Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q1 Years in Thousand Oaks=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza	Event (Q10)	(Q	17)
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Less than 1	25 1.5%	25 17.5%		-	-	8 1.0%	17 2.1%	14 2.2%	9 1.0%
1 to 4	118 7.2%	118 82.5%	•		-	50 6.4%	68 8.2%	48 7.6%	64 6.8%
5 to 9	126 7.7%	-	126 100.0%		-	73 9.4%	52 6.3%	35 5.6%	81 8.6%
10 to 14	156 9.6%			156 100.0%	-	82 10.5%	71 8.6%	53 8.4%	98 10.4%
15 or more	1203 73.9%	•		-	1203 100.0%	565 72.6%	621 74.9%	478 76.1%	688 73.2%
Prefer not to answer	:	-			-	•	:	•	-

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=Q1 Years in Thousand Oaks=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Less than 1	-	4 10.0%	5 3.8%	4 1.7%	6 1.5%	5 0.9%	11 2.6%	8 2.0%	5 0.7%
1 to 4	-	17 42.5%	26 19.7%	25 10.5%	10 2.6%	22 3.9%	39 9.1%	35 8.9%	36 5.1%
5 to 9	2 66.7%	9 22.5%	38 28.8%	27 11.3%	21 5.4%	15 2.7%	58 13.6%	41 10.4%	23 3.3%
10 to 14		4 10.0%	23 17.4%	41 17.2%	36 9.2%	29 5.2%	56 13.1%	40 10.2%	52 7.4%
15 or more	1 33.3%	6 15.0%	40 30.3%	141 59.2%	318 81.3%	490 87.3%	264 61.7%	269 68.4%	586 83.5%
Prefer not to answer	-	-	:	-	:	- :	- :	-	-

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Appendix B

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q1 Years in Thousand Oaks=

		Employ	ment Statu	s (QD4)		Mention Cit				
	- 0.0		c	Home-		d Info Sou	irce (Q20)	(Q.	21)	
	Full-time	Part-time	Student	maker	Retired	Yes	No	Yes	No	
Base	674	151	7	68	610	1170	458	963	609	
Less than 1	17 2.5%	3 2.0%		2 2.9%	3 0.5%	19 1.6%	6 1.3%	18 1.9%	7 1.1%	
1 to 4	66 9.8%	10 6.6%	-	10 14.7%	25 4.1%	85 7.3%	33 7.2%	66 6.9%	45 7.4%	
5 to 9	88 13.1%	10 6.6%	4 57.1%	4 5.9%	17 2.8%	94 8.0%	32 7.0%	72 7.5%	48 7.9%	
10 to 14	87 12.9%	11 7.3%		12 17.6%	36 5.9%	108 9.2%	48 10.5%	84 8.7%	69 11.3%	
15 or more	416 61.7%	117 77.5%	3 42.9%	40 58.8%	529 86.7%	864 73.8%	339 74.0%	723 75.1%	440 72.2%	
Prefer not to answer		-		:	:	- :	-	:		

=Q1 Years in Thousand Oaks=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Less than 1	13 1.2%	1 2.3%	2 2.9%	4 4.2%	3 1.5%	13 3.6%	11 0.9%	21 1.4%	3 3.9%
1 to 4	71 6.5%	-	3 4.4%	9 9.4%	24 12.4%	46 12.7%	66 5.6%	97 6.4%	16 21.1%
5 to 9	64 5.8%	8 18.6%	8 11.8%	12 12.5%	28 14.4%	63 17.5%	59 5.0%	108 7.2%	13 17.1%
10 to 14	92 8.4%	8 18.6%	6 8.8%	14 14.6%	28 14.4%	53 14.7%	96 8.2%	141 9.4%	11 14.5%
15 or more	855 78.1%	26 60.5%	49 72.1%	57 59.4%	111 57.2%	186 51.5%	942 80.2%	1139 75.6%	33 43.4%
Prefer not to answer	-	-	-		-	:	-	-	

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629

11 1.7%

57 9.1%

61 9.7%

10.8%

432

68.7%

Base

Less than 1

1 to 4

5 to 9

10 to 14

15 or more

Prefer not to

answer

595

1.7%

42 7.1%

44 7.4%

46

7.7%

453

76.1%

City newsletter, dir... te, social... City Council meeti... rs websites

241

2.5%

16 6.6%

1*7* 7.1%

31

12.9%

171

71.0%

Crosstabulations

Gender

Male

781

14 1.8%

53 6.8%

61 7.8%

78

10.0%

575

73.6%

Not sure / No sources

6.9%

6 20.7%

3 10.3%

13.8%

14

48.3%

Other

sources

586

0.9%

31

5.3%

31 5.3%

63

10.8%

456 77.8% Thousand Oaks Resident Survey 2017 Phase 2

=Q1 Years in Thousand Oaks=

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Gender

Female

734

10 1.4%

59 8.0%

59 8.0%

9.3%

538

73.3%

Rase

Less than 1

1 to 4

5 to 9

10 to 14

15 or more

Prefer not to answer

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=Q1 Years in Thousand Oaks=

Information Source Categories (Q20)

155

4.5%

19 12.3%

19 12.3%

21

13.5%

89

57.4%

1394

20 1.4%

93 6.7%

104 7.5%

117

8.4%

1060

76.0%

Radio or

128

0.8%

13

10.2%

12 9.4%

12.5%

86

67.2%

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q2 Quality of life=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte		Contact With Staff (Q17)		
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)	
		Less than 5	3109	10 10 14	13 Of more	Yes	No	Yes	No	
Base	1628	143	126	156	1203	778	829	628	940	
Excellent	819 50.3%	63 44.1%	65 51.6%	73 46.8%	618 51.4%	434 55.8%	379 45.7%	279 44.4%	514 54.7%	
Good	725 44.5%	72 50.3%	52 41.3%	74 47.4%	527 43.8%	314 40.4%	400 48.3%	302 48.1%	393 41.8%	
Fair	80 4.9%	7 4.9%	8 6.3%	9 5.8%	56 4.7%	29 3.7%	48 5.8%	43 6.8%	33 3.5%	
Poor	2 0.1%	1 0.7%		:	1 0.1%		1 0.1%	2 0.3%	-	
Very poor	2 0.1%	-	1 0.8%		1 0.1%	1 0.1%	1 0.1%	2 0.3%	-	
Not sure	:	-		:	-		:		-	
Prefer not to answer				-	•	•			-	

Q2 Quality of life=

Thousand Oaks Resident Survey 2017 Phase 2

			Age	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Excellent	2 66.7%	21 52.5%	66 50.0%	118 49.6%	209 53.5%	305 54.4%	226 52.8%	202 51.4%	360 51.3%
Good	1 33.3%	17 42.5%	56 42.4%	101 42.4%	169 43.2%	242 43.1%	184 43.0%	170 43.3%	316 45.0%
Fair		2 5.0%	10 7.6%	18 7.6%	13 3.3%	14 2.5%	16 3.7%	21 5.3%	26 3.7%
Poor		:		:	:	-		-	
Very poor		-	-	1 0.4%	:	:	2 0.5%	-	
Not sure	:	-	-	-	-	-	:	-	-
Prefer not to	:	:	:	:	:	:	:	:	:

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—Q2 Quality of life—

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q2	21)
	runtime	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Excellent	345 51.2%	84 55.6%	4 57.1%	34 50.0%	318 52.1%	611 52.2%	208 45.4%	495 51.4%	301 49.4%
Good	296 43.9%	61 40.4%	2 28.6%	32 47.1%	272 44.6%	508 43.4%	217 47.4%	416 43.2%	281 46.1%
Fair	31 4.6%	6 4.0%	1 14.3%	2 2.9%	20 3.3%	49 4.2%	31 6.8%	50 5.2%	27 4.4%
Poor	-	-	-	-	-	-	2		-
	-	-		-	-	-	0.4%	•	-
Very poor	2	-	-	-	-	2	-	2	-
very poor	0.3%	-	-	-	-	0.2%	-	0.2%	-
Nan arma	-	-	-	-	-	-	-	-	-
Not sure		-		-	-	-	-		-
Prefer not to	-	-	-	-	-	-	-	-	-
answer	-	-	-	-	-	-	-	-	-

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

—Q2 Quality of life—

		Typical Co	mmut e Min	utes (QD6)		Child in H	sld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Duse	1033				134	301	11174	1300	70
Excellent	562 51.3%	23 53.5%	35 51.5%	53 55.2%	101 52.1%	181 50.1%	608 51.8%	778 51.7%	24 31.6%
Good	486 44.4%	20 46.5%	33 48.5%	38 39.6%	83 42.8%	156 43.2%	524 44.6%	667 44.3%	41 53.9%
Fair	47 4.3%	-		5 5.2%	9 4.6%	22 6.1%	42 3.6%	59 3.9%	11 14.5%
Poor	-	-	-	:	-	:	-	-	:
Very poor		-		:	1 0.5%	2 0.6%		2 0.1%	
Not sure	-	-	-	-	-	-	-	-	:
Prefer not to answer		-			-	:		-	

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

—Q2 Quality of life—

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Excellent	325 54.6%	326 51.8%	121 50.2%	718 51.5%	78 50.3%	66 51.6%	273 46.6%	9 31.0%	404 51.7%
Good	256 43.0%	268 42.6%	104 43.2%	611 43.8%	71 45.8%	50 39.1%	285 48.6%	16 55.2%	345 44.2%
Fair	14 2.4%	33 5.2%	16 6.6%	63 4.5%	6 3.9%	12 9.4%	27 4.6%	4 13.8%	30 3.8%
Poor	- :	-	-	1 0.1%	-	-	1 0.2%	-	:
Very poor	-	2 0.3%		1 0.1%			:	-	2 0.3%
Not sure	-	-		-			:	-	
Prefer not to answer	-	-	-	-		-	-	-	

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Q2 Quality of life=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Hsld Attended Civic Arts Plaza Event (Q10) Overall Years in Thousand Oaks (Q1) Contact With Staff Less than 5 5 to 9 10 to 14 15 or more Yes No Yes No 1485 566 Rase 126 156 1203 720 744 867 Much 33 2.2% 23 2.7% 1.6% 4.5% 2.1% improved 2.0% 2.3% 1.6% Somewhat 244 16.4% 21 33 190 129 112 89 144 improved 16.7% 21.2% 15.8% 17.9% 15.1% 15.7% 16.6% About the 686 83 65.9% 73 46.8% 530 44.1% 345 47.9% 332 44.6% 216 38.2% 446 51.4% 46.2% same Somewhat 19 40 402 206 247 219 227 31.0% 15.1% 25.6% 33.4% 28.6% 33.2% 38.7% 26.2% worse 57 54 23 31 25 Much worse 1.9% 4.6% 3.8% 4.5% 3.2% 5.5% 2.9% 2 Not sure 0.2% 0.8% 0.2% 0.3% 0.1% 0.1% Prefer not to 1 0.1% 0.1% 0.1% 0.1% answer

=Q3 Quality of life over past 5 years=

Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commut e school 375 Rase 19 101 209 534 378 350 661 Much 1.0% 3.7% 1.7% improved 5.3% 4.0% 2.1% 2.6% 2.3% Somewhat 23 22.8% 35 16.7% 56 14.9% 99 18.5% 65 53 15.1% 120 improved 66.7% 10.5% 17.2% 18.2% About the 10 52.6% 50 49.5% 100 47.8% 182 48.5% 249 46.6% 187 175 50.0% 296 44.8% 33.3% same 49.5% Somewhat 109 154 108 101 198 26.3% 20.8% 31.6% 29.1% 28.8% 28.6% 28.9% 30.0% worse 5 2.4% 14 21 10 29 Much worse 3.0% 3.7% 3.9% 2.6% 3.1% 4.4% Not sure 0.3% 5.3% 0.5% 0.3% Prefer not to 0.2% 0.2% answer

=Q3 Quality of life over past 5 years=

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=Q3 Quality of life over past 5 years=

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Crosstabulations

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	591	138	7	56	582	1066	419	879	557
Much improved	14 2.4%	3 2.2%		3 5.4%	12 2.1%	25 2.3%	8 1.9%	16 1.8%	1 <i>7</i> 3.1%
Somewhat improved	96 16.2%	21 15.2%	1 14.3%	11 19.6%	105 18.0%	182 17.1%	62 14.8%	154 17.5%	85 15.3%
About the same	291 49.2%	70 50.7%	5 71.4%	17 30.4%	268 46.0%	496 46.5%	190 45.3%	387 44.0%	280 50.3%
Somewhat worse	173 29.3%	40 29.0%		22 39.3%	172 29.6%	318 29.8%	143 34.1%	283 32.2%	154 27.6%
Much worse	16 2.7%	4 2.9%	1 14.3%	2 3.6%	23 4.0%	42 3.9%	15 3.6%	35 4.0%	21 3.8%
Not sure	1 0.2%	•	•	1 1.8%	1 0.2%	3 0.3%		3 0.3%	
Prefer not to answer		-			1 0.2%	:	1 0.2%	1 0.1%	

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Q3 Quality of life over past 5 years=

		Typical Co	ommut e Min	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	NI-	Status	(QD3)
	commute	20 or less	21 to 39	40 to 59	60 or more	res	No	Own	Rent
Base	1011	42	63	83	167	302	1097	1388	57
Much improved	24 2.4%	2 4.8%	3 4.8%	1 1.2%	2 1.2%	6 2.0%	26 2.4%	31 2.2%	1 1.8%
Somewhat improved	173 17.1%	10 23.8%	11 17.5%	10 12.0%	30 18.0%	48 15.9%	187 17.0%	234 16.9%	6 10.5%
About the same	471 46.6%	22 52.4%	29 46.0%	44 53.0%	82 49.1%	142 47.0%	521 47.5%	640 46.1%	31 54.4%
Somewhat worse	299 29.6%	8 19.0%	18 28.6%	28 33.7%	47 28.1%	96 31.8%	318 29.0%	427 30.8%	16 28.1%
Much worse	40 4.0%		2 3.2%	:	6 3.6%	8 2.6%	43 3.9%	52 3.7%	3 5.3%
Not sure	3 0.3%	-		:	-	2 0.7%	1 0.1%	3 0.2%	:
Prefer not to	1 0.1%	-	-	-	-	-	1 0.1%	1 0.1%	

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Thousand Oaks Resident Survey 2017 Phase 2

=Q3 Quality of life over past 5 years=

Information Source Categories (Q20) Gender City newsl-etter, dir... te, social... City Coun-cil meeti... rs websites Radio or Ot her Not sure / Male sources Base 543 561 219 1281 129 114 714 550 21 Much 13 2.4% 25 2.0% 2.1% 5.0% 1.6% 1.8% 1.6% 1.5% improved Somewhat 95 17.5% 89 15.9% 42 19.2% 209 16.3% 25 19.4% 26 22.8% 74 13.5% 129 1 4.8% improved 18.1% About the 261 48.1% 258 46.0% 95 43.4% 592 46.2% 62 48.1% 49 43.0% 266 48.4% 9 42.9% 331 46.4% same Somewhat 178 60 402 38 180 220 28.4% 31.7% 27.4% 31.4% 29.5% 29.8% 32.7% 38.1% 30.8% worse 3 14.3% 17 23 10 49 20 22 Much worse 3.1% 4.6% 3.8% 1.6% 1.8% 3.6% 3.1% 4.1% Not sure 0.5% 0.2% 0.1%

> 1 0.1%

1 0.9% 1 0.2%

=Q3 Quality of life over past 5 years

Gender Female 665 Rase Much 3.2% improved Somewhat 109 16.4% About the same 320 48.1% Somewhat 184 27.7% worse 28 Much worse 4.2% Not sure Prefer not to 0.2% answer

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Prefer not to

answer

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q4 One change to improve Thousand Oaks=

	Overall	Years in Thousand Oaks (Q1)				Hsld Atte		Contact With Staff	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q1	
		Less than 5	3103	10 10 14	13 01 111016	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Reduce traffic congestion	274 16.8%	8 5.6%	3 2.4%	16 10.3%	247 20.5%	140 18.0%	131 15.8%	105 16.7%	160 17.0%
Improve, maintain streets and roads	126 7.7%	8 5.6%	8 6.3%	15 9.6%	95 7.9%	60 7.7%	64 7.7%	49 7.8%	73 7.8%
Increase recreational facilities, programs	95 5.8%	6 4.2%	8 6.3%	13 8.3%	68 5.7%	46 5.9%	48 5.8%	42 6.7%	48 5.1%
Limit growth, preserve open spaces	279 17.1%	7 4.9%	15 11.9%	18 11.5%	239 19.9%	134 17.2%	142 17.1%	116 18.5%	155 16.5%
Improve public transp- ortation	36 2.2%	4 2.8%	:	7 4.5%	25 2.1%	16 2.1%	20 2.4%	17 2.7%	17 1.8%
Improve envi- ronmental efforts	77 4.7%	14 9.8%	7 5.6%	6 3.8%	50 4.2%	44 5.7%	32 3.9%	32 5.1%	44 4.7%
Address homeless issue	49 3.0%	3 2.1%	8 6.3%	6 3.8%	32 2.7%	30 3.9%	18 2.2%	20 3.2%	27 2.9%
Engage in economic development	133 8.2%	18 12.6%	14 11.1%	25 16.0%	76 6.3%	66 8.5%	67 8.1%	57 9.1%	71 7.6%

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=Q4 One change to improve Thousand Oaks=

			Commut	e Out side Ci	ty (QD5)				
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Reduce traffic congestion		1 2.5%	17 12.9%	32 13.4%	55 14.1%	124 22.1%	53 12.4%	52 13.2%	149 21.2%
Improve, maintain streets and roads	:	2 5.0%	8 6.1%	17 7.1%	31 7.9%	49 8.7%	36 8.4%	20 5.1%	64 9.1%
Increase recreational facilities, programs	-	5 12.5%	10 7.6%	16 6.7%	20 5.1%	26 4.6%	28 6.5%	24 6.1%	36 5.1%
Limit growth, preserve open spaces	1 33.3%	3 7.5%	16 12.1%	31 13.0%	88 22.5%	91 16.2%	82 19.2%	65 16.5%	109 15.5%
Improve public transp- ortation	-	-	2 1.5%	3 1.3%	11 2.8%	12 2.1%	7 1.6%	8 2.0%	18 2.6%
Improve envi- ronmental efforts	:	3 7.5%	10 7.6%	11 4.6%	17 4.3%	22 3.9%	29 6.8%	20 5.1%	23 3.3%
Address homeless issue		1 2.5%	3 2.3%	7 2.9%	10 2.6%	13 2.3%	18 4.2%	9 2.3%	19 2.7%
Engage in economic development		6 15.0%	17 12.9%	28 11.8%	35 9.0%	31 5.5%	38 8.9%	46 11.7%	44 6.3%

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60 or more

194

20 10.3%

6.7%

6.2%

21.6%

2.1%

3.6%

4.1%

18

9.3%

40 to 59

96

14 14.6%

10.4%

4.2%

17.7%

1.0%

7.3%

5.2%

8.3%

Child in Hsld (QD2)

No

1174

211

18.0%

8.2%

5.1%

215

30

2.6%

4.4%

35

3.0%

93

Yes

361

44 12.2%

6.4%

8.0%

13.6%

1.1%

5.8%

10

2.8%

10.0%

Typical Commute Minutes (QD6)

68

10 14.7%

13.2%

6 8.8%

1.5%

11.8%

1.5%

5.9%

20 or less 21 to 39

43

4 9.3%

4.7%

11.6%

16.3%

2.3%

7.0%

16.3%

commute

1095

201 18.4%

7.7%

5.5%

26

3.9%

28

2.6%

90

Gender

Rase

Reduce

traffic

congestion Improve, maintain

streets and

roads Increase ecreat ional

facilities. programs Limit growth,

preserve

open spaces Improve oublic transp

ortation mprove env ronment al effort s

Address

homeless

issue Engage in

evelopmen

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Home Ownership Status (QD3)

Rent

76

6 7.9%

5.3%

6.6%

11.8%

3

3.9%

5.3%

2.6%

9.2%

Own

1506

261 17.3%

8.0%

5.7%

32

2.1%

4.8%

3.1%

126

=Q4 One change to improve Thousand Oaks=

		Employ	ment Statu	s (QD4)		Mention Cit d Info Sou			y Website
	Full-time	Part-time	Student	Home- maker	Retired	Yes	No	Yes	21) No
Base	674	151	7	68	610	1170	458	963	609
Reduce traffic congestion	86 12.8%	22 14.6%	-	11 16.2%	135 22.1%	191 16.3%	83 18.1%	176 18.3%	86 14.1%
Improve, maintain streets and roads	52 7.7%	5 3.3%	:	4 5.9%	59 9.7%	82 7.0%	44 9.6%	77 8.0%	45 7.4%
Increase recreational facilities, programs	39 5.8%	13 8.6%	1 14.3%	7 10.3%	27 4.4%	69 5.9%	26 5.7%	61 6.3%	29 4.8%
Limit growth, preserve open spaces	122 18.1%	26 17.2%	3 42.9%	9 13.2%	95 15.6%	204 17.4%	75 16.4%	171 17.8%	101 16.6%
Improve public transp- ortation	13 1.9%	2 1.3%		1 1.5%	17 2.8%	25 2.1%	11 2.4%	28 2.9%	6 1.0%
Improve envi- ronmental efforts	35 5.2%	14 9.3%	1 14.3%	2 2.9%	20 3.3%	58 5.0%	19 4.1%	38 3.9%	37 6.1%
Address homeless issue	22 3.3%	5 3.3%	-	2 2.9%	16 2.6%	34 2.9%	15 3.3%	30 3.1%	17 2.8%
Engage in economic development	70 10.4%	16 10.6%		8 11.8%	32 5.2%	100 8.5%	33 7.2%	80 8.3%	51 8.4%

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Crosstabulations

Gender

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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=Q4 One change to improve Thousand Oaks=

	City newsl- etter, dir	City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Reduce traffic congestion	97 16.3%	106 16.9%	35 14.5%	238 17.1%	27 17.4%	22 17.2%	101 17.2%	2 6.9%	146 18.7%
Improve, maint ain streets and roads	44 7.4%	44 7.0%	16 6.6%	101 7.2%	6 3.9%	9 7.0%	51 8.7%	6 20.7%	62 7.9%
Increase recreational facilities, programs	34 5.7%	41 6.5%	10 4.1%	81 5.8%	8 5.2%	10 7.8%	35 6.0%	2 6.9%	42 5.4%
Limit growth, preserve open spaces	104 17.5%	113 18.0%	40 16.6%	242 17.4%	17 11.0%	19 14.8%	111 18.9%	4 13.8%	122 15.6%
Improve public transp- ortation	12 2.0%	14 2.2%	5 2.1%	31 2.2%	4 2.6%	4 3.1%	14 2.4%	1 3.4%	11 1.4%
Improve envi- ronment al effort s	33 5.5%	29 4.6%	15 6.2%	66 4.7%	5 3.2%	5 3.9%	21 3.6%	1 3.4%	27 3.5%
Address homeless issue	21 3.5%	15 2.4%	5 2.1%	38 2.7%	8 5.2%	4 3.1%	18 3.1%	3 10.3%	26 3.3%
Engage in economic	51 8.6%	58 9.2%	24 10.0%	108 7.7%	14 9.0%	6 4.7%	47 8.0%	5 17.2%	64 8.2%

Thousand Oaks Resident Survey 2017 Phase 2

Information Source Categories (Q20)

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4.7%

8.0%

17.2%

8.2%

7.7%

8.6%

developmen

9.2%

10.0%

=Q4 One change to improve Thousand Oaks=

	Female
Base	734
Reduce traffic congestion	106 14.4%
Improve, maintain streets and roads	60 8.2%
Increase recreational facilities, programs	40 5.4%
Limit growth, preserve open spaces	145 19.8%
Improve public transp- ortation	19 2.6%
Improve envi- ronmental efforts	45 6.1%
Address homeless issue	17 2.3%
Engage in economic development	64 8.7%

True North Research, Inc. © 2017 Page 24 Q4 One change to improve Thousand Oaks=

	Overall	Ye	ars in Thous	and Oaks (Q	1)		nded Civic Event (O10)	Contact (O	With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
City Council change, improvement	39 2.4%	1 0.7%	3 2.4%	5 3.2%	30 2.5%	25 3.2%	14 1.7%	16 2.5%	22 2.3%
Provide more affordable housing	93 5. <i>7</i> %	4 2.8%	7 5.6%	11 7.1%	71 5.9%	45 5.8%	48 5.8%	49 7.8%	41 4.4%
Reduce taxes, fees	32 2.0%	2 1.4%	2 1.6%	6 3.8%	22 1.8%	17 2.2%	15 1.8%	15 2.4%	14 1.5%
Address water issues, conservation	19 1.2%	3 2.1%	1 0.8%	-	15 1.2%	10 1.3%	9 1.1%	10 1.6%	9 1.0%
Improve schools, education	28 1.7%	3 2.1%	5 4.0%	2 1.3%	18 1.5%	16 2.1%	12 1.4%	16 2.5%	11 1.2%
Lower utility rates	1 <i>7</i> 1.0%	3 2.1%	2 1.6%	1 0.6%	11 0.9%	7 0.9%	10 1.2%	3 0.5%	13 1.4%
Improve public safety	122 7.5%	11 7.7%	8 6.3%	13 8.3%	90 7.5%	64 8.2%	57 6.9%	61 9.7%	58 6.2%
Improve com- munication, outreach efforts	11 0.7%	1 0.7%	-	-	10 0.8%	6 0.8%	5 0.6%	4 0.6%	6 0.6%

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=Q4 One change to improve Thousand Oaks=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
City Council change, improvement		-	1 0.8%	7 2.9%	13 3.3%	11 2.0%	12 2.8%	6 1.5%	19 2.7%
Provide more affordable housing	:	1 2.5%	5 3.8%	14 5.9%	29 7.4%	33 5.9%	26 6.1%	31 7.9%	33 4.7%
Reduce taxes, fees		2 5.0%	2 1.5%	6 2.5%	8 2.0%	8 1.4%	13 3.0%	8 2.0%	10 1.4%
Address water issues, conservation	:	-	3 2.3%	-	3 0.8%	8 1.4%	2 0.5%	6 1.5%	6 0.9%
Improve schools, education		1 2.5%	7 5.3%	7 2.9%	4 1.0%	5 0.9%	6 1.4%	12 3.1%	9 1.3%
Lower utility rates		1 2.5%	2 1.5%	2 0.8%	4 1.0%	4 0.7%	5 1.2%	4 1.0%	7 1.0%
Improve public safety		2 5.0%	11 8.3%	19 8.0%	33 8.4%	34 6.1%	32 7.5%	31 7.9%	48 6.8%
Improve com- munication, outreach efforts	-	-	1 0.8%	2 0.8%	1 0.3%	4 0.7%	3 0.7%	1 0.3%	7 1.0%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q4 One change to improve Thousand Oaks=

	Employment Status (QD4)						y Sponsore-	Visited City Website	
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou Yes	rce (Q20) No	Yes (Q	21) No
Base	674	151	7	68	610	1170	458	963	609
City Council change, improvement	15 2.2%	3 2.0%	-	2 2.9%	14 2.3%	29 2.5%	10 2.2%	22 2.3%	17 2.8%
Provide more affordable housing	39 5.8%	18 11.9%	-	2 2.9%	31 5.1%	71 6.1%	22 4.8%	65 6.7%	27 4.4%
Reduce taxes, fees	19 2.8%	2 1.3%	-	-	10 1.6%	23 2.0%	9 2.0%	17 1.8%	13 2.1%
Address water issues, conservation		1 0.7%	-	-	6 1.0%	16 1.4%	3 0.7%	12 1.2%	5 0.8%
Improve schools, education	12 1.8%	6 4.0%	1 14.3%	2 2.9%	7 1.1%	22 1.9%	6 1.3%	21 2.2%	6 1.0%
Lower utility rates	9 1.3%	-		1 1.5%	5 0.8%	12 1.0%	5 1.1%	8 0.8%	8 1.3%
Improve public safety	50 7.4%	12 7.9%	1 14.3%	13 19.1%	34 5.6%	96 8.2%	26 5.7%	71 7.4%	45 7.4%
Improve com- munication, outreach efforts	2 0.3%	2 1.3%	-		7 1.1%	11 0.9%	•	8 0.8%	3 0.5%

Appendix B

=Q4 One change to improve Thousand Oaks=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home Ownership	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		(QD3)
	commute	20 01 1033	2. (0 55	10 10 33	00 01 111010			Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
City Council change, improvement	25 2.3%	1 2.3%		2 2.1%	9 4.6%	10 2.8%	28 2.4%	37 2.5%	2 2.6%
Provide more affordable housing	64 5.8%	3 7.0%	4 5.9%	5 5.2%	13 6.7%	22 6.1%	69 5.9%	81 5.4%	12 15.8%
Reduce taxes, fees	18 1.6%	-	2 2.9%	3 3.1%	8 4.1%	8 2.2%	22 1.9%	32 2.1%	
Address water issues, conservation	12 1.1%	-	1 1.5%	1 1.0%	-	4 1.1%	12 1.0%	19 1.3%	-
Improve schools, education	21 1.9%	-	-	1 1.0%	5 2.6%	14 3.9%	13 1.1%	26 1.7%	2 2.6%
Lower utility rates	11 1.0%	-	1 1.5%	2 2.1%	2 1.0%	4 1.1%	11 0.9%	14 0.9%	2 2.6%
Improve public safety	79 7.2%	3 7.0%	2 2.9%	7 7.3%	17 8.8%	27 7.5%	81 6.9%	111 7.4%	7 9.2%
Improve com- munication, outreach efforts	8 0.7%	-		-	2 1.0%	4 1.1%	7 0.6%	11 0.7%	

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=Q4 One change to improve Thousand Oaks=

			Inform	nation Source	e Categories	(Q20)			Gender
	City newsl- etter, dir	City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
City Council change, improvement	11 1.8%	11 1.7%	8 3.3%	35 2.5%	3 1.9%	2 1.6%	19 3.2%	1 3.4%	19 2.4%
Provide more affordable housing	35 5.9%	35 5.6%	13 5.4%	88 6.3%	7 4.5%	6 4.7%	37 6.3%		35 4.5%
Reduce taxes, fees	10 1.7%	11 1.7%	8 3.3%	26 1.9%	4 2.6%	2 1.6%	15 2.6%		23 2.9%
Address water issues, conservation	12 2.0%	5 0.8%	1 0.4%	18 1.3%	1 0.6%	2 1.6%	5 0.9%	-	6 0.8%
Improve schools, education	12 2.0%	14 2.2%	5 2.1%	24 1.7%	4 2.6%	3 2.3%	10 1.7%	1 3.4%	13 1.7%
Lower utility rates	6 1.0%	5 0.8%	4 1.7%	14 1.0%	1 0.6%	1 0.8%	4 0.7%	1 3.4%	7 0.9%
Improve public safety	62 10.4%	47 7.5%	16 6.6%	94 6.7%	10 6.5%	12 9.4%	44 7.5%	3 10.3%	51 6.5%
Improve com- munication, outreach efforts	4 0.7%	5 0.8%	4 1.7%	10 0.7%	1 0.6%	3 2.3%	-	-	7 0.9%

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	Gender
	Female
Base	734
City Council change, improvement	17 2.3%
Provide more affordable housing	53 7.2%
Reduce taxes, fees	7 1.0%
Address water issues, conservation	10 1.4%
Improve schools, education	13 1.8%
Lower utility rates	9 1.2%
Improve public safety	56 7.6%
Improve com- munication, outreach efforts	4 0.5%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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=Q4 One change to improve Thousand Oaks=

Base         1628         143         126         156         1203         778         829         628         9           Provide assistance to disabled, seniors         44         2         3         3         36         20         22         22         22         3.5%         2         2.7%         3.5%         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2.7%         3.5%         2         2         2         2.7%         3.5%         2         2         2         2.7%         3.5%         2         2         2         2 <th>Staff</th>	Staff
Provide assistance to data 2 3 3 36 20 22 22 disabled, seniors   1.4% 2.4% 1.9% 3.0% 2.6% 2.7% 3.5% 2   1.4% 2.4% 1.9% 3.0% 2.6% 2.7% 3.5% 2   1.4% 2.4% 1.9% 3.0% 2.6% 2.7% 3.5% 2   1.4% 2.1% 2.1% 2.1% 1.9% 3.2% 1   1.5% 2.1% 2.1% 2.1% 1.9% 3.2% 1   1.5% 2.1% 2.1% 2.1% 2.1% 2.1% 2.1% 2.1% 2.1	No
assistance to disabled, seniors     44     2     3     3     36     20     22     22       lmprove parking     2.7%     1.4%     2.4%     1.9%     3.0%     2.6%     2.7%     3.5%     2       lmprove parking     3.0     1     7     25     16     16     20     20     2.1%     1.9%     3.2%     1       lmprove budgeting, 3.0%     3.2     1     1     3     2.7     14     17     16       budgeting, 3.0%     3.0%     1.0%     3.0%     1.0%     3.0%     1.0%     3.0%     1.0%     3.0%     1.0%     3.0%     1.0%     3.0%     3.0%     1.0%     3.0%     3.0%     3.0%     3.0%     3.0%     3.0%     3.0%     3.0%     3.0%     2.0%     3.0%<	940
parking 2.0% - 0.8% 4.5% 2.1% 2.1% 1.9% 3.2% 1 Improve 3.2 1 1 3 2.7 14 17 16 budgeting, 3.2% 1.2 1.2 2.7 1.2	21 2.2%
budgeting, 32 1 1 3 27 14 17 16	12 1.3%
	16 1.7%
Enforce City codes         34         2         2         4         26         13         18         22           1.4%         1.6%         2.6%         2.2%         1.7%         2.2%         3.5%         1	9 1.0%
Improve city         6         -         -         -         6         3         3         3           Wi-Fi         0.4%         -         -         -         0.5%         0.4%         0.4%         0.5%         0.0%	3 0.3%
Underground utilities         6         2         -         -         4         3         3         4           0.4%         1.4%         -         -         0.3%         0.4%         0.4%         0.6%         0	2 0.2%
	12 1.3%
	42 4.5%
	15 1.6%

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=Q4 One change to improve Thousand Oaks=

			Age (	QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
Provide assistance to disabled, seniors	:		1 0.8%	2 0.8%	11 2.8%	22 3.9%	9 2.1%	10 2.5%	22 3.1%	
Improve parking	:	1 2.5%	1 0.8%	6 2.5%	9 2.3%	11 2.0%	10 2.3%	13 3.3%	10 1.4%	
Improve budgeting, spending	:	-	:	7 2.9%	9 2.3%	11 2.0%	10 2.3%	5 1.3%	14 2.0%	
Enforce City codes	:	1 2.5%	4 3.0%	2 0.8%	8 2.0%	14 2.5%	7 1.6%	7 1.8%	17 2.4%	
Improve city Wi-Fi	:	-	1 0.8%	-	3 0.8%	-	1 0.2%	2 0.5%	2 0.3%	
Underground utilities	:		2 1.5%	1 0.4%	:	2 0.4%	5 1.2%	1 0.3%		
Allow medical marijuana dispensaries	1 33.3%	1 2.5%	2 1.5%	1 0.4%	5 1.3%	3 0.5%	5 1.2%	5 1.3%	6 0.9%	
Add more bike lanes, walking paths	:	3 7.5%	10 7.6%	11 4.6%	26 6.6%	22 3.9%	22 5.1%	28 7.1%	33 4.7%	
Improve downtown area	-	1 2.5%	1 0.8%	9 3.8%	2 0.5%	4 0.7%	5 1.2%	9 2.3%	7 1.0%	

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=Q4 One change to improve Thousand Oaks=

		Employ	ment Statu	s (QD4)			y Sponsore-		y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	runtime	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Provide assistance to disabled, seniors	15 2.2%	4 2.6%	•	-	22 3.6%	30 2.6%	14 3.1%	24 2.5%	18 3.0%
Improve parking	17 2.5%	6 4.0%	-	-	10 1.6%	28 2.4%	5 1.1%	23 2.4%	8 1.3%
Improve budgeting, spending	14 2.1%	1 0.7%	-	-	14 2.3%	23 2.0%	9 2.0%	21 2.2%	10 1.6%
Enforce City codes	13 1.9%	1 0.7%		1 1.5%	16 2.6%	23 2.0%	11 2.4%	25 2.6%	9 1.5%
Improve city Wi-Fi	2 0.3%	1 0.7%		-	1 0.2%	5 0.4%	1 0.2%	4 0.4%	2 0.3%
Underground utilities	4 0.6%	2 1.3%	-	-		4 0.3%	2 0.4%	3 0.3%	2 0.3%
Allow medical marijuana dispensaries	8 1.2%	2 1.3%	:	2 2.9%	4 0.7%	13 1.1%	3 0.7%	13 1.3%	3 0.5%
Add more bike lanes, walking paths	40 5.9%	10 6.6%	-	4 5.9%	28 4.6%	68 5.8%	18 3.9%	62 6.4%	19 3.1%
Improve downtown area	13 1.9%	1 0.7%	-	1 1.5%	6 1.0%	14 1.2%	7 1.5%	15 1.6%	6 1.0%

