#### WiFi

All TOT buses are equipped with free WiFi service.

# **Bus Stops**

Metrolink Commuter Shuttle stops are identified by TOT bus stop signs with a purple band and the word "Metrolink." Each stop is shared with other bus routes and services, so be sure to check the posted time table for this service.

# Flag Stops

Flag stops are not permitted.

# Trip Planner

The free online Trip Planner helps you to plan local and regional trips by bus and rail. Visit www.totransit.org and click on the Google Trip Planner link for instructions.

### Nextbus

Use Nextbus.com on your computer or mobile device to track each bus, see if it is on schedule and learn when it is expected to arrive at your stop.

# **Bring Your Bike**

All TOT buses are equipped with easy-to-operate bike racks.

## **Unaccompanied Minors**

Unaccompanied children under the age of six are not permitted to ride the bus. If a driver suspects a child is under the age of six or appears to lack the cognitive ability to use the bus system to reach their destination, the child will be denied boarding.

### Lost and Found

Items left on buses will be taken to the administrative offices when a bus stops at the City Transportation Center or turned in by 7:00 a.m. the next day. Call (805) 375-5473 or come to the City Transportation Center during ticket sales hours to locate lost items. TOT is not responsible for lost property of any kind.

## Questions, Comments, and Concerns

TOT staff is available to answer questions by phone from 4:30 a.m. – 8:30 p.m. Monday through Friday and from 7:30 a.m. – 8:30 p.m. on weekends. Please address all compliments, concerns or issues to (805) 375-5473, e-mail TOTransit@toaks.org, or comment on our Facebook page. We respond to all questions and concerns in a courteous and professional manner.

Metrolink Train Information - www.metrolinktrains.com

### Welcome Aboard

Thousand Oaks Transit's Metrolink Commuter Shuttle provides limited stop service between Thousand Oaks and the Moorpark Metrolink Train Station.



# To ensure everyone's experience on the bus is pleasant and safe, please observe the following guidelines:

- Smoking is not permitted on board or within 25 feet of any bus stop or bus shelter
- Headphones must be used with all radios and electronic devices that transmit sound. Volume must not disturb other passengers
- Remain seated at all times
- · Minimize conversations with the drivers
- · Hold small children securely
- Anything brought on board must remain in your possession and out of aisles at all times
- Non-service animals may be transported on the bus only in a Department of Transportation approved animal carrier that is placed on the passenger's lap

#### The following are never permitted:

- Open food and beverage containers
- Strollers, walkers, shopping carts, or large items that may block aisles, take up seats, or that a passenger cannot carry, fold, and stow
- Items too numerous to be controlled, carried, or handled by a passenger
- Firearms, weapons, or hazardous materials

# Passenger Code of Conduct

Thousand Oaks Transit (TOT) will not provide service to passengers that exhibit disruptive, violent, or illegal behavior. Passengers that engage in this type of behavior will be subject to suspension of riding privileges, citation, or arrest. Always obey all driver instructions.

Our bus drivers undergo rigorous training and complete regular testing and instruction to maintain their certification as a TOT driver. To ensure our drivers provide exceptional service, secret passengers routinely ride our buses and evaluate their performance. If you are concerned about the safe operation of a bus, please call (805) 375-5473 and ask for the General Manager.

### **Public Transit Providers**

#### Thousand Oaks Transit

Bus service Monday - Saturday Senior and ADA Dial-A-Ride service Monday - Sunday (805) 375-5473 - Bus Information (805) 375-5467 - Dial-A-Ride Information www.totransit.org

#### Simi Valley Transit

Bus service Monday - Saturday Senior and ADA Dial-A-Ride service Monday - Saturday (805) 583-6456 - General Information www.simivalley.org/transit

#### **Moorpark City Transit**

Bus service Monday - Saturday Senior and ADA Dial-A-Ride service Monday - Sunday (805) 375-5473 - Bus Information (805) 375-5467 - Dial-A-Ride Information www.ci.moorpark.ca.us

#### **Camarillo Area Transit**

Bus and Trolley Service Monday - Saturday General Public Dial-A-Ride service Monday - Sunday (805) 988-4228 - General Information www.ci.camarillo.ca.us

#### City of Westlake Village

Senior and disabled Dial-A-Ride service Monday - Sunday (805) 375-5467 - Dial-A-Ride Information www.wlv.org

#### Oak Park

Senior and ADA Dial-A-Ride service Monday - Sunday (805) 375-5467 - Dial-A-Ride Information www.totransit.org

