use public transportation due to a disability. For information about this service, including eligibility criteria, call (805) 375-5467 and speak to a ride coordinator. For application information, call Mobility Management Partners at (888) 667-7001.

Senior Dial-A-Ride and ADA brochures are available online and at the City Transportation Center, City Hall, Goebel Adult Community Center, and the Grant Brimhall and Newbury Park libraries.

## Title VI Policy

The City of Thousand Oaks is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

No person or group of persons will be discriminated against with regard to fares, routing, scheduling, or quality of transportation service that the City of Thousand Oaks furnishes, on the basis of race, color or national origin. Frequency of service, age and quality of vehicles assigned to routes, quality of stations serving Thousand Oaks, and locations or routes will not be determined on the basis of race, color or national origin.

For additional information on the City of Thousand Oaks' obligation regarding non-discrimination, please contact:

Transit Manager, City of Thousand Oaks (805) 449-2499

## Política del Título VI

La ciudad de Thousand Oaks está comprometida a garantizar que ninguna persona sea excluida de participar o se le niegue el beneficio de sus servicios por motivos de raza, color o nacionalidad de origen, como lo establece la protección del Título VI de la Ley de Derechos Civiles de 1964 y sus enmiendas.

Ninguna persona o grupo de personas podrá ser objeto de discriminación con respecto a la tarifa, la ruta, la programación o la calidad del servicio de transporte que la ciudad de Thousand Oaks proporciona, por motivos de raza, color o nacionalidad de origen. La frecuencia del servicio, la edad y la calidad de los vehículos asignados a las rutas, la calidad de las estaciones que sirven a la ciudad de Thousand Oaks y los destinos y rutas, no serán determinados con base en la raza, el color o la nacionalidad de origen.

Para obtener información adicional acerca de las obligaciones y responsabilidades de la ciudad de Thousand Oaks con respecto a la no discriminación, comuníquese con:

Administrador de tránsito, Ciudad de Thousand Oaks (805) 449-2499

## 民權法第六篇政策

千禧市政府 City of Thousand Oaks 致力確保每個人均受1964年《民權法》第六篇 (Title VI of the Civil Rights Act of 1964) 所訂條款的保障，不因種族、膚色或原籍國籍而被拒絕參與或享有本市所提供的服務。

任何人或團體在使用千禧市政府所提供的交通服務時，都不會因種族、膚色或原籍國籍而遭受票價、路線、時刻表或服務品質等方面的歧視。服務頻率、各路線所分配的車輛年齡和品質、千禧市內的車站品質、停車地點及行車路線均不以種族、膚色或原籍國籍而定。

若想了解更多千禧市政府在反歧視方面的其他職責，請聯絡：

運輸經理 Transit Manager  
City of Thousand Oaks (805) 449-2499



## City Transportation Center

The Thousand Oaks City Transportation Center is the primary hub for transportation service in eastern Ventura County with access to destinations throughout Los Angeles, Ventura, and Santa Barbara counties. In addition to TOT routes 2, 3, and 4, the center is served by the Metrolink Commuter Shuttle, VCTC Intercity 101/Conejo Connection, VCTC Intercity East, Metro 161, and LADOT Commuter Express bus lines 422 and 423.

The center has ample free parking for transit customers and rideshare commuters, a comfortable waiting area, restrooms, and vending machines. Transit customers can purchase passes and get the latest maps and information on TOT services. In addition, riders can take advantage of free WiFi, bike racks, lockers, telephones, and an electric vehicle charging station. The center features the County's first LEED certified public building, a mark of quality and achievement in green building.

## Lost and Found

Items left on buses will be taken to the administrative offices when a bus stops at the City Transportation Center or turned in no later than 7:00 a.m. the next day. Call (805) 375-5473 or come to the City Transportation Center during ticket sales hours to locate lost items. TOT is not responsible for lost property of any kind.

## Nextbus

Use Nextbus.com on your computer or smart phone to track each bus, see if it is on schedule, and learn when it is expected to arrive at your stop.

## Powered by Natural Gas for Cleaner Air



Relax in the City Transportation Center terminal.

### Bus Shelter



City Transportation Center

## Bus Stops and Shelters

There are over 100 scheduled stops in TOT's service area, spaced approximately 4-8 blocks apart. Bus shelters provide riders with a covered bench, a route map, and time table, and may offer bike racks, trash receptacles, and solar powered lighting. TOT bus stops are marked by white signs with the TOT logo. Numbers and colored bars indicate which routes stop at each location. Arrive at least five minutes before the scheduled departure time and stand near the sign or bus shelter. Buses do not stop when there are no riders to pick up or drop off.

## Flag Stops

To keep our buses on time, drivers will not make unscheduled pick-ups or drop offs within four blocks of any bus stop or shelter. Drivers will only stop for riders who want to board or exit between stops when it is safe and the bus is less than 5 minutes behind schedule. If you wish to exit at an unscheduled stop, notify the driver as you board. If you wish to board a bus at an unscheduled stop, wave to the driver from the curb. Drivers will stop at the first safe location. Buses never pick up or drop off at intersections.

## Exiting

About a block before your stop press the yellow signaling strip or pull the yellow wire to alert the driver that you wish to exit. Remain seated until the bus has come to a complete stop, and then exit using the center door. For your safety, wait until the bus pulls away before crossing the street. NEVER cross in front of a bus.

## Bring Your Bike

TOT buses are equipped with easy-to-operate bike racks. Cyclists are responsible for loading and unloading their own bicycles. Bikes, under no circumstances, are permitted inside buses. For safety reasons, motorized or electric bicycles are not permitted on the bike racks. Please tell the driver when you plan to load or unload a bike from the rack. Many bus stops and shelters have bike racks and the City Transportation Center has secure bike lockers available at no cost. TOT is not responsible for damage, theft, or loss of bicycles.

### Bicycle Loading Steps