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=Q4 One change to improve Thousand Oaks=

		Typical Co	mmut e Min	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3) Rent
Base	commute 1095	43	68	96	194	361	1174	1506	76
	1093	43	00	90	194	301	1174	1300	70
Provide assistance to disabled, seniors	32 2.9%	1 2.3%	1 1.5%	2 2.1%	5 2.6%	3 0.8%	38 3.2%	44 2.9%	-
Improve parking	23 2.1%	1 2.3%	5 7.4%	2 2.1%	2 1.0%	5 1.4%	26 2.2%	31 2.1%	1 1.3%
Improve budgeting, spending	19 1.7%	-	3 4.4%	3 3.1%	4 2.1%	6 1.7%	24 2.0%	29 1.9%	2 2.6%
Enforce City codes	24 2.2%	-	1 1.5%	2 2.1%	4 2.1%	4 1.1%	25 2.1%	31 2.1%	1 1.3%
Improve city Wi-Fi	4 0.4%	-		:	1 0.5%	2 0.6%	3 0.3%	5 0.3%	1 1.3%
Underground utilities	1 0.1%	-	1 1.5%	1 1.0%	2 1.0%	2 0.6%	3 0.3%	6 0.4%	:
Allow medical marijuana dispensaries	11 1.0%	1 2.3%	2 2.9%	1 1.0%	1 0.5%	3 0.8%	10 0.9%	15 1.0%	1 1.3%
Add more bike lanes, walking paths	61 5.6%	-	4 5.9%	6 6.3%	10 5.2%	21 5.8%	61 5.2%	78 5.2%	4 5.3%
Improve downtown area	16 1.5%	-	2 2.9%	:	3 1.5%	8 2.2%	13 1.1%	20 1.3%	1 1.3%

Thousand Oaks Resident Survey 2017 Phase 2

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q4 One change to improve Thousand Oaks=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Provide assistance to disabled, seniors	14 2.4%	18 2.9%	4 1.7%	41 2.9%	1 0.6%	4 3.1%	16 2.7%	1 3.4%	12 1.5%
Improve parking	15 2.5%	13 2.1%	9 3.7%	28 2.0%	3 1.9%	-	17 2.9%	-	15 1.9%
Improve budgeting, spending	7 1.2%	15 2.4%	3 1.2%	28 2.0%	1 0.6%	2 1.6%	10 1.7%	-	20 2.6%
Enforce City codes	12 2.0%	13 2.1%	3 1.2%	30 2.2%	3 1.9%	4 3.1%	8 1.4%	1 3.4%	21 2.7%
Improve city Wi-Fi	2 0.3%	2 0.3%	2 0.8%	4 0.3%	1 0.6%		3 0.5%	1 3.4%	3 0.4%
Underground utilities	2 0.3%	3 0.5%		5 0.4%	1 0.6%			-	3 0.4%
Allow medical marijuana dispensaries	7 1.2%	6 1.0%	3 1.2%	16 1.1%	:	3 2.3%	2 0.3%	-	10 1.3%
Add more bike lanes, walking paths	40 6.7%	44 7.0%	13 5.4%	72 5.2%	6 3.9%	6 4.7%	29 4.9%	1 3.4%	42 5.4%
Improve downtown area	7 1.2%	11 1.7%	3 1.2%	20 1.4%	1 0.6%	-	6 1.0%	-	12 1.5%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q4 One change to improve Thousand Oaks=

	Gender
	Female
Base	734
Provide assistance to disabled, seniors	29 4.0%
Improve parking	17 2.3%
Improve budgeting, spending	10 1.4%
Enforce City codes	9 1.2%
Improve city Wi-Fi	3 0.4%
Underground utilities	2 0.3%
Allow medical marijuana dispensaries	5 0.7%
Add more bike lanes, walking paths	35 4.8%
Improve downt own area	8 1.1%

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18 to 24 25 to 34

17.5%

1 2.5%

Not sure /

Cannot think of anything

Prefer not to

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Commute Outside City (QD5)

Do not

commute

10.4%

7 1.8% No job or

12.4%

13 1.9%

Yes,

62 14.5%

3 0.7%

Q4 One change to improve Thousand Oaks=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		
		LC33 (Hall 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Improve traffic light s- ynchronizati- on	117 7.2%	7 4.9%	4 3.2%	6 3.8%	100 8.3%	56 7.2%	60 7.2%	45 7.2%	66 7.0%
Add more street lights	16 1.0%	4 2.8%	2 1.6%	•	10 0.8%	5 0.6%	11 1.3%	5 0.8%	11 1.2%
Other (unique responses)	56 3.4%	13 9.1%	8 6.3%	3 1.9%	32 2.7%	25 3.2%	29 3.5%	23 3.7%	32 3.4%
No changes needed, everything is fine	102 6.3%	13 9.1%	11 8.7%	12 7.7%	66 5.5%	52 6.7%	49 5.9%	24 3.8%	74 7.9%
Not sure / Cannot think of anything	202 12.4%	25 17.5%	22 17.5%	16 10.3%	139 11.6%	79 10.2%	119 14.4%	58 9.2%	135 14.4%
Prefer not to answer	26 1.6%	1 0.7%	5 4.0%	1 0.6%	19 1.6%	11 1.4%	15 1.8%	5 0.8%	18 1.9%

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Base 40 132 238 391 561 428 393 702 Improve traffic light s-ynchronizati-15 6.3% 28 5.0% 3.8% 6.9% 8.2% 6.5% 6.4% 8.1% on Add more street lights 5 0.7% 3 7.5% 2 1.5% 3 0.8% 3 0.5% 6 1.5% 0.4% 0.9% 12 5.0% 13 3.3% 17 3.0% 12 2.8% 18 4.6% 20 2.8% Other (unique 2 5.0% 4 3.0% responses) No changes 5 12.5% 51 9.1% 52 7.4% 33.3% 6.1% everything is fine 5.0% 4.3% 6.8% 4.8%

11.3%

1.0%

12.1%

9 1.6%

13.0%

Age (QD1)

45 to 54

35 to 44

4 3.0%

=Q4 One change to improve Thousand Oaks=

55 to 64 65 or older

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=Q4 One change to improve Thousand Oaks====

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

=Q4 One change to improve Thousand Oaks=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	run cinic	rait time	Student	maker	Retireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Improve traffic light s- ynchronizati- on	46 6.8%	6 4.0%	1 14.3%	2 2.9%	54 8.9%	85 7.3%	32 7.0%	67 7.0%	47 7.7%
Add more street lights	7 1.0%	3 2.0%	-	2 2.9%	3 0.5%	11 0.9%	5 1.1%	5 0.5%	10 1.6%
Ot her (unique responses)	24 3.6%	7 4.6%		2 2.9%	17 2.8%	36 3.1%	20 4.4%	29 3.0%	24 3.9%
No changes needed, everything is fine	39 5.8%	8 5.3%	1 14.3%	2 2.9%	50 8.2%	75 6.4%	27 5.9%	55 5.7%	44 7.2%
Not sure / Cannot think of anything	91 13.5%	13 8.6%	:	8 11.8%	78 12.8%	140 12.0%	62 13.5%	115 11.9%	79 13.0%
Prefer not to answer	9 1.3%	1 0.7%		1 1.5%	12 2.0%	16 1.4%	10 2.2%	9 0.9%	16 2.6%

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Improve traffic light s- ynchronizati- on	82 7.5%	2 4.7%	5 7.4%	7 7.3%	13 6.7%	18 5.0%	93 7.9%	107 7.1%	6 7.9%
Add more street lights	11 1.0%	1 2.3%		:	2 1.0%	5 1.4%	9 0.8%	15 1.0%	1 1.3%
Other (unique responses)	38 3.5%		3 4.4%	2 2.1%	6 3.1%	17 4.7%	34 2.9%	48 3.2%	4 5.3%
No changes needed, everything is fine	71 6.5%	4 9.3%	3 4.4%	9 9.4%	13 6.7%	20 5.5%	79 6.7%	96 6.4%	3 3.9%
Not sure / Cannot think of anything	128 11.7%	8 18.6%	9 13.2%	16 16.7%	22 11.3%	57 15.8%	137 11.7%	183 12.2%	9 11.8%
Prefer not to answer	20 1.8%	•	1 1.5%	-	2 1.0%	5 1.4%	16 1.4%	22 1.5%	2 2.6%

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Crosstabulations

Q4 One change to improve Thousand Oaks=

			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Improve traffic light s- ynchronizati- on	46 7.7%	43 6.8%	19 7.9%	105 7.5%	13 8.4%	8 6.3%	38 6.5%	2 6.9%	68 8.7%
Add more street lights	5 0.8%	6 1.0%	2 0.8%	10 0.7%	3 1.9%	2 1.6%	4 0.7%	1 3.4%	8 1.0%
Ot her (unique responses)	14 2.4%	24 3.8%	6 2.5%	47 3.4%	4 2.6%	2 1.6%	22 3.8%	3 10.3%	27 3.5%
No changes needed, everything is fine	39 6.6%	35 5.6%	15 6.2%	91 6.5%	11 7.1%	10 7.8%	30 5.1%	2 6.9%	58 7.4%
Not sure / Cannot think of anything	67 11.3%	83 13.2%	30 12.4%	173 12.4%	18 11.6%	15 11.7%	68 11.6%	4 13.8%	96 12.3%
Prefer not to answer	10 1.7%	7 1.1%	4 1.7%	14 1.0%	5 3.2%	7 5.5%	14 2.4%	-	14 1.8%

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Q4 One change to improve Thousand Oaks=

Base Improve	734 41 5.6%
	41
Improve	
traffic light s- ynchronizati- on	
Add more street lights	7 1.0%
Other (unique responses)	26 3.5%
No changes needed, everything is fine	41 5.6%
Not sure / Cannot think of anything	96 13.1%
Prefer not to answer	7 1.0%

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Crosstabulations

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Crosstabulations

-Q5 Overall satisfaction=

	Overall	Ye	ars in Thou	sand Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	17)
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	605	69	57	50	429	323	277	217	359
	37.2%	48.3%	45.2%	32.1%	35.7%	41.5%	33.4%	34.6%	38.2%
Somewhat satisfied	820	58	57	89	616	380	426	31 <i>7</i>	482
	50.4%	40.6%	45.2%	57.1%	51.2%	48.8%	51.4%	50.5%	51.3%
Somewhat	123	7	5	12	99	46	76	68	49
dissatisfied	7.6%	4.9%	4.0%	7.7%	8.2%	5.9%	9.2%	10.8%	5.2%
Very	26	1	2	1	22	11	14	18	8
dissatisfied	1.6%	0.7%	1.6%	0.6%	1.8%	1.4%	1.7%	2.9%	0.9%
Not sure	51	8	5	4	34	16	35	8	40
	3.1%	5.6%	4.0%	2.6%	2.8%	2.1%	4.2%	1.3%	4.3%
Prefer not to answer	3 0.2%	-	:	-	3 0.2%	2 0.3%	1 0.1%		2 0.2%

Q5 Overall satisfaction

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	2 66.7%	17 42.5%	61 46.2%	77 32.4%	144 36.8%	234 41.7%	173 40.4%	131 33.3%	278 39.6%
Somewhat sat isfied	:	20 50.0%	61 46.2%	129 54.2%	206 52.7%	269 48.0%	200 46.7%	208 52.9%	359 51.1%
Somewhat dissatisfied	:	-	5 3.8%	19 8.0%	25 6.4%	38 6.8%	33 7.7%	30 7.6%	41 5.8%
Very dissatisfied	:	-	1 0.8%	3 1.3%	5 1.3%	7 1.2%	6 1.4%	8 2.0%	7 1.0%
Not sure	1 33.3%	3 7.5%	4 3.0%	10 4.2%	11 2.8%	13 2.3%	16 3.7%	15 3.8%	15 2.1%
Prefer not to answer	:	-	-	-	:	-	-	1 0.3%	2 0.3%

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Typical Commute Minutes (QD6)

=Q5 Overall satisfaction=

Child in Hsld (QD2)

Crosstabulations

=Q5 Overall satisfaction=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	, ,	(Q	
	r dir enne	rare emic	Student	maker	Retireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	250 37.1%	52 34.4%	5 71.4%	33 48.5%	238 39.0%	467 39.9%	138 30.1%	366 38.0%	222 36.5%
Somewhat satisfied	334 49.6%	79 52.3%	-	30 44.1%	313 51.3%	576 49.2%	244 53.3%	481 49.9%	304 49.9%
Somewhat dissatisfied	52 7.7%	12 7.9%	-	4 5.9%	37 6.1%	82 7.0%	41 9.0%	76 7.9%	44 7.2%
Very dissatisfied	13 1.9%	-	1 14.3%	:	6 1.0%	14 1.2%	12 2.6%	16 1.7%	9 1.5%
Not sure	24 3.6%	8 5.3%	1 14.3%	1 1.5%	14 2.3%	29 2.5%	22 4.8%	22 2.3%	29 4.8%
Prefer not to answer	1 0.1%	:			2 0.3%	2 0.2%	1 0.2%	2 0.2%	1 0.2%

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Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own commute Rent Base 1095 43 68 96 194 361 1174 1506 76 409 37.4% 18 41.9% 43 44.8% 72 37.1% 136 37.7% 451 38.4% Very satisfied 44.1% 37.9% 31.6% Somewhat sat isfied 567 51.8% 20 46.5% 34 50.0% 39 40.6% 99 51.0% 184 51.0% 592 50.4% 766 50.9% 36 47.4% Somewhat dissatisfied 71 6.5% 3 7.0% 4 5.9% 11 11.5% 11 5.7% 22 6.1% 83 7.1% 98 6.5% 11 14.5% 15 16 21 dissatisfied 1.4% 1.0% 2.1% 1.4% 1.4% 1.4% 3.9% 2 4.7% 2 2.1% 8 4.1% 2 2.6% 30 14 32 47 Not sure 2.7% 3.9% 2.7% 3.1% Prefer not to 3 0.3% answer

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Crosstabulations

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Crosstabulations

=Q5 Overall satisfaction=

		Information Source Categories (Q20)											
		City websi- te, social			Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male				
Base	595	629	241	1394	155	128	586	29	781				
Very satisfied	253	250	97	526	52	49	205	4	289				
	42.5%	39.7%	40.2%	37.7%	33.5%	38.3%	35.0%	13.8%	37.0%				
Somewhat	285	319	113	699	88	61	310	15	405				
satisfied	47.9%	50.7%	46.9%	50.1%	56.8%	47.7%	52.9%	51.7%	51.9%				
Somewhat	39	35	19	105	8	8	53	6	50				
dissatisfied	6.6%	5.6%	7.9%	7.5%	5.2%	6.3%	9.0%	20.7%	6.4%				
Very	5	8	5	19	3	4	2	1	14				
dissatisfied	0.8%	1.3%	2.1%	1.4%	1.9%	3.1%	0.3%	3.4%	1.8%				
Not sure	13	15	7	43	3	6	14	3	22				
	2.2%	2.4%	2.9%	3.1%	1.9%	4.7%	2.4%	10.3%	2.8%				
Prefer not to answer		2 0.3%	•	2 0.1%	1 0.6%		2 0.3%	-	1 0.1%				

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=Q5 Overall satisfaction=

	Gender
	Female
Base	734
Very satisfied	293 39.9%
Somewhat sat isfied	364 49.6%
Somewhat dissatisfied	45 6.1%
Very dissatisfied	5 0.7%
Not sure	26 3.5%
Prefer not to answer	1 0.1%

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=Q6a Providing police services=

	Overall	Ye	ars in Thous	and Oaks (Q	11)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		Less than 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	1132 69.5%	103 72.0%	77 61.1%	81 51.9%	871 72.4%	554 71.2%	566 68.3%	439 69.9%	658 70.0%
Very import ant	401 24.6%	32 22.4%	31 24.6%	61 39.1%	277 23.0%	187 24.0%	208 25.1%	154 24.5%	227 24.1%
Somewhat import ant	81 5.0%	8 5.6%	15 11.9%	13 8.3%	45 3.7%	33 4.2%	47 5.7%	29 4.6%	47 5.0%
Not at all import ant	11 0.7%	:	3 2.4%	1 0.6%	7 0.6%	4 0.5%	6 0.7%	5 0.8%	6 0.6%
Not sure	1 0.1%	-	:	-	1 0.1%		1 0.1%	•	1 0.1%
Prefer not to answer	2 0.1%	-	:	-	2 0.2%		1 0.1%	1 0.2%	1 0.1%

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Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Base 40 132 238 391 561 428 393 702 Extremely important 28 70.0% 78 59.1% 158 66.4% 247 63.2% 431 76.8% 272 63.6% 256 65.1% 532 75.8% 66.7% Very important 35 26.5% 65 27.3% 118 30.2% 114 20.3% 123 28.7% 107 27.2% 149 21.2% 6 15.0% 33.3% Somewhat important 6 15.0% 18 13.6% 11 4.6% 23 5.9% 12 2.1% 28 6.5% 24 6.1% 20 2.8% Not at all 4 1.7% 0.3% important 0.8% 0.7% 0.9% 1.5% 0.1% 1 0.3% 1 0.2% Not sure Prefer not to 1 0.3% answer

=Q6a Providing police services=

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Crosstabulations

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Crosstabulations

=Q6a Providing police services=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full Alma	Dana Alma	Canalana	Home-	Retired	d Info Sou	irce (Q20)	(Q21)	
	Full-time	Part-time	Student	maker	Ketirea	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	419 62.2%	111 73.5%	3 42.9%	53 77.9%	466 76.4%	823 70.3%	309 67.5%	664 69.0%	432 70.9%
Very import ant	197 29.2%	35 23.2%	3 42.9%	13 19.1%	127 20.8%	293 25.0%	108 23.6%	246 25.5%	142 23.3%
Somewhat import ant	48 7.1%	4 2.6%	1 14.3%	2 2.9%	16 2.6%	53 4.5%	28 6.1%	50 5.2%	26 4.3%
Not at all import ant	10 1.5%	-	-	-	1 0.2%	1 0.1%	10 2.2%	3 0.3%	7 1.1%
Not sure		1 0.7%		:	:	:	1 0.2%		1 0.2%
Prefer not to answer	-	-	-	-	-	:	2 0.4%	-	1 0.2%

=Q6a Providing police services=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)		wnership
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		(QD3)
	commute							Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	788 72.0%	26 60.5%	42 61.8%	53 55.2%	128 66.0%	234 64.8%	829 70.6%	1055 70.1%	46 60.5%
Very important	256 23.4%	15 34.9%	24 35.3%	31 32.3%	49 25.3%	96 26.6%	288 24.5%	376 25.0%	15 19.7%
Somewhat important	44 4.0%	2 4.7%	1 1.5%	11 11.5%	14 7.2%	26 7.2%	50 4.3%	66 4.4%	12 15.8%
Not at all important	7 0.6%	-		1 1.0%	3 1.5%	5 1.4%	6 0.5%	7 0.5%	3 3.9%
Not sure	-	-	1 1.5%	:	-	:	1 0.1%	1 0.1%	:
Prefer not to answer	-	-	-		-	:	-	1 0.1%	-

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			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	431 72.4%	426 67.7%	162 67.2%	979 70.2%	101 65.2%	85 66.4%	406 69.3%	17 58.6%	510 65.3%
Very import ant	139 23.4%	170 27.0%	72 29.9%	343 24.6%	40 25.8%	34 26.6%	140 23.9%	7 24.1%	215 27.5%
Somewhat import ant	25 4.2%	32 5.1%	7 2.9%	62 4.4%	14 9.0%	5 3.9%	37 6.3%	3 10.3%	50 6.4%
Not at all import ant	:	1 0.2%		9 0.6%		4 3.1%	3 0.5%	1 3.4%	6 0.8%
Not sure				•				1 3.4%	
Prefer not to answer		-	-	1 0.1%	:	:	:	-	:

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> 1 0.1%

Prefer not to answer

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=Q6a Providing police services=

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viding fire protection and emergency medical services

=ų	od Pro	viaing	nre pro	tection at	na emerge	ncy medica	services-

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	3109	10 10 14	15 Of Hiore	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	1221 75.0%	106 74.1%	87 69.0%	105 67.3%	923 76.7%	610 78.4%	596 71.9%	472 75.2%	710 75.5%
Very import ant	341 20.9%	32 22.4%	28 22.2%	45 28.8%	236 19.6%	144 18.5%	193 23.3%	131 20.9%	195 20.7%
Somewhat import ant	58 3.6%	5 3.5%	10 7.9%	5 3.2%	38 3.2%	22 2.8%	35 4.2%	22 3.5%	30 3.2%
Not at all important	6 0.4%	-	1 0.8%	1 0.6%	4 0.3%	2 0.3%	4 0.5%	2 0.3%	4 0.4%
Not sure	:	-	:	-			-	:	-
Prefer not to answer	2 0.1%	-		-	2 0.2%		1 0.1%	1 0.2%	1 0.1%

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Crosstabulations

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Crosstabulations

Crosstabulations

Q6b Providing fire protection and emergency medical services

			Age (	QD1)			Commut	e Out side Ci	No job or		
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute			
Base	3	40	132	238	391	561	428	393	702		
Extremely important	3 100.0%	30 75.0%	88 66.7%	169 71.0%	269 68.8%	462 82.4%	294 68.7%	284 72.3%			
Very important		7 17.5%	35 26.5%	55 23.1%	109 27.9%	83 14.8%	113 26.4%	85 21.6%			
Somewhat important	-	3 7.5%	9 6.8%	13 5.5%	12 3.1%	11 2.0%	18 4.2%	22 5.6%	13 1.9%		
Not at all important	-	-	-	1 0.4%	-	5 0.9%	3 0.7%	2 0.5%	1 0.1%		
Not sure	-	-	-	-	-	-		-	-		
Prefer not to answer		-		-	1 0.3%	-		-	-		

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=Q6b Providing fire protection and emergency medical services=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q)	
				maker		Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	466 69.1%	115 76.2%	5 71.4%	53 77.9%	492 80.7%	904 77.3%	317 69.2%	710 73.7%	473 77.7%
Very import ant	169 25.1%	30 19.9%	2 28.6%	12 17.6%	107 17.5%	227 19.4%	114 24.9%	214 22.2%	113 18.6%
Somewhat import ant	35 5.2%	5 3.3%	-	3 4.4%	10 1.6%	36 3.1%	22 4.8%	38 3.9%	17 2.8%
Not at all important	4 0.6%	1 0.7%	•	•	1 0.2%	3 0.3%	3 0.7%	1 0.1%	5 0.8%
Not sure		-		-		-		:	
Prefer not to answer						:	2 0.4%	:	1 0.2%

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Home Ownership Status (QD3) Typical Commute Minutes (QD6) Child in Hsld (QD2) 40 to 59 20 or less 21 to 39 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base Extremely 848 77.4% 28 65.1% 42 61.8% 143 253 70.1% 898 60.4% 73.7% 76.5% 75.5% 67.1% important Very important 209 19.1% 15 34.9% 23 33.8% 30 31.3% 41 21.1% 86 23.8% 240 20.4% 315 20.9% 17 22.4% Somewhat important 35 3.2% 2 2.9% 7 7.3% 9 4.6% 22 6.1% 31 2.6% 49 3.3% 7 9.2% Not at all 1.0% important 0.3% 1.5% 0.5% 0.4% 0.3% 1.3% Not sure Prefer not to 1 0.1% answer

=Q6b Providing fire protection and emergency medical services=

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=Q6b Providing fire protection and emergency medical services=

		Information Source Categories (Q20)										
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male			
Base	595	629	241	1394	155	128	586	29	781			
Extremely import ant	476 80.0%	473 75.2%	178 73.9%	1044 74.9%	117 75.5%	93 72.7%	425 72.5%	19 65.5%	560 71.7%			
Very import ant	104 17.5%	132 21.0%	57 23.7%	292 20.9%	32 20.6%	28 21.9%	137 23.4%	9 31.0%	188 24.1%			
Somewhat import ant	14 2.4%	22 3.5%	5 2.1%	54 3.9%	6 3.9%	5 3.9%	22 3.8%	-	31 4.0%			
Not at all import ant	1 0.2%	2 0.3%	1 0.4%	3 0.2%		2 1.6%	2 0.3%	1 3.4%	2 0.3%			
Not sure	-	-	-	-	-	-	:	-	:			
Prefer not to answer	:			1 0.1%		-		-	-			

Appendix B

=Q6b Providing fire protection and emergency medical services=

Gender Female 734 Base Extremely important 80.1% 125 17.0% important Somewhat 19 important 2.6% Not at all 0.1% 0.1% answer

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Q6c Providing support to local public schools=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza	Event (Q10)	(Q17)	
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	634 38.9%	70 49.0%	67 53.2%	59 37.8%	438 36.4%	327 42.0%	299 36.1%	235 37.4%	373 39.7%
Very import ant	566 34.8%	43 30.1%	33 26.2%	53 34.0%	437 36.3%	280 36.0%	277 33.4%	214 34.1%	335 35.6%
Somewhat import ant	328 20.1%	23 16.1%	23 18.3%	36 23.1%	246 20.4%	130 16.7%	196 23.6%	135 21.5%	182 19.4%
Not at all important	89 5.5%	6 4.2%	3 2.4%	6 3.8%	74 6.2%	36 4.6%	52 6.3%	43 6.8%	41 4.4%
Not sure	4 0.2%	-		:	4 0.3%	1 0.1%	3 0.4%		4 0.4%
Prefer not to answer	7 0.4%	1 0.7%		2 1.3%	4 0.3%	4 0.5%	2 0.2%	1 0.2%	5 0.5%

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Q6c Providing support to local public schools

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	2 66.7%	23 57.5%	74 56.1%	113 47.5%	120 30.7%	224 39.9%	169 39.5%	176 44.8%	260 37.0%
Very important	-	7 17.5%	35 26.5%	66 27.7%	154 39.4%	207 36.9%	138 32.2%	138 35.1%	256 36.5%
Somewhat important	1 33.3%	10 25.0%	17 12.9%	49 20.6%	91 23.3%	100 17.8%	97 22.7%	60 15.3%	145 20.7%
Not at all important			6 4.5%	9 3.8%	24 6.1%	27 4.8%	23 5.4%	16 4.1%	38 5.4%
Not sure					1 0.3%	1 0.2%			3 0.4%
Prefer not to answer				1 0.4%	1 0.3%	2 0.4%	1 0.2%	3 0.8%	:

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Crosstabulations

=Q6c Providing support to local public schools=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
	r dir cime	rure emic	Student	maker	cu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	277 41.1%	70 46.4%	4 57.1%	32 47.1%	217 35.6%	457 39.1%	177 38.6%	371 38.5%	244 40.1%
Very import ant	223 33.1%	55 36.4%	1 14.3%	20 29.4%	231 37.9%	410 35.0%	156 34.1%	336 34.9%	205 33.7%
Somewhat import ant	140 20.8%	18 11.9%	1 14.3%	13 19.1%	127 20.8%	241 20.6%	87 19.0%	203 21.1%	117 19.2%
Not at all important	31 4.6%	7 4.6%	1 14.3%	2 2.9%	34 5.6%	56 4.8%	33 7.2%	51 5.3%	36 5.9%
Not sure		-		1 1.5%	1 0.2%	2 0.2%	2 0.4%	:	4 0.7%
Prefer not to answer	3 0.4%	1 0.7%	•			4 0.3%	3 0.7%	2 0.2%	3 0.5%

Q6c Providing support to local public schools

		Typical Co	mmut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3)
	commute	20 01 1655	21 10 39	40 (0 39	60 01 more	res	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	436 39.8%	21 48.8%	28 41.2%	35 36.5%	73 37.6%	199 55.1%	415 35.3%	584 38.8%	32 42.1%
Very important	394 36.0%	13 30.2%	20 29.4%	24 25.0%	72 37.1%	90 24.9%	444 37.8%	529 35.1%	25 32.9%
Somewhat important	205 18.7%	7 16.3%	16 23.5%	27 28.1%	43 22.2%	57 15.8%	250 21.3%	302 20.1%	16 21.1%
Not at all important	54 4.9%	1 2.3%	4 5.9%	10 10.4%	6 3.1%	15 4.2%	59 5.0%	81 5.4%	3 3.9%
Not sure	3 0.3%	-		:	-	:	2 0.2%	4 0.3%	
Prefer not to answer	3 0.3%	1 2.3%	-	:	-	:	4 0.3%	6 0.4%	

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=Q6c Providing support to local public schools=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	217 36.5%	257 40.9%	106 44.0%	547 39.2%	64 41.3%	58 45.3%	224 38.2%	8 27.6%	284 36.4%
Very import ant	232 39.0%	199 31.6%	77 32.0%	485 34.8%	54 34.8%	53 41.4%	208 35.5%	11 37.9%	286 36.6%
Somewhat import ant	115 19.3%	142 22.6%	43 17.8%	274 19.7%	32 20.6%	14 10.9%	117 20.0%	7 24.1%	166 21.3%
Not at all import ant	28 4.7%	29 4.6%	12 5.0%	81 5.8%	4 2.6%	2 1.6%	32 5.5%	2 6.9%	43 5.5%
Not sure	-	2 0.3%		2 0.1%	1 0.6%	1 0.8%	1 0.2%	1 3.4%	
Prefer not to answer	3 0.5%	-	3 1.2%	5 0.4%		-	4 0.7%	-	2 0.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female Base 734 Extremely important 318 43.3% Very important 241 32.8% Somewhat important 137 18.7% Not at all 33 important 4.5% 3 0.4% Not sure Prefer not to answer 2 0.3%

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=Q6c Providing support to local public schools=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=O6d Maintaining city streets and roads=

<b>—</b> Q6d	Maintaining	city	streets	and	roads=	=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	-
		Less than 5	3109	10 10 14	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	910 55.9%	87 60.8%	60 47.6%	78 50.0%	685 56.9%	451 58.0%	450 54.3%	361 57.5%	514 54.7%
Very import ant	614 37.7%	52 36.4%	52 41.3%	62 39.7%	448 37.2%	284 36.5%	320 38.6%	225 35.8%	369 39.3%
Somewhat import ant	99 6.1%	4 2.8%	13 10.3%	16 10.3%	66 5.5%	42 5.4%	56 6.8%	40 6.4%	55 5.9%
Not at all important	3 0.2%	-	1 0.8%	-	2 0.2%	-	3 0.4%	:	2 0.2%
Not sure	1 0.1%				1 0.1%	1 0.1%		1 0.2%	-
Prefer not to answer	1 0.1%	-			1 0.1%		:	1 0.2%	-

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Crosstabulations

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

—Q6d Maintaining city streets and roads

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	1 33.3%	29 72.5%	70 53.0%	132 55.5%	200 51.2%	336 59.9%	232 54.2%	216 55.0%	405 57.7%
Very important	1 33.3%	10 25.0%	51 38.6%	79 33.2%	166 42.5%	204 36.4%	165 38.6%	147 37.4%	265 37.7%
Somewhat important	1 33.3%	1 2.5%	11 8.3%	26 10.9%	25 6.4%	19 3.4%	30 7.0%	29 7.4%	30 4.3%
Not at all important	-	-	-	1 0.4%	:	2 0.4%	1 0.2%	1 0.3%	1 0.1%
Not sure		-		:	:	-			1 0.1%
Prefer not to answer		-			:	-			-

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=Q6d Maintaining city streets and roads=

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=Q6d Maintaining city streets and roads=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q)	
				maker		Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	361 53.6%	89 58.9%	2 28.6%	41 60.3%	353 57.9%	650 55.6%	260 56.8%	545 56.6%	337 55.3%
Very import ant	261 38.7%	53 35.1%	3 42.9%	20 29.4%	235 38.5%	446 38.1%	168 36.7%	362 37.6%	226 37.1%
Somewhat import ant	51 7.6%	8 5.3%	2 28.6%	7 10.3%	20 3.3%	71 6.1%	28 6.1%	55 5.7%	43 7.1%
Not at all import ant	1 0.1%	1 0.7%			1 0.2%	2 0.2%	1 0.2%	1 0.1%	2 0.3%
Not sure		-			1 0.2%	1 0.1%	-	:	1 0.2%
Prefer not to answer						- :	1 0.2%	:	

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Typical Commute Minutes (QD6) Home Ownership Status (QD3) Child in Hsld (QD2) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base Extremely 621 56.7% 25 58.1% 106 54.6% 670 55.9% 49.0% 52.9% 57.1% 55.6% 57.9% important Very important 412 37.6% 17 39.5% 22 32.4% 43 44.8% 73 37.6% 129 35.7% 451 38.4% 578 38.4% 25 32.9% Somewhat important 59 5.4% 1 2.3% 8 11.8% 5 5.2% 15 7.7% 39 10.8% 51 4.3% 87 5.8% 7 9.2% Not at all 1.0% important 0.3% 0.2% 0.2% 1 0.1% 1 0.1% Not sure 0.3% Prefer not to answer

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

-Q6d Maintaining city streets and roads

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	346 58.2%	349 55.5%	121 50.2%	767 55.0%	94 60.6%	75 58.6%	310 52.9%	15 51.7%	428 54.8%
Very import ant	221 37.1%	237 37.7%	104 43.2%	535 38.4%	54 34.8%	43 33.6%	235 40.1%	13 44.8%	308 39.4%
Somewhat import ant	27 4.5%	42 6.7%	14 5.8%	91 6.5%	6 3.9%	10 7.8%	40 6.8%	-	43 5.5%
Not at all important	1 0.2%	1 0.2%	1 0.4%	-	1 0.6%		1 0.2%	1 3.4%	2 0.3%
Not sure	-	-	1 0.4%	1 0.1%				-	:
Prefer not to answer	-	-	-	-	-	-	-	-	:

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q6d Maintaining city streets and roads

	Gender
	Female
Base	734
Extremely important	427 58.2%
Very important	264 36.0%
Somewhat important	42 5.7%
Not at all important	1 0.1%
Not sure	
Prefer not to answer	

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Base

Extremely

important Very important

Somewhat important

Not at all

important

Not sure

Prefer not to answer

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35 to 44

132

73 55.3%

42 31.8%

16 12.1%

0.8%

18 to 24 25 to 34

66.7%

33.3%

40

21 52.5%

12 30.0%

6 15.0%

2.5%

Age (QD1)

45 to 54

238

60.5%

64 26.9%

24 10.1%

2.5%

=Q6e Managing traffic congestion in the city=

55 to 64 65 or older

561

353 62.9%

164 29.2%

38 6.8%

0.9%

0.2%

391

211 54.0%

145 37.1%

33 8.4%

0.3%

1 0.3%

Crosstabulations

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Commute Outside City (QD5)

Do not

commute

393

220 56.0%

122 31.0%

44 11.2%

No job or

702

431

61.4%

218 31.1%

47 6.7%

0.7%

1 0.1%

Yes,

428

245 57.2%

134 31.3%

43 10.0%

1.2%

1 0.2%

=Q6e Managing traffic congestion in the city=

	Overall	Ye	ars in Thous	and Oaks (Q	1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than 3	3103	10 10 14	13 of filore	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely important	958 58.8%	78 54.5%	66 52.4%	68 43.6%	746 62.0%	470 60.4%	478 57.7%	369 58.8%	554 58.9%
Very import ant	506 31.1%	45 31.5%	38 30.2%	59 37.8%	364 30.3%	238 30.6%	259 31.2%	190 30.3%	298 31.7%
Somewhat import ant	142 8.7%	20 14.0%	16 12.7%	24 15.4%	82 6.8%	62 8.0%	79 9.5%	60 9.6%	78 8.3%
Not at all important	19 1.2%	-	6 4.8%	3 1.9%	10 0.8%	7 0.9%	12 1.4%	8 1.3%	8 0.9%
Not sure	2 0.1%	-	:	2 1.3%		1 0.1%	1 0.1%		2 0.2%
Prefer not to answer	1 0.1%	-	:	-	1 0.1%			1 0.2%	

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q6e Managing traffic congestion in the city=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Ctudent Home- Bo		d Info Sou		(Q21)	
	runtime	rart-time	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	382 56.7%	83 55.0%	4 57.1%	39 57.4%	379 62.1%	693 59.2%	265 57.9%	560 58.2%	367 60.3%
Very import ant	207 30.7%	53 35.1%	2 28.6%	23 33.8%	186 30.5%	363 31.0%	143 31.2%	300 31.2%	187 30.7%
Somewhat import ant	75 11.1%	12 7.9%	1 14.3%	6 8.8%	40 6.6%	101 8.6%	41 9.0%	97 10.1%	41 6.7%
Not at all important	9 1.3%	3 2.0%			4 0.7%	12 1.0%	7 1.5%	6 0.6%	12 2.0%
Not sure	1 0.1%	-			1 0.2%	1 0.1%	1 0.2%	:	2 0.3%
Prefer not to answer	-	-	-	-	-	:	1 0.2%	:	-