#### City of Agoura Hills

General Public Dial-A-Ride service Monday - Saturday (818) 707-2005 - Dial-A-Ride Information www.ci.agoura-hills.ca.us

For more information, or if you have a compliment, concern, or issue, please visit totransit.org or call the General Manager at (805) 375-5473.





www.totransit.org

### East County Transit Alliance

(CONNECT)
InterCity Senior and ADA Dial-A-Ride
Monday - Friday
(805) 375-5467 - Dial-A-Ride Information
www.totransit.org

#### VCTC Intercity

Intercity bus service for Ventura Co. Monday - Saturday (800) 438-1112 www.GoVentura.org

#### Gold Coast Transit/GO ACCESS

(Ojai, Oxnard, Pt. Hueneme, Ventura) Bus service Monday - Sunday Senior and ADA Dial-A-Ride service Monday - Sunday (805) 487-4222 www.goldcoasttransit.org

#### LA ACCESS

ADA Dial-A-Ride services for Los Angeles County Monday - Sunday (800) 883-1295 http://accessla.org

#### Metro

Route 161 Bus service from Thousand Oaks and Westlake Village to Woodland Hills Monday - Saturday (323) GO-METRO www.metro.net

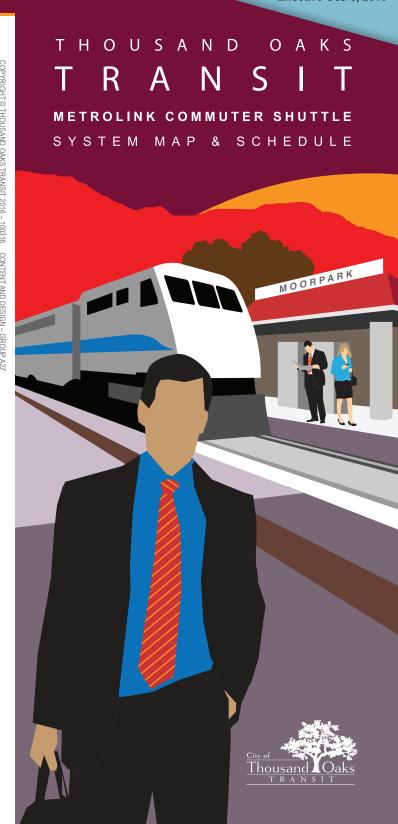
#### **LADOT**

Commuter Express 422/423
Bus service between Thousand Oaks
and Agoura Hills to downtown
Los Angeles
Monday - Friday
(818) 808-2273
www.ladottransit.com

#### Metrolink

Ventura County Line Train service to downtown Los Angeles from Oxnard, Camarillo, Moorpark, and Simi Valley (800) 371-LINK www.metrolinktrains.com





### **Fares and Transfer Information**

Regular	\$2.50
Senior/Disabled/Medicare	\$1.25
TOT Pass	\$1.00
ADA and DAR cardholders	\$1.00
Transfer from local bus	\$1.00
Metrolink Pass and Ticket Holders	Free

#### **Special Transfer Fares:**

- Fares for riders transferring to the Metrolink Commuter Shuttle from a TOT local bus, MCT local bus, VISTA, Metro 161 bus, or Commuter Express are \$1.00 when the transfer is shown
- Transfers from the Metrolink Commuter Shuttle to a TOT local bus, MCT local bus, VISTA, Metro 161 bus, or Commuter Express are FREE (subject to change)

## **Hours of Operation**

The Metrolink Commuter Shuttle operates only at peak morning and evening commuting hours and is scheduled to coordinate with six Metrolink trains providing service in the Los Angeles area. No Metrolink Commuter Shuttle service is available on weekends, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day or New Year's Day. Modified service hours on Christmas Eve and New Year's Eve.

# **Boarding**

Please have exact fare, discount card, or pass ready before boarding. Notify the driver as you board if you need a transfer. After paying, be seated quickly. Drivers will assist with boarding and exiting the vehicle and will secure mobility devices.

# Exiting

Remain seated until the bus has come to a complete stop. For your safety, wait until the bus pulls away before crossing the street. NEVER cross in front of a bus.

TOT works to make our website information and printed materials accessible. In compliance with the Americans with Disabilities Act (ADA), upon request, we will provide transit information in alternative forms through the use of assistive and adaptive technologies where available. To make a request for a reasonable accommodation or for assistance please call (805) 449-2499 or e-mail totransit@toaks.org.



