

# THOUSAND OAKS CITY COUNCIL



## Supplemental Information Packet

*Cynthia M. Rodriguez*

**Agenda Related Items - Meeting of September 26, 2017**  
**Supplemental Packet Date: September 26, 2017**  
**2:30 P.M.**

### **Supplemental Information:**

Any agenda related public documents received and distributed to a majority of the City Council after the Agenda Packet is printed are included in Supplemental Packets. Supplemental Packets are produced as needed, typically a minimum of two—one available on the Thursday preceding the City Council meeting and the second on Tuesday at the meeting. The Thursday Supplemental Packet is available for public inspection in the City Clerk Department, 2100 E. Thousand Oaks Boulevard, during normal business hours (main location pursuant to the Brown Act, G.C. 54957.5(2) Both the Thursday and Tuesday Supplemental Packets are available for public review at the City Council meeting in the City Council Chambers, 2100 E. Thousand Oaks Boulevard.

### **Americans with Disabilities Act (ADA):**

In compliance with the ADA, if you need special assistance to participate in this meeting or other services in conjunction with this meeting, please contact the City Clerk Department at (805) 449-2151. Assisted listening devices are available at this meeting. Ask City Clerk staff if you desire to use this device. Upon request, the agenda and documents in this agenda packet, can be made available in appropriate alternative formats to persons with a disability. Notification at least 48 hours prior to the meeting or time when services are needed will assist City staff in assuring reasonable arrangements can be made to provide accessibility to the meeting or service.

August 5, 2017

Dear Neighbors,

Thank you for your thoughtful Water and  
Wastewater Rate Adjustment proposal.

Please structure all rates so that they encourage  
water conservation.

Sincerely,



Robert Brown  
799 Calle Naranjo  
Thousand Oaks, CA 91360  
805 492 0106  
oneoutofmany@live.com  
Parcel # 675 - 0 - 022 - 095

2017 SEP 21 PM 5:23  
CITY CLERK DEPARTMENT  
CITY OF THOUSAND OAKS

TO COUNCIL 9-26-2017  
AGENDA ITEM NO. 8.A.  
MEETING DATE 9-26-2017

## Janis Daly

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**From:** City Clerk's Office  
**Sent:** Tuesday, September 26, 2017 12:54 PM  
**To:** Janis Daly  
**Cc:** Cyndi Rodriguez  
**Subject:** For Suppelmental Today - FW: Proposed Water Rate Increase - Proceeding A.16-07-002

Hi Janis,

This email is talking about the water rate increases.

Laura

-----Original Message-----

**From:** Public Works Department  
**Sent:** Tuesday, September 26, 2017 11:59 AM  
**To:** City Clerk's Office <cityclerk@toaks.org>  
**Subject:** FW: Proposed Water Rate Increase - Proceeding A.16-07-002

Ester T. Marcelino  
Administrative Secretary  
Public Works Department  
City of Thousand Oaks  
Phone: (805) 449-2465  
Fax : (805) 449-2475

-----Original Message-----

**From:** PjD [mailto:pjd.805@verizon.net]  
**Sent:** Monday, September 25, 2017 6:41 PM  
**To:** public.advisor@cpuc.ca.gov  
**Cc:** Public Works Department <PublicWorks@toaksorg.onmicrosoft.com>  
**Subject:** Proposed Water Rate Increase - Proceeding A.16-07-002

Hello,

This note is to provide feedback regarding the proposed increase in water rates for Thousand Oaks CA.

As stated in the proceeding, homeowners will be hit with multiple increases starting with 16.3% then 3.4% and then 3.0% over the next 3 years [or 7.5% /yr]. Meanwhile a notice of increase from the city of T.O. stated an increase of 5.1% and then 4.6% within the next 2 years.

If my math is correct that an increase of 32.4% within 3 years! This doesn't include the increase for wastewater. Are customers going to be burdened with increases from both local and wholesale providers?

I've lived in Thousand Oaks for 8 years and Ventura County for 20+ years and it seems every year the rates go up. I realize that we've had to deal with several years of drought and most residents have made great strides in conserving

TO COUNCIL 9-26-2017  
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water and to keep their cost down. However the proposed increase seems to be more focused on the stockholders and not providing a fair price-point that's affordable for most customers.

Like many I consider water as a necessity and not a luxury, but sadly seems to be a business modeled for profit. In my opinion it should be a non-profit industry, but I know that'll never happen. As known we have a tiered system for those that don't mind paying more to maintain landscaping. Many in my neighborhood can't afford water at the rates currently in place so they let their landscaping die and it has taken a toll. We're getting to look more like Palm Springs with each passing year.

I'm guessing the city like end users don't have the ability to shop around and wholesalers know this. That's why I'm taking the time to write, I feel that customers are being taken advantage of with no real justification for the increase. I'm not familiar with the wholesale market, but if Cal American has a monopoly, they're holding all the cards and the CPUC is the only advocate for the end users.

Bottom-line: Please consider that this proposal unfairly burdens Thousand Oaks customers that already pay a lot for water and with more local increases already in the pipeline.

Thank you for your time,  
Regards,  
Pete Dry