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q6e Managing traffic congestion in the city=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	651 59.5%	19 44.2%	40 58.8%	57 59.4%	112 57.7%	204 56.5%	700 59.6%	886 58.8%	46 60.5%
Very important	340 31.1%	21 48.8%	20 29.4%	25 26.0%	58 29.9%	103 28.5%	376 32.0%	474 31.5%	18 23.7%
Somewhat important	91 8.3%	3 7.0%	7 10.3%	13 13.5%	20 10.3%	46 12.7%	89 7.6%	129 8.6%	9 11.8%
Not at all important	12 1.1%	-	1 1.5%	1 1.0%	3 1.5%	8 2.2%	7 0.6%	15 1.0%	3 3.9%
Not sure	1 0.1%	-	:	:	1 0.5%	:	2 0.2%	2 0.1%	:
Prefer not to answer	-	-	-	-	-	-	-	-	-

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			Inform	ation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meet i	Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	359 60.3%	368 58.5%	142 58.9%	821 58.9%	96 61.9%	75 58.6%	337 57.5%	14 48.3%	450 57.6%
Very import ant	183 30.8%	197 31.3%	77 32.0%	429 30.8%	45 29.0%	39 30.5%	193 32.9%	10 34.5%	249 31.9%
Somewhat import ant	47 7.9%	57 9.1%	20 8.3%	127 9.1%	10 6.5%	12 9.4%	48 8.2%	3 10.3%	70 9.0%
Not at all import ant	5 0.8%	7 1.1%	2 0.8%	15 1.1%	4 2.6%	1 0.8%	7 1.2%	2 6.9%	11 1.4%
Not sure	1 0.2%	•		2 0.1%		1 0.8%	1 0.2%		1 0.1%
Prefer not to answer								-	

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Gender Female Base 734 Extremely important 449 61.2% Very important 218 29.7% Somewhat important 61 8.3% Not at all 0.7% important 1 0.1% Not sure Prefer not to answer

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=Q6e Managing traffic congestion in the city=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q6f Maintaining public landscape areas=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	547 33.6%	46 32.2%	41 32.5%	49 31.4%	411 34.2%	276 35.5%	265 32.0%	214 34.1%	315 33.5%
Very import ant	724 44.5%	74 51.7%	51 40.5%	64 41.0%	535 44.5%	358 46.0%	354 42.7%	276 43.9%	421 44.8%
Somewhat import ant	326 20.0%	23 16.1%	32 25.4%	39 25.0%	232 19.3%	131 16.8%	194 23.4%	131 20.9%	181 19.3%
Not at all import ant	25 1.5%	-	2 1.6%	4 2.6%	19 1.6%	11 1.4%	13 1.6%	6 1.0%	19 2.0%
Not sure	4 0.2%	-	* *		4 0.3%	2 0.3%	2 0.2%	:	3 0.3%
Prefer not to answer	2 0.1%	•		-	2 0.2%		1 0.1%	1 0.2%	1 0.1%

Appendix B

Crosstabulations

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

—Q6f Maintaining public landscape areas=

			Commut	e Out side Ci	ty (QD5)				
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	1 33.3%	18 45.0%	38 28.8%	86 36.1%	125 32.0%	194 34.6%	163 38.1%	129 32.8%	218 31.1%
Very important	-	13 32.5%	60 45.5%	111 46.6%	179 45.8%	256 45.6%	181 42.3%	173 44.0%	334 47.6%
Somewhat important	2 66.7%	9 22.5%	34 25.8%	38 16.0%	78 19.9%	103 18.4%	79 18.5%	84 21.4%	138 19.7%
Not at all important		-		3 1.3%	8 2.0%	7 1.2%	5 1.2%	7 1.8%	9 1.3%
Not sure		-	:	:	:	1 0.2%		-	3 0.4%
Prefer not to answer		-		-	1 0.3%	-		-	-

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=Q6f Maintaining public landscape areas=

Q6f Maintaining public landscape areas=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q)	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely important	240 35.6%	55 36.4%	2 28.6%	18 26.5%	194 31.8%	397 33.9%	150 32.8%	310 32.2%	221 36.3%
Very import ant	288 42.7%	68 45.0%	2 28.6%	44 64.7%	277 45.4%	526 45.0%	198 43.2%	439 45.6%	260 42.7%
Somewhat import ant	136 20.2%	26 17.2%	3 42.9%	6 8.8%	129 21.1%	229 19.6%	97 21.2%	199 20.7%	113 18.6%
Not at all import ant	10 1.5%	2 1.3%		-	8 1.3%	16 1.4%	9 2.0%	14 1.5%	11 1.8%
Not sure		-		-	2 0.3%	2 0.2%	2 0.4%	1 0.1%	3 0.5%
Prefer not to answer	•	:		-	•	:	2 0.4%	:	1 0.2%

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		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
	Commute							Own	Kent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	347 31.7%	19 44.2%	31 45.6%	31 32.3%	71 36.6%	126 34.9%	391 33.3%	505 33.5%	26 34.2%
Very important	507 46.3%	20 46.5%	26 38.2%	45 46.9%	77 39.7%	164 45.4%	530 45.1%	676 44.9%	37 48.7%
Somewhat important	222 20.3%	4 9.3%	11 16.2%	18 18.8%	43 22.2%	68 18.8%	232 19.8%	297 19.7%	12 15.8%
Not at all important	16 1.5%	-	-	2 2.1%	3 1.5%	3 0.8%	20 1.7%	23 1.5%	1 1.3%
Not sure	3 0.3%			-	-	•	1 0.1%	4 0.3%	
Prefer not to answer				-	-			1 0.1%	:

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

—Q6f Maintaining p	ublic landscape areas=
--------------------	------------------------

·			Inform	ation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	207 34.8%	208 33.1%	88 36.5%	472 33.9%	49 31.6%	43 33.6%	187 31.9%	6 20.7%	227 29.1%
Very import ant	273 45.9%	282 44.8%	104 43.2%	621 44.5%	68 43.9%	60 46.9%	277 47.3%	15 51.7%	370 47.4%
Somewhat import ant	107 18.0%	128 20.3%	49 20.3%	276 19.8%	36 23.2%	24 18.8%	113 19.3%	6 20.7%	171 21.9%
Not at all important	8 1.3%	9 1.4%	-	21 1.5%	2 1.3%	-	8 1.4%	1 3.4%	12 1.5%
Not sure	-	2 0.3%	:	3 0.2%		1 0.8%	1 0.2%	1 3.4%	1 0.1%
Prefer not to		-	-	1 0.1%			-	-	

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q6f Maintaining public landscape areas=

	Gender
	Female
Base	734
Extremely important	285 38.8%
Very important	313 42.6%
Somewhat import ant	126 17.2%
Not at all important	7 1.0%
Not sure	2 0.3%
Prefer not to answer	1 0.1%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q6g Providing library services=

	Overall	Ye	ars in Thous	and Oaks (C	11)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
						Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	544 33.4%	48 33.6%	42 33.3%	42 26.9%	412 34.2%	293 37.7%	245 29.6%	212 33.8%	310 33.0%
Very import ant	622 38.2%	55 38.5%	48 38.1%	62 39.7%	457 38.0%	308 39.6%	304 36.7%	243 38.7%	358 38.1%
Somewhat import ant	365 22.4%	28 19.6%	30 23.8%	43 27.6%	264 21.9%	144 18.5%	219 26.4%	142 22.6%	214 22.8%
Not at all import ant	88 5.4%	11 7.7%	6 4.8%	9 5.8%	62 5.2%	30 3.9%	56 6.8%	29 4.6%	53 5.6%
Not sure	6 0.4%	-	:		6 0.5%	3 0.4%	3 0.4%	1 0.2%	3 0.3%
Prefer not to answer	3 0.2%	1 0.7%	:	:	2 0.2%	•	2 0.2%	1 0.2%	2 0.2%

=Q6g Providing library services=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	2 66.7%	17 42.5%	45 34.1%	70 29.4%	110 28.1%	203 36.2%	133 31.1%	129 32.8%	246 35.0%
Very important	1 33.3%	13 32.5%	49 37.1%	82 34.5%	150 38.4%	237 42.2%	151 35.3%	154 39.2%	288 41.0%
Somewhat important		7 17.5%	29 22.0%	63 26.5%	107 27.4%	96 17.1%	114 26.6%	84 21.4%	137 19.5%
Not at all important		3 7.5%	9 6.8%	22 9.2%	23 5.9%	22 3.9%	29 6.8%	26 6.6%	26 3.7%
Not sure				1 0.4%	:	3 0.5%	1 0.2%		5 0.7%
Prefer not to answer	:			-	1 0.3%	-			-

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations =Q6g Providing library services=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q)	
	r dir enne	rare emic	Student	maker	neemea	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	196 29.1%	66 43.7%	4 57.1%	23 33.8%	215 35.2%	399 34.1%	145 31.7%	327 34.0%	195 32.0%
Very import ant	250 37.1%	58 38.4%	2 28.6%	28 41.2%	254 41.6%	458 39.1%	164 35.8%	380 39.5%	222 36.5%
Somewhat import ant	175 26.0%	24 15.9%	1 14.3%	15 22.1%	113 18.5%	252 21.5%	113 24.7%	203 21.1%	150 24.6%
Not at all import ant	52 7.7%	3 2.0%		2 2.9%	24 3.9%	56 4.8%	32 7.0%	48 5.0%	39 6.4%
Not sure	1 0.1%	-			4 0.7%	4 0.3%	2 0.4%	4 0.4%	2 0.3%
Prefer not to answer	:	:	:	-	-	1 0.1%	2 0.4%	1 0.1%	1 0.2%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q6g Providing library services=

		Typical Co	mmut e Mini	ıtes (QD6)		Child in H	sld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		(QD3)
	commute	20 01 1655	21 10 39	40 10 39	60 01 more	res	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	375 34.2%	14 32.6%	17 25.0%	26 27.1%	70 36.1%	121 33.5%	389 33.1%	497 33.0%	25 32.9%
Very important	442 40.4%	21 48.8%	24 35.3%	36 37.5%	61 31.4%	141 39.1%	460 39.2%	580 38.5%	30 39.5%
Somewhat important	221 20.2%	7 16.3%	22 32.4%	24 25.0%	51 26.3%	77 21.3%	264 22.5%	342 22.7%	15 19.7%
Not at all important	52 4.7%	1 2.3%	4 5.9%	10 10.4%	12 6.2%	22 6.1%	56 4.8%	79 5.2%	6 7.9%
Not sure	5 0.5%	-	1 1.5%		-	:	4 0.3%	6 0.4%	
Prefer not to answer	-	-	-	:	-	:	1 0.1%	2 0.1%	:

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Q6g Providing library services

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	217 36.5%	204 32.4%	84 34.9%	475 34.1%	48 31.0%	53 41.4%	179 30.5%	3 10.3%	202 25.9%
Very import ant	234 39.3%	243 38.6%	96 39.8%	536 38.5%	55 35.5%	45 35.2%	242 41.3%	9 31.0%	310 39.7%
Somewhat import ant	120 20.2%	139 22.1%	53 22.0%	305 21.9%	42 27.1%	27 21.1%	133 22.7%	9 31.0%	213 27.3%
Not at all import ant	22 3.7%	39 6.2%	7 2.9%	71 5.1%	10 6.5%	2 1.6%	30 5.1%	7 24.1%	53 6.8%
Not sure	1 0.2%	4 0.6%	1 0.4%	5 0.4%			2 0.3%	1 3.4%	3 0.4%
Prefer not to answer	1 0.2%	-	•	2 0.1%		1 0.8%	:	-	

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female Base 734 Extremely important 310 42.2% Very important 274 37.3% Somewhat important 123 16.8% Not at all 23 important 3 0.4% Not sure Prefer not to answer 1 0.1%

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=Q6g Providing library services=

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q6h Providing trash collection, recycling, hsld hazardous waste services

	Overall	Ye	ars in Thous	and Oaks (Q	1)		nded Civic		Vith Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than 5	3109	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	756 46.4%	70 49.0%	64 50.8%	65 41.7%	557 46.3%	370 47.6%	378 45.6%	296 47.1%	437 46.5%
Very import ant	629 38.6%	55 38.5%	39 31.0%	62 39.7%	473 39.3%	310 39.8%	309 37.3%	232 36.9%	373 39.7%
Somewhat import ant	221 13.6%	16 11.2%	22 17.5%	27 17.3%	156 13.0%	92 11.8%	127 15.3%	95 15.1%	115 12.2%
Not at all import ant	14 0.9%	1 0.7%	1 0.8%	2 1.3%	10 0.8%	5 0.6%	9 1.1%	3 0.5%	11 1.2%
Not sure	5 0.3%	1 0.7%	* *		4 0.3%	1 0.1%	4 0.5%	1 0.2%	2 0.2%
Prefer not to answer	3 0.2%	-			3 0.2%		2 0.2%	1 0.2%	2 0.2%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q6h Providing trash collection, recycling, hsld hazardous waste services

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	1 33.3%	20 50.0%	60 45.5%	105 44.1%	164 41.9%	283 50.4%	185 43.2%	169 43.0%	350 49.9%
Very important	1 33.3%	10 25.0%	50 37.9%	88 37.0%	154 39.4%	220 39.2%	166 38.8%	155 39.4%	269 38.3%
Somewhat important	1 33.3%	8 20.0%	21 15.9%	42 17.6%	68 17.4%	53 9.4%	71 16.6%	66 16.8%	76 10.8%
Not at all important		1 2.5%	1 0.8%	3 1.3%	3 0.8%	3 0.5%	5 1.2%	3 0.8%	4 0.6%
Not sure		1 2.5%		:	1 0.3%	1 0.2%	1 0.2%		2 0.3%
Prefer not to answer		-			1 0.3%	1 0.2%			1 0.1%

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=Q6h Providing trash collection, recycling, hsld hazardous waste services=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	art-time Student		Retired	d Info Sou		(Q2	
	ruirtiile	rait-time	Student	maker	Recifica	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely important	279 41.4%	79 52.3%	1 14.3%	36 52.9%	302 49.5%	548 46.8%	208 45.4%	456 47.4%	281 46.1%
Very import ant	267 39.6%	54 35.8%	3 42.9%	22 32.4%	238 39.0%	459 39.2%	170 37.1%	363 37.7%	235 38.6%
Somewhat import ant	119 17.7%	17 11.3%	3 42.9%	9 13.2%	64 10.5%	153 13.1%	68 14.8%	135 14.0%	81 13.3%
Not at all important	7 1.0%	1 0.7%		1 1.5%	3 0.5%	8 0.7%	6 1.3%	6 0.6%	8 1.3%
Not sure	2 0.3%	-		-	2 0.3%	1 0.1%	4 0.9%	3 0.3%	2 0.3%
Prefer not to answer	•	:		-	1 0.2%	1 0.1%	2 0.4%	:	2 0.3%

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		Typical Co	mmut e Min	utes (QD6)		Child in H	sld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	519 47.4%	25 58.1%	31 45.6%	23 24.0%	91 46.9%	162 44.9%	552 47.0%	696 46.2%	35 46.1%
Very important	424 38.7%	15 34.9%	23 33.8%	51 53.1%	66 34.0%	127 35.2%	470 40.0%	591 39.2%	25 32.9%
Somewhat important	142 13.0%	2 4.7%	12 17.6%	19 19.8%	37 19.1%	66 18.3%	142 12.1%	202 13.4%	14 18.4%
Not at all important	7 0.6%	1 2.3%	2 2.9%	2 2.1%	-	6 1.7%	7 0.6%	12 0.8%	1 1.3%
Not sure	2 0.2%			1 1.0%	-		2 0.2%	4 0.3%	
Prefer not to answer	1 0.1%	-		-	-	:	1 0.1%	1 0.1%	1 1.3%

=Q6h Providing trash collection, recycling, hsld hazardous waste services=

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Crosstabulations

=Q6h Providing trash collection, recycling, hsld hazardous waste services=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	292 49.1%	289 45.9%	105 43.6%	652 46.8%	69 44.5%	68 53.1%	261 44.5%	9 31.0%	323 41.4%
Very import ant	233 39.2%	242 38.5%	105 43.6%	540 38.7%	62 40.0%	43 33.6%	243 41.5%	11 37.9%	311 39.8%
Somewhat import ant	64 10.8%	92 14.6%	30 12.4%	187 13.4%	23 14.8%	16 12.5%	76 13.0%	6 20.7%	137 17.5%
Not at all import ant	5 0.8%	5 0.8%	1 0.4%	10 0.7%	1 0.6%		5 0.9%	2 6.9%	7 0.9%
Not sure	-	1 0.2%		4 0.3%		1 0.8%	1 0.2%	1 3.4%	3 0.4%
Prefer not to answer	1 0.2%	-		1 0.1%				-	-

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q6h Providing trash collection, recycling, hsld hazardous waste services

	Female
Base	734
Extremely important	382 52.0%
Very important	274 37.3%
Somewhat important	70 9.5%
Not at all important	5 0.7%
Not sure	1 0.1%
Prefer not to answer	2 0.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q6i Promoting economic development for a healthy business community=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 3	3103	10 10 14	13 01 111016	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely important	491 30.2%	51 35.7%	40 31.7%	54 34.6%	346 28.8%	263 33.8%	220 26.5%	178 28.3%	296 31.5%
Very import ant	642 39.4%	60 42.0%	53 42.1%	65 41.7%	464 38.6%	303 38.9%	332 40.0%	265 42.2%	354 37.7%
Somewhat import ant	399 24.5%	24 16.8%	28 22.2%	33 21.2%	314 26.1%	177 22.8%	217 26.2%	145 23.1%	235 25.0%
Not at all important	89 5.5%	7 4.9%	5 4.0%	4 2.6%	73 6.1%	34 4.4%	55 6.6%	38 6.1%	50 5.3%
Not sure	4 0.2%	1 0.7%		-	3 0.2%	1 0.1%	3 0.4%	1 0.2%	3 0.3%
Prefer not to answer	3 0.2%	-	:	-	3 0.2%		2 0.2%	1 0.2%	2 0.2%

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Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Base 40 132 238 391 561 428 393 702 Extremely important 16 40.0% 46 34.8% 88 37.0% 105 26.9% 155 27.6% 126 29.4% 197 36.4% 28.1% Very important 11 27.5% 50 37.9% 79 33.2% 164 41.9% 235 41.9% 163 147 37.4% 297 42.3% 2 66.7% 38.1% 174 24.8% Somewhat important 1 33.3% 10 25.0% 30 22.7% 56 23.5% 98 25.1% 141 25.1% 111 25.9% 87 22.1% Not at all 14 21 5.4% 28 27 33 4.5% important 7.5% 5.9% 5.0% 4.7% 2 0.5% 2 0.4% 1 0.2% 1 0.1% Not sure Prefer not to 1 0.4% 1 0.3% answer

=Q6i Promoting economic development for a healthy business community=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q6i Promoting economic development for a healthy business community=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
				maker		Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	221 32.8%	48 31.8%	1 14.3%	19 27.9%	169 27.7%	357 30.5%	134 29.3%	280 29.1%	199 32.7%
Very import ant	252 37.4%	64 42.4%	2 28.6%	36 52.9%	252 41.3%	473 40.4%	169 36.9%	400 41.5%	211 34.6%
Somewhat import ant	159 23.6%	36 23.8%	4 57.1%	12 17.6%	157 25.7%	284 24.3%	115 25.1%	229 23.8%	159 26.1%
Not at all import ant	41 6.1%	3 2.0%		1 1.5%	31 5.1%	52 4.4%	37 8.1%	51 5.3%	37 6.1%
Not sure	1 0.1%	-		* *	1 0.2%	3 0.3%	1 0.2%	2 0.2%	2 0.3%
Prefer not to answer		-				1 0.1%	2 0.4%	1 0.1%	1 0.2%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q6i Promoting economic development for a healthy business community=

		Typical Co	mmut e Min	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	1 /
	commute	20 01 1033	21 (0 33	40 (0 33	oo or more	163	140	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	340 31.1%	12 27.9%	21 30.9%	31 32.3%	54 27.8%	129 35.7%	339 28.9%	454 30.1%	26 34.2%
Very important	444 40.5%	20 46.5%	24 35.3%	30 31.3%	77 39.7%	127 35.2%	483 41.1%	599 39.8%	27 35.5%
Somewhat important	261 23.8%	6 14.0%	19 27.9%	31 32.3%	50 25.8%	85 23.5%	290 24.7%	375 24.9%	12 15.8%
Not at all important	49 4.5%	5 11.6%	4 5.9%	4 4.2%	13 6.7%	20 5.5%	58 4.9%	72 4.8%	11 14.5%
Not sure	1 0.1%	-		:	-		3 0.3%	4 0.3%	:
Prefer not to answer	-	-	-		-	-	1 0.1%	2 0.1%	

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			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	192 32.3%	197 31.3%	72 29.9%	410 29.4%	48 31.0%	40 31.3%	170 29.0%	9 31.0%	243 31.1%
Very import ant	238 40.0%	241 38.3%	98 40.7%	559 40.1%	58 37.4%	51 39.8%	224 38.2%	9 31.0%	294 37.6%
Somewhat import ant	144 24.2%	160 25.4%	57 23.7%	339 24.3%	41 26.5%	32 25.0%	148 25.3%	8 27.6%	196 25.1%
Not at all import ant	20 3.4%	30 4.8%	12 5.0%	80 5.7%	8 5.2%	5 3.9%	41 7.0%	3 10.3%	45 5.8%
Not sure	1 0.2%		2 0.8%	4 0.3%		•	3 0.5%	•	3 0.4%
Prefer not to answer		1 0.2%	-	2 0.1%	:	-	:	-	-

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Gender Female Base 734 227 30.9% Extremely important Very important 302 41.1% Somewhat important 171 23.3% Not at all 31 important 1 0.1% Not sure Prefer not to 2 0.3% answer

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=Q6i Promoting economic development for a healthy business community=

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=Q6j Managing growth and development=

rs in Thous	and Oaks (Q	(1)			
		14 15 or more Yes No			
5 to 9	10 to 14	15 or more	Yes	No	
126	156	1203	778	829	

	Overall	Ye	ars in Thous	and Oaks (Q	[1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than s	3103	101011	rs or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	876 53.8%	57 39.9%	53 42.1%	65 41.7%	701 58.3%	41 <i>7</i> 53.6%	447 53.9%	329 52.4%	520 55.3%
Very import ant	514 31.6%	57 39.9%	47 37.3%	61 39.1%	349 29.0%	253 32.5%	258 31.1%	195 31.1%	296 31.5%
Somewhat import ant	195 12.0%	24 16.8%	19 15.1%	23 14.7%	129 10.7%	88 11.3%	102 12.3%	88 14.0%	100 10.6%
Not at all import ant	33 2.0%	3 2.1%	7 5.6%	6 3.8%	17 1.4%	17 2.2%	16 1.9%	12 1.9%	18 1.9%
Not sure	8 0.5%	2 1.4%	:	-	6 0.5%	3 0.4%	5 0.6%	2 0.3%	6 0.6%
Prefer not to answer	2 0.1%	-		1 0.6%	1 0.1%		1 0.1%	2 0.3%	-

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q6j Managing growth and development=

			Age (	Commute Outside City (QD5)					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	1 33.3%	13 32.5%	63 47.7%	120 50.4%	207 52.9%	322 57.4%	227 53.0%	205 52.2%	389 55.4%
Very important	1 33.3%	18 45.0%	42 31.8%	77 32.4%	129 33.0%	167 29.8%	141 32.9%	129 32.8%	220 31.3%
Somewhat important	1 33.3%	8 20.0%	21 15.9%	31 13.0%	46 11.8%	62 11.1%	51 11.9%	45 11.5%	79 11.3%
Not at all important		1 2.5%	6 4.5%	8 3.4%	5 1.3%	7 1.2%	7 1.6%	11 2.8%	10 1.4%
Not sure		-		1 0.4%	4 1.0%	3 0.5%	2 0.5%	3 0.8%	3 0.4%
Prefer not to answer		-		1 0.4%	:	-			1 0.1%

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Q6j Managing growth and development=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q2	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	345 51.2%	89 58.9%	3 42.9%	34 50.0%	340 55.7%	625 53.4%	251 54.8%	51 <i>7</i> 53.7%	334 54.8%
Very import ant	227 33.7%	42 27.8%	3 42.9%	22 32.4%	194 31.8%	375 32.1%	139 30.3%	316 32.8%	176 28.9%
Somewhat import ant	82 12.2%	17 11.3%	1 14.3%	9 13.2%	66 10.8%	143 12.2%	52 11.4%	109 11.3%	78 12.8%
Not at all important	17 2.5%	1 0.7%		2 2.9%	8 1.3%	21 1.8%	12 2.6%	16 1.7%	17 2.8%
Not sure	3 0.4%	2 1.3%		-	2 0.3%	5 0.4%	3 0.7%	4 0.4%	4 0.7%
Prefer not to answer	•	:		1 1.5%		1 0.1%	1 0.2%	1 0.1%	:

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Home Ownership Status (QD3) Typical Commute Minutes (QD6) Child in Hsld (QD2) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base Extremely 594 54.2% 16 37.2% 103 53.1% 170 47.1% 659 816 54.2% 67.6% 45.8% 51.3% important 56.1% Very important 349 31.9% 20 46.5% 17 25.0% 36 37.5% 60 30.9% 124 34.3% 364 31.0% 475 31.5% 24 31.6% Somewhat important 124 11.3% 5 11.6% 4 5.9% 15 15.6% 26 13.4% 55 15.2% 126 10.7% 182 12.1% 8 10.5%

Not at all 21 10 19 1.0% important 1.9% 4.7% 2.1% 2.8% 1.6% 6.6% 6 0.5% 1 1.5% 1 0.5% 6 0.5% 8 0.5% Not sure 0.3% Prefer not to 1 0.1% 1 0.3% 1 0.1% answer

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

-Q6j Managing growth and development

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	323	331	128	769	72	72	317	15	396
	54.3%	52.6%	53.1%	55.2%	46.5%	56.3%	54.1%	51.7%	50.7%
Very	201	201	75	430	57	44	179	8	264
import ant	33.8%	32.0%	31.1%	30.8%	36.8%	34.4%	30.5%	27.6%	33.8%
Somewhat import ant	62	81	33	160	22	8	76	3	101
	10.4%	12.9%	13.7%	11.5%	14.2%	6.3%	13.0%	10.3%	12.9%
Not at all important	7	13	4	30	2	3	10	1	18
	1.2%	2.1%	1.7%	2.2%	1.3%	2.3%	1.7%	3.4%	2.3%
Not sure	2	2	1	4	2	1	3	2	2
	0.3%	0.3%	0.4%	0.3%	1.3%	0.8%	0.5%	6.9%	0.3%
Prefer not to answer	-	1 0.2%	-	1 0.1%	-	-	1 0.2%	-	:

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=Q6j Managing growth and development=

	Gender
	Female
Base	734
Extremely important	425 57.9%
Very important	215 29.3%
Somewhat important	78 10.6%
Not at all important	10 1.4%
Not sure	5 0.7%
Prefer not to answer	1 0.1%

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Thousand Oaks Resident Survey 2017 Phase 2

Hsld Attended Civic Arts Plaza Event (Q10) Overall Years in Thousand Oaks (O1) Contact With Staff Less than 5 5 to 9 10 to 14 15 or more Yes No Yes No 1628 143 126 628 Rase 156 1203 778 829 940 Extremely 212 27.2% 229 282 24.3% 31.7% 25.6% important 23.8% 23.4% 21.6% 24.5% 24.4% 596 57 39.9% 38 54 34.6% 447 297 288 230 341 Very import ant 36.6% 30.2% 37.2% 38.2% 34.7% 36.6% 36.3% Somewhat 549 33.7% 46 32.2% 42 33.3% 53 34.0% 408 236 30.3% 309 37.3% 211 33.6% 319 33.9% import ant 33.9% Not at all 77 59 29 43 4.7% 3.5% 4.0% 5.1% 4.9% 3.7% 5.8% 4.6% import ant 7 0.7% Not sure 0.5% 0.7% 0.8% 0.6% 0.4% 0.5% 0.5% Prefer not to 0.1% 0.1% answer

=Q6k Providing recreation programs for all ages=

Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commut e 132 238 391 Rase 40 561 428 393 702 Extremely 85 21.7% 169 143 66.7% 37.5% important 30.3% 23.9% 25.5% 23.6% 27.2% 24.1% 85 148 214 159 146 253 Very 12 46 34.8% 30.0% 35.7% 37.9% 38.1% 37.1% 37.2% 36.0% Somewhat important 9 22.5% 40 30.3% 84 35.3% 140 35.8% 181 126 32.1% 243 34.6% 33.3% 34.1% 32.3% Not at all 12 17 21 21 12 33 important 7.5% 3.0% 5.0% 4.3% 3.7% 4.9% 3.1% 4.7% Not sure 2.5% 1.5% 0.4% 0.2% 0.5% 0.6% Prefer not to 0.3% answer

=Q6k Providing recreation programs for all ages=

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=Q6k Providing recreation programs for all ages=

Mention City Sponsore, Visited City Website

		Employ	ment Statu		y Sponsore-	visited City website			
	- 11.1		c	Home-		d Info Sou	irce (Q20)	(Q	21)
	Full-time	Part-time	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	169 25.1%	39 25.8%	3 42.9%	20 29.4%	144 23.6%	292 25.0%	104 22.7%	235 24.4%	149 24.5%
Very import ant	238 35.3%	70 46.4%	2 28.6%	29 42.6%	215 35.2%	441 37.7%	155 33.8%	358 37.2%	213 35.0%
Somewhat import ant	235 34.9%	36 23.8%	2 28.6%	17 25.0%	218 35.7%	380 32.5%	169 36.9%	322 33.4%	209 34.3%
Not at all important	28 4.2%	6 4.0%		2 2.9%	30 4.9%	52 4.4%	25 5.5%	44 4.6%	33 5.4%
Not sure	4 0.6%	-		:	3 0.5%	5 0.4%	3 0.7%	4 0.4%	4 0.7%
Prefer not to answer			•	-	-	:	2 0.4%		1 0.2%

Employment Status (OD4)

Q6k Providing recreation programs for all ages=

		Typical Co	ommut e Mini	utes (QD6)	Child in Hsld (QD2)		Home O		
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	1-4 -7
	commute	20 01 1633	21 (0 39	40 (0 39	oo or more	163	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	276 25.2%	11 25.6%	18 26.5%	22 22.9%	47 24.2%	102 28.3%	283 24.1%	358 23.8%	27 35.5%
Very important	399 36.4%	18 41.9%	22 32.4%	32 33.3%	73 37.6%	137 38.0%	429 36.5%	555 36.9%	27 35.5%
Somewhat important	369 33.7%	13 30.2%	21 30.9%	37 38.5%	67 34.5%	104 28.8%	411 35.0%	515 34.2%	20 26.3%
Not at all important	45 4.1%	1 2.3%	7 10.3%	4 4.2%	7 3.6%	17 4.7%	47 4.0%	72 4.8%	:
Not sure	6 0.5%	-		1 1.0%	-	1 0.3%	4 0.3%	5 0.3%	2 2.6%
Prefer not to answer	-	-	-	-	-	-	-	1 0.1%	:

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=Q6k Providing recreation programs for all ages=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	160 26.9%	152 24.2%	66 27.4%	349 25.0%	32 20.6%	34 26.6%	125 21.3%	4 13.8%	154 19.7%
Very import ant	229 38.5%	233 37.0%	81 33.6%	520 37.3%	49 31.6%	43 33.6%	227 38.7%	8 27.6%	281 36.0%
Somewhat import ant	180 30.3%	205 32.6%	86 35.7%	451 32.4%	63 40.6%	50 39.1%	207 35.3%	13 44.8%	297 38.0%
Not at all important	25 4.2%	35 5.6%	7 2.9%	68 4.9%	10 6.5%	1 0.8%	24 4.1%	2 6.9%	45 5.8%
Not sure	1 0.2%	4 0.6%	1 0.4%	5 0.4%	1 0.6%		3 0.5%	2 6.9%	4 0.5%
Prefer not to answer		•		1 0.1%					:

True North Research, Inc. © 2017 Page 113 =Q6k Providing recreation programs for all ages=

	Gender
	Female
Base	734
Extremely important	222 30.2%
Very important	280 38.1%
Somewhat important	210 28.6%
Not at all important	17 2.3%
Not sure	4 0.5%
Prefer not to answer	1 0.1%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2 =Q6l Maintaining parks and recreation areas= Crosstabulations

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9 10 to 14 15 or more		15 or more	Arts Plaza Event (Q10)		(Q17)	
		Less than 5	3109	10 10 14	15 Of Hiore	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely important	644 39.6%	61 42.7%	56 44.4%	55 35.3%	472 39.2%	334 42.9%	306 36.9%	255 40.6%	371 39.5%
Very import ant	745 45.8%	66 46.2%	51 40.5%	70 44.9%	558 46.4%	361 46.4%	369 44.5%	279 44.4%	437 46.5%
Somewhat import ant	222 13.6%	15 10.5%	18 14.3%	29 18.6%	160 13.3%	76 9.8%	145 17.5%	91 14.5%	119 12.7%
Not at all important	11 0.7%	1 0.7%	1 0.8%	1 0.6%	8 0.7%	3 0.4%	8 1.0%	2 0.3%	9 1.0%
Not sure	3 0.2%	-	:	1 0.6%	2 0.2%	3 0.4%	-	:	2 0.2%
Prefer not to answer	3 0.2%	-		:	3 0.2%	1 0.1%	1 0.1%	1 0.2%	2 0.2%
		1							

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q6l Maintaining parks and recreation areas=

			Age (	Commute Outside City (QD5)					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	1 33.3%	30 75.0%	56 42.4%	100 42.0%	151 38.6%	216 38.5%	187 43.7%	173 44.0%	248 35.3%
Very important	1 33.3%	5 12.5%	63 47.7%	111 46.6%	179 45.8%	261 46.5%	195 45.6%	166 42.2%	337 48.0%
Somewhat important	1 33.3%	5 12.5%	13 9.8%	23 9.7%	56 14.3%	80 14.3%	40 9.3%	54 13.7%	108 15.4%
Not at all important		-		3 1.3%	3 0.8%	4 0.7%	4 0.9%		7 1.0%
Not sure		-		:	1 0.3%	-	1 0.2%		2 0.3%
Prefer not to answer		-		1 0.4%	1 0.3%	-	1 0.2%		-

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Typical Commute Minutes (QD6)

=Q6l Maintaining parks and recreation areas=

Child in Hsld (QD2)

=Q6l Maintaining parks and recreation areas=

		Employ	ment Statu	s (QD4)	Mention Cit		Visited Cit		
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q)	
	ruirtiile	rait-time	Student	maker	Ketirea	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	291 43.2%	70 46.4%	4 57.1%	28 41.2%	211 34.6%	484 41.4%	160 34.9%	372 38.6%	255 41.9%
Very import ant	298 44.2%	68 45.0%	1 14.3%	33 48.5%	293 48.0%	529 45.2%	216 47.2%	453 47.0%	262 43.0%
Somewhat import ant	79 11.7%	13 8.6%	2 28.6%	6 8.8%	98 16.1%	147 12.6%	75 16.4%	133 13.8%	81 13.3%
Not at all important	4 0.6%	-		1 1.5%	6 1.0%	7 0.6%	4 0.9%	3 0.3%	8 1.3%
Not sure	1 0.1%	-		-	2 0.3%	2 0.2%	1 0.2%	1 0.1%	2 0.3%
Prefer not to answer	1 0.1%	:		-		1 0.1%	2 0.4%	1 0.1%	1 0.2%

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Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base Extremely 421 23 53.5% 33 34.4% 161 44.6% 455 38.8% 38.4% 45.6% 45.4% 39.4% 46.1% important Very important 503 45.9% 19 44.2% 29 42.6% 51 53.1% 84 43.3% 157 43.5% 548 46.7% 696 46.2% 32 42.1% Somewhat important 162 14.8% 1 2.3% 6 8.8% 10 10.4% 20 10.3% 39 10.8% 162 13.8% 202 13.4% 8 10.5% Not at all 10 2.1% important 1.5% 0.5% 0.8% 0.7% 0.7% 1.3% 1 0.5% 1 0.1% 3 0.2% Not sure 0.2% Prefer not to 2 0.1% 1 0.3% answer