MORNING SCHEDULES – AM					
TRAIN NUMBER*	M102	M104	M101 / A768		
Depart City Transportation Center	5:15	5:50	7:20		
Depart The Oaks	5:25	6:00	7:30		
Depart Olsen Rd & Mountclef Blvd	5:37	6:12	7:42		
Arrive Moorpark Metrolink Station	5:50	6:25	7:55		
Depart Moorpark Metrolink Station	6:05	6:40	8:10		
Arrive Olsen Rd & Mountclef Blvd	6:17	6:52	8:22		
Arrive The Oaks	6:29	7:04	8:34		
Arrive City Transportation Center	6:40	7:15	8:45		



### Persons with Disabilities

All buses are equipped to accommodate mobility devices that comply with ADA guidelines.

## Personas con discapacidades

Todos los autobuses están equipados para acomodar sillas de ruedas y scooters de tres ruedas que cumplan con las pautas de ADA.

## 殘障人十

所有公車均依照《美國殘障法 ADA 的規定,配備便於 輪椅及三輪電單車使用者搭乘的無障礙設施。

### **Service Animals**

TOT fully complies with Federal Transportation Administration guidelines for the transportation of qualified service animals. Service animals must be on a harness or leash at all times when on-board a bus.

AFTERNOON SCHEDULES – PM					
TRAIN NUMBER	M117	M119	M123		
Depart City Transportation Center	5:00	5:40	7:05		
Depart The Oaks	5:10	5:50	7:15		
Depart Olsen Rd & Mountclef Blvd	5:22	6:02	7:27		
Arrive Moorpark Metrolink Station	5:35	6:15	7:40		
Depart Moorpark Metrolink Station	5:52	6:32	8:00		
Arrive Olsen Rd & Mountclef Blvd	6:02	6:44	8:12		
Arrive The Oaks	6:14	6:56	8:24		
Arrive City Transportation Center	6:25	7:07	8:35		

### Service connects to Metrolink trains arriving/departing at: 6:00 AM 6:38 AM 8:08 AM 5:40 PM 6:17 PM 7:47 PM

\*Train numbers beginning with "A" operated by Amtrak. Please visit www.metrolinktrains.com for current train schedule.

# **Title VI Policy**

The City of Thousand Oaks is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

No person or group of persons will be discriminated against with regard to fares, routing, scheduling, or quality of transportation service that the City of Thousand Oaks furnishes, on the basis of race, color or national origin. Frequency of service, age and quality of vehicles assigned to routes, quality of stations serving Thousand Oaks, and locations or routes will not be determined on the basis of race, color or national origin.

For additional information on the City of Thousand Oaks' obligation regarding non-discrimination, please contact:

Transit Manager, City of Thousand Oaks (805) 449-2499

### Política del Título VI

La ciudad de Thousand Oaks está comprometida a garantizar que ninguna persona sea excluida de participar o se le niegue el beneficio de sus servicios por motivos de raza, color o nacionalidad de origen, como lo establece la protección del Título VI de la Ley de Derechos Civiles de 1964 y sus enmiendas.

Ninguna persona o grupo de personas podrá ser objeto de discriminación con respecto a la tarifa, la ruta, la programación o la calidad del servicio de transporte que la ciudad de Thousand Oaks proporciona, por motivos de raza, color o nacionalidad de origen. La frecuencia del servicio, la edad y la calidad de los vehículos asignados a las rutas, la calidad de las estaciones que sirven a la ciudad de Thousand Oaks y los destinos y rutas, no serán determinados con base en la raza, el color o la nacionalidad de origen.

Para obtener información adicional acerca de las obligaciones y responsabilidades de la ciudad de Thousand Oaks con respecto a la no discriminación, comuníquese con:

Administrador de tránsito, Ciudad de Thousand Oaks (805) 449-2499

# 民權法第六篇政策

千橡市政府 City of Thousand Oaks 致力確保每個人均受1964年《民權法》第六篇 Title VI of the Civil Rights Act of 1964 修訂條款的保障,不因種族、膚色或原始國籍而被拒絕參與或享有本市所提供的服務。

任何人或群體在使用千橡市所提供的交通服務時,都不會因種族、膚色或原始國籍而遭受票價、路線、時刻表或服務品質等方面的歧視。服務頻率、各路線所分配的車輛年齡和品質、千橡市內的車站品質、停靠地點及行車路線均不以種族、膚色或原始國籍而定。

若想了解千橡市政府在反歧視方面的其他職責,請聯絡:

運輸經理 Transit Manager

City of Thousand Oaks (805) 449-2499