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q6l Maintaining parks and recreation areas=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	243 40.8%	264 42.0%	107 44.4%	556 39.9%	55 35.5%	51 39.8%	208 35.5%	9 31.0%	278 35.6%
Very import ant	272 45.7%	280 44.5%	96 39.8%	643 46.1%	75 48.4%	58 45.3%	292 49.8%	13 44.8%	377 48.3%
Somewhat import ant	77 12.9%	78 12.4%	34 14.1%	182 13.1%	25 16.1%	17 13.3%	82 14.0%	6 20.7%	115 14.7%
Not at all import ant	3 0.5%	4 0.6%	4 1.7%	8 0.6%		1 0.8%	3 0.5%	1 3.4%	8 1.0%
Not sure	-	2 0.3%		3 0.2%		1 0.8%	1 0.2%	-	2 0.3%
Prefer not to answer	-	1 0.2%	-	2 0.1%	-	-	-	-	1 0.1%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q6l Maintaining parks and recreation areas=

	Gender
	Female
Base	734
Extremely important	329 44.8%
Very import ant	316 43.1%
Somewhat important	85 11.6%
Not at all important	2 0.3%
Not sure	1 0.1%
Prefer not to answer	1 0.1%

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Years in Thousand Oaks (Q1)

10 to 14

156

28

17.9%

53 34.0%

61 39.1%

14

9.0%

5 to 9

126

18.3%

45 35.7%

44 34.9%

11.1%

Overall

1628

18.4%

533

573 35.2%

213

13.1%

0.5%

Rase

Extremely

important

Very

import ant

Somewhat

import ant

Not at all

important

Not sure

Prefer not to

answer

Less than 5

143

20.3%

32.2%

48 33.6%

13.3%

0.7%

Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commut e 132 238 391 561 Rase 40 428 393 702 138 Extremely 33.3% 27.5% 16.7% 17.6% 16.9% important 20.5% 15.9% 19.8% 19.7% 73 30.7% 138 188 142 215 Very 5 12.5% 31.1% 35.3% 33.5% 34.1% 36.1% 30.6% Somewhat important 2 66.7% 17 42.5% 59 44.7% 93 39.1% 130 33.2% 191 34.0% 154 36.0% 133 33.8% 253 36.0% Not at all 29 52 important 15.0% 7.6% 12.2% 13.3% 11.8% 13.6% 9.7% 13.2% Not sure 2.5% 0.4% 1.0% 0.2% 0.5% 0.5% 0.4% Prefer not to 0.3% answer

=Q6m Providing cultural and performing arts=

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=Q6m Providing cultural and performing arts=

15 or more

1203

18.2%

389

32.3%

420

34.9%

13.8%

0.6%

2 0.2% Hsld Attended Civic Arts Plaza Event (Q10)

No

829

11.3%

211

25.5%

357 43.1%

159

19.2%

0.8%

0.1%

Yes

778

203

26.1%

312

40.1%

211 27.1%

51

6.6%

0.1%

Contact With Staff

No

940

18.8%

317

33.7%

323 34.4%

116

12.3%

6 0.6%

0.1%

Yes

628

17.5%

200

31.8%

229 36.5%

13.9%

0.2%

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Crosstabulations

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Crosstabulations

=Q6m Providing cultural and performing arts==

		Employ	ment Statu	s (QD4)	Mention Cit		Visited Cit		
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q)	
	runtime	rart-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	113 16.8%	33 21.9%	2 28.6%	10 14.7%	123 20.2%	224 19.1%	75 16.4%	167 17.3%	121 19.9%
Very import ant	229 34.0%	61 40.4%	2 28.6%	27 39.7%	183 30.0%	392 33.5%	141 30.8%	322 33.4%	195 32.0%
Somewhat import ant	243 36.1%	46 30.5%	1 14.3%	28 41.2%	214 35.1%	418 35.7%	155 33.8%	356 37.0%	196 32.2%
Not at all import ant	84 12.5%	11 7.3%	2 28.6%	3 4.4%	88 14.4%	131 11.2%	82 17.9%	115 11.9%	92 15.1%
Not sure	5 0.7%				2 0.3%	5 0.4%	3 0.7%	3 0.3%	4 0.7%
Prefer not to answer		•	•	•		-	2 0.4%	:	1 0.2%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q6m Providing cultural and performing arts

		Typical Co	ommut e Mini	utes (QD6)	Child in H	Isld (QD2)	Home O		
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status (QD3)	
	commute	20 01 1655	21 10 39	40 (0 39	60 01 more	ies	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	216 19.7%	9 20.9%	11 16.2%	10 10.4%	33 17.0%	61 16.9%	228 19.4%	277 18.4%	12 15.8%
Very important	357 32.6%	17 39.5%	19 27.9%	33 34.4%	70 36.1%	116 32.1%	391 33.3%	494 32.8%	25 32.9%
Somewhat important	386 35.3%	13 30.2%	25 36.8%	36 37.5%	69 35.6%	141 39.1%	407 34.7%	531 35.3%	33 43.4%
Not at all important	131 12.0%	4 9.3%	13 19.1%	16 16.7%	22 11.3%	42 11.6%	142 12.1%	196 13.0%	6 7.9%
Not sure	5 0.5%	-		1 1.0%	-	1 0.3%	6 0.5%	7 0.5%	:
Prefer not to answer	-	-	-	:	-	:	-	1 0.1%	:

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=Q6m Providing cultural and performing arts=

Q6m Providing cultural and performing arts

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	126 21.2%	107 17.0%	52 21.6%	262 18.8%	22 14.2%	33 25.8%	91 15.5%	1 3.4%	105 13.4%
Very import ant	214 36.0%	198 31.5%	76 31.5%	462 33.1%	55 35.5%	43 33.6%	198 33.8%	10 34.5%	243 31.1%
Somewhat import ant	190 31.9%	247 39.3%	84 34.9%	484 34.7%	52 33.5%	41 32.0%	206 35.2%	12 41.4%	312 39.9%
Not at all import ant	60 10.1%	76 12.1%	27 11.2%	181 13.0%	26 16.8%	10 7.8%	88 15.0%	4 13.8%	118 15.1%
Not sure	5 0.8%	1 0.2%	2 0.8%	4 0.3%		1 0.8%	3 0.5%	2 6.9%	3 0.4%
Prefer not to answer	- :	-	-	1 0.1%	- :	-	:	-	

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Gender

62 8.4%

Not sure 4 0.5%

Prefer not to 1 0.1%

Not at all

important

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Crosstabulations

=Q6n Protecting the local environment==

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact \	
		Loss than E	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	17)
		Less than 5	5109	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	825 50.7%	75 52.4%	67 53.2%	71 45.5%	612 50.9%	412 53.0%	403 48.6%	320 51.0%	474 50.4%
Very import ant	505 31.0%	44 30.8%	35 27.8%	52 33.3%	374 31.1%	240 30.8%	257 31.0%	194 30.9%	291 31.0%
Somewhat import ant	248 15.2%	22 15.4%	18 14.3%	22 14.1%	186 15.5%	104 13.4%	143 17.2%	94 15.0%	148 15.7%
Not at all import ant	43 2.6%	2 1.4%	6 4.8%	10 6.4%	25 2.1%	18 2.3%	24 2.9%	18 2.9%	23 2.4%
Not sure	5 0.3%			1 0.6%	4 0.3%	4 0.5%	1 0.1%	1 0.2%	3 0.3%
Prefer not to answer	2 0.1%	-		:	2 0.2%		1 0.1%	1 0.2%	1 0.1%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q6n Protecting the local environment=

			Age (	Commute Outside City (C					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	2 66.7%	28 70.0%	58 43.9%	130 54.6%	195 49.9%	290 51.7%	225 52.6%	203 51.7%	348 49.6%
Very important		6 15.0%	45 34.1%	69 29.0%	115 29.4%	183 32.6%	119 27.8%	130 33.1%	226 32.2%
Somewhat important	1 33.3%	4 10.0%	26 19.7%	30 12.6%	71 18.2%	73 13.0%	66 15.4%	54 13.7%	108 15.4%
Not at all important		2 5.0%	3 2.3%	9 3.8%	7 1.8%	15 2.7%	15 3.5%	5 1.3%	20 2.8%
Not sure	-	-	-	-	2 0.5%	-	3 0.7%	1 0.3%	-
Prefer not to answer	-	-	-	-	1 0.3%	-	:	-	-

Child in Hsld (QD2)

=Q6n Protecting the local environment=

		Employ	ment Statu	s (QD4)	Mention Cit		Visited Cit		
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q2	
	ruirtiile	rait-time	Student	maker	Ketired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely important	348 51.6%	83 55.0%	5 71.4%	30 44.1%	304 49.8%	602 51.5%	223 48.7%	500 51.9%	295 48.4%
Very import ant	199 29.5%	52 34.4%		23 33.8%	198 32.5%	353 30.2%	152 33.2%	297 30.8%	186 30.5%
Somewhat import ant	104 15.4%	15 9.9%	2 28.6%	12 17.6%	91 14.9%	188 16.1%	60 13.1%	145 15.1%	101 16.6%
Not at all important	19 2.8%	1 0.7%		3 4.4%	17 2.8%	25 2.1%	18 3.9%	20 2.1%	22 3.6%
Not sure	4 0.6%	-		-	:	2 0.2%	3 0.7%	1 0.1%	4 0.7%
Prefer not to answer	•	:		-	:	:	2 0.4%	:	1 0.2%

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Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base Extremely 551 50.3% 29 67.4% 98 50.5% 175 48.5% 612 60.3% 42.7% 52.1% 50.7% 56.6% important Very important 356 32.5% 9 20.9% 18 26.5% 29 30.2% 57 29.4% 110 30.5% 368 471 31.3% 20 31.3% 26.3% Somewhat important 162 14.8% 5 11.6% 8 11.8% 20 20.8% 31 16.0% 64 17.7% 165 14.1% 227 15.1% 11 14.5% Not at all 25 12 26 important 2.3% 1.5% 6.3% 3.6% 3.3% 2.2% 2.6% 1 0.1% 1 0.5% 3 0.3% 4 0.3% Not sure Prefer not to 1 0.1% answer

Typical Commute Minutes (QD6)

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<b>=</b> Q6n	Protecting	the	local	environment=	

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	306 51.4%	326 51.8%	123 51.0%	714 51.2%	73 47.1%	69 53.9%	298 50.9%	13 44.8%	361 46.2%
Very import ant	178 29.9%	191 30.4%	73 30.3%	425 30.5%	56 36.1%	44 34.4%	182 31.1%	9 31.0%	255 32.7%
Somewhat import ant	97 16.3%	95 15.1%	41 17.0%	214 15.4%	21 13.5%	11 8.6%	84 14.3%	6 20.7%	140 17.9%
Not at all import ant	12 2.0%	17 2.7%	4 1.7%	35 2.5%	5 3.2%	2 1.6%	19 3.2%	1 3.4%	24 3.1%
Not sure	2 0.3%			5 0.4%		2 1.6%	3 0.5%	-	1 0.1%
Prefer not to answer	-			1 0.1%			:	-	:

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q6n Protecting the local environment=

	Gender
	Female
Base	734
Extremely important	422 57.5%
Very import ant	210 28.6%
Somewhat important	85 11.6%
Not at all important	15 2.0%
Not sure	1 0.1%
Prefer not to answer	1 0.1%

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Rase

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18 to 24 25 to 34

40

Age (QD1)

45 to 54

238

35 to 44

132

Hsld Attended Civic Arts Plaza Event (Q10) Overall Years in Thousand Oaks (Q1) Contact With Staff Less than 5 5 to 9 10 to 14 15 or more Yes No Yes No 1628 143 126 628 Rase 156 1203 778 829 940 Extremely 83 53.2% 453 58.2% 937 57.6% 55.2% 52.4% 58.0% important 58.9% 56.9% 56.5% 424 38 39 31.0% 44 303 211 210 160 252 Very import ant 26.0% 26.6% 28.2% 25.2% 27.1% 25.3% 25.5% 26.8% Somewhat 213 13.1% 24 16.8% 14 11.1% 22 14.1% 153 12.7% 91 11.7% 119 14.4% 89 14.2% 116 12.3% import ant Not at all 46 33 20 23 2.8% 0.7% 4.8% 3.8% 2.7% 2.6% 2.9% 3.2% 2.4% import ant Not sure 0.8% 0.4% 0.7% 0.6% 0.2% 0.4% 0.4% 0.5% 0.3%

0.1%

0.1%

=Q60 Preserving and protecting open space=

Extremely 230 392 66.7% 60.9% 58.8% 56.3% important 75.0% 53.8% 60.3% 58.3% 55.8% 52 21.8% 104 155 112 101 186 Very 37 10.0% 28.0% 26.6% 27.6% 25.7% 26.5% Somewhat important 4 10.0% 22 16.7% 32 13.4% 44 11.3% 75 13.4% 45 10.5% 53 13.5% 101 14.4% 33.3% Not at all 10 15 12 21 important 2.5% 1.5% 3.8% 2.6% 2.7% 2.8% 2.3% 3.0% 2 2 Not sure 2.5% 0.5% 0.2% 0.3% 0.3% Prefer not to 0.3% answer

=Q60 Preserving and protecting open space=

55 to 64 65 or older

561

391

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Crosstabulations

Commute Outside City (QD5)

Do not

commute

393

No job or

702

Yes,

428

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Prefer not to

answer

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q60 Preserving and protecting open space=

		Employ	ment Statu	Mention City Sponsore-		Visited City Website			
	- 11.1		c	Home-		d Info Source (Q20)		(Q21)	
	Full-time	Part-time	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	399 59.2%	90 59.6%	5 71.4%	38 55.9%	338 55.4%	685 58.5%	252 55.0%	565 58.7%	344 56.5%
Very import ant	171 25.4%	43 28.5%	1 14.3%	15 22.1%	167 27.4%	301 25.7%	123 26.9%	241 25.0%	159 26.1%
Somewhat import ant	83 12.3%	15 9.9%	1 14.3%	13 19.1%	85 13.9%	153 13.1%	60 13.1%	132 13.7%	78 12.8%
Not at all import ant	18 2.7%	3 2.0%		2 2.9%	18 3.0%	28 2.4%	18 3.9%	22 2.3%	24 3.9%
Not sure	3 0.4%	-			2 0.3%	3 0.3%	3 0.7%	3 0.3%	3 0.5%
Prefer not to answer		•			:	:	2 0.4%	:	1 0.2%

—Q60 Preserving and protecting open space=

		Typical Co	ommut e Mini	Child in H	sld (QD2)	Home Ownership				
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		ıs (QD3)	
	commute	20 01 1633	21 (0 39	40 (0 39	00 01 more	163	NO	Own	Rent	
Base	1095	43	68	96	194	361	1174	1506	76	
Extremely important	621 56.7%	29 67.4%	41 60.3%	48 50.0%	121 62.4%	202 56.0%	689 58.7%	873 58.0%	42 55.3%	
Very important	287 26.2%	12 27.9%	18 26.5%	32 33.3%	44 22.7%	92 25.5%	309 26.3%	391 26.0%	21 27.6%	
Somewhat important	154 14.1%	1 2.3%	6 8.8%	13 13.5%	23 11.9%	57 15.8%	141 12.0%	197 13.1%	8 10.5%	
Not at all important	30 2.7%	1 2.3%	3 4.4%	3 3.1%	5 2.6%	9 2.5%	32 2.7%	41 2.7%	4 5.3%	
Not sure	3 0.3%			:	1 0.5%	1 0.3%	3 0.3%	3 0.2%	1 1.3%	
Prefer not to answer	-		-	:	-	:	-	1 0.1%	:	

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=Q60 Preserving and protecting open space=

=Q60 Preserving and protecting open space=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	346 58.2%	373 59.3%	140 58.1%	815 58.5%	81 52.3%	74 57.8%	334 57.0%	12 41.4%	422 54.0%
Very import ant	164 27.6%	153 24.3%	57 23.7%	352 25.3%	45 29.0%	33 25.8%	159 27.1%	11 37.9%	223 28.6%
Somewhat import ant	69 11.6%	86 13.7%	38 15.8%	186 13.3%	25 16.1%	16 12.5%	77 13.1%	2 6.9%	115 14.7%
Not at all import ant	15 2.5%	16 2.5%	5 2.1%	36 2.6%	4 2.6%	3 2.3%	15 2.6%	2 6.9%	19 2.4%
Not sure	1 0.2%	1 0.2%	1 0.4%	4 0.3%	:	2 1.6%	1 0.2%	2 6.9%	2 0.3%
Prefer not to answer		-		1 0.1%	:	:	:	-	:

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Female Base 734 Extremely important 462 62.9% Very important 171 23.3% Somewhat important 77 10.5% Not at all 21 important 2.9% 2 0.3% Not sure Prefer not to answer 1 0.1%

Gender

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q6p Providing services to seniors=

	Overall	Ye	ars in Thou	sand Oaks (C	Q1)	Hsld Attended Civic		Contact With Staff	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
						Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	523 32.1%	30 21.0%	36 28.6%	39 25.0%	418 34.7%	268 34.4%	248 29.9%	187 29.8%	318 33.8%
Very import ant	652 40.0%	65 45.5%	47 37.3%	66 42.3%	474 39.4%	314 40.4%	330 39.8%	264 42.0%	362 38.5%
Somewhat import ant	374 23.0%	36 25.2%	30 23.8%	39 25.0%	269 22.4%	161 20.7%	209 25.2%	145 23.1%	216 23.0%
Not at all import ant	69 4.2%	9 6.3%	12 9.5%	11 7.1%	37 3.1%	32 4.1%	36 4.3%	26 4.1%	41 4.4%
Not sure	7 0.4%	3 2.1%	1 0.8%	:	3 0.2%	2 0.3%	5 0.6%	4 0.6%	2 0.2%
Prefer not to answer	3 0.2%	-		1 0.6%	2 0.2%	1 0.1%	1 0.1%	2 0.3%	1 0.1%

=Q6p Providing services to seniors=

			Commute Outside City (QD5)						
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Ext remely import ant	2 66.7%	10 25.0%	22 16.7%	65 27.3%	123 31.5%	223 39.8%	126 29.4%	112 28.5%	260 37.0%
Very important	-	11 27.5%	53 40.2%	88 37.0%	157 40.2%	232 41.4%	153 35.7%	168 42.7%	284 40.5%
Somewhat important	1 33.3%	10 25.0%	43 32.6%	68 28.6%	101 25.8%	92 16.4%	117 27.3%	94 23.9%	141 20.1%
Not at all important		7 17.5%	12 9.1%	16 6.7%	8 2.0%	14 2.5%	28 6.5%	18 4.6%	15 2.1%
Not sure		2 5.0%	1 0.8%	1 0.4%	1 0.3%	-	4 0.9%	1 0.3%	2 0.3%
Prefer not to answer	:		1 0.8%		1 0.3%				

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Thousand Oaks Resident Survey 2017 Phase 2

		Employ	ment Statu	s (QD4)	Mention City Sponsore-		Visited City Website		
	Full-time	Part-time	Student	c. I . Home-		d Info Source (Q20)		(Q21)	
	run-time	rait-time	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	182 27.0%	55 36.4%	2 28.6%	24 35.3%	231 37.9%	386 33.0%	137 29.9%	284 29.5%	220 36.1%
Very import ant	259 38.4%	67 44.4%	2 28.6%	26 38.2%	246 40.3%	469 40.1%	183 40.0%	410 42.6%	217 35.6%
Somewhat import ant	186 27.6%	24 15.9%	3 42.9%	17 25.0%	117 19.2%	272 23.2%	102 22.3%	228 23.7%	135 22.2%
Not at all import ant	42 6.2%	4 2.6%	•	1 1.5%	14 2.3%	35 3.0%	34 7.4%	35 3.6%	34 5.6%
Not sure	4 0.6%	1 0.7%			2 0.3%	7 0.6%		6 0.6%	1 0.2%
Prefer not to answer	1 0.1%	-			:	1 0.1%	2 0.4%	:	2 0.3%

=Q6p Providing services to seniors=

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Home Ownership Status (QD3) Typical Commute Minutes (QD6) Child in Hsld (QD2) 20 or less 21 to 39 40 to 59 60 or more Yes No Own commute Rent 1095 43 68 96 194 361 1174 1506 76 Base Extremely 372 34.0% 13 30.2% 22 22.9% 53 27.3% 92 25.5% 36.8% 35.3% 32.2% 31.6% important Very important 452 41.3% 19 44.2% 23 33.8% 34 35.4% 68 35.1% 130 36.0% 483 600 35 46.1% 41.1% 39.8% Somewhat important 235 21.5% 8 18.6% 16 23.5% 31 32.3% 59 30.4% 109 30.2% 242 20.6% 353 23.4% 11 14.5% Not at all 33 12 33 important 3.0% 7.0% 4.4% 8.3% 6.2% 7.2% 2.8% 7.9% 1 1.0% 2 1.0% 3 0.8% 7 0.5% Not sure 0.3% 1.5% 0.2% Prefer not to 2 0.1% 1 0.3% answer

=Q6p Providing services to seniors=

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Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q6p Providing services to seniors=

			Inform	nation Sourc	Information Source Categories (Q20)								
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male				
Base	595	629	241	1394	155	128	586	29	781				
Extremely import ant	209 35.1%	185 29.4%	82 34.0%	460 33.0%	40 25.8%	52 40.6%	177 30.2%	3 10.3%	197 25.2%				
Very import ant	245 41.2%	241 38.3%	98 40.7%	555 39.8%	54 34.8%	49 38.3%	252 43.0%	18 62.1%	303 38.8%				
Somewhat import ant	127 21.3%	164 26.1%	55 22.8%	317 22.7%	47 30.3%	21 16.4%	137 23.4%	7 24.1%	234 30.0%				
Not at all import ant	12 2.0%	32 5.1%	5 2.1%	56 4.0%	13 8.4%	5 3.9%	18 3.1%	1 3.4%	42 5.4%				
Not sure	2 0.3%	6 1.0%		4 0.3%	1 0.6%	1 0.8%	2 0.3%	-	5 0.6%				
Prefer not to answer	-	1 0.2%	1 0.4%	2 0.1%	:	:	:	:	-				

Appendix B

=Q6p Providing services to seniors=

	Gender
	Female
Base	734
Extremely important	306 41.7%
Very important	299 40.7%
Somewhat important	111 15.1%
Not at all important	15 2.0%
Not sure	2 0.3%
Prefer not to answer	1 0.1%

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=Q6q Providing services to youth=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	17)
		Less than 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely import ant	434	34	35	41	324	225	201	165	256
	26.7%	23.8%	27.8%	26.3%	26.9%	28.9%	24.2%	26.3%	27.2%
Very	634	58	53	55	468	328	298	247	365
import ant	38.9%	40.6%	42.1%	35.3%	38.9%	42.2%	35.9%	39.3%	38.8%
Somewhat	477	45	32	49	351	190	284	186	271
import ant	29.3%	31.5%	25.4%	31.4%	29.2%	24.4%	34.3%	29.6%	28.8%
Not at all import ant	66	4	5	9	48	28	37	24	37
	4.1%	2.8%	4.0%	5.8%	4.0%	3.6%	4.5%	3.8%	3.9%
Not sure	11	2	1	1	7	5	6	4	7
	0.7%	1.4%	0.8%	0.6%	0.6%	0.6%	0.7%	0.6%	0.7%
Prefer not to answer	6 0.4%	-	:	1 0.6%	5 0.4%	2 0.3%	3 0.4%	2 0.3%	4 0.4%

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Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 45 to 54 18 to 24 25 to 34 35 to 44 55 to 64 65 or older commute Base 40 132 238 391 561 428 393 702 Extremely 94 24.0% 114 177 66.7% 25.0% 36.4% 29.8% 28.0% 26.6% 31.6% 25.2% important Very important 17 42.5% 44 33.3% 84 35.3% 155 39.6% 228 40.6% 157 36.7% 150 38.2% 287 40.9% 33.3% Somewhat important 10 25.0% 35 26.5% 70 29.4% 123 31.5% 153 27.3% 133 31.1% 103 26.2% 209 29.8% Not at all 12 15 21 22 important 5.0% 5.0% 3.8% 3.0% 4.9% 3.1% 1 0.4% 4 0.7% 2 0.5% 5 0.7% Not sure 2.5% 0.8% 2 0.3% Prefer not to 2 0.4% 1 0.3% 1 0.2% 1 0.3% answer

=Q6q Providing services to youth=

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q6q Providing services to youth=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website (O21)		
	Full-time	Do no observe	Canalana	Home-	Destined.	d Info Sou	rce (Q20)	(Q)	21)	
	Full-time	Part-time	Student	maker	Retired	Yes	No	Yes	No	
Base	674	151	7	68	610	1170	458	963	609	
Extremely import ant	195 28.9%	44 29.1%	3 42.9%	23 33.8%	149 24.4%	312 26.7%	122 26.6%	258 26.8%	159 26.1%	
Very import ant	246 36.5%	64 42.4%	2 28.6%	28 41.2%	249 40.8%	470 40.2%	164 35.8%	379 39.4%	232 38.1%	
Somewhat import ant	197 29.2%	39 25.8%	1 14.3%	16 23.5%	186 30.5%	341 29.1%	136 29.7%	290 30.1%	174 28.6%	
Not at all import ant	31 4.6%	4 2.6%	1 14.3%	-	21 3.4%	40 3.4%	26 5.7%	31 3.2%	34 5.6%	
Not sure	3 0.4%			1 1.5%	3 0.5%	4 0.3%	7 1.5%	4 0.4%	7 1.1%	
Prefer not to answer	2 0.3%	-		-	2 0.3%	3 0.3%	3 0.7%	1 0.1%	3 0.5%	

Q6q Providing services to youth

		Typical Co	mmut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	
	commute	20 01 1655	21 10 39	40 (0 39	60 01 more	res	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	301 27.5%	14 32.6%	15 22.1%	23 24.0%	56 28.9%	122 33.8%	302 25.7%	399 26.5%	24 31.6%
Very important	437 39.9%	16 37.2%	27 39.7%	29 30.2%	72 37.1%	136 37.7%	467 39.8%	587 39.0%	29 38.2%
Somewhat important	312 28.5%	11 25.6%	22 32.4%	35 36.5%	58 29.9%	93 25.8%	351 29.9%	447 29.7%	21 27.6%
Not at all important	37 3.4%	1 2.3%	4 5.9%	9 9.4%	6 3.1%	9 2.5%	45 3.8%	59 3.9%	2 2.6%
Not sure	5 0.5%	-		:	2 1.0%	1 0.3%	6 0.5%	9 0.6%	
Prefer not to answer	3 0.3%	1 2.3%	-	:	-	:	3 0.3%	5 0.3%	:

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=Q6q Providing services to youth=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely important	162 27.2%	161 25.6%	64 26.6%	378 27.1%	43 27.7%	43 33.6%	146 24.9%	4 13.8%	168 21.5%
Very import ant	254 42.7%	241 38.3%	97 40.2%	550 39.5%	47 30.3%	49 38.3%	241 41.1%	10 34.5%	298 38.2%
Somewhat import ant	160 26.9%	199 31.6%	69 28.6%	395 28.3%	56 36.1%	31 24.2%	170 29.0%	11 37.9%	273 35.0%
Not at all import ant	17 2.9%	25 4.0%	9 3.7%	59 4.2%	8 5.2%	4 3.1%	21 3.6%	2 6.9%	35 4.5%
Not sure		3 0.5%	1 0.4%	7 0.5%	1 0.6%	1 0.8%	4 0.7%	2 6.9%	5 0.6%
Prefer not to answer	2 0.3%	-	1 0.4%	5 0.4%		•	4 0.7%	-	2 0.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female Base 734 Extremely important 246 33.5% Very important 296 40.3% Somewhat important 165 22.5% Not at all 2.9% important 5 0.7% Not sure Prefer not to answer 1 0.1%

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=Q6q Providing services to youth=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q6r Protecting oaks and landmark trees=

	Overall	Ye	ars in Thous	sand Oaks (C	(1)	Hsld Atte	nded Civic Event (O10)	Contact V (Q1	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Extremely important	464 28.5%	45 31.5%	38 30.2%	40 25.6%	341 28.3%	227 29.2%	232 28.0%	176 28.0%	273 29.0%
Very import ant	510 31.3%	42 29.4%	37 29.4%	57 36.5%	374 31.1%	263 33.8%	239 28.8%	192 30.6%	298 31.7%
Somewhat import ant	481 29.5%	35 24.5%	40 31.7%	41 26.3%	365 30.3%	216 27.8%	259 31.2%	183 29.1%	279 29.7%
Not at all important	166 10.2%	20 14.0%	11 8.7%	18 11.5%	117 9.7%	70 9.0%	95 11.5%	75 11.9%	86 9.1%
Not sure	5 0.3%	1 0.7%		:	4 0.3%	2 0.3%	3 0.4%	1 0.2%	3 0.3%
Prefer not to answer	2 0.1%	-	-	-	2 0.2%	-	1 0.1%	1 0.2%	1 0.1%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q6r Protecting oaks and landmark trees=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Extremely important	1 33.3%	18 45.0%	35 26.5%	71 29.8%	99 25.3%	158 28.2%	127 29.7%	112 28.5%	189 26.9%
Very important	1 33.3%	9 22.5%	40 30.3%	71 29.8%	127 32.5%	194 34.6%	127 29.7%	125 31.8%	235 33.5%
Somewhat important	1 33.3%	8 20.0%	42 31.8%	70 29.4%	126 32.2%	161 28.7%	130 30.4%	110 28.0%	211 30.1%
Not at all important		4 10.0%	15 11.4%	26 10.9%	38 9.7%	47 8.4%	43 10.0%	45 11.5%	65 9.3%
Not sure		1 2.5%		:	:	1 0.2%	1 0.2%	1 0.3%	2 0.3%
Prefer not to answer		-			1 0.3%	-			-

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=Q6r Protecting oaks and landmark trees=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Source (Q20)		(Q21)	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Extremely import ant	192 28.5%	51 33.8%	2 28.6%	17 25.0%	164 26.9%	341 29.1%	123 26.9%	270 28.0%	182 29.9%
Very import ant	205 30.4%	48 31.8%	2 28.6%	24 35.3%	205 33.6%	367 31.4%	143 31.2%	318 33.0%	173 28.4%
Somewhat import ant	199 29.5%	40 26.5%	2 28.6%	22 32.4%	182 29.8%	346 29.6%	135 29.5%	287 29.8%	176 28.9%
Not at all import ant	75 11.1%	12 7.9%	1 14.3%	5 7.4%	57 9.3%	113 9.7%	53 11.6%	84 8.7%	76 12.5%
Not sure	3 0.4%	•		-	2 0.3%	3 0.3%	2 0.4%	4 0.4%	1 0.2%
Prefer not to answer				-		:	2 0.4%	:	1 0.2%

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		Typical Co	mmut e Min	utes (QD6)		Child in H	sld (QD2)		wnership
	No	20 or less	21 to 39			e Yes No		(QD3)	
	commute	20 of less	21 10 39	40 (0 39	60 01 more	res	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Extremely important	301 27.5%	17 39.5%	21 30.9%	21 21.9%	61 31.4%	98 27.1%	332 28.3%	425 28.2%	26 34.2%
Very important	360 32.9%	15 34.9%	23 33.8%	24 25.0%	53 27.3%	107 29.6%	384 32.7%	474 31.5%	24 31.6%
Somewhat important	321 29.3%	10 23.3%	18 26.5%	37 38.5%	57 29.4%	112 31.0%	349 29.7%	452 30.0%	19 25.0%
Not at all important	110 10.0%	1 2.3%	6 8.8%	14 14.6%	22 11.3%	44 12.2%	107 9.1%	150 10.0%	7 9.2%
Not sure	3 0.3%			:	1 0.5%	:	2 0.2%	4 0.3%	-
Prefer not to answer	-	-	-	-	-	-	-	1 0.1%	:

=Q6r Protecting oaks and landmark trees=

Crosstabulations

Crosstabulations

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

1 0.2%

answer

1 0.2%

1 0.4%

=Q6r Protecting oaks and landmark trees=

1 0.8%

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Extremely import ant	175 29.4%	177 28.1%	81 33.6%	404 29.0%	32 20.6%	36 28.1%	150 25.6%	6 20.7%	190 24.3%
Very import ant	176 29.6%	204 32.4%	74 30.7%	441 31.6%	63 40.6%	51 39.8%	196 33.4%	9 31.0%	257 32.9%
Somewhat import ant	189 31.8%	181 28.8%	65 27.0%	407 29.2%	42 27.1%	27 21.1%	174 29.7%	7 24.1%	247 31.6%
Not at all	54 9.1%	66 10.5%	20 8 3%	138	18	13 10.2%	66 11.3%	6 20.7%	83 10.6%

3 0.2%

1 0.1%

Appendix B

Crosstabulations

4 0.5%

1 3.4%

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

=Q6r Protecting oaks and landmark trees=

	Gender
	Female
Base	734
Extremely important	243 33.1%
Very important	228 31.1%
Somewhat important	198 27.0%
Not at all important	63 8.6%
Not sure	1 0.1%
Prefer not to answer	1 0.1%

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	Overall	Ye	ars in Thous	and Oaks (Q	1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza Event (Q10)		(Q17)	
		Less than 5	3109	101014	15 OF HIOTE	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	966	70	74	80	742	482	473	369	565
	59.3%	49.0%	58.7%	51.3%	61.7%	62.0%	57.1%	58.8%	60.1%
Somewhat satisfied	524	54	38	56	376	239	280	195	308
	32.2%	37.8%	30.2%	35.9%	31.3%	30.7%	33.8%	31.1%	32.8%
Somewhat	63	5	5	10	43	24	36	31	27
dissatisfied	3.9%	3.5%	4.0%	6.4%	3.6%	3.1%	4.3%	4.9%	2.9%
Very	16	-	3	4	9	10	6	10	6
dissatisfied	1.0%		2.4%	2.6%	0.7%	1.3%	0.7%	1.6%	0.6%
Not sure	45	11	5	5	24	18	26	17	27
	2.8%	7.7%	4.0%	3.2%	2.0%	2.3%	3.1%	2.7%	2.9%
Prefer not to answer	14	3	1	1	9	5	8	6	7
	0.9%	2.1%	0.8%	0.6%	0.7%	0.6%	1.0%	1.0%	0.7%

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Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 45 to 54 18 to 24 25 to 34 35 to 44 55 to 64 65 or older commute Base 40 132 238 391 561 428 393 702 23 57.5% 72 54.5% 122 51.3% 236 60.4% 374 66.7% 245 57.2% 449 Very satisfied 66.7% 57.0% 64.0% Somewhat satisfied 12 30.0% 47 35.6% 83 34.9% 126 32.2% 153 27.3% 143 33.4% 130 209 29.8% 33.3% 33.1% Somewhat dissatisfied 1 2.5% 4 3.0% 19 8.0% 18 4.6% 13 2.3% 20 4.7% 16 4.1% 21 3.0% Very dissatisfied 1.7% 0.8% 0.8% 0.5% 1.6% 1.0% 0.6% 3 7.5% 8 6.1% 9 3.8% 9 2.1% 13 12 19 Not sure 1.8% 2.1% 4.8% 1.9% Prefer not to 6 0.9% 1 2.5% 1 0.4% 1 0.3% 6 1.1% 4 0.9% answer

=Q7a Provide police services=

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=07a	Provide	police	services=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	run enne	rare emic	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	372 55.2%	97 64.2%	3 42.9%	43 63.2%	398 65.2%	733 62.6%	233 50.9%	575 59.7%	363 59.6%
Somewhat satisfied	231 34.3%	45 29.8%	4 57.1%	20 29.4%	176 28.9%	347 29.7%	177 38.6%	31 <i>7</i> 32.9%	186 30.5%
Somewhat dissatisfied	33 4.9%	3 2.0%		3 4.4%	15 2.5%	44 3.8%	19 4.1%	36 3.7%	26 4.3%
Very dissatisfied	9 1.3%	2 1.3%		1 1.5%	3 0.5%	10 0.9%	6 1.3%	5 0.5%	9 1.5%
Not sure	25 3.7%	4 2.6%		1 1.5%	12 2.0%	28 2.4%	17 3.7%	22 2.3%	20 3.3%
Prefer not to answer	4 0.6%	-		-	6 1.0%	8 0.7%	6 1.3%	8 0.8%	5 0.8%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

=Q7a Provide police services==

		Typical Co	mmut e Min	utes (QD6)		Child in H	sld (QD2)		wnership	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	Rent	
Base	1095	43	68	96	194	361	1174	1506	76	
Very satisfied	673 61.5%	23 53.5%	42 61.8%	57 59.4%	109 56.2%	208 57.6%	715 60.9%	909 60.4%	37 48.7%	
Somewhat sat isfied	339 31.0%	18 41.9%	19 27.9%	32 33.3%	65 33.5%	115 31.9%	368 31.3%	481 31.9%	27 35.5%	
Somewhat dissatisfied	37 3.4%	1 2.3%	4 5.9%	4 4.2%	11 5.7%	16 4.4%	44 3.7%	55 3.7%	5 6.6%	
Very dissatisfied	8 0.7%	1 2.3%	2 2.9%	:	3 1.5%	5 1.4%	10 0.9%	11 0.7%	3 3.9%	
Not sure	32 2.9%	-	1 1.5%	1 1.0%	4 2.1%	15 4.2%	29 2.5%	39 2.6%	4 5.3%	
Prefer not to answer	6 0.5%	-	-	2 2.1%	2 1.0%	2 0.6%	8 0.7%	11 0.7%	:	

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Crosstabulations

Crosstabulations

Q7a Provide police services

			Inform	nation Source	e Categories	(Q20)			Gender
	City newsl- etter, dir	City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	386	383	152	849	85	62	324	9	453
	64.9%	60.9%	63.1%	60.9%	54.8%	48.4%	55.3%	31.0%	58.0%
Somewhat satisfied	169	192	69	440	57	48	206	11	264
	28.4%	30.5%	28.6%	31.6%	36.8%	37.5%	35.2%	37.9%	33.8%
Somewhat	21	30	7	47	6	6	29	4	34
dissatisfied	3.5%	4.8%	2.9%	3.4%	3.9%	4.7%	4.9%	13.8%	4.4%
Very	3	5	3	14		5	5	1	5
dissatisfied	0.5%	0.8%	1.2%	1.0%		3.9%	0.9%	3.4%	0.6%
Not sure	12	15	8	34	4	7	21	3	18
	2.0%	2.4%	3.3%	2.4%	2.6%	5.5%	3.6%	10.3%	2.3%
Prefer not to	4	4	2	10	3	-	1	1	7
answer	0.7%	0.6%	0.8%	0.7%	1.9%		0.2%	3.4%	0.9%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female Base 734 462 62.9% Very satisfied Somewhat sat isfied 215 29.3% Somewhat dissatisfied 24 3.3% Very dissatisfied 0.7% 24 3.3% Not sure Prefer not to 4 0.5% answer

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=Q7a Provide police services

Appendix B

Overall

10

0.6%

3 2.1%

Prefer not to

answer

=Q7b Provide fire protection and emergency medical services=

Hsld Attended Civic Contact With Staff

6 0.7% 6 1.0% 4 0.4% Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

						Arts Plaza I	Event (Q10)	(Q17)	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	1070	76	83	99	812	537	516	424	607
	65.7%	53.1%	65.9%	63.5%	67.5%	69.0%	62.2%	67.5%	64.6%
Somewhat	444	44	31	48	321	204	238	156	271
satisfied	27.3%	30.8%	24.6%	30.8%	26.7%	26.2%	28.7%	24.8%	28.8%
Somewhat	24	-	4	4	16	6	18	11	12
dissatisfied	1.5%		3.2%	2.6%	1.3%	0.8%	2.2%	1.8%	1.3%
Very	5	:	2	1	2	2	3	3	2
dissatisfied	0.3%		1.6%	0.6%	0.2%	0.3%	0.4%	0.5%	0.2%
Not sure	75	20	6	3	46	26	48	28	44
	4.6%	14.0%	4.8%	1.9%	3.8%	3.3%	5.8%	4.5%	4.7%

6 0.5% 3 0.4%

1 0.6%

Years in Thousand Oaks (Q1)

Q7b Provide fire protection and emergency medical services=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	2 66.7%	20 50.0%	85 64.4%	146 61.3%	255 65.2%	408 72.7%	264 61.7%	248 63.1%	496 70.7%
Somewhat sat isfied	1 33.3%	13 32.5%	35 26.5%	77 32.4%	107 27.4%	123 21.9%	130 30.4%	114 29.0%	169 24.1%
Somewhat dissatisfied	:	-	1 0.8%	4 1.7%	10 2.6%	7 1.2%	7 1.6%	4 1.0%	11 1.6%
Very dissatisfied	:			3 1.3%	:	1 0.2%	2 0.5%	2 0.5%	:
Not sure	:	6 15.0%	11 8.3%	8 3.4%	19 4.9%	18 3.2%	22 5.1%	25 6.4%	22 3.1%
Prefer not to answer	-	1 2.5%	-	-	:	4 0.7%	3 0.7%	-	4 0.6%

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=Q7b Provide fire protection and emergency medical services=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q2	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	412 61.1%	99 65.6%	4 57.1%	54 79.4%	428 70.2%	816 69.7%	254 55.5%	644 66.9%	392 64.4%
Somewhat satisfied	204 30.3%	43 28.5%	2 28.6%	12 17.6%	150 24.6%	289 24.7%	155 33.8%	258 26.8%	170 27.9%
Somewhat dissatisfied	11 1.6%	1 0.7%	-	1 1.5%	8 1.3%	9 0.8%	15 3.3%	9 0.9%	15 2.5%
Very dissatisfied	3 0.4%	1 0.7%				1 0.1%	4 0.9%	:	4 0.7%
Not sure	41 6.1%	7 4.6%	1 14.3%	1 1.5%	20 3.3%	48 4.1%	27 5.9%	46 4.8%	25 4.1%
Prefer not to answer	3 0.4%	:		•	4 0.7%	7 0.6%	3 0.7%	6 0.6%	3 0.5%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	744 67.9%	29 67.4%	44 64.7%	56 58.3%	118 60.8%	235 65.1%	783 66.7%	999 66.3%	44 57.9%
Somewhat sat isfied	283 25.8%	14 32.6%	19 27.9%	28 29.2%	59 30.4%	96 26.6%	316 26.9%	412 27.4%	23 30.3%
Somewhat dissatisfied	15 1.4%	-	1 1.5%	2 2.1%	4 2.1%	7 1.9%	16 1.4%	23 1.5%	:
Very dissatisfied	2 0.2%	-		1 1.0%	1 0.5%	2 0.6%	2 0.2%	3 0.2%	2 2.6%
Not sure	47 4.3%	-	4 5.9%	7 7.3%	11 5.7%	20 5.5%	51 4.3%	62 4.1%	7 9.2%
Prefer not to answer	4 0.4%	-	-	2 2.1%	1 0.5%	1 0.3%	6 0.5%	7 0.5%	-

=Q7b Provide fire protection and emergency medical services=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7b Provide fire protection and emergency medical services

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	433 72.8%	426 67.7%	161 66.8%	936 67.1%	92 59.4%	76 59.4%	379 64.7%	10 34.5%	487 62.4%
Somewhat satisfied	131 22.0%	165 26.2%	64 26.6%	376 27.0%	50 32.3%	41 32.0%	170 29.0%	11 37.9%	242 31.0%
Somewhat dissatisfied	4 0.7%	6 1.0%	1 0.4%	17 1.2%	3 1.9%	1 0.8%	9 1.5%	1 3.4%	12 1.5%
Very dissatisfied	1 0.2%	-		5 0.4%		2 1.6%	:	-	1 0.1%
Not sure	24 4.0%	28 4.5%	12 5.0%	54 3.9%	8 5.2%	8 6.3%	28 4.8%	6 20.7%	34 4.4%
Prefer not to answer	2 0.3%	4 0.6%	3 1.2%	6 0.4%	2 1.3%	-	:	1 3.4%	5 0.6%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q7b Provide fire protection and emergency medical services

Gender
Female
734
523 71.3%
164 22.3%
10 1.4%
1 0.1%
34 4.6%
2 0.3%

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Appendix B

Q7c Provide support to local public schools=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	3109	101014	13 01 111016	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	388	27	35	41	285	201	184	140	237
	23.8%	18.9%	27.8%	26.3%	23.7%	25.8%	22.2%	22.3%	25.2%
Somewhat satisfied	679	55	47	58	519	337	330	268	389
	41.7%	38.5%	37.3%	37.2%	43.1%	43.3%	39.8%	42.7%	41.4%
Somewhat dissatisfied	143	9	15	19	100	61	80	57	81
	8.8%	6.3%	11.9%	12.2%	8.3%	7.8%	9.7%	9.1%	8.6%
Very	26	-	3	4	19	14	12	21	5
dissatisfied	1.6%		2.4%	2.6%	1.6%	1.8%	1.4%	3.3%	0.5%
Not sure	339	48	23	27	241	141	196	122	199
	20.8%	33.6%	18.3%	17.3%	20.0%	18.1%	23.6%	19.4%	21.2%
Prefer not to	53	4	3	7	39	24	27	20	29
answer	3.3%	2.8%	2.4%	4.5%	3.2%	3.1%	3.3%	3.2%	3.1%

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			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	2 66.7%	12 30.0%	33 25.0%	59 24.8%	89 22.8%	141 25.1%	116 27.1%	80 20.4%	169 24.1%
Somewhat sat isfied	1 33.3%	15 37.5%	51 38.6%	94 39.5%	173 44.2%	234 41.7%	175 40.9%	164 41.7%	301 42.9%
Somewhat dissatisfied		1 2.5%	17 12.9%	36 15.1%	36 9.2%	36 6.4%	41 9.6%	43 10.9%	50 7.1%
Very dissatisfied			4 3.0%	7 2.9%	5 1.3%	8 1.4%	5 1.2%	8 2.0%	10 1.4%
Not sure		10 25.0%	27 20.5%	37 15.5%	80 20.5%	122 21.7%	79 18.5%	86 21.9%	151 21.5%
Prefer not to answer		2 5.0%		5 2.1%	8 2.0%	20 3.6%	12 2.8%	12 3.1%	21 3.0%

=Q7c Provide support to local public schools=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7c Provide support to local public schools

		Employ	ment Statu	s (QD4)			y Sponsore-		y Website	
	Full-time	Part-time	Canalana	Home-	Retired	d Info Sou	d Info Source (Q20)		(Q21)	
	Full-time	Part-time	Student	maker	Ketirea	Yes	No	Yes	No	
Base	674	151	7	68	610	1170	458	963	609	
Very satisfied	169	27	1	20	144	298	90	237	138	
	25.1%	17.9%	14.3%	29.4%	23.6%	25.5%	19.7%	24.6%	22.7%	
Somewhat satisfied	272	68	4	28	260	494	185	419	236	
	40.4%	45.0%	57.1%	41.2%	42.6%	42.2%	40.4%	43.5%	38.8%	
Somewhat	73	14		7	41	86	57	81	59	
dissatisfied	10.8%	9.3%		10.3%	6.7%	7.4%	12.4%	8.4%	9.7%	
Very dissatisfied	11 1.6%	3 2.0%		:	9 1.5%	16 1.4%	10 2.2%	13 1.3%	11 1.8%	
Not sure	130	34	2	11	137	243	96	184	146	
	19.3%	22.5%	28.6%	16.2%	22.5%	20.8%	21.0%	19.1%	24.0%	
Prefer not to	19	5	-	2	19	33	20	29	19	
answer	2.8%	3.3%		2.9%	3.1%	2.8%	4.4%	3.0%	3.1%	

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q7c Provide support to local public schools

		Typical Co	ommut e Mini	ites (QD6)		Child in H	sld (QD2)	Home O	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3)
	commute	20 01 less	21 10 39	40 10 39	60 01 more	res	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	249	15	25	25	45	84	278	361	15
	22.7%	34.9%	36.8%	26.0%	23.2%	23.3%	23.7%	24.0%	19.7%
Somewhat sat isfied	465	17	24	37	84	153	496	630	32
	42.5%	39.5%	35.3%	38.5%	43.3%	42.4%	42.2%	41.8%	42.1%
Somewhat	93	3	7	10	19	53	87	134	5
dissatisfied	8.5%	7.0%	10.3%	10.4%	9.8%	14.7%	7.4%	8.9%	6.6%
Very	18	-	1	1	3	11	13	21	4
dissatisfied	1.6%		1.5%	1.0%	1.5%	3.0%	1.1%	1.4%	5.3%
Not sure	237	6	11	17	40	52	267	310	20
	21.6%	14.0%	16.2%	17.7%	20.6%	14.4%	22.7%	20.6%	26.3%
Prefer not to answer	33 3.0%	2 4.7%	-	6 6.3%	3 1.5%	8 2.2%	33 2.8%	50 3.3%	

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7c Provide support to local public schools=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
ery satisfied	166	144	70	332	34	30	120	5	186
	27.9%	22.9%	29.0%	23.8%	21.9%	23.4%	20.5%	17.2%	23.8%
Somewhat satisfied	241	269	96	599	69	53	245	7	352
	40.5%	42.8%	39.8%	43.0%	44.5%	41.4%	41.8%	24.1%	45.1%
Somewhat	41	49	21	123	14	13	57	2	74
dissatisfied	6.9%	7.8%	8.7%	8.8%	9.0%	10.2%	9.7%	6.9%	9.5%
Very	7	9	3	22	3	4	9	1	13
dissatisfied	1.2%	1.4%	1.2%	1.6%	1.9%	3.1%	1.5%	3.4%	1.7%
Not sure	125	143	40	276	26	27	132	13	139
	21.0%	22.7%	16.6%	19.8%	16.8%	21.1%	22.5%	44.8%	17.8%
Prefer not to	15	15	11	42	9	1	23	1	17
answer	2.5%	2.4%	4.6%	3.0%	5.8%	0.8%	3.9%	3.4%	2.2%

=Q7c Provide support to local public schools=

	Gender
	Female
Base	734
Very satisfied	179 24.4%
Somewhat sat isfied	290 39.5%
Somewhat dissatisfied	60 8.2%
Very dissatisfied	7 1.0%
Not sure	173 23.6%
Prefer not to answer	25 3.4%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q7d Maintain streets and roads=

	Overall	Years in Thousand Oaks (Q1)			(1)		nded Civic	Contact With Staff		
		Less than 5	5 to 9	9 10 to 14 15 or mo		Arts Plaza Event (Q10)		(Q17)		
		Less than 5	5109	10 to 14	15 or more	Yes	No	Yes	No	
Base	1628	143	126	156	1203	778	829	628	940	
Very satisfied	367	48	37	39	243	191	174	123	229	
	22.5%	33.6%	29.4%	25.0%	20.2%	24.6%	21.0%	19.6%	24.4%	
Somewhat satisfied	837	64	63	86	624	399	426	320	495	
	51.4%	44.8%	50.0%	55.1%	51.9%	51.3%	51.4%	51.0%	52.7%	
Somewhat dissatisfied	301	21	22	22	236	141	155	127	157	
	18.5%	14.7%	17.5%	14.1%	19.6%	18.1%	18.7%	20.2%	16.7%	
Very	95	5	3	6	81	40	54	49	42	
dissatisfied	5.8%	3.5%	2.4%	3.8%	6.7%	5.1%	6.5%	7.8%	4.5%	
Not sure	1 <i>7</i>	2	1	2	12	3	14	4	11	
	1.0%	1.4%	0.8%	1.3%	1.0%	0.4%	1.7%	0.6%	1.2%	
Prefer not to	11	3		1	7	4	6	5	6	
answer	0.7%	2.1%		0.6%	0.6%	0.5%	0.7%	0.8%	0.6%	

=Q7d Maintain streets and roads=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	1 33.3%	10 25.0%	43 32.6%	52 21.8%	98 25.1%	120 21.4%	112 26.2%	83 21.1%	150 21.4%
Somewhat satisfied	2 66.7%	21 52.5%	63 47.7%	129 54.2%	196 50.1%	295 52.6%	212 49.5%	206 52.4%	372 53.0%
Somewhat dissatisfied	:	5 12.5%	22 16.7%	44 18.5%	72 18.4%	101 18.0%	77 18.0%	76 19.3%	134 19.1%
Very dissatisfied	:	3 7.5%	4 3.0%	11 4.6%	23 5.9%	35 6.2%	24 5.6%	21 5.3%	37 5.3%
Not sure	:			2 0.8%	1 0.3%	6 1.1%		7 1.8%	5 0.7%
Prefer not to answer		1 2.5%			1 0.3%	4 0.7%	3 0.7%		4 0.6%

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=Q7d Maintain streets and roads=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q:	21)
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	161 23.9%	32 21.2%	5 71.4%	19 27.9%	127 20.8%	279 23.8%	88 19.2%	205 21.3%	150 24.6%
Somewhat satisfied	340 50.4%	83 55.0%	1 14.3%	32 47.1%	324 53.1%	600 51.3%	237 51.7%	504 52.3%	306 50.2%
Somewhat dissatisfied	128 19.0%	26 17.2%	1 14.3%	13 19.1%	118 19.3%	209 17.9%	92 20.1%	175 18.2%	113 18.6%
Very dissatisfied	38 5.6%	7 4.6%		3 4.4%	33 5.4%	64 5.5%	31 6.8%	65 6.7%	28 4.6%
Not sure	4 0.6%	3 2.0%		1 1.5%	4 0.7%	11 0.9%	6 1.3%	9 0.9%	7 1.1%
Prefer not to answer	3 0.4%	:			4 0.7%	7 0.6%	4 0.9%	5 0.5%	5 0.8%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Home Ownership Status (QD3) Typical Commute Minutes (QD6) Child in Hsld (QD2) 20 or less 21 to 39 40 to 59 60 or more Yes No Own commute Rent 1095 43 68 96 194 361 1174 1506 76 Base 233 21.3% 22 32.4% 26 27.1% 50 25.8% 337 18 23.7% Very satisfied 20.9% 27.1% 21.4% 22.4% Somewhat sat isfied 578 52.8% 24 55.8% 28 41.2% 47 49.0% 97 50.0% 183 613 778 51.7% 38 50.0% 50.7% 52.2% Somewhat dissatisfied 210 19.2% 7 16.3% 15 22.1% 15 15.6% 36 18.6% 55 15.2% 227 19.3% 282 18.7% 15 19.7% 10 21 6.3% dissatisfied 5.3% 7.0% 4.4% 5.2% 5.8% 5.6% 5.7% 5.3% 12 11 15 Not sure 1.1% 0.8% 0.9% 1.0% 1.3% Prefer not to 4 0.4% 2 2.1% 1 0.5% 1 0.3% 6 0.5% answer

=Q7d Maintain streets and roads=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7d Maintain streets and roads=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	162	145	64	307	39	28	126	5	168
	27.2%	23.1%	26.6%	22.0%	25.2%	21.9%	21.5%	17.2%	21.5%
Somewhat satisfied	295	326	121	723	79	69	304	14	415
	49.6%	51.8%	50.2%	51.9%	51.0%	53.9%	51.9%	48.3%	53.1%
Somewhat	99	111	42	257	31	22	116	6	144
dissatisfied	16.6%	17.6%	17.4%	18.4%	20.0%	17.2%	19.8%	20.7%	18.4%
Very	33	37	9	87	3	7	34	2	42
dissatisfied	5.5%	5.9%	3.7%	6.2%	1.9%	5.5%	5.8%	6.9%	5.4%
Not sure	4	6	2	13	1	2	6	1	8
	0.7%	1.0%	0.8%	0.9%	0.6%	1.6%	1.0%	3.4%	1.0%
Prefer not to answer	2 0.3%	4 0.6%	3 1.2%	7 0.5%	2 1.3%	-	-	1 3.4%	4 0.5%

Appendix B

Crosstabulations

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q7d Maintain streets and roads=

Female
734
181 24.7%
365 49.7%
135 18.4%
42 5.7%
7 1.0%
4 0.5%

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=Q7e Manage traffic congestion in the city=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza	Event (Q10)	(Q	17)
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	215	26	24	28	137	104	109	78	130
	13.2%	18.2%	19.0%	17.9%	11.4%	13.4%	13.1%	12.4%	13.8%
Somewhat satisfied	587	67	58	68	394	291	286	210	356
	36.1%	46.9%	46.0%	43.6%	32.8%	37.4%	34.5%	33.4%	37.9%
Somewhat	504	32	33	41	398	245	255	189	294
dissatisfied	31.0%	22.4%	26.2%	26.3%	33.1%	31.5%	30.8%	30.1%	31.3%
Very	274	9	7	15	243	121	150	130	136
dissatisfied	16.8%	6.3%	5.6%	9.6%	20.2%	15.6%	18.1%	20.7%	14.5%
Not sure	35	6	3	3	23	13	22	13	20
	2.1%	4.2%	2.4%	1.9%	1.9%	1.7%	2.7%	2.1%	2.1%
Prefer not to	13	3	1	1	8	4	7	8	4
answer	0.8%	2.1%	0.8%	0.6%	0.7%	0.5%	0.8%	1.3%	0.4%

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Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute 40 132 238 391 561 702 Rase 428 393 Very satisfied 17.5% 15.9% 13.0% 12.3% 15.0% 14.5% 12.8% 12.7% Somewhat satisfied 56 42.4% 87 145 37.1% 189 170 151 242 18 33.3% 45.0% 36.6% 33.7% 39.7% 38.4% 34.5% Somewhat dissatisfied 1 33.3% 8 20.0% 38 28.8% 71 29.8% 124 31.7% 182 32.4% 122 28.5% 122 31.0% 229 32.6% 67 91 61 125 dissatisfied 10.0% 11.4% 16.8% 17.1% 16.2% 14.3% 15.0% 17.8% 10 13 Not sure 2.9% 33.3% 5.0% 1.5% 1.8% 1.8% 2.1% 2.3% 1.9% Prefer not to 2 0.8% 3 0.4% 5 0.9% 4 0.9% 2 0.5% 2.5% answer

=Q7e Manage traffic congestion in the city=

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Employ

Part-time

151

23

15.2%

39.1%

49

32.5%

9.9%

5 3.3%

14.3%

14.3%

11.8%

17.9%

12 2.0%

0.5%

Full-time

674

13.4%

261 38.7%

198

29.4%

15.6%

14 2.1%

0.9%

Base

ery satisfied

Somewhat satisfied

Somewhat dissatisfied

dissat isfied

Prefer not to

answer

=Q7e Manage traffic congestion in the city=

	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Student	Home-	Retired	d Info Sou		(Q)	
	Student	maker	neenea	Yes	No	Yes	No
	7	68	610	1170	458	963	609
	1 14.3%	11 16.2%	77 12.6%	164 14.0%	51 11.1%	115 11.9%	92 15.1%
1	3 42.9%	25 36.8%	211 34.6%	426 36.4%	161 35.2%	347 36.0%	225 36.9%
	1 14.3%	24 35.3%	198 32.5%	367 31.4%	137 29.9%	299 31.0%	186 30.5%

15.7%

21 1.8%

0.7%

19.7%

14 3.1%

1.1%

18.0%

20 2.1%

0.9%

Appendix B

Crosstabulations

14.6%

15 2.5%

0.3%

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q7e Manage traffic congestion in the city=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home O	
	No	20 or loss	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3)
	commute	20 or less	21 to 39	40 to 59	60 or more	res	No	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	140 12.8%	8 18.6%	10 14.7%	7 7.3%	35 18.0%	49 13.6%	152 12.9%	197 13.1%	13 17.1%
Somewhat sat isfied	393 35.9%	19 44.2%	24 35.3%	40 41.7%	75 38.7%	141 39.1%	423 36.0%	540 35.9%	33 43.4%
Somewhat dissatisfied	351 32.1%	9 20.9%	21 30.9%	33 34.4%	49 25.3%	97 26.9%	379 32.3%	478 31.7%	14 18.4%
Very dissatisfied	184 16.8%	6 14.0%	12 17.6%	13 13.5%	27 13.9%	62 17.2%	190 16.2%	248 16.5%	16 21.1%
Not sure	22 2.0%	1 2.3%	1 1.5%	1 1.0%	6 3.1%	9 2.5%	22 1.9%	33 2.2%	
Prefer not to answer	5 0.5%	-	-	2 2.1%	2 1.0%	3 0.8%	8 0.7%	10 0.7%	:

-Q7e Manage traffic congestion in the city=

			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	86	78	44	179	22	22	57	4	95
	14.5%	12.4%	18.3%	12.8%	14.2%	17.2%	9.7%	13.8%	12.2%
Somewhat satisfied	219	227	91	508	53	54	209	10	284
	36.8%	36.1%	37.8%	36.4%	34.2%	42.2%	35.7%	34.5%	36.4%
Somewhat dissatisfied	192	200	62	433	50	30	202	7	238
	32.3%	31.8%	25.7%	31.1%	32.3%	23.4%	34.5%	24.1%	30.5%
Very	87	104	39	240	25	16	104	4	145
dissatisfied	14.6%	16.5%	16.2%	17.2%	16.1%	12.5%	17.7%	13.8%	18.6%
Not sure	8	14	3	25	1	4	14	3	12
	1.3%	2.2%	1.2%	1.8%	0.6%	3.1%	2.4%	10.3%	1.5%
Prefer not to	3	6	2	9	4	2		1	7
answer	0.5%	1.0%	0.8%	0.6%	2.6%	1.6%		3.4%	0.9%

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Gender Female Base 734 106 14.4% Very satisfied Somewhat satisfied 273 37.2% Somewhat dissatisfied 229 31.2% Very dissatisfied 101 13.8% 21 2.9% Not sure Prefer not to answer 4 0.5%

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=Q7e Manage traffic congestion in the city=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

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O7f Maintain		landaaana	
=Q7f Maintain	public	ianuscape	areas—

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	3109	101014	15 OF HIOTE	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	574	49	57	53	415	314	254	205	345
	35.3%	34.3%	45.2%	34.0%	34.5%	40.4%	30.6%	32.6%	36.7%
Somewhat satisfied	807	70	50	78	609	356	443	314	465
	49.6%	49.0%	39.7%	50.0%	50.6%	45.8%	53.4%	50.0%	49.5%
Somewhat	148	12	12	16	108	65	79	74	69
dissatisfied	9.1%	8.4%	9.5%	10.3%	9.0%	8.4%	9.5%	11.8%	7.3%
Very	39	2	2	4	31	19	19	20	17
dissatisfied	2.4%	1.4%	1.6%	2.6%	2.6%	2.4%	2.3%	3.2%	1.8%
Not sure	45	8	5	4	28	18	27	9	35
	2.8%	5.6%	4.0%	2.6%	2.3%	2.3%	3.3%	1.4%	3.7%
Prefer not to	15	2		1	12	6	7	6	9
answer	0.9%	1.4%		0.6%	1.0%	0.8%	0.8%	1.0%	1.0%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q7f Maintain public landscape areas=

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	1	14	60	79	138	215	150	136	263
	33.3%	35.0%	45.5%	33.2%	35.3%	38.3%	35.0%	34.6%	37.5%
Somewhat sat isfied	1	19	52	128	198	276	209	202	347
	33.3%	47.5%	39.4%	53.8%	50.6%	49.2%	48.8%	51.4%	49.4%
Somewhat	-	3	13	19	37	43	43	38	56
dissatisfied		7.5%	9.8%	8.0%	9.5%	7.7%	10.0%	9.7%	8.0%
Very		1	3	6	10	8	12	6	10
dissatisfied		2.5%	2.3%	2.5%	2.6%	1.4%	2.8%	1.5%	1.4%
Not sure	1	2	3	6	7	12	9	9	21
	33.3%	5.0%	2.3%	2.5%	1.8%	2.1%	2.1%	2.3%	3.0%
Prefer not to answer		1 2.5%	1 0.8%		1 0.3%	7 1.2%	5 1.2%	2 0.5%	5 0. <i>7</i> %

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Appendix B

Prefer not to

answer

=Q7f Maintain public landscape areas=

Child in Hsld (QD2)

2 0.6%

10 0.9%

13 0.9%

=Q7f Maintain public landscape areas=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	run enne	rare emic	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	232 34.4%	54 35.8%	2 28.6%	25 36.8%	231 37.9%	439 37.5%	135 29.5%	338 35.1%	218 35.8%
Somewhat satisfied	333 49.4%	82 54.3%	3 42.9%	34 50.0%	301 49.3%	569 48.6%	238 52.0%	483 50.2%	297 48.8%
Somewhat dissatisfied	73 10.8%	8 5.3%	1 14.3%	7 10.3%	47 7.7%	99 8.5%	49 10.7%	85 8.8%	57 9.4%
Very dissatisfied	14 2.1%	4 2.6%		:	10 1.6%	27 2.3%	12 2.6%	28 2.9%	10 1.6%
Not sure	16 2.4%	2 1.3%	1 14.3%	1 1.5%	17 2.8%	28 2.4%	17 3.7%	23 2.4%	20 3.3%
Prefer not to answer	6 0.9%	1 0.7%		1 1.5%	4 0.7%	8 0.7%	7 1.5%	6 0.6%	7 1.1%

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Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base 399 36.4% 19 44.2% 29 30.2% 65 33.5% 130 36.0% 420 Very satisfied 45.6% 35.8% 35.3% 34.2% Somewhat sat isfied 549 20 46.5% 29 42.6% 45 46.9% 99 51.0% 172 47.6% 590 50.3% 748 49.7% 40 52.6% 50.1% Somewhat dissatisfied 94 8.6% 4 9.3% 6 8.8% 14 14.6% 16 8.2% 41 11.4% 97 8.3% 139 9.2% 6 7.9% 2 2.9% 25 dissatisfied 1.5% 3.1% 3.6% 2.2% 2.1% 1.3% 2 2.1% 6 3.1% 3 3.9% 30 32 38 Not sure 2.7% 2.2% 2.7% 2.5%

3 3.1%

Typical Commute Minutes (QD6)

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1 0.5%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q7f Maintain public landscape areas=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	241	231	88	493	52	48	191	7	240
	40.5%	36.7%	36.5%	35.4%	33.5%	37.5%	32.6%	24.1%	30.7%
Somewhat satisfied	270	310	122	698	84	62	308	12	421
	45.4%	49.3%	50.6%	50.1%	54.2%	48.4%	52.6%	41.4%	53.9%
Somewhat	51	54	18	128	10	12	60	3	75
dissatisfied	8.6%	8.6%	7.5%	9.2%	6.5%	9.4%	10.2%	10.3%	9.6%
Very dissatisfied	17 2.9%	13 2.1%	4 1.7%	33 2.4%			12 2.0%	1 3.4%	18 2.3%
Not sure	13	17	5	32	4	5	13	5	20
	2.2%	2.7%	2.1%	2.3%	2.6%	3.9%	2.2%	17.2%	2.6%
Prefer not to	3	4	4	10	5	1	2	1	7
answer	0.5%	0.6%	1.7%	0.7%	3.2%	0.8%	0.3%	3.4%	0.9%

=Q7f Maintain public landscape areas=

	Gender
	Female
Base	734
Very satisfied	310 42.2%
Somewhat sat isfied	324 44.1%
Somewhat dissatisfied	59 8.0%
Very dissatisfied	14 1.9%
Not sure	22 3.0%
Prefer not to answer	5 0.7%

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	Overall	Ye	ars in Thous	and Oaks (Q	1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza Event (Q10)		(Q17)	
		Less than 3	3103	101014	13 01 111016	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	864	66	79	88	631	443	409	331	505
	53.1%	46.2%	62.7%	56.4%	52.5%	56.9%	49.3%	52.7%	53.7%
Somewhat	570	50	35	49	436	257	307	229	321
satisfied	35.0%	35.0%	27.8%	31.4%	36.2%	33.0%	37.0%	36.5%	34.1%
Somewhat	64	5	3	8	48	27	37	23	36
dissatisfied	3.9%	3.5%	2.4%	5.1%	4.0%	3.5%	4.5%	3.7%	3.8%
Very	5	-	1	1	3	1	4	1	3
dissatisfied	0.3%		0.8%	0.6%	0.2%	0.1%	0.5%	0.2%	0.3%
Not sure	103	18	7	9	69	44	57	34	64
	6.3%	12.6%	5.6%	5.8%	5. <i>7</i> %	5.7%	6.9%	5.4%	6.8%
Prefer not to	22	4	1	1	16	6	15	10	11
answer	1.4%	2.8%	0.8%	0.6%	1.3%	0.8%	1.8%	1.6%	1.2%

=Q7g Provide library services=

Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Base 40 132 238 391 561 428 393 702 22 55.0% 79 59.8% 134 56.3% 199 50.9% 311 55.4% 231 54.0% 205 52.2% 389 Very satisfied 100.0% 55.4% Somewhat sat isfied 12 30.0% 37 28.0% 77 32.4% 147 37.6% 191 34.0% 143 33.4% 146 37.2% 239 34.0% Somewhat dissatisfied 4 3.0% 8 3.4% 15 3.8% 26 4.6% 15 3.5% 8 2.0% 33 4.7% Very dissatisfied 2 0.4% 0.8% 0.5% 0.3% 0.3% 4 10.0% 12 13 5.5% 28 25 31 31 31 Not sure 9.1% 7.2% 4.5% 7.2% 7.9% 4.4% Prefer not to 2 5.0% 4 1.7% 2 0.5% 6 1.4% 2 0.5% 8 1.1% answer

Age (QD1)

=Q7g Provide library services=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7g Provide library services=

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Crosstabulations

Commute Outside City (QD5)

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Source (Q20)		(Q21)	
	runtime	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	349 51.8%	86 57.0%	5 71.4%	44 64.7%	336 55.1%	660 56.4%	204 44.5%	512 53.2%	320 52.5%
Somewhat satisfied	236 35.0%	57 37.7%	1 14.3%	18 26.5%	208 34.1%	392 33.5%	178 38.9%	351 36.4%	199 32.7%
Somewhat dissatisfied	21 3.1%	2 1.3%	1 14.3%	2 2.9%	31 5.1%	41 3.5%	23 5.0%	26 2.7%	36 5.9%
Very dissatisfied	3 0.4%	-		-	2 0.3%	1 0.1%	4 0.9%	3 0.3%	2 0.3%
Not sure	57 8.5%	6 4.0%		3 4.4%	26 4.3%	61 5.2%	42 9.2%	57 5.9%	45 7.4%
Prefer not to answer	8 1.2%	•	•	1 1.5%	7 1.1%	15 1.3%	7 1.5%	14 1.5%	7 1.1%

=Q7g Provide library services=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov	
	No	20	21 to 39	40 to 59	CO	V	NI-	Status	(QD3)
	commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	594 54.2%	20 46.5%	46 67.6%	49 51.0%	103 53.1%	217 60.1%	606 51.6%	803 53.3%	38 50.0%
Somewhat sat isfied	385 35.2%	21 48.8%	15 22.1%	33 34.4%	62 32.0%	110 30.5%	430 36.6%	530 35.2%	27 35.5%
Somewhat dissatisfied	41 3.7%	1 2.3%	3 4.4%	3 3.1%	7 3.6%	12 3.3%	48 4.1%	60 4.0%	3 3.9%
Very dissatisfied	3 0.3%	-		:	2 1.0%	3 0.8%	2 0.2%	4 0.3%	1 1.3%
Not sure	62 5.7%	1 2.3%	4 5.9%	6 6.3%	19 9.8%	17 4.7%	74 6.3%	93 6.2%	5 6.6%
Prefer not to answer	10 0.9%	-	-	5 5.2%	1 0.5%	2 0.6%	14 1.2%	16 1.1%	2 2.6%

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Q7g Provide library services=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	352	345	130	759	72	75	297	8	379
	59.2%	54.8%	53.9%	54.4%	46.5%	58.6%	50.7%	27.6%	48.5%
Somewhat satisfied	191	211	85	490	63	39	219	7	308
	32.1%	33.5%	35.3%	35.2%	40.6%	30.5%	37.4%	24.1%	39.4%
Somewhat	17	21	14	50	8	4	29		26
dissatisfied	2.9%	3.3%	5.8%	3.6%	5.2%	3.1%	4.9%		3.3%
Very dissatisfied	-	1 0.2%		3 0.2%			3 0.5%	1 3.4%	2 0.3%
Not sure	29	39	10	75	9	8	32	12	58
	4.9%	6.2%	4.1%	5.4%	5.8%	6.3%	5.5%	41.4%	7.4%
Prefer not to	6	12	2	17	3	2	6	1	8
answer	1.0%	1.9%	0.8%	1.2%	1.9%	1.6%	1.0%	3.4%	1.0%

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Gender Female Base 734 440 59.9% Very satisfied Somewhat satisfied 219 29.8% Somewhat dissatisfied 31 4.2% Very dissatisfied 2 0.3% 34 4.6% Not sure Prefer not to answer 8 1.1%

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=Q7g Provide library services=

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q7h Provide trash collection, recycling, hsld hazardous waste services

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	5109	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	957	75	71	87	724	494	455	368	558
	58.8%	52.4%	56.3%	55.8%	60.2%	63.5%	54.9%	58.6%	59.4%
Somewhat satisfied	549	51	44	56	398	245	295	209	31 <i>7</i>
	33.7%	35.7%	34.9%	35.9%	33.1%	31.5%	35.6%	33.3%	33.7%
Somewhat	64	7	7	10	40	21	41	27	32
dissatisfied	3.9%	4.9%	5.6%	6.4%	3.3%	2.7%	4.9%	4.3%	3.4%
Very	8	1	1	1	5	2	6	4	4
dissatisfied	0.5%	0.7%	0.8%	0.6%	0.4%	0.3%	0.7%	0.6%	0.4%
Not sure	36	5	3	1	27	12	23	15	20
	2.2%	3.5%	2.4%	0.6%	2.2%	1.5%	2.8%	2.4%	2.1%
Prefer not to	14	4		1	9	4	9	5	9
answer	0.9%	2.8%		0.6%	0.7%	0.5%	1.1%	0.8%	1.0%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q7h Provide trash collection, recycling, hsld hazardous waste services=

			Age (	QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
Very satisfied	1 33.3%	16 40.0%	75 56.8%	132 55.5%	228 58.3%	365 65.1%	239 55.8%	220 56.0%	445 63.4%	
Somewhat sat isfied	2 66.7%	16 40.0%	46 34.8%	84 35.3%	139 35.5%	161 28.7%	154 36.0%	144 36.6%	216 30.8%	
Somewhat dissatisfied	:	3 7.5%	9 6.8%	12 5.0%	14 3.6%	17 3.0%	21 4.9%	14 3.6%	21 3.0%	
Very dissatisfied	:	-		3 1.3%	1 0.3%	2 0.4%	2 0.5%	4 1.0%	2 0.3%	
Not sure	:	4 10.0%	2 1.5%	7 2.9%	6 1.5%	10 1.8%	8 1.9%	10 2.5%	12 1.7%	
Prefer not to answer	:	1 2.5%			3 0.8%	6 1.1%	4 0.9%	1 0.3%	6 0.9%	

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

-Q7h Provide trash collection, recycling, hsld hazardous waste services

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Source (Q20)		(Q21)	
	runtime	rart-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	366 54.3%	93 61.6%	4 57.1%	46 67.6%	385 63.1%	720 61.5%	237 51.7%	582 60.4%	346 56.8%
Somewhat satisfied	244 36.2%	54 35.8%	3 42.9%	18 26.5%	190 31.1%	384 32.8%	165 36.0%	313 32.5%	216 35.5%
Somewhat dissatisfied	35 5.2%	3 2.0%	-	2 2.9%	18 3.0%	36 3.1%	28 6.1%	36 3.7%	24 3.9%
Very dissatisfied	6 0.9%	-		-	2 0.3%	2 0.2%	6 1.3%	4 0.4%	4 0.7%
Not sure	18 2.7%	1 0.7%		1 1.5%	10 1.6%	21 1.8%	15 3.3%	22 2.3%	13 2.1%
Prefer not to answer	5 0.7%	•		1 1.5%	5 0.8%	7 0.6%	7 1.5%	6 0.6%	6 1.0%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7h Provide trash collection, recycling, hsld hazardous waste services=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	665 60.7%	22 51.2%	44 64.7%	51 53.1%	106 54.6%	200 55.4%	707 60.2%	895 59.4%	39 51.3%
Somewhat sat isfied	360 32.9%	16 37.2%	19 27.9%	36 37.5%	73 37.6%	131 36.3%	390 33.2%	511 33.9%	25 32.9%
Somewhat dissatisfied	35 3.2%	5 11.6%	3 4.4%	3 3.1%	9 4.6%	18 5.0%	39 3.3%	53 3.5%	7 9.2%
Very dissatisfied	6 0.5%	-		1 1.0%	1 0.5%	2 0.6%	6 0.5%	5 0.3%	3 3.9%
Not sure	22 2.0%		2 2.9%	2 2.1%	4 2.1%	9 2.5%	22 1.9%	32 2.1%	1 1.3%
Prefer not to answer	7 0.6%	:		3 3.1%	1 0.5%	1 0.3%	10 0.9%	10 0.7%	1 1.3%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q7h Provide trash collection, recycling, hsld hazardous waste services=

			Inform	ation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	388	380	137	840	79	73	323	7	426
	65.2%	60.4%	56.8%	60.3%	51.0%	57.0%	55.1%	24.1%	54.5%
Somewhat satisfied	176	212	89	467	59	44	218	13	294
	29.6%	33.7%	36.9%	33.5%	38.1%	34.4%	37.2%	44.8%	37.6%
Somewhat	19	18	9	43	8	4	24	5	28
dissatisfied	3.2%	2.9%	3.7%	3.1%	5.2%	3.1%	4.1%	17.2%	3.6%
Very dissatisfied	1 0.2%	2 0.3%	-	7 0.5%	2 1.3%	2 1.6%	2 0.3%		4 0.5%
Not sure	8	13	4	28	3	3	16	3	22
	1.3%	2.1%	1.7%	2.0%	1.9%	2.3%	2.7%	10.3%	2.8%
Prefer not to	3	4	2	9	4	2	3	1	7
answer	0.5%	0.6%	0.8%	0.6%	2.6%	1.6%	0.5%	3.4%	0.9%

Q7h Provide trash collection, recycling, hsld hazardous waste services=

	Gender
	Female
Base	734
Very satisfied	473 64.4%
Somewhat sat isfied	215 29.3%
Somewhat dissatisfied	30 4.1%
Very dissatisfied	2 0.3%
Not sure	9 1.2%
Prefer not to answer	5 0.7%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Q7i Promote economic development for a healthy business community=

	Overall	Ye	ars in Thous	and Oaks (C	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza I	Event (Q10)	(Q	17)
		Less than 5	3109	10 10 14	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	271	19	30	29	193	142	127	94	168
	16.6%	13.3%	23.8%	18.6%	16.0%	18.3%	15.3%	15.0%	17.9%
Somewhat satisfied	733	59	52	61	561	353	368	289	418
	45.0%	41.3%	41.3%	39.1%	46.6%	45.4%	44.4%	46.0%	44.5%
Somewhat	240	17	18	29	176	123	115	103	130
dissatisfied	14.7%	11.9%	14.3%	18.6%	14.6%	15.8%	13.9%	16.4%	13.8%
Very	87	7	4	14	62	35	52	48	38
dissatisfied	5.3%	4.9%	3.2%	9.0%	5.2%	4.5%	6.3%	7.6%	4.0%
Not sure	266	36	21	21	188	113	150	80	169
	16.3%	25.2%	16.7%	13.5%	15.6%	14.5%	18.1%	12.7%	18.0%
Prefer not to answer	31	5	1	2	23	12	17	14	17
	1.9%	3.5%	0.8%	1.3%	1.9%	1.5%	2.1%	2.2%	1.8%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7i Promote economic development for a healthy business community=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied		8 20.0%	29 22.0%	36 15.1%	60 15.3%	108 19.3%	66 15.4%	61 15.5%	130 18.5%
Somewhat sat isfied	2 66.7%	13 32.5%	58 43.9%	100 42.0%	189 48.3%	253 45.1%	185 43.2%	170 43.3%	332 47.3%
Somewhat dissatisfied		4 10.0%	17 12.9%	45 18.9%	60 15.3%	73 13.0%	76 17.8%	66 16.8%	83 11.8%
Very dissatisfied		4 10.0%	8 6.1%	1 <i>7</i> 7.1%	18 4.6%	20 3.6%	26 6.1%	26 6.6%	26 3.7%
Not sure	1 33.3%	9 22.5%	19 14.4%	37 15.5%	58 14.8%	96 17.1%	69 16.1%	62 15.8%	121 17.2%
Prefer not to answer		2 5.0%	1 0.8%	3 1.3%	6 1.5%	11 2.0%	6 1.4%	8 2.0%	10 1.4%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7i Promote economic development for a healthy business community===

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	104	23	1	17	111	209	62	170	92
	15.4%	15.2%	14.3%	25.0%	18.2%	17.9%	13.5%	17.7%	15.1%
Somewhat satisfied	287	72	3	35	285	525	208	443	265
	42.6%	47.7%	42.9%	51.5%	46.7%	44.9%	45.4%	46.0%	43.5%
Somewhat	118	26	-	5	74	170	70	144	86
dissatisfied	17.5%	17.2%		7.4%	12.1%	14.5%	15.3%	15.0%	14.1%
Very	46	5	1	2	22	58	29	48	38
dissatisfied	6.8%	3.3%	14.3%	2.9%	3.6%	5.0%	6.3%	5.0%	6.2%
Not sure	106	24	2	8	109	190	76	140	118
	15.7%	15.9%	28.6%	11.8%	17.9%	16.2%	16.6%	14.5%	19.4%
Prefer not to	13	1		1	9	18	13	18	10
answer	1.9%	0.7%		1.5%	1.5%	1.5%	2.8%	1.9%	1.6%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q7i Promote economic development for a healthy business community=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home O	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3)
	commute	20 or less	21 10 39	40 (0 39	60 01 more	res	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	191	10	13	15	24	61	198	255	8
	17.4%	23.3%	19.1%	15.6%	12.4%	16.9%	16.9%	16.9%	10.5%
Somewhat sat isfied	502	21	28	37	87	156	536	680	32
	45.8%	48.8%	41.2%	38.5%	44.8%	43.2%	45.7%	45.2%	42.1%
Somewhat	149	6	12	18	35	56	169	224	11
dissatisfied	13.6%	14.0%	17.6%	18.8%	18.0%	15.5%	14.4%	14.9%	14.5%
Very	52	1	3	4	16	27	53	76	8
dissatisfied	4.7%	2.3%	4.4%	4.2%	8.2%	7.5%	4.5%	5.0%	10.5%
Not sure	183	4	11	19	31	55	199	242	17
	16.7%	9.3%	16.2%	19.8%	16.0%	15.2%	17.0%	16.1%	22.4%
Prefer not to	18	1	1	3	1	6	19	29	:
answer	1.6%	2.3%	1.5%	3.1%	0.5%	1.7%	1.6%	1.9%	

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=Q7i Promote economic development for a healthy business community=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	125	99	49	231	19	24	75	2	119
	21.0%	15.7%	20.3%	16.6%	12.3%	18.8%	12.8%	6.9%	15.2%
Somewhat satisfied	278	283	94	637	76	61	271	10	354
	46.7%	45.0%	39.0%	45.7%	49.0%	47.7%	46.2%	34.5%	45.3%
Somewhat	76	100	36	213	29	17	87	2	126
dissatisfied	12.8%	15.9%	14.9%	15.3%	18.7%	13.3%	14.8%	6.9%	16.1%
Very	19	36	12	74	4	7	30	5	41
dissatisfied	3.2%	5.7%	5.0%	5.3%	2.6%	5.5%	5.1%	17.2%	5.2%
Not sure	89	101	42	215	21	18	113	8	129
	15.0%	16.1%	17.4%	15.4%	13.5%	14.1%	19.3%	27.6%	16.5%
Prefer not to	8	10	8	24	6	1	10	2	12
answer	1.3%	1.6%	3.3%	1.7%	3.9%	0.8%	1.7%	6.9%	1.5%

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	Gender
	Female
Base	734
Very satisfied	137 18.7%
Somewhat sat isfied	332 45.2%
Somewhat dissatisfied	95 12.9%
Very dissatisfied	37 5.0%
Not sure	118 16.1%
Prefer not to answer	15 2.0%

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=Q7i Promote economic development for a healthy business community=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

<b>—</b> Q7j	Manage	growth	and	devel	opment	=

	Overall	Ye	ars in Thous	and Oaks (Q	[1)		nded Civic	Contact V	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q1	-
		Less than 5	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	298	28	32	31	207	153	144	104	183
	18.3%	19.6%	25.4%	19.9%	17.2%	19.7%	17.4%	16.6%	19.5%
Somewhat satisfied	675	68	53	72	482	330	336	249	401
	41.5%	47.6%	42.1%	46.2%	40.1%	42.4%	40.5%	39.6%	42.7%
Somewhat	363	12	21	27	303	167	188	163	190
dissatisfied	22.3%	8.4%	16.7%	17.3%	25.2%	21.5%	22.7%	26.0%	20.2%
Very	156	2	10	12	132	62	92	72	77
dissatisfied	9.6%	1.4%	7.9%	7.7%	11.0%	8.0%	11.1%	11.5%	8.2%
Not sure	116	30	9	12	65	58	58	33	78
	7.1%	21.0%	7.1%	7.7%	5.4%	7.5%	7.0%	5.3%	8.3%
Prefer not to	20	3	1	2	14	8	11	7	11
answer	1.2%	2.1%	0.8%	1.3%	1.2%	1.0%	1.3%	1.1%	1.2%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q7j Manage growth and development=

			Age (	QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
Very satisfied	:	8 20.0%	30 22.7%	51 21.4%	56 14.3%	108 19.3%	77 18.0%	71 18.1%	135 19.2%	
Somewhat sat isfied	2	11	52	97	170	253	182	152	305	
	66.7%	27.5%	39.4%	40.8%	43.5%	45.1%	42.5%	38.7%	43.4%	
Somewhat	:	8	23	49	107	111	94	95	149	
dissatisfied		20.0%	17.4%	20.6%	27.4%	19.8%	22.0%	24.2%	21.2%	
Very	:	3	13	27	36	43	44	41	55	
dissatisfied		7.5%	9.8%	11.3%	9.2%	7.7%	10.3%	10.4%	7.8%	
Not sure	1	9	12	12	21	38	26	30	51	
	33.3%	22.5%	9.1%	5.0%	5.4%	6.8%	6.1%	7.6%	7.3%	
Prefer not to	:	1	2	2	1	8	5	4	7	
answer		2.5%	1.5%	0.8%	0.3%	1.4%	1.2%	1.0%	1.0%	

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Thousand Oaks Resident Survey 2017 Phase 2

Typical Commute Minutes (QD6)

2 2.9%

Crosstabulations

Home Ownership Status (QD3)

104

6.9%

17 1.1%

9.2%

Child in Hsld (QD2)

=Q7j Manage growth and development=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website (O21)	
	Full-time	Part-time	Student	Home-	Retired		d Info Source (Q20)		
	· un cime	rure emic	Student	maker	neemea	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	125 18.5%	24 15.9%	-	21 30.9%	110 18.0%	223 19.1%	75 16.4%	168 17.4%	119 19.5%
Somewhat satisfied	268	68	3	21	274	486	189	417	239
	39.8%	45.0%	42.9%	30.9%	44.9%	41.5%	41.3%	43.3%	39.2%
Somewhat	154	36	2	13	131	262	101	215	136
dissatisfied	22.8%	23.8%	28.6%	19.1%	21.5%	22.4%	22.1%	22.3%	22.3%
Very	69	15	1	5	47	105	51	98	51
dissatisfied	10.2%	9.9%	14.3%	7.4%	7.7%	9.0%	11.1%	10.2%	8.4%
Not sure	50	7	1	6	43	84	32	56	56
	7.4%	4.6%	14.3%	8.8%	7.0%	7.2%	7.0%	5.8%	9.2%
Prefer not to	8	1		2	5	10	10	9	8
answer	1.2%	0.7%		2.9%	0.8%	0.9%	2.2%	0.9%	1.3%

20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base 206 18.8% 35 18.0% 210 17.9% Very satisfied 18.6% 17.7% 19.1% 18.3% 13.2% 19.1% Somewhat satisfied 457 25 58.1% 33 48.5% 42 43.8% 73 37.6% 150 41.6% 504 42.9% 630 33 43.4% 41.7% 41.8% Somewhat dissatisfied 244 22.3% 4 9.3% 13 19.1% 23 24.0% 45 23.2% 78 21.6% 259 22.1% 340 22.6% 13 17.1% 25 35 108 139 13 10.3% 7.3% dissatisfied 7.0% 12.9% 9.7% 9.2% 9.2% 17.1%

14

7.2%

2 1.0%

25

6.9%

4 1.1%

81

6.9%

12 1.0%

4 4.2%

3 3.1%

=Q7j Manage growth and development=

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Appendix B

Not sure

Prefer not to

answer

7.4%

11 1.0%

7.0%

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Crosstabulations

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=Q7j Manage growth and development=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	125	120	44	261	18	24	89	3	128
	21.0%	19.1%	18.3%	18.7%	11.6%	18.8%	15.2%	10.3%	16.4%
Somewhat satisfied	248	265	98	589	81	59	245	9	350
	41.7%	42.1%	40.7%	42.3%	52.3%	46.1%	41.8%	31.0%	44.8%
Somewhat	129	134	58	312	35	17	151	6	166
dissatisfied	21.7%	21.3%	24.1%	22.4%	22.6%	13.3%	25.8%	20.7%	21.3%
Very	45	57	24	131	10	14	58	5	73
dissatisfied	7.6%	9.1%	10.0%	9.4%	6.5%	10.9%	9.9%	17.2%	9.3%
Not sure	44	47	13	87	8	13	39	5	55
	7.4%	7.5%	5.4%	6.2%	5.2%	10.2%	6.7%	17.2%	7.0%
Prefer not to	4	6	4	14	3	1	4	1	9
answer	0.7%	1.0%	1.7%	1.0%	1.9%	0.8%	0.7%	3.4%	1.2%

=Q7j Manage growth and development=

	Gender
	Female
Base	734
Very satisfied	153 20.8%
Somewhat sat isfied	292 39.8%
Somewhat dissatisfied	162 22.1%
Very dissatisfied	66 9.0%
Not sure	53 7.2%
Prefer not to answer	8 1.1%

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Q7k Provide recreation programs for all ages=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	3109	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	543	45	50	53	395	299	237	205	31 <i>7</i>
	33.4%	31.5%	39.7%	34.0%	32.8%	38.4%	28.6%	32.6%	33.7%
Somewhat satisfied	706	52	46	68	540	320	375	264	419
	43.4%	36.4%	36.5%	43.6%	44.9%	41.1%	45.2%	42.0%	44.6%
Somewhat dissatisfied	121	10	10	13	88	53	68	52	62
	7.4%	7.0%	7.9%	8.3%	7.3%	6.8%	8.2%	8.3%	6.6%
Very	15	1	2	:	12	6	8	10	5
dissatisfied	0.9%	0.7%	1.6%		1.0%	0.8%	1.0%	1.6%	0.5%
Not sure	214	31	18	19	146	88	125	84	121
	13.1%	21.7%	14.3%	12.2%	12.1%	11.3%	15.1%	13.4%	12.9%
Prefer not to	29	4		3	22	12	16	13	16
answer	1.8%	2.8%		1.9%	1.8%	1.5%	1.9%	2.1%	1.7%

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Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Rase 40 132 238 391 561 428 393 702 89 37.4% 123 31.5% 190 33.9% 143 242 Very satisfied 66.7% 42.5% 43.2% 33.4% 33.8% 34.5% Somewhat satisfied 13 32.5% 46 34.8% 91 38.2% 177 45.3% 252 44.9% 174 173 44.0% 311 44.3% 33.3% 40.7% Somewhat dissatisfied 1 2.5% 6 4.5% 26 10.9% 34 8.7% 35 6.2% 39 9.1% 21 5.3% 52 7.4% Very dissatisfied 2 1.5% 0.8% 0.5% 1.1% 0.7% 1.4% 8 20.0% 29 12.2% 52 13.3% 81 11.5% 20 66 58 59 Not sure 15.2% 11.8% 13.6% 15.0% Prefer not to 12 2.1% 11 1.6% 1 0.4% 3 0.8% 8 1.9% answer

=Q7k Provide recreation programs for all ages=

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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=Q7k Provide recreation programs for all ages=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
	run enne	rare emic	Student	maker	Retireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	222 32.9%	55 36.4%	2 28.6%	37 54.4%	199 32.6%	411 35.1%	132 28.8%	335 34.8%	191 31.4%
Somewhat satisfied	286 42.4%	65 43.0%	2 28.6%	18 26.5%	281 46.1%	512 43.8%	194 42.4%	418 43.4%	266 43.7%
Somewhat dissatisfied	52 7.7%	7 4.6%	1 14.3%	6 8.8%	44 7.2%	79 6.8%	42 9.2%	73 7.6%	41 6.7%
Very dissatisfied	8 1.2%	-	1 14.3%	-	5 0.8%	8 0.7%	7 1.5%	7 0.7%	7 1.1%
Not sure	94 13.9%	24 15.9%	1 14.3%	6 8.8%	71 11.6%	145 12.4%	69 15.1%	117 12.1%	91 14.9%
Prefer not to answer	12 1.8%	•	•	1 1.5%	10 1.6%	15 1.3%	14 3.1%	13 1.3%	13 2.1%

Q7k Provide recreation programs for all ages

		Typical Co	mmut e Mini	ites (QD6)		Child in H	sld (QD2)	Home O		
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		Status (QD3)	
	commute	20 01 1033	21 (0 33	10 10 33	oo or more			Own	Rent	
Base	1095	43	68	96	194	361	1174	1506	76	
Very satisfied	375 34.2%	18 41.9%	25 36.8%	32 33.3%	63 32.5%	149 41.3%	369 31.4%	508 33.7%	23 30.3%	
Somewhat satisfied	484 44.2%	19 44.2%	25 36.8%	33 34.4%	81 41.8%	142 39.3%	526 44.8%	654 43.4%	30 39.5%	
Somewhat dissatisfied	73 6.7%	1 2.3%	6 8.8%	11 11.5%	20 10.3%	30 8.3%	84 7.2%	110 7.3%	8 10.5%	
Very dissatisfied	8 0.7%			1 1.0%	5 2.6%	2 0.6%	12 1.0%	13 0.9%	2 2.6%	
Not sure	140 12.8%	4 9.3%	12 17.6%	15 15.6%	23 11.9%	35 9.7%	163 13.9%	195 12.9%	13 17.1%	
Prefer not to answer	15 1.4%	1 2.3%	-	4 4.2%	2 1.0%	3 0.8%	20 1.7%	26 1.7%		

=Q7k Provide recreation programs for all ages=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	226	214	79	470	42	46	188	5	222
	38.0%	34.0%	32.8%	33.7%	27.1%	35.9%	32.1%	17.2%	28.4%
Somewhat satisfied	258	272	108	612	74	55	265	8	373
	43.4%	43.2%	44.8%	43.9%	47.7%	43.0%	45.2%	27.6%	47.8%
Somewhat	36	42	18	107	6	7	47	3	55
dissatisfied	6.1%	6.7%	7.5%	7.7%	3.9%	5.5%	8.0%	10.3%	7.0%
Very dissatisfied	4 0.7%	6 1.0%		11 0.8%	3 1.9%	3 2.3%	7 1.2%	-	9 1.2%
Not sure	65	86	32	172	25	16	69	12	107
	10.9%	13.7%	13.3%	12.3%	16.1%	12.5%	11.8%	41.4%	13.7%
Prefer not to	6	9	4	22	5	1	10	1	15
answer	1.0%	1.4%	1.7%	1.6%	3.2%	0.8%	1.7%	3.4%	1.9%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female Base 734 300 40.9% Very satisfied Somewhat satisfied 277 37.7% Somewhat dissatisfied 58 7.9% Very dissatisfied 0.5% 87 11.9% Not sure Prefer not to answer 8 1.1%

Crosstabulations

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=Q7k Provide recreation programs for all ages=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7l Maintain parks and recreation areas=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	643	62	63	67	451	339	295	230	387
	39.5%	43.4%	50.0%	42.9%	37.5%	43.6%	35.6%	36.6%	41.2%
Somewhat satisfied	773	57	51	76	589	355	409	304	444
	47.5%	39.9%	40.5%	48.7%	49.0%	45.6%	49.3%	48.4%	47.2%
Somewhat	125	9	8	7	101	50	75	57	63
dissatisfied	7.7%	6.3%	6.3%	4.5%	8.4%	6.4%	9.0%	9.1%	6.7%
Very	28	3	1	4	20	13	13	18	9
dissatisfied	1.7%	2.1%	0.8%	2.6%	1.7%	1.7%	1.6%	2.9%	1.0%
Not sure	45	9	3	1	32	16	29	14	28
	2.8%	6.3%	2.4%	0.6%	2.7%	2.1%	3.5%	2.2%	3.0%
Prefer not to	14	3		1	10	5	8	5	9
answer	0.9%	2.1%		0.6%	0.8%	0.6%	1.0%	0.8%	1.0%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q7l Maintain parks and recreation areas=

•			Age (	QD1)			Commut	e Outside Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	1 33.3%	24 60.0%	66 50.0%	99 41.6%	149 38.1%	225 40.1%	175 40.9%	167 42.5%	278 39.6%
Somewhat sat isfied	2 66.7%	10 25.0%	53 40.2%	106 44.5%	196 50.1%	268 47.8%	194 45.3%	1 <i>7</i> 9 45.5%	344 49.0%
Somewhat dissatisfied	-	3 7.5%	8 6.1%	21 8.8%	35 9.0%	36 6.4%	37 8.6%	30 7.6%	47 6.7%
Very dissatisfied		1 2.5%	2 1.5%	7 2.9%	2 0.5%	8 1.4%	9 2.1%	7 1.8%	7 1.0%
Not sure	-	1 2.5%	3 2.3%	5 2.1%	7 1.8%	18 3.2%	9 2.1%	9 2.3%	21 3.0%
Prefer not to answer		1 2.5%			2 0.5%	6 1.1%	4 0.9%	1 0.3%	5 0.7%

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Base

Very satisfied

Somewhat sat isfied

Somewhat dissatisfied

dissatisfied

Not sure

Prefer not to

answer

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1095

445

40.6%

523 47.8%

77 7.0%

1.3%

30

2.7%

6 0.5% Thousand Oaks Resident Survey 2017 Phase 2

Typical Commute Minutes (QD6)

68

55.9%

26 38.2%

2 2.9%

2 2.9%

20 or less 21 to 39

43

22 51.2%

19 44.2%

2 4.7% =Q7l Maintain parks and recreation areas=

40 to 59 60 or more

194

70 36.1%

87 44.8%

23 11.9%

3.1%

7 3.6%

1 0.5%

96

40.6%

43 44.8%

9 9.4%

2 2.1%

3 3.1% Crosstabulations

Home Ownership Status (QD3)

Rent

76

40.8%

38 50.0%

4 5.3%

1.3%

2 2.6%

Own

1506

602

40.0%

715 47.5%

116 7.7%

25

1.7%

37

2.5%

11 0.7%

Child in Hsld (QD2)

No

1174

454 38.7%

587 50.0%

81 6.9%

12

1.0%

31

2.6%

Yes

361

45.4%

148 41.0%

> 32 8.9%

> > 10

2.8%

6 1.7%

1 0.3%

		Employ	ment Statu	s (QD4)		Mention Cit			
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q2	21)
	runtime	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	276 40.9%	65 43.0%	3 42.9%	31 45.6%	239 39.2%	496 42.4%	147 32.1%	384 39.9%	237 38.9%
Somewhat satisfied	310 46.0%	68 45.0%	3 42.9%	29 42.6%	303 49.7%	535 45.7%	238 52.0%	463 48.1%	286 47.0%
Somewhat dissatisfied	55 8.2%	11 7.3%	1 14.3%	5 7.4%	40 6.6%	88 7.5%	37 8.1%	70 7.3%	53 8.7%
Very dissatisfied	13 1.9%	3 2.0%	-	2 2.9%	5 0.8%	16 1.4%	12 2.6%	18 1.9%	6 1.0%
Not sure	15 2.2%	4 2.6%	•	•	19 3.1%	28 2.4%	17 3.7%	23 2.4%	20 3.3%
Prefer not to answer	5 0.7%	-		1 1.5%	4 0.7%	7 0.6%	7 1.5%	5 0.5%	7 1.1%

=Q7l Maintain parks and recreation areas=

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Crosstabulations

=Q7l Maintain parks and recreation areas=

			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	255	274	108	548	60	50	217	8	286
	42.9%	43.6%	44.8%	39.3%	38.7%	39.1%	37.0%	27.6%	36.6%
Somewhat satisfied	274	281	114	672	82	61	292	11	389
	46.1%	44.7%	47.3%	48.2%	52.9%	47.7%	49.8%	37.9%	49.8%
Somewhat	47	46	9	112	6	10	55	2	63
dissatisfied	7.9%	7.3%	3.7%	8.0%	3.9%	7.8%	9.4%	6.9%	8.1%
Very	4	12	1	23	1	1	7	1	17
dissatisfied	0.7%	1.9%	0.4%	1.6%	0.6%	0.8%	1.2%	3.4%	2.2%
Not sure	12	12	7	30	3	5	13	6	19
	2.0%	1.9%	2.9%	2.2%	1.9%	3.9%	2.2%	20.7%	2.4%
Prefer not to	3	4	2	9	3	1	2	1	7
answer	0.5%	0.6%	0.8%	0.6%	1.9%	0.8%	0.3%	3.4%	0.9%

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Thousand Oaks Resident Survey 2017 Phase 2

=Q7l Maintain parks and recreation areas=

	Gender
	Female
Base	734
Very satisfied	333 45.4%
Somewhat sat isfied	322 43.9%
Somewhat dissatisfied	46 6.3%
Very dissatisfied	7 1.0%
Not sure	22 3.0%
Prefer not to answer	4 0.5%

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Base

Very satisfied

Somewhat satisfied

Somewhat dissatisfied

Very dissatisfied

Not sure

Prefer not to

answer

Thousand Oaks Resident Survey 2017 Phase 2

55 to 64 65 or older

561

217 38.7%

260 46.3%

34 6.1%

1.2%

29

5.2%

14 2.5%

391

137 35.0%

170 43.5%

30 7.7%

10

2.6%

32

8.2%

12 3.1%

Commute Outside City (QD5)

Do not

commute

393

35.1%

174 44.3%

35 8.9%

1.3%

29

7.4%

12 3.1%

No job or

702

249

35.5%

326 46.4%

50 7.1%

12

1.7%

49

7.0% 16 2.3%

Yes,

428

158 36.9%

177 41.4%

33 7.7%

12

2.8%

38

8.9%

10 2.3%

=Q7m Provide cultural and performing arts=

Age (QD1)

45 to 54

238

79 33.2%

108 45.4%

24 10.1%

2.1%

19 8.0%

3 1.3%

35 to 44

132

54 40.9%

49 37.1%

10 7.6%

2.3%

15

11.4%

18 to 24 25 to 34

33.3%

2 66.7%

40

18 45.0%

9 22.5%

2 5.0%

9 22.5%

2 5.0%

Crosstabulations

=Q7m Provide cultural and performing arts=

	Overall	Years in Thousand Oaks (Q1) Hsld Attended Civic					With Staff		
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza	Event (Q10)	(Q	17)
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	567	53	58	59	397	343	218	201	345
	34.8%	37.1%	46.0%	37.8%	33.0%	44.1%	26.3%	32.0%	36.7%
Somewhat satisfied	726	55	48	71	552	326	388	279	422
	44.6%	38.5%	38.1%	45.5%	45.9%	41.9%	46.8%	44.4%	44.9%
Somewhat	127	6	7	14	100	55	71	58	65
dissatisfied	7.8%	4.2%	5.6%	9.0%	8.3%	7.1%	8.6%	9.2%	6.9%
Very	35	1	5	5	24	14	21	25	9
dissatisfied	2.1%	0.7%	4.0%	3.2%	2.0%	1.8%	2.5%	4.0%	1.0%
Not sure	127	24	7	5	91	30	96	48	73
	7.8%	16.8%	5.6%	3.2%	7.6%	3.9%	11.6%	7.6%	7.8%
Prefer not to	46	4	1	2	39	10	35	17	26
answer	2.8%	2.8%	0.8%	1.3%	3.2%	1.3%	4.2%	2.7%	2.8%

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Thousand Oaks Resident Survey 2017 Phase 2

=Q7m Provide cultural and performing arts=

		Employ	ment Statu	s (QD4)		y Sponsore-		y Website	
	Full-time	Part-time	Canalana	Home-	Destinad	d Info Sou	d Info Source (Q20)		21)
	Full-time	Part-time	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	232 34.4%	65 43.0%	2 28.6%	34 50.0%	213 34.9%	439 37.5%	128 27.9%	332 34.5%	220 36.1%
Somewhat satisfied	296 43.9%	59 39.1%	2 28.6%	25 36.8%	284 46.6%	517 44.2%	209 45.6%	443 46.0%	255 41.9%
Somewhat dissatisfied	54 8.0%	14 9.3%	1 14.3%	3 4.4%	43 7.0%	81 6.9%	46 10.0%	73 7.6%	48 7.9%
Very dissatisfied	14 2.1%	3 2.0%		:	12 2.0%	20 1.7%	15 3.3%	18 1.9%	16 2.6%
Not sure	59 8.8%	7 4.6%	2 28.6%	5 7.4%	43 7.0%	84 7.2%	43 9.4%	73 7.6%	49 8.0%
Prefer not to answer	19 2.8%	3 2.0%	-	1 1.5%	15 2.5%	29 2.5%	17 3.7%	24 2.5%	21 3.4%

Appendix B

=Q7m Provide cultural and performing arts=

		Typical Co	ommut e Min	utes (QD6)		Child in H	Isld (QD2)		wnership
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		(QD3)
	commute	20 01 1035	2. (0 33	10 10 33	oo or more			Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	387	15	25	28	79	132	414	528	25
	35.3%	34.9%	36.8%	29.2%	40.7%	36.6%	35.3%	35.1%	32.9%
Somewhat sat isfied	500	22	26	47	74	149	540	679	29
	45.7%	51.2%	38.2%	49.0%	38.1%	41.3%	46.0%	45.1%	38.2%
Somewhat	85	3	7	5	15	29	87	112	11
dissatisfied	7.8%	7.0%	10.3%	5.2%	7.7%	8.0%	7.4%	7.4%	14.5%
Very	1 <i>7</i>	1	1	4	5	9	19	31	1
dissatisfied	1.6%	2.3%	1.5%	4.2%	2.6%	2.5%	1.6%	2.1%	1.3%
Not sure	78	1	8	9	17	36	82	114	9
	7.1%	2.3%	11.8%	9.4%	8.8%	10.0%	7.0%	7.6%	11.8%
Prefer not to	28	1	1	3	4	6	32	42	1
answer	2.6%	2.3%	1.5%	3.1%	2.1%	1.7%	2.7%	2.8%	1.3%

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female

734 308 42.0%

300 40.9%

51 6.9%

12 1.6% 43 5.9%

20 2.7%

Base

Very satisfied Somewhat satisfied

Somewhat dissatisfied

Very dissatisfied

Not sure
Prefer not to answer

Appendix B

Crosstabulations

Q7m Provide cultural and performing arts=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	242	217	91	489	41	47	184	5	242
	40.7%	34.5%	37.8%	35.1%	26.5%	36.7%	31.4%	17.2%	31.0%
Somewhat satisfied	263	279	100	639	81	57	277	9	377
	44.2%	44.4%	41.5%	45.8%	52.3%	44.5%	47.3%	31.0%	48.3%
Somewhat	37	51	18	105	13	11	50	2	57
dissatisfied	6.2%	8.1%	7.5%	7.5%	8.4%	8.6%	8.5%	6.9%	7.3%
Very	6	13	4	26	4	2	15	1	19
dissatisfied	1.0%	2.1%	1.7%	1.9%	2.6%	1.6%	2.6%	3.4%	2.4%
Not sure	35	55	18	94	10	11	43	11	70
	5.9%	8.7%	7.5%	6.7%	6.5%	8.6%	7.3%	37.9%	9.0%
Prefer not to	12	14	10	41	6	-	17	1	16
answer	2.0%	2.2%	4.1%	2.9%	3.9%		2.9%	3.4%	2.0%

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=Q7m Provide cultural and performing arts=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q7n Protect the local environment=

	Overall	Ye	ars in Inous	sand Oaks (Q	(1)		nded Civic	(Q17)		
			0	100-14			Event (Q10)	(Q	17)	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No	
Base	1628	143	126	156	1203	778	829	628	940	
Very satisfied	498	45	52	50	351	259	234	176	301	
	30.6%	31.5%	41.3%	32.1%	29.2%	33.3%	28.2%	28.0%	32.0%	
Somewhat	801	57	54	77	613	376	412	319	458	
satisfied	49.2%	39.9%	42.9%	49.4%	51.0%	48.3%	49.7%	50.8%	48.7%	
Somewhat	133	11	8	12	102	65	66	61	66	
dissatisfied	8.2%	7.7%	6.3%	7.7%	8.5%	8.4%	8.0%	9.7%	7.0%	
Very	40	1	2	4	33	12	28	21	17	
dissatisfied	2.5%	0.7%	1.6%	2.6%	2.7%	1.5%	3.4%	3.3%	1.8%	
Not sure	130	25	9	9	87	55	75	41	83	
	8.0%	17.5%	7.1%	5.8%	7.2%	7.1%	9.0%	6.5%	8.8%	
Prefer not to	26	4	1	4	17	11	14	10	15	
answer	1.6%	2.8%	0.8%	2.6%	1.4%	1.4%	1.7%	1.6%	1.6%	

Q7n Protect the local environment=

				Commute Outside City (QD5)					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	1 33.3%	14 35.0%	48 36.4%	79 33.2%	113 28.9%	185 33.0%	144 33.6%	106 27.0%	227 32.3%
Somewhat sat isfied	2 66.7%	12 30.0%	55 41.7%	110 46.2%	216 55.2%	276 49.2%	205 47.9%	195 49.6%	348 49.6%
Somewhat dissatisfied	:	5 12.5%	8 6.1%	19 8.0%	30 7.7%	41 7.3%	32 7.5%	43 10.9%	50 7.1%
Very dissatisfied	:	1 2.5%	2 1.5%	12 5.0%	7 1.8%	9 1.6%	10 2.3%	10 2.5%	17 2.4%
Not sure	:	7 17.5%	18 13.6%	15 6.3%	21 5.4%	39 7.0%	31 7.2%	33 8.4%	50 7.1%
Prefer not to answer	:	1 2.5%	1 0.8%	3 1.3%	4 1.0%	11 2.0%	6 1.4%	6 1.5%	10 1.4%

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Q7n Protect the local environment=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q2	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	211 31.3%	41 27.2%		24 35.3%	196 32.1%	382 32.6%	116 25.3%	296 30.7%	187 30.7%
Somewhat satisfied	318 47.2%	83 55.0%	6 85.7%	31 45.6%	306 50.2%	567 48.5%	234 51.1%	488 50.7%	283 46.5%
Somewhat dissatisfied	61 9.1%	14 9.3%	1 14.3%	6 8.8%	42 6.9%	89 7.6%	44 9.6%	71 7.4%	54 8.9%
Very dissatisfied	17 2.5%	3 2.0%		1 1.5%	14 2.3%	31 2.6%	9 2.0%	28 2.9%	12 2.0%
Not sure	55 8.2%	10 6.6%		4 5.9%	44 7.2%	86 7.4%	44 9.6%	66 6.9%	63 10.3%
Prefer not to answer	12 1.8%			2 2.9%	8 1.3%	15 1.3%	11 2.4%	14 1.5%	10 1.6%

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Home Ownership Status (QD3) Typical Commute Minutes (QD6) Child in Hsld (QD2) 20 or less 21 to 39 40 to 59 60 or more Yes No Own commute Rent 1095 43 68 96 194 361 1174 1506 76 Base 333 30.4% 15 34.9% 61 31.4% 364 Very satisfied 39.7% 35.4% 31.9% 31.0% 30.9% 31.6% Somewhat sat isfied 543 49.6% 23 53.5% 29 42.6% 44 45.8% 97 50.0% 169 46.8% 586 49.9% 752 49.9% 33 43.4% Somewhat dissatisfied 93 8.5% 3 7.0% 5 7.4% 8 8.3% 14 7.2% 28 7.8% 98 8.3% 114 7.6% 11 14.5% 13 26 1.0% dissatisfied 2.5% 4.1% 3.6% 2.2% 2.4% 2.6%

11

5.7%

3 1.5% 31

8.6%

5 1.4% 83

7.1%

17 1.4% 115

7.6% 23 1.5%

6 6.3%

3 3.1%

7 10.3%

83

7.6%

16 1.5% 2

4.7%

=Q7n Protect the local environment=

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Not sure

Prefer not to

answer

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7n Protect the local environment====

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	209	200	74	434	38	33	167	3	229
	35.1%	31.8%	30.7%	31.1%	24.5%	25.8%	28.5%	10.3%	29.3%
Somewhat satisfied	285	302	120	688	92	65	294	14	416
	47.9%	48.0%	49.8%	49.4%	59.4%	50.8%	50.2%	48.3%	53.3%
Somewhat	42	49	19	117	8	14	52	2	51
dissatisfied	7.1%	7.8%	7.9%	8.4%	5.2%	10.9%	8.9%	6.9%	6.5%
Very dissatisfied	14 2.4%	20 3.2%	3 1.2%	36 2.6%		2 1.6%	14 2.4%	-	16 2.0%
Not sure	39	48	22	99	12	13	50	9	56
	6.6%	7.6%	9.1%	7.1%	7.7%	10.2%	8.5%	31.0%	7.2%
Prefer not to answer	6	10	3	20	5	1	9	1	13
	1.0%	1.6%	1.2%	1.4%	3.2%	0.8%	1.5%	3.4%	1.7%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

6 7.9%

Q7n Protect the local environment=

Base 734 Very satisfied 252	
Vary satisfied 252	
34.3%	
Somewhat 325 satisfied 44.3%	
Somewhat 69 dissatisfied 9.4%	
Very 21 dissatisfied 2.9%	
Not sure 57 7.8%	
Prefer not to 10 answer 1.4%	

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Appendix B

Q7o Preserve and protect open space=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		LC33 CHair 3	3103	101014	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	618	59	64	70	425	321	291	231	366
	38.0%	41.3%	50.8%	44.9%	35.3%	41.3%	35.1%	36.8%	38.9%
Somewhat satisfied	710	58	50	58	544	323	375	273	411
	43.6%	40.6%	39.7%	37.2%	45.2%	41.5%	45.2%	43.5%	43.7%
Somewhat	144	7	4	14	119	66	76	63	78
dissatisfied	8.8%	4.9%	3.2%	9.0%	9.9%	8.5%	9.2%	10.0%	8.3%
Very	48	-	6	3	39	21	27	26	19
dissatisfied	2.9%		4.8%	1.9%	3.2%	2.7%	3.3%	4.1%	2.0%
Not sure	85	16	1	8	60	36	49	23	56
	5.2%	11.2%	0.8%	5.1%	5.0%	4.6%	5.9%	3.7%	6.0%
Prefer not to answer	23	3	1	3	16	11	11	12	10
	1.4%	2.1%	0.8%	1.9%	1.3%	1.4%	1.3%	1.9%	1.1%

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			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	1 33.3%	21 52.5%	59 44.7%	101 42.4%	140 35.8%	216 38.5%	174 40.7%	142 36.1%	267 38.0%
Somewhat sat isfied	2 66.7%	11 27.5%	55 41.7%	96 40.3%	181 46.3%	244 43.5%	182 42.5%	177 45.0%	307 43.7%
Somewhat dissatisfied		1 2.5%	6 4.5%	23 9.7%	41 10.5%	51 9.1%	39 9.1%	35 8.9%	59 8.4%
Very dissatisfied		3 7.5%	3 2.3%	7 2.9%	11 2.8%	10 1.8%	12 2.8%	17 4.3%	15 2.1%
Not sure		3 7.5%	9 6.8%	8 3.4%	16 4.1%	32 5.7%	14 3.3%	18 4.6%	45 6.4%
Prefer not to answer		1 2.5%		3 1.3%	2 0.5%	8 1.4%	7 1.6%	4 1.0%	9 1.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Q70 Preserve and protect open space

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	runtime	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	265 39.3%	54 35.8%		36 52.9%	224 36.7%	467 39.9%	151 33.0%	373 38.7%	223 36.6%
Somewhat satisfied	285 42.3%	73 48.3%	6 85.7%	26 38.2%	270 44.3%	503 43.0%	207 45.2%	424 44.0%	262 43.0%
Somewhat dissatisfied	63 9.3%	12 7.9%	1 14.3%	2 2.9%	54 8.9%	95 8.1%	49 10.7%	84 8.7%	55 9.0%
Very dissatisfied	23 3.4%	6 4.0%		:	15 2.5%	29 2.5%	19 4.1%	28 2.9%	18 3.0%
Not sure	28 4.2%	5 3.3%		2 2.9%	40 6.6%	62 5.3%	23 5.0%	42 4.4%	42 6.9%
Prefer not to answer	10 1.5%	1 0.7%	•	2 2.9%	7 1.1%	14 1.2%	9 2.0%	12 1.2%	9 1.5%

Q70 Preserve and protect open space=

		Typical Co	ommut e Mini	Child in H	sld (QD2)	Home Ov			
	No	20 or less	21 to 39	40 to 59	CO	V	No	Status (QD3)	
	commute	20 or less	21 to 39	40 to 59	60 or more	Yes	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	409 37.4%	17 39.5%	31 45.6%	36 37.5%	79 40.7%	142 39.3%	440 37.5%	576 38.2%	26 34.2%
Somewhat sat isfied	484 44.2%	24 55.8%	27 39.7%	39 40.6%	82 42.3%	162 44.9%	513 43.7%	665 44.2%	33 43.4%
Somewhat dissatisfied	94 8.6%	1 2.3%	5 7.4%	13 13.5%	18 9.3%	25 6.9%	112 9.5%	130 8.6%	9 11.8%
Very dissatisfied	32 2.9%	1 2.3%	-	3 3.1%	6 3.1%	12 3.3%	32 2.7%	42 2.8%	2 2.6%
Not sure	63 5.8%	-	4 5.9%	2 2.1%	6 3.1%	16 4.4%	63 5.4%	73 4.8%	6 7.9%
Prefer not to answer	13 1.2%	-	1 1.5%	3 3.1%	3 1.5%	4 1.1%	14 1.2%	20 1.3%	-

629

257

40.9%

261 41.5%

51 8.1%

17

2.7%

34

5.4%

Base

Very satisfied

Somewhat satisfied

Somewhat dissatisfied

Very

dissat isfied

Not sure

Prefer not to

answer

595

241 40.5%

268 45.0%

42 7.1%

12

2.0%

27

4.5%

City newsl- City websi- City Coun- Newspape- Non-City etter, dir... te, social... cil meeti... rs websites

241

92 38.2%

98 40.7%

25 10.4%

2.5%

16 6.6%

Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7o Preserve and protect open space

1

Gender

Male

781

269 34.4%

382 48.9%

62 7.9%

19 2.4%

39

5.0% 10 1.3%

Not sure / No sources

20.7%

14 48.3%

2 6.9%

3.4%

5 17.2%

Other

sources

586

37.0%

252 43.0%

63 10.8%

3.4%

27

4.6%

	Gender
	Female
Base	734
Very satisfied	318 43.3%
Somewhat sat isfied	278 37.9%
Somewhat dissatisfied	68 9.3%
Very dissatisfied	23 3.1%
Not sure	40 5.4%
Prefer not to answer	7 1.0%

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=Q7o Preserve and protect open space=

Information Source Categories (Q20)

155

31.6%

81 52.3%

11 7.1%

1.3%

5.8%

1394

38.6%

609 43.7%

122 8.8%

44

3.2%

64 4.6%

17

Radio or

128

35.9%

57 44.5%

11 8.6%

3.1%

9 7.0%

1 0.8%

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Appendix B

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q7p Provide services to seniors=

	Overall	Ye	ars in Thou	sand Oaks (C	(1)	Hsld Attended Civic		Contact With Staff	
		Less than 5	F 4 - 0	10.5- 14	15 or more	Arts Plaza Event (Q10)		(Q17)	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	445	31	41	43	330	242	198	159	267
	27.3%	21.7%	32.5%	27.6%	27.4%	31.1%	23.9%	25.3%	28.4%
Somewhat satisfied	656	31	41	56	528	317	328	271	361
	40.3%	21.7%	32.5%	35.9%	43.9%	40.7%	39.6%	43.2%	38.4%
Somewhat	123	6	8	14	95	54	67	47	70
dissatisfied	7.6%	4.2%	6.3%	9.0%	7.9%	6.9%	8.1%	7.5%	7.4%
Very	29	1	1	4	23	8	21	12	17
dissatisfied	1.8%	0.7%	0.8%	2.6%	1.9%	1.0%	2.5%	1.9%	1.8%
Not sure	337	69	32	37	199	142	193	124	203
	20.7%	48.3%	25.4%	23.7%	16.5%	18.3%	23.3%	19.7%	21.6%
Prefer not to	38	5	3	2	28	15	22	15	22
answer	2.3%	3.5%	2.4%	1.3%	2.3%	1.9%	2.7%	2.4%	2.3%

=Q7p Provide services to seniors=

			Commut	e Out side Ci	ty (QD5)				
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	1 33.3%	6 15.0%	37 28.0%	58 24.4%	88 22.5%	189 33.7%	106 24.8%	99 25.2%	221 31.5%
Somewhat sat isfied	2 66.7%	9 22.5%	38 28.8%	77 32.4%	166 42.5%	258 46.0%	153 35.7%	148 37.7%	309 44.0%
Somewhat dissatisfied	:	1 2.5%	3 2.3%	18 7.6%	35 9.0%	44 7.8%	33 7.7%	26 6.6%	54 7.7%
Very dissatisfied	:	1 2.5%		4 1.7%	10 2.6%	10 1.8%	7 1.6%	8 2.0%	12 1.7%
Not sure	:	20 50.0%	50 37.9%	75 31.5%	89 22.8%	49 8.7%	120 28.0%	105 26.7%	90 12.8%
Prefer not to answer	:	3 7.5%	4 3.0%	6 2.5%	3 0.8%	11 2.0%	9 2.1%	7 1.8%	16 2.3%

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-Q7p Provide services to seniors=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	· un cime	rare emic	Student	maker	Retireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	157	47	2	20	199	345	100	260	170
	23.3%	31.1%	28.6%	29.4%	32.6%	29.5%	21.8%	27.0%	27.9%
Somewhat satisfied	252	51	4	23	274	467	189	416	218
	37.4%	33.8%	57.1%	33.8%	44.9%	39.9%	41.3%	43.2%	35.8%
Somewhat	48	12	-	2	49	76	47	58	59
dissatisfied	7.1%	7.9%		2.9%	8.0%	6.5%	10.3%	6.0%	9.7%
Very	11	4		1	11	1 <i>7</i>	12	12	16
dissatisfied	1.6%	2.6%		1.5%	1.8%	1.5%	2.6%	1.2%	2.6%
Not sure	191	35	1	20	63	242	95	198	129
	28.3%	23.2%	14.3%	29.4%	10.3%	20.7%	20.7%	20.6%	21.2%
Prefer not to answer	15 2.2%	2 1.3%		2 2.9%	14 2.3%	23 2.0%	15 3.3%	19 2.0%	17 2.8%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Q7p Provide services to seniors

		Typical Co	mmut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status (QD3) Own Rent	
_									
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	320	10	19	22	50	92	331	416	18
	29.2%	23.3%	27.9%	22.9%	25.8%	25.5%	28.2%	27.6%	23.7%
Somewhat	457	18	23	38	64	119	501	618	21
sat isfied	41.7%	41.9%	33.8%	39.6%	33.0%	33.0%	42.7%	41.0%	27.6%
Somewhat	80	3	7	9	12	12	104	109	11
dissatisfied	7.3%	7.0%	10.3%	9.4%	6.2%	3.3%	8.9%	7.2%	14.5%
Very dissatisfied	20 1.8%	-	2 2.9%	:	5 2.6%	10 2.8%	1 <i>7</i> 1.4%	25 1.7%	2 2.6%
Not sure	195	10	16	23	62	117	200	304	23
	17.8%	23.3%	23.5%	24.0%	32.0%	32.4%	17.0%	20.2%	30.3%
Prefer not to answer	23	2	1	4	1	11	21	34	1
	2.1%	4.7%	1.5%	4.2%	0.5%	3.0%	1.8%	2.3%	1.3%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

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Crosstabulations

=Q7p Provide services to seniors=

		Information Source Categories (Q20)									
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male		
Base	595	629	241	1394	155	128	586	29	781		
Very satisfied	194	165	68	385	35	36	145	4	186		
	32.6%	26.2%	28.2%	27.6%	22.6%	28.1%	24.7%	13.8%	23.8%		
Somewhat satisfied	234	245	105	585	61	53	249	6	338		
	39.3%	39.0%	43.6%	42.0%	39.4%	41.4%	42.5%	20.7%	43.3%		
Somewhat	38	39	1 <i>7</i>	101	7	11	55	5	48		
dissatisfied	6.4%	6.2%	7.1%	7.2%	4.5%	8.6%	9.4%	17.2%	6.1%		
Very	10	7	5	28	1	3	7	:	12		
dissatisfied	1.7%	1.1%	2.1%	2.0%	0.6%	2.3%	1.2%		1.5%		
Not sure	111	158	40	266	45	24	118	13	178		
	18.7%	25.1%	16.6%	19.1%	29.0%	18.8%	20.1%	44.8%	22.8%		
Prefer not to	8	15	6	29	6	1	12	1	19		
answer	1.3%	2.4%	2.5%	2.1%	3.9%	0.8%	2.0%	3.4%	2.4%		

Appendix B

=Q7p Provide services to seniors=

Crosstabulations

Gender Female Base 734 240 32.7% Very satisfied Somewhat sat isfied 272 37.1% Somewhat dissatisfied 63 8.6% 13 1.8% Very dissatisfied 133 18.1% Prefer not to 13 1.8% answer

=Q7q Provide services to youth=

	Overall	Ye	ars in Thous	sand Oaks (Q	11)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than s	3103	101011	15 01 111010	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	409	33	39	37	300	213	191	145	251
	25.1%	23.1%	31.0%	23.7%	24.9%	27.4%	23.0%	23.1%	26.7%
Somewhat satisfied	653	39	46	67	501	321	324	264	368
	40.1%	27.3%	36.5%	42.9%	41.6%	41.3%	39.1%	42.0%	39.1%
Somewhat dissatisfied	119	8	7	14	90	54	62	51	63
	7.3%	5.6%	5.6%	9.0%	7.5%	6.9%	7.5%	8.1%	6.7%
Very	19	1	1	1	16	9	10	10	9
dissatisfied	1.2%	0.7%	0.8%	0.6%	1.3%	1.2%	1.2%	1.6%	1.0%
Not sure	378	55	31	32	260	158	217	139	221
	23.2%	38.5%	24.6%	20.5%	21.6%	20.3%	26.2%	22.1%	23.5%
Prefer not to	50	7	2	5	36	23	25	19	28
answer	3.1%	4.9%	1.6%	3.2%	3.0%	3.0%	3.0%	3.0%	3.0%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Q7q Provide services to youth

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	2 66.7%	13 32.5%	49 37.1%	69 29.0%	87 22.3%	139 24.8%	113 26.4%	105 26.7%	173 24.6%
Somewhat sat isfied	1 33.3%	11 27.5%	44 33.3%	102 42.9%	163 41.7%	228 40.6%	172 40.2%	164 41.7%	273 38.9%
Somewhat dissatisfied	-	1 2.5%	7 5.3%	15 6.3%	35 9.0%	37 6.6%	29 6.8%	26 6.6%	54 7.7%
Very dissatisfied	:		1 0.8%	5 2.1%	4 1.0%	4 0.7%	6 1.4%	3 0.8%	7 1.0%
Not sure		12 30.0%	30 22.7%	43 18.1%	96 24.6%	134 23.9%	95 22.2%	88 22.4%	174 24.8%
Prefer not to answer		3 7.5%	1 0.8%	4 1.7%	6 1.5%	19 3.4%	13 3.0%	7 1.8%	21 3.0%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q7q Provide services to youth=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	run cinic	rare enne	Student	maker	Retireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	179	39	2	25	146	319	90	249	147
	26.6%	25.8%	28.6%	36.8%	23.9%	27.3%	19.7%	25.9%	24.1%
Somewhat satisfied	278	61	3	23	243	457	196	405	231
	41.2%	40.4%	42.9%	33.8%	39.8%	39.1%	42.8%	42.1%	37.9%
Somewhat	43	14		3	43	73	46	64	49
dissatisfied	6.4%	9.3%		4.4%	7.0%	6.2%	10.0%	6.6%	8.0%
Very	8	1		1	6	16	3	11	6
dissatisfied	1.2%	0.7%		1.5%	1.0%	1.4%	0.7%	1.1%	1.0%
Not sure	149	33	2	15	152	273	105	208	156
	22.1%	21.9%	28.6%	22.1%	24.9%	23.3%	22.9%	21.6%	25.6%
Prefer not to	17	3		1	20	32	18	26	20
answer	2.5%	2.0%		1.5%	3.3%	2.7%	3.9%	2.7%	3.3%

Q7q Provide services to youth=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status (QD3)	
	commute	20 01 1633	21 (0 39	40 (0 39	oo or more	163	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Very satisfied	278	15	22	21	50	121	269	375	22
	25.4%	34.9%	32.4%	21.9%	25.8%	33.5%	22.9%	24.9%	28.9%
Somewhat sat isfied	437	20	28	38	74	153	466	602	35
	39.9%	46.5%	41.2%	39.6%	38.1%	42.4%	39.7%	40.0%	46.1%
Somewhat	80	1	3	8	15	25	88	112	3
dissatisfied	7.3%	2.3%	4.4%	8.3%	7.7%	6.9%	7.5%	7.4%	3.9%
Very dissatisfied	10 0.9%	-		2 2.1%	4 2.1%	5 1.4%	12 1.0%	18 1.2%	1 1.3%
Not sure	262	5	14	21	48	52	305	352	15
	23.9%	11.6%	20.6%	21.9%	24.7%	14.4%	26.0%	23.4%	19.7%
Prefer not to	28	2	1	6	3	5	34	47	:
answer	2.6%	4.7%	1.5%	6.3%	1.5%	1.4%	2.9%	3.1%	

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=Q7q Provide services to youth=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meet i	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	169	167	64	348	31	32	134	3	170
	28.4%	26.6%	26.6%	25.0%	20.0%	25.0%	22.9%	10.3%	21.8%
Somewhat satisfied	235	240	109	582	69	49	241	9	351
	39.5%	38.2%	45.2%	41.8%	44.5%	38.3%	41.1%	31.0%	44.9%
Somewhat	29	46	12	104	9	10	46	3	49
dissatisfied	4.9%	7.3%	5.0%	7.5%	5.8%	7.8%	7.8%	10.3%	6.3%
Very dissatisfied	8 1.3%	7 1.1%	2 0.8%	16 1.1%	1 0.6%		8 1.4%	-	7 0.9%
Not sure	141	152	43	303	35	35	139	13	180
	23.7%	24.2%	17.8%	21.7%	22.6%	27.3%	23.7%	44.8%	23.0%
Prefer not to	13	17	11	41	10	2	18	1	24
answer	2.2%	2.7%	4.6%	2.9%	6.5%	1.6%	3.1%	3.4%	3.1%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7q Provide services to youth=

	Gender
	Female
Base	734
Very satisfied	223 30.4%
Somewhat sat isfied	259 35.3%
Somewhat dissatisfied	56 7.6%
Very dissatisfied	8 1.1%
Not sure	171 23.3%
Prefer not to answer	17 2.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7r Protecting oaks and landmark trees=

	Overall	Ye	ars in Thou	sand Oaks (C	1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza Event (Q10)		(Q	
		Less than 3	3109	10 10 14	13 Of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	512	47	54	56	355	269	239	173	322
	31.4%	32.9%	42.9%	35.9%	29.5%	34.6%	28.8%	27.5%	34.3%
Somewhat satisfied	688	52	47	65	524	324	353	269	394
	42.3%	36.4%	37.3%	41.7%	43.6%	41.6%	42.6%	42.8%	41.9%
Somewhat	166	8	8	15	135	76	88	72	89
dissatisfied	10.2%	5.6%	6.3%	9.6%	11.2%	9.8%	10.6%	11.5%	9.5%
Very	75	3	4	3	65	34	40	48	24
dissatisfied	4.6%	2.1%	3.2%	1.9%	5.4%	4.4%	4.8%	7.6%	2.6%
Not sure	141	26	10	13	92	56	84	45	88
	8.7%	18.2%	7.9%	8.3%	7.6%	7.2%	10.1%	7.2%	9.4%
Prefer not to	46	7	3	4	32	19	25	21	23
answer	2.8%	4.9%	2.4%	2.6%	2.7%	2.4%	3.0%	3.3%	2.4%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q7r Protecting oaks and landmark trees=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Very satisfied	1 33.3%	17 42.5%	54 40.9%	82 34.5%	121 30.9%	181 32.3%	149 34.8%	129 32.8%	215 30.6%
Somewhat sat isfied	1 33.3%	15 37.5%	48 36.4%	93 39.1%	176 45.0%	242 43.1%	177 41.4%	156 39.7%	312 44.4%
Somewhat dissatisfied	1 33.3%	2 5.0%	10 7.6%	21 8.8%	40 10.2%	64 11.4%	34 7.9%	36 9.2%	79 11.3%
Very dissatisfied	:	-	2 1.5%	12 5.0%	16 4.1%	23 4.1%	14 3.3%	22 5.6%	31 4.4%
Not sure	:	5 12.5%	13 9.8%	21 8.8%	32 8.2%	39 7.0%	42 9.8%	36 9.2%	51 7.3%
Prefer not to answer		1 2.5%	5 3.8%	9 3.8%	6 1.5%	12 2.1%	12 2.8%	14 3.6%	14 2.0%

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Appendix B

Q7r Protecting oaks and landmark trees=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q.	21)
	ruii-time	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	231	47	2	34	177	398	114	294	200
	34.3%	31.1%	28.6%	50.0%	29.0%	34.0%	24.9%	30.5%	32.8%
Somewhat satisfied	267	66	3	20	279	481	207	419	246
	39.6%	43.7%	42.9%	29.4%	45.7%	41.1%	45.2%	43.5%	40.4%
Somewhat	52	21	1	8	69	114	52	94	66
dissatisfied	7.7%	13.9%	14.3%	11.8%	11.3%	9.7%	11.4%	9.8%	10.8%
Very	31	5		2	26	53	22	48	24
dissatisfied	4.6%	3.3%		2.9%	4.3%	4.5%	4.8%	5.0%	3.9%
Not sure	69	10	1	2	47	96	45	83	55
	10.2%	6.6%	14.3%	2.9%	7.7%	8.2%	9.8%	8.6%	9.0%
Prefer not to	24	2		2	12	28	18	25	18
answer	3.6%	1.3%		2.9%	2.0%	2.4%	3.9%	2.6%	3.0%

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		Typical Co	ommut e Min	utes (QD6)		Child in H	Isld (QD2)	Home O		
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No Status Own		Rent	
Base	1095	43	68	96	194	361	1174	1506	76	
Very satisfied	344	17	21	29	69	137	349	473	23	
	31.4%	39.5%	30.9%	30.2%	35.6%	38.0%	29.7%	31.4%	30.3%	
Somewhat satisfied	468	20	29	40	81	139	515	646	30	
	42.7%	46.5%	42.6%	41.7%	41.8%	38.5%	43.9%	42.9%	39.5%	
Somewhat	115	3	3	11	14	27	129	156	6	
dissatisfied	10.5%	7.0%	4.4%	11.5%	7.2%	7.5%	11.0%	10.4%	7.9%	
Very	53	-	4	3	6	11	57	66	4	
dissatisfied	4.8%		5.9%	3.1%	3.1%	3.0%	4.9%	4.4%	5.3%	
Not sure	87	2	10	9	18	35	95	123	12	
	7.9%	4.7%	14.7%	9.4%	9.3%	9.7%	8.1%	8.2%	15.8%	
Prefer not to	28	1	1	4	6	12	29	42	1	
answer	2.6%	2.3%	1.5%	4.2%	3.1%	3.3%	2.5%	2.8%	1.3%	

=Q7r Protecting oaks and landmark trees=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q7r Protecting oaks and landmark trees==

			Inform	ation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	212	210	87	440	45	32	165	7	227
	35.6%	33.4%	36.1%	31.6%	29.0%	25.0%	28.2%	24.1%	29.1%
Somewhat satisfied	236	260	97	595	75	60	246	10	366
	39.7%	41.3%	40.2%	42.7%	48.4%	46.9%	42.0%	34.5%	46.9%
Somewhat	54	63	25	152	10	12	69	-	66
dissatisfied	9.1%	10.0%	10.4%	10.9%	6.5%	9.4%	11.8%		8.5%
Very	29	24	10	67	6	7	30	1	30
dissatisfied	4.9%	3.8%	4.1%	4.8%	3.9%	5.5%	5.1%	3.4%	3.8%
Not sure	51	52	1 <i>7</i>	102	10	13	61	10	73
	8.6%	8.3%	7.1%	7.3%	6.5%	10.2%	10.4%	34.5%	9.3%
Prefer not to	13	20	5	38	9	4	15	1	19
answer	2.2%	3.2%	2.1%	2.7%	5.8%	3.1%	2.6%	3.4%	2.4%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q7r Protecting oaks and landmark trees=

	Gender
	Female
Base	734
Very satisfied	259 35.3%
Somewhat sat isfied	280 38.1%
Somewhat dissatisfied	85 11.6%
Very dissatisfied	34 4.6%
Not sure	55 7.5%
Prefer not to answer	21 2.9%

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Appendix B

Base

Much

improved Somewhat

About the same

Somewhat

Thousand Oaks Resident Survey 2017 Phase 2

=Q8 Quality of infrastructure over past 5 years=

55 to 64 65 or older

534

28 5.2%

114 21.3%

264 49.4%

102

375

20 5.3%

93 24.8%

163 43.5%

83

Age (QD1)

45 to 54

209

6 2.9%

43 20.6%

109 52.2%

35 to 44

101

2 2.0%

29 28.7%

54 53.5%

18 to 24 25 to 34

1 33.3%

2 66.7% 19

4 21.1%

13 68.4% Crosstabulations

Commute Outside City (QD5)

No job or

661

32 4.8%

151 22.8%

311 47.0%

136

Do not

commute

350

13 3.7%

71 20.3%

190 54.3%

Yes,

378

4.5%

81 21.4%

184 48.7%

82

Q8 Quality of infrastructure over past 5 years

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1485	-	126	156	1203	720	744	566	867
Much improved	63 4.2%	-	3 2.4%	5 3.2%	55 4.6%	34 4.7%	28 3.8%	22 3.9%	39 4.5%
Somewhat improved	319 21.5%	:	30 23.8%	44 28.2%	245 20.4%	162 22.5%	150 20.2%	124 21.9%	182 21.0%
About the same	723 48.7%	-	71 56.3%	82 52.6%	570 47.4%	351 48.8%	366 49.2%	255 45.1%	446 51.4%
Somewhat worse	305 20.5%	-	17 13.5%	19 12.2%	269 22.4%	149 20.7%	152 20.4%	134 23.7%	162 18.7%
Much worse	64 4.3%	-	2 1.6%	4 2.6%	58 4.8%	17 2.4%	44 5.9%	27 4.8%	31 3.6%
Not sure	11 0.7%	:	3 2.4%	2 1.3%	6 0.5%	7 1.0%	4 0.5%	4 0.7%	7 0.8%
Prefer not to answer		-	:	-				:	

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5.3% 10.9% 19.6% 22.1% 19.1% 21.7% 20.6% worse 14 23 12 25 Much worse 3.3% 5.3% 3.0% 3.7% 4.3% 4.0% 3.8% 3.2% 3 1.4% 2 0.5% 2 0.5% 6 0.9% 2 2.0% 3 0.6% Not sure Prefer not to answer

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q8 Quality of infrastructure over past 5 years=

		Employ	ment Statu	s (QD4)			y Sponsore-		y Website
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou	rce (Q20) No	Yes	21) No
Base	591	138	7	56	582	1066	419	879	557
Much improved	24 4.1%	6 4.3%	-	3 5.4%	25 4.3%	48 4.5%	15 3.6%	39 4.4%	22 3.9%
Somewhat improved	130 22.0%	26 18.8%	:	16 28.6%	130 22.3%	236 22.1%	83 19.8%	194 22.1%	117 21.0%
About the same	298 50.4%	73 52.9%	6 85.7%	27 48.2%	278 47.8%	513 48.1%	210 50.1%	408 46.4%	291 52.2%
Somewhat worse	115 19.5%	26 18.8%	1 14.3%	9 16.1%	122 21.0%	214 20.1%	91 21.7%	194 22.1%	101 18.1%
Much worse	19 3.2%	7 5.1%	:	1 1.8%	22 3.8%	45 4.2%	19 4.5%	38 4.3%	23 4.1%
Not sure	5 0.8%	-		:	5 0.9%	10 0.9%	1 0.2%	6 0.7%	3 0.5%
Prefer not to answer	-	-	-	-	-	-	-	:	-

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q8 Quality of infrastructure over past 5 years

		Typical Co	mmut e Min	utes (QD6)		Child in H	sld (QD2)	Home O		
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	Rent	
Base	1011	42	63	83	167	302	1097	1388	57	
Much	45	4	5	4	3	4	56	62	:	
improved	4.5%	9.5%	7.9%	4.8%	1.8%	1.3%	5.1%	4.5%		
Somewhat	222	5	17	12	43	72	243	295	20	
improved	22.0%	11.9%	27.0%	14.5%	25.7%	23.8%	22.2%	21.3%	35.1%	
About the same	501	23	28	42	78	155	522	682	26	
	49.6%	54.8%	44.4%	50.6%	46.7%	51.3%	47.6%	49.1%	45.6%	
Somewhat	195	9	10	19	40	54	224	282	7	
worse	19.3%	21.4%	15.9%	22.9%	24.0%	17.9%	20.4%	20.3%	12.3%	
Much worse	39	1	2	5	3	14	44	58	3	
	3.9%	2.4%	3.2%	6.0%	1.8%	4.6%	4.0%	4.2%	5.3%	
Not sure	9 0.9%	-	1 1.6%	1 1.2%	-	3 1.0%	8 0.7%	9 0.6%	1 1.8%	
Prefer not to answer		-		:	-	:		-		

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			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	543	561	219	1281	129	114	550	21	714
Much improved	26	21	13	52	5	7	16	1	28
	4.8%	3.7%	5.9%	4.1%	3.9%	6.1%	2.9%	4.8%	3.9%
Somewhat	118	132	52	282	26	30	109	2	162
improved	21.7%	23.5%	23.7%	22.0%	20.2%	26.3%	19.8%	9.5%	22.7%
About the same	257	263	112	615	73	53	292	9	354
	47.3%	46.9%	51.1%	48.0%	56.6%	46.5%	53.1%	42.9%	49.6%
Somewhat	109	117	34	271	21	18	104	4	141
worse	20.1%	20.9%	15.5%	21.2%	16.3%	15.8%	18.9%	19.0%	19.7%
Much worse	28	22	5	53	4	6	24	4	24
	5.2%	3.9%	2.3%	4.1%	3.1%	5.3%	4.4%	19.0%	3.4%
Not sure	5 0.9%	6 1.1%	3 1.4%	8 0.6%			5 0.9%	1 4.8%	5 0.7%
Prefer not to answer		-						-	

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=Q9 Reason for opinion about infrastructure=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female Base 665 Much 33 5.0% improved Somewhat 150 22.6% About the same 313 47.1% Somewhat 136 20.5% worse 27 Much worse 4.1% 6 0.9% Not sure Prefer not to

answer

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=Q9 Reason for opinion about infrastructure=

=Q8 Quality of infrastructure over past 5 years=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

	Overall	Ye	ars in Thous	and Oaks (Q	1)	Hsld Atte	nded Civic Event (Q10)	Contact With Staff (Q17)		
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No No	
Base	751	-	52	72	627	362	374	307	414	
Streets, roads, sidewalks in need of repair	212 28.2%	-	11 21.2%	14 19.4%	187 29.8%	98 27.1%	109 29.1%	94 30.6%	110 26.6%	
New development, infrastructur- e	15 2.0%	•	1 1.9%	3 4.2%	11 1.8%	9 2.5%	6 1.6%	2 0.7%	12 2.9%	
Negative comments in general	26 3.5%		1 1.9%	3 4.2%	22 3.5%	11 3.0%	14 3.7%	13 4.2%	10 2.4%	
Positive comments in general	28 3.7%		3 5.8%	5 6.9%	20 3.2%	12 3.3%	16 4.3%	13 4.2%	14 3.4%	
Worse traffic congestion	81 10.8%	•	3 5.8%	6 8.3%	72 11.5%	32 8.8%	49 13.1%	30 9.8%	43 10.4%	
Installed traffic lights, better traffic control	19 2.5%		2 3.8%	4 5.6%	13 2.1%	9 2.5%	9 2.4%	7 2.3%	12 2.9%	
Streets, roads, sidewalks have been repaired	79 10.5%	-	9 17.3%	9 12.5%	61 9.7%	42 11.6%	34 9.1%	36 11.7%	40 9.7%	

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Age (QD1) Commute Outside City (QD5) No job or school 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older 45 97 210 267 192 157 344 Base Streets, roads, sidewalks in 16.7% 22.2% 23.7% 26.7% 29.2% 27.6% 29.3% 28.8% need of New development, infrastructur-2.4% 1.9% 3.1% 1.5% 4.4% 1.0% 2.5% Negative 2 4.4% 3 1.4% 10 3.7% 11 3.2% 7.2% 3.6% 2.5% general Positive 13 6.2% 13 3.8% 4 8.9% 1 1.0% 6 2.2% 10 5.2% 4 2.5% omments in general Worse traffic 2 11 20 32 23 13 39 33.3% 6.7% 11.3% 12.0% 12.0% 8.3% 11.3% congestion 9.5% Installed traffic lights, better traffic 5 1.5% 2.2% 4.1% 2.4% 1.9% 3.1% 4.5% control Streets, roads. 15 15.5% 24 11.4% 25 9.4% 19 9.9% 20 12.7% 37 10.8% 100.0% 33.3% 11.1% have been repaired

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Crosstabulations

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Appendix B

=Q9 Reason for opinion about infrastructure

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home- maker	Retired	Yes	No	(Q: Yes	No
Base	288	65	1	29	299	543	208	465	263
Streets, roads, sidewalks in need of repair	82 28.5%	17 26.2%		7 24.1%	91 30.4%	152 28.0%	60 28.8%	135 29.0%	68 25.9%
New development, infrastructur- e	7 2.4%	3 4.6%	•	2 6.9%	3 1.0%	11 2.0%	4 1.9%	8 1.7%	7 2.7%
Negative comments in general	8 2.8%	2 3.1%	1 100.0%	1 3.4%	10 3.3%	19 3.5%	7 3.4%	19 4.1%	6 2.3%
Positive comments in general	9 3.1%	5 7.7%	-	1 3.4%	12 4.0%	18 3.3%	10 4.8%	18 3.9%	8 3.0%
Worse traffic congestion	27 9.4%	9 13.8%		1 3.4%	36 12.0%	52 9.6%	29 13.9%	54 11.6%	25 9.5%
Installed traffic lights, better traffic control	11 3.8%	2 3.1%	-	-	5 1.7%	16 2.9%	3 1.4%	12 2.6%	7 2.7%
Streets, roads, sidewalks have been repaired	32 11.1%	7 10.8%		3 10.3%	30 10.0%	58 10.7%	21 10.1%	52 11.2%	23 8.7%

True North Research, Inc. © 2017 Page 273 =Q9 Reason for opinion about infrastructure=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ownership Status (OD3)		
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent	
Base	501	19	34	40	89	144	567	697	30	
Streets, roads, sidewalks in need of repair	145 28.9%	6 31.6%	10 29.4%	12 30.0%	24 27.0%	37 25.7%	162 28.6%	199 28.6%	5 16.7%	
New development, infrastructur- e	9 1.8%		3 8.8%	1 2.5%	2 2.2%	2 1.4%	13 2.3%	15 2.2%		
Negative comments in general	15 3.0%		1 2.9%	1 2.5%	5 5.6%	7 4.9%	17 3.0%	23 3.3%	1 3.3%	
Positive comments in general	17 3.4%	2 10.5%	3 8.8%	2 5.0%	3 3.4%	7 4.9%	20 3.5%	27 3.9%	1 3.3%	
Worse traffic congestion	52 10.4%	4 21.1%	4 11.8%	4 10.0%	9 10.1%	15 10.4%	62 10.9%	75 10.8%	3 10.0%	
Installed traffic lights, better traffic control	12 2.4%	1 5.3%	1 2.9%	2 5.0%	2 2.2%	4 2.8%	14 2.5%	18 2.6%	-	
Streets, roads, sidewalks have been repaired	57 11.4%	1 5.3%	3 8.8%	4 10.0%	10 11.2%	12 8.3%	66 11.6%	74 10.6%	4 13.3%	

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

=Q9 Reason for opinion about infrastructure=

			Inform	nation Source	e Categories	(Q20)			Gender
	City newsl- etter, dir		City Coun- cil meet i	Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	281	292	104	658	56	61	253	11	355
Streets, roads, sidewalks in need of repair	85 30.2%	88 30.1%	16 15.4%	191 29.0%	15 26.8%	14 23.0%	78 30.8%	2 18.2%	92 25.9%
New levelopment, nfrastructur- e	5 1.8%	8 2.7%	4 3.8%	10 1.5%	2 3.6%	2 3.3%	6 2.4%	-	7 2.0%
Negative comments in general	11 3.9%	9 3.1%	6 5.8%	21 3.2%	3 5.4%	1 1.6%	9 3.6%	-	14 3.9%
Positive comments in general	7 2.5%	9 3.1%	7 6.7%	24 3.6%	4 7.1%	4 6.6%	6 2.4%	1 9.1%	13 3.7%
Worse traffic congestion	26 9.3%	30 10.3%	7 6.7%	69 10.5%	6 10.7%	9 14.8%	24 9.5%	2 18.2%	39 11.0%
Installed traffic lights, better traffic control	8 2.8%	9 3.1%	3 2.9%	15 2.3%	4 7.1%	1 1.6%	3 1.2%	1 9.1%	11 3.1%
Streets, roads, sidewalks have been repaired	25 8.9%	32 11.0%	13 12.5%	71 10.8%	8 14.3%	10 16.4%	30 11.9%	-	39 11.0%

Appendix B

Crosstabulations

=Q9 Reason for opinion about infrastructure=

	Gender
	Female
Base	346
Streets, roads, sidewalks in need of repair	102 29.5%
New development, infrastructur- e	7 2.0%
Negative comments in general	9 2.6%
Positive comments in general	13 3.8%
Worse traffic congestion	37 10.7%
Installed traffic lights, better traffic control	6 1.7%
Streets, roads, sidewalks have been repaired	38 11.0%

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cleaned.

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landscapes maintained =Q9 Reason for opinion about infrastructure=

Q9 Reason for opinion about infrastructure

	Overall	Ye	ars in Thous	and Oaks (C	(1)	Hsld Atte	nded Civic Event (Q10)	Contact (Q	With Staff
		Less than 5	5 to 9	10 to 14	15 or more		No No	Yes	No No
Base	751		52	72	627	362	374	307	414
Parks have been improved, developed	15 2.0%	-	4 7.7%	1 1.4%	10 1.6%	9 2.5%	6 1.6%	9 2.9%	6 1.4%
Streets have been cleaned, landscapes maintained	29 3.9%		4 7.7%	1 1.4%	24 3.8%	18 5.0%	11 2.9%	14 4.6%	13 3.1%
Too much growth, development	22 2.9%	-	:	2 2.8%	20 3.2%	12 3.3%	10 2.7%	11 3.6%	11 2.7%
Money is misspent, mismanaged	31 4.1%	-	3 5.8%	6 8.3%	22 3.5%	23 6.4%	8 2.1%	14 4.6%	16 3.9%
Need to underground utilities	3 0.4%	-	:	-	3 0.5%		3 0.8%	1 0.3%	1 0.2%
Need to synchronize traffic lights	27 3.6%	-	4 7.7%	1 1.4%	22 3.5%	11 3.0%	16 4.3%	12 3.9%	13 3.1%
Streets need to be cleaned, landscapes maintained	66 8.8%	-	5 9.6%	2 2.8%	59 9.4%	31 8.6%	32 8.6%	34 11.1%	25 6.0%

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Age (QD1) Commute Outside City (QD5) Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Base 45 97 210 267 192 157 344 Parks have been 5 2.4% 5 2.6% 5 1.5% improved, developed 2.2% 2.5% 16.7% 4.4% Streets have 16 been cleaned, 3.3% 11.1% 4.1% 3.4% 2.6% landscapes maint ained 16.7% 4.5% 4.7% Too much growth, 16.7% 2.2% 4.1% 2.9% 2.6% 4.2% 2.5% 2.3% development Money is 5 5.2% misspent, mismanaged 2.6% Need to inderground utilities 0.5% 0.7% 1.3% 0.3% Need to synchronize traffic lights 16.7% 4.1% 2.9% 3.4% 4.7% 1.3% 4.1% Streets need

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12.4%

6.7%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

26 7.6%

12.0%

7.0%

=Q9 Reason for opinion about infrastructure=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website (Q21)	
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou	rce (Q20) No	Yes	21) No
Base	288	65	1	29	299	543	208	465	263
Parks have been improved, developed	8 2.8%	1 1.5%	-	1 3.4%	4 1.3%	12 2.2%	3 1.4%	12 2.6%	2 0.8%
Streets have been cleaned, landscapes maintained	11 3.8%	2 3.1%		4 13.8%	11 3.7%	23 4.2%	6 2.9%	17 3.7%	11 4.2%
Too much growth, development	11 3.8%	2 3.1%			6 2.0%	15 2.8%	7 3.4%	16 3.4%	5 1.9%
Money is misspent, mismanaged	15 5.2%	2 3.1%			9 3.0%	25 4.6%	6 2.9%	22 4.7%	9 3.4%
Need to underground utilities	1 0.3%	1 1.5%	-	:	1 0.3%	2 0.4%	1 0.5%	1 0.2%	2 0.8%
Need to synchronize traffic lights	11 3.8%	-	-	:	12 4.0%	14 2.6%	13 6.3%	19 4.1%	8 3.0%
Streets need to be cleaned, landscapes maintained	30 10.4%	4 6.2%	•	1 3.4%	25 8.4%	49 9.0%	17 8.2%	49 10.5%	1 <i>7</i> 6.5%

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Thousand Oaks Resident Survey 2017 I

Q9 Reason for opinion about infrastructure

		Typical Co	mmut e Min	utes (QD6)		Child in H	Isld (QD2)		wnership (OD3)
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	Rent
Base	501	19	34	40	89	144	567	697	30
Parks have been improved, developed	9 1.8%	-	1 2.9%	3 7.5%	1 1.1%	4 2.8%	11 1.9%	14 2.0%	1 3.3%
Streets have been cleaned, landscapes maintained	23 4.6%	-	1 2.9%	1 2.5%	2 2.2%	9 6.3%	19 3.4%	29 4.2%	:
Too much growth, development	12 2.4%	1 5.3%	2 5.9%	1 2.5%	3 3.4%	6 4.2%	16 2.8%	21 3.0%	1 3.3%
Money is misspent, mismanaged	17 3.4%	-	1 2.9%	-	7 7.9%	8 5.6%	21 3.7%	28 4.0%	1 3.3%
Need to underground utilities	3 0.6%	-	-	-	-	:	3 0.5%	3 0.4%	
Need to synchronize traffic lights	16 3.2%	-	2 5.9%	3 7.5%	4 4.5%	9 6.3%	1 <i>7</i> 3.0%	24 3.4%	2 6.7%
Streets need to be cleaned, landscapes maintained	37 7.4%	3 15.8%	1 2.9%	6 15.0%	12 13.5%	7 4.9%	52 9.2%	62 8.9%	2 6.7%

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Gender Female

Crosstabulations

=Q9 Reason for opinion about infrastructure

			Inform	nation Sourc	e Categories	(Q20)			Gender
	City newsl- etter, dir	City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	281	292	104	658	56	61	253	11	355
Parks have been improved, developed	5 1.8%	8 2.7%	1 1.0%	12 1.8%	1 1.8%	3 4.9%	3 1.2%		6 1.7%
Streets have been cleaned, landscapes maintained	9 3.2%	12 4.1%	5 4.8%	25 3.8%	4 7.1%	2 3.3%	10 4.0%		12 3.4%
Too much growth, development	7 2.5%	6 2.1%	6 5.8%	18 2.7%	1 1.8%		9 3.6%	-	10 2.8%
Money is misspent, mismanaged	11 3.9%	16 5.5%	2 1.9%	29 4.4%	3 5.4%	:	13 5.1%	-	16 4.5%
Need to underground utilities	1 0.4%	1 0.3%	-	3 0.5%		1 1.6%	2 0.8%	-	1 0.3%
Need to synchronize traffic lights	5 1.8%	8 2.7%	3 2.9%	25 3.8%	1 1.8%	2 3.3%	11 4.3%	-	15 4.2%
Streets need to be cleaned, landscapes maintained	27 9.6%	26 8.9%	9 8.7%	58 8.8%	4 7.1%	4 6.6%	24 9.5%	1 9.1%	29 8.2%

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Base 346 Parks have been improved, developed 2.6% Streets have been cleaned, landscapes maintained 4.6%

Too much growth, development 3.2% Money is misspent, mismanaged Need to 2 0.6%

underground utilities Need to synchronize traffic lights 3.2%

Streets need to be cleaned, landscapes 29 8.4% maintained

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Thousand Oaks Resident Survey 2017 Phase 2

=Q9 Reason for opinion about infrastructure=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q9 Reason for opinion about infrastructure=

Overall Verse in Thousand Onks (O1) Held Attended Civils Contact With Staff

	Overall	Ye	ars in Thous	sand Oaks (Q	(1)		nded Civic Event (Q10)	Contact With Staff (Q17)	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No No	Yes	No
Base	751	-	52	72	627	362	374	307	414
Water, sewer, utility issues	29 3.9%	-	3 5.8%	4 5.6%	22 3.5%	11 3.0%	18 4.8%	15 4.9%	11 2.7%
Fewer power outages, water issues	6 0.8%	-	-	2 2.8%	4 0.6%	1 0.3%	5 1.3%	3 1.0%	3 0.7%
Improved bike lanes, paths	4 0.5%	-	1 1.9%	-	3 0.5%	4 1.1%	:	1 0.3%	1 0.2%
Too many bike lanes	14 1.9%	-	1 1.9%	-	13 2.1%	7 1.9%	7 1.9%	6 2.0%	8 1.9%
Need more parking	3 0.4%	-		:	3 0.5%	2 0.6%	1 0.3%	1 0.3%	2 0.5%
City still in need of impr- ovements	12 1.6%		1 1.9%	1 1.4%	10 1.6%	6 1.7%	6 1.6%	6 2.0%	6 1.4%
Parks need maintenance	11 1.5%	-	1 1.9%	2 2.8%	8 1.3%	3 0.8%	8 2.1%	8 2.6%	3 0.7%
Utilities underground	26 3.5%	-	2 3.8%	2 2.8%	22 3.5%	13 3.6%	13 3.5%	12 3.9%	14 3.4%
Other (unique responses)	18 2.4%	-	1 1.9%	1 1.4%	16 2.6%	12 3.3%	5 1.3%	5 1.6%	13 3.1%

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=Q9 Reason for opinion about infrastructure=

	Age (QD1)							Commute Outside City (QD5)		
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	1	6	45	97	210	267	192	157	344	
Water, sewer, utility issues	:		-	4 4.1%	14 6.7%	6 2.2%	12 6.3%	6 3.8%	7 2.0%	
Fewer power outages, water issues	:	-	-	1 1.0%	2 1.0%	2 0.7%	3 1.6%	-	3 0.9%	
Improved bike lanes, paths	:		1 2.2%	1 1.0%	1 0.5%	1 0.4%	1 0.5%	-	1 0.3%	
Too many bike lanes	:	-	-	3 3.1%	1 0.5%	5 1.9%	2 1.0%	2 1.3%	9 2.6%	
Need more parking	:			1 1.0%	1 0.5%	1 0.4%		1 0.6%	2 0.6%	
City still in need of impr- ovements	:	-	1 2.2%	3 3.1%	4 1.9%	3 1.1%	3 1.6%	4 2.5%	5 1.5%	
Parks need maint enance	:		-	2 2.1%	4 1.9%	2 0.7%	3 1.6%	2 1.3%	4 1.2%	
Utilities underground	:	-	2 4.4%	1 1.0%	11 5.2%	9 3.4%	8 4.2%	6 3.8%	10 2.9%	
Other (unique responses)	-		-	1 1.0%	7 3.3%	5 1.9%	7 3.6%	4 2.5%	6 1.7%	

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Typical Commute Minutes (QD6)

2.9%

3 8.8% Crosstabulations

Home Ownership Status (QD3)

Q9 Reason for opinion about infrastructure

		Employ	ment Statu	s (QD4)	Mention City Sponsore- d Info Source (Q20)		Visited City Website		
	Full-time	Part-time	Student	Home- maker	Retired	Yes	rce (Q20) No	(Q21) Yes No	
Base	288	65	1	29	299	543	208	465	263
Water, sewer, utility issues	12 4.2%	6 9.2%	:	1 3.4%	5 1.7%	20 3.7%	9 4.3%	19 4.1%	10 3.8%
Fewer power outages, water issues	2 0.7%	1 1.5%	:	-	3 1.0%	6 1.1%	:	2 0.4%	4 1.5%
Improved bike lanes, paths	1 0.3%	-	-	1 3.4%	-	4 0.7%		3 0.6%	1 0.4%
Too many bike lanes	4 1.4%	-	-	:	8 2.7%	11 2.0%	3 1.4%	8 1.7%	6 2.3%
Need more parking	1 0.3%	-	-	1 3.4%	1 0.3%	3 0.6%	-	3 0.6%	-
City still in need of impr- ovements	6 2.1%	1 1.5%	:	2 6.9%	3 1.0%	10 1.8%	2 1.0%	6 1.3%	6 2.3%
Parks need maintenance	4 1.4%	1 1.5%	-	:	4 1.3%	8 1.5%	3 1.4%	11 2.4%	-
Utilities underground	12 4.2%	3 4.6%		2 6.9%	7 2.3%	24 4.4%	2 1.0%	19 4.1%	7 2.7%
Other (unique responses)	8 2.8%	3 4.6%		1 3.4%	5 1.7%	14 2.6%	4 1.9%	12 2.6%	6 2.3%

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20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 501 40 89 144 567 697 30 Rase 19 Water, sewer, utility issues 2 5.0% 8 5.6% 16 2.8% 2.6% 5.3% 8.8% 5.6% 3.9% 6.7% Fewer power outages, 2.9% 2.5% 1.1% 0.9% wat er issues Improved bike lanes, 0.2% 0.6% paths Too many bike lanes 6 4.2% 1.1% 1.2% 2.0% Need more 3 0.6% 3 0.5% 3 0.4% parking

2.5%

1 2.5%

=Q9 Reason for opinion about infrastructure=

Child in Hsld (QD2)

2 2.2%

1.1%

2 2.2% 4 2.8%

2.8%

4 2.8% 8 1.4%

5

0.9%

20

3.5%

12 2.1% 11 1.6%

10

1.4%

3.6%

17

3.3%

3.3%

3.3%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q9 Reason for opinion about infrastructure====

	Information Source Categories (Q20)								Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	281	292	104	658	56	61	253	11	355
Water, sewer, utility issues	11 3.9%	12 4.1%	1 1.0%	26 4.0%	1 1.8%		13 5.1%	-	9 2.5%
Fewer power outages, water issues	5 1.8%	1 0.3%	2 1.9%	4 0.6%	1 1.8%	:	3 1.2%	-	4 1.1%
Improved bike lanes, paths	:	4 1.4%	:	4 0.6%	:	1 1.6%	2 0.8%	-	1 0.3%
Too many bike lanes	5 1.8%	4 1.4%	3 2.9%	12 1.8%	2 3.6%		3 1.2%	1 9.1%	5 1.4%
Need more parking	2 0.7%	3 1.0%		3 0.5%			1 0.4%	-	2 0.6%
City still in need of impr- ovements	5 1.8%	5 1.7%	2 1.9%	11 1.7%	:	1 1.6%	5 2.0%	:	3 0.8%
Parks need maintenance	6 2.1%	3 1.0%	1 1.0%	8 1.2%	2 3.6%	3 4.9%	1 0.4%	-	5 1.4%
Utilities underground	13 4.6%	11 3.8%	5 4.8%	26 4.0%	2 3.6%	1 1.6%	8 3.2%	-	13 3.7%
Ot her (unique responses)	9 3.2%	7 2.4%	3 2.9%	15 2.3%	1 1.8%	2 3.3%	6 2.4%	1 9.1%	12 3.4%

Appendix B

Crosstabulations

City still in need of impr

ovements Parks need

maintenance

Utilities

Other (unique

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responses)

underground

9 1.8%

6

1.2%

3.2%

10 2.0% 5.3%

10.5%

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Q9 Reason for opinion about infrastructure

	Gender
	Female
Base	346
Water, sewer, utility issues	14 4.0%
Fewer power outages, water issues	1 0.3%
Improved bike lanes, paths	3 0.9%
Too many bike lanes	7 2.0%
Need more parking	1 0.3%
City still in need of impr- ovements	9 2.6%
Parks need maintenance	3 0.9%
Utilities underground	13 3.8%
Other (unique responses)	5 1.4%

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	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact With Staff	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
						Yes	No	Yes	No
Base	751	-	52	72	627	362	374	307	414
Not sure, no specific reason (generally positive)	151 20.1%	-	10 19.2%	14 19.4%	127 20.3%	73 20.2%	77 20.6%	42 13.7%	104 25.1%
Prefer not to answer	54 7.2%	-	6 11.5%	9 12.5%	39 6.2%	27 7.5%	24 6.4%	24 7.8%	30 7.2%

Age (QD1) Commute Outside City (QD5) No job or school Do not 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Base 45 97 210 267 192 157 344 Not sure, no specific reason 22.2% 17.5% 21.0% 23.2% 17.2% 17.2% 23.5% (generally positive) Prefer not to 1 16.7% 6 13.3% 8 8.2% 18 6.7% 10 5.2% 14 8.9% 22 6.4% 9 4.3% answer

=Q9 Reason for opinion about infrastructure=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q9 Reason for opinion about infrastructure=

		Employ	ment Statu	s (QD4)		Mention Cit			
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q)	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	288	65	1	29	299	543	208	465	263
Not sure, no specific reason (generally positive)	49 17.0%	11 16.9%	1-1	4 13.8%	72 24.1%	111 20.4%	40 19.2%	88 18.9%	62 23.6%
Prefer not to answer	25 8.7%	2 3.1%	•	3 10.3%	19 6.4%	32 5.9%	22 10.6%	26 5.6%	25 9.5%

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q9 Reason for opinion about infrastructure=

		Typical Co	mmut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	
	commute	20 01 1033	21 (0 33	10 10 33	00 01 111010			Own	Rent
Base	501	19	34	40	89	144	<i>567</i>	697	30
Not sure, no specific reason (generally positive)	108 21.6%	3 15.8%	4 11.8%	5 12.5%	18 20.2%	25 17.4%	124 21.9%	138 19.8%	11 36.7%
Prefer not to answer	36 7.2%	1 5.3%	1 2.9%	2 5.0%	6 6.7%	11 7.6%	37 6.5%	46 6.6%	2 6.7%

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=Q9 Reason for opinion about infrastructure

			Inforn	nation Sourc	e Categories	s (Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	281	292	104	658	56	61	253	11	355
Not sure, no specific reason (generally positive)	60 21.4%	54 18.5%	24 23.1%	136 20.7%	7 12.5%	14 23.0%	45 17.8%	1 9.1%	69 19.4%
Prefer not to answer	16 5.7%	19 6.5%	10 9.6%	45 6.8%	5 8.9%	4 6.6%	18 7.1%	3 27.3%	30 8.5%

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Gender
Female

Base 346

Not sure, no specific reason (generally positive)

Prefer not to answer 5.5%

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=Q9 Reason for opinion about infrastructure=

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q10 Household attended Civic Arts Plaza event in past 12 months=

	Overall	Ye	ars in Thou	sand Oaks (Q	(1)		nded Civic	Contact With Staff	
			5 to 9	10.4- 14	15 or more	Arts Plaza	Event (Q10)	(Q17)	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Yes	778 47.8%	58 40.6%	73 57.9%	82 52.6%	565 47.0%	778 100.0%		313 49.8%	439 46.7%
No	829 50.9%	85 59.4%	52 41.3%	71 45.5%	621 51.6%	•	829 100.0%	301 47.9%	497 52.9%
Not sure	13 0.8%	-	1 0.8%	2 1.3%	10 0.8%		-	9 1.4%	4 0.4%
Prefer not to answer	8 0.5%	-	-	1 0.6%	7 0.6%	-		5 0.8%	-

Q10 Household attended Civic Arts Plaza event in past 12 months=

			Age (	(QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
Yes	1 33.3%	15 37.5%	56 42.4%	114 47.9%	210 53.7%	262 46.7%	218 50.9%	203 51.7%	315 44.9%	
No	2 66.7%	25 62.5%	74 56.1%	121 50.8%	179 45.8%	290 51.7%	208 48.6%	182 46.3%	379 54.0%	
Not sure		-	1 0.8%	3 1.3%	1 0.3%	6 1.1%	1 0.2%	7 1.8%	4 0.6%	
Prefer not to answer			1 0.8%		1 0.3%	3 0.5%	1 0.2%	1 0.3%	4 0.6%	

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=Q10 Household attended Civic Arts Plaza event in past 12 months=

		Employ	ment Statu	s (QD4)		Mention Cit				
	Full-time	Part-time	Student	Home-	Retired	d Info Sou				
	run enne	rare enne	Student	maker	Retired	Yes	No	Yes	No	
Base	674	151	7	68	610	1170	458	963	609	
Yes	350 51.9%	74 49.0%	4 57.1%	24 35.3%	282 46.2%	588 50.3%	190 41.5%	481 49.9%	269 44.2%	
No	317 47.0%	74 49.0%	3 42.9%	44 64.7%	320 52.5%	569 48.6%	260 56.8%	471 48.9%	335 55.0%	
Not sure	6 0.9%	2 1.3%		-	4 0.7%	8 0.7%	5 1.1%	6 0.6%	5 0.8%	
Prefer not to	1	1	-	-	4	5	3	5	-	
answer	0.1%	0.7%	-	-	0.7%	0.4%	0.7%	0.5%	-	

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=Q10 Household attended Civic Arts Plaza event in past 12 months=

		Typical Co	ommut e Min	utes (QD6)		Child in H	sld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Yes	518 47.3%	23 53.5%	33 48.5%	45 46.9%	99 51.0%	175 48.5%	560 47.7%	734 48.7%	24 31.6%
No	561 51.2%	20 46.5%	35 51.5%	50 52.1%	94 48.5%	183 50.7%	599 51.0%	752 49.9%	52 68.4%
Not sure	11 1.0%	-		:	1 0.5%	3 0.8%	9 0.8%	13 0.9%	:
Prefer not to answer	5 0.5%			1 1.0%	-		6 0.5%	7 0.5%	-

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2 =Q10 Household attended Civic Arts Plaza event in past 12 months= Crosstabulations

Crosstabulations

=Q10 Household attended Civic Arts Plaza event in past 12 months=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Yes	319 53.6%	308 49.0%	109 45.2%	686 49.2%	79 51.0%	54 42.2%	262 44.7%	8 27.6%	360 46.1%
No	273 45.9%	312 49.6%	130 53.9%	693 49.7%	73 47.1%	72 56.3%	315 53.8%	21 72.4%	409 52.4%
Not sure	2 0.3%	5 0.8%	2 0.8%	10 0.7%	1 0.6%	1 0.8%	6 1.0%	-	9 1.2%
Prefer not to answer	1 0.2%	4 0.6%	•	5 0.4%	2 1.3%	1 0.8%	3 0.5%	-	3 0.4%

Gender Female Base 734 369 50.3% Yes 358 48.8% 3 0.4% Not sure Prefer not to answer 4 0.5%

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=Q11a Quality of events and shows=

	Overall	Ye	ars in Thou	sand Oaks (C	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		Less than 5	3109	10 10 14	15 Of Hiore	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	356	31	35	30	260	294	61	138	210
	21.9%	21.7%	27.8%	19.2%	21.6%	37.8%	7.4%	22.0%	22.3%
Good	587	41	54	63	429	367	210	241	320
	36.1%	28.7%	42.9%	40.4%	35.7%	47.2%	25.3%	38.4%	34.0%
Fair	233	9	11	26	187	93	135	97	129
	14.3%	6.3%	8.7%	16.7%	15.5%	12.0%	16.3%	15.4%	13.7%
Poor	42	3	3	4	32	9	33	14	26
	2.6%	2.1%	2.4%	2.6%	2.7%	1.2%	4.0%	2.2%	2.8%
Very poor	23	1	2	2	18	4	19	11	12
	1.4%	0.7%	1.6%	1.3%	1.5%	0.5%	2.3%	1.8%	1.3%
Not sure	291	51	19	25	196	8	280	97	180
	17.9%	35.7%	15.1%	16.0%	16.3%	1.0%	33.8%	15.4%	19.1%
Prefer not to	96	7	2	6	81	3	91	30	63
answer	5.9%	4.9%	1.6%	3.8%	6.7%	0.4%	11.0%	4.8%	6.7%

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Q11a Quality of events and shows

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Excellent	2 66.7%	12 30.0%	28 21.2%	58 24.4%	93 23.8%	121 21.6%	114 26.6%	82 20.9%	143 20.4%
Good		9 22.5%	49 37.1%	89 37.4%	146 37.3%	209 37.3%	153 35.7%	153 38.9%	248 35.3%
Fair		1 2.5%	11 8.3%	37 15.5%	54 13.8%	88 15.7%	48 11.2%	58 14.8%	104 14.8%
Poor			1 0.8%	7 2.9%	12 3.1%	6 1.1%	7 1.6%	12 3.1%	18 2.6%
Very poor		1 2.5%	4 3.0%	4 1.7%	3 0.8%	4 0.7%	12 2.8%	7 1.8%	4 0.6%
Not sure	1 33.3%	17 42.5%	34 25.8%	37 15.5%	67 17.1%	86 15.3%	81 18.9%	67 17.0%	126 17.9%
Prefer not to answer			5 3.8%	6 2.5%	16 4.1%	47 8.4%	13 3.0%	14 3.6%	59 8.4%

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=Q11a Quality of events and shows=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website (Q21)	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Excellent	154 22.8%	42 27.8%	2 28.6%	19 27.9%	122 20.0%	281 24.0%	75 16.4%	206 21.4%	140 23.0%
Good	260 38.6%	50 33.1%		17 25.0%	220 36.1%	437 37.4%	150 32.8%	381 39.6%	186 30.5%
Fair	85 12.6%	21 13.9%	2 28.6%	5 7.4%	96 15.7%	160 13.7%	73 15.9%	137 14.2%	88 14.4%
Poor	13 1.9%	6 4.0%		2 2.9%	15 2.5%	28 2.4%	14 3.1%	20 2.1%	20 3.3%
Very poor	14 2.1%	4 2.6%	1 14.3%	* *	4 0.7%	10 0.9%	13 2.8%	13 1.3%	9 1.5%
Not sure	124 18.4%	25 16.6%	2 28.6%	19 27.9%	100 16.4%	197 16.8%	94 20.5%	160 16.6%	119 19.5%
Prefer not to answer	24 3.6%	3 2.0%		6 8.8%	53 8.7%	57 4.9%	39 8.5%	46 4.8%	47 7.7%

Appendix B

Crosstabulations

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q11a Quality of events and shows

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Excellent	225	13	15	22	56	97	247	336	13
	20.5%	30.2%	22.1%	22.9%	28.9%	26.9%	21.0%	22.3%	17.1%
Good	401	16	25	34	68	117	445	547	27
	36.6%	37.2%	36.8%	35.4%	35.1%	32.4%	37.9%	36.3%	35.5%
Fair	162	6	10	11	19	40	175	222	5
	14.8%	14.0%	14.7%	11.5%	9.8%	11.1%	14.9%	14.7%	6.6%
Poor	30 2.7%	-	1 1.5%	2 2.1%	4 2.1%	10 2.8%	24 2.0%	37 2.5%	3 3.9%
Very poor	11	1	3	4	4	7	13	19	4
	1.0%	2.3%	4.4%	4.2%	2.1%	1.9%	1.1%	1.3%	5.3%
Not sure	193	7	12	20	35	78	194	261	20
	17.6%	16.3%	17.6%	20.8%	18.0%	21.6%	16.5%	17.3%	26.3%
Prefer not to	73	-	2	3	8	12	76	84	4
answer	6.7%		2.9%	3.1%	4.1%	3.3%	6.5%	5.6%	5.3%

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=Q11a Quality of events and shows=

			Inform	nation Source	e Categories	s (Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Excellent	167	124	50	312	31	25	115	3	154
	28.1%	19.7%	20.7%	22.4%	20.0%	19.5%	19.6%	10.3%	19.7%
Good	223	249	82	519	58	44	207	3	278
	37.5%	39.6%	34.0%	37.2%	37.4%	34.4%	35.3%	10.3%	35.6%
Fair	81	93	29	202	23	21	95	5	120
	13.6%	14.8%	12.0%	14.5%	14.8%	16.4%	16.2%	17.2%	15.4%
Poor	16	14	4	38	4	2	16	2	17
	2.7%	2.2%	1.7%	2.7%	2.6%	1.6%	2.7%	6.9%	2.2%
Very poor	2	7	2	18	1	2	8	3	15
	0.3%	1.1%	0.8%	1.3%	0.6%	1.6%	1.4%	10.3%	1.9%
Not sure	79	122	46	225	34	23	105	11	148
	13.3%	19.4%	19.1%	16.1%	21.9%	18.0%	17.9%	37.9%	19.0%
Prefer not to answer	27	20	28	80	4	11	40	2	49
	4.5%	3.2%	11.6%	5.7%	2.6%	8.6%	6.8%	6.9%	6.3%

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=Q11a Quality of events and shows=

Gender Female Base 734 188 25.6% Excellent 278 37.9% Good 92 12.5% 17 2.3% Poor 6 0.8% Very poor 119 16.2% Not sure Prefer not to answer 34 4.6%

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Crosstabulations

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q11b Variety of events and shows=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		Less than 5	3109	10 10 14	13 Of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	300	26	29	26	219	239	59	119	176
	18.4%	18.2%	23.0%	16.7%	18.2%	30.7%	7.1%	18.9%	18.7%
Good	566	47	52	56	411	360	197	223	316
	34.8%	32.9%	41.3%	35.9%	34.2%	46.3%	23.8%	35.5%	33.6%
Fair	289	13	17	33	226	132	152	121	159
	17.8%	9.1%	13.5%	21.2%	18.8%	17.0%	18.3%	19.3%	16.9%
Poor	85	8	5	7	65	24	61	31	51
	5.2%	5.6%	4.0%	4.5%	5.4%	3.1%	7.4%	4.9%	5.4%
Very poor	30	1	4	4	21	5	25	16	13
	1.8%	0.7%	3.2%	2.6%	1.7%	0.6%	3.0%	2.5%	1.4%
Not sure	268	43	17	24	184	14	251	90	165
	16.5%	30.1%	13.5%	15.4%	15.3%	1.8%	30.3%	14.3%	17.6%
Prefer not to answer	90	5	2	6	77	4	84	28	60
	5.5%	3.5%	1.6%	3.8%	6.4%	0.5%	10.1%	4.5%	6.4%

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=Q11b Variety of events and shows=

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Excellent	2 66.7%	8 20.0%	26 19.7%	49 20.6%	77 19.7%	103 18.4%	91 21.3%	71 18.1%	122 17.4%
Good	1 33.3%	9 22.5%	41 31.1%	94 39.5%	134 34.3%	206 36.7%	146 34.1%	140 35.6%	247 35.2%
Fair		3 7.5%	19 14.4%	41 17.2%	68 17.4%	102 18.2%	70 16.4%	76 19.3%	120 17.1%
Poor	:	4 10.0%	7 5.3%	13 5.5%	28 7.2%	15 2.7%	25 5.8%	22 5.6%	31 4.4%
Very poor	:	1 2.5%	5 3.8%	4 1.7%	8 2.0%	5 0.9%	12 2.8%	10 2.5%	7 1.0%
Not sure		15 37.5%	29 22.0%	31 13.0%	60 15.3%	88 15.7%	72 16.8%	60 15.3%	119 17.0%
Prefer not to answer	:	-	5 3.8%	6 2.5%	16 4.1%	42 7.5%	12 2.8%	14 3.6%	56 8.0%

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=Q11b Variety of events and shows=

		Employ	ment Statu	s (QD4)		Mention Cit	y Sponsore-		y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q21)	
	runtime	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Excellent	131	31	2	15	106	242	58	174	119
	19.4%	20.5%	28.6%	22.1%	17.4%	20.7%	12.7%	18.1%	19.5%
Good	236	54	1	19	218	426	140	373	172
	35.0%	35.8%	14.3%	27.9%	35.7%	36.4%	30.6%	38.7%	28.2%
Fair	117	28	2	10	106	202	87	167	110
	17.4%	18.5%	28.6%	14.7%	17.4%	17.3%	19.0%	17.3%	18.1%
Poor	39 5.8%	8 5.3%	-	4 5.9%	25 4.1%	55 4.7%	30 6.6%	47 4.9%	36 5.9%
Very poor	16	5	1	1	5	14	16	17	11
	2.4%	3.3%	14.3%	1.5%	0.8%	1.2%	3.5%	1.8%	1.8%
Not sure	112	22	1	13	101	179	89	142	117
	16.6%	14.6%	14.3%	19.1%	16.6%	15.3%	19.4%	14.7%	19.2%
Prefer not to	23	3		6	49	52	38	43	44
answer	3.4%	2.0%		8.8%	8.0%	4.4%	8.3%	4.5%	7.2%

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=Q11b Variety of events and shows=

		Typical Co	mmut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		(QD3)
	commute							Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Excellent	193	8	14	17	47	84	208	282	12
	17.6%	18.6%	20.6%	17.7%	24.2%	23.3%	17.7%	18.7%	15.8%
Good	387	17	20	35	62	122	421	533	22
	35.3%	39.5%	29.4%	36.5%	32.0%	33.8%	35.9%	35.4%	28.9%
Fair	196	9	14	13	32	50	213	268	10
	17.9%	20.9%	20.6%	13.5%	16.5%	13.9%	18.1%	17.8%	13.2%
Poor	53	2	4	6	11	23	54	78	4
	4.8%	4.7%	5.9%	6.3%	5.7%	6.4%	4.6%	5.2%	5.3%
Very poor	1 <i>7</i>	1	3	3	5	6	20	24	6
	1.6%	2.3%	4.4%	3.1%	2.6%	1.7%	1.7%	1.6%	7.9%
Not sure	179	6	11	19	30	64	186	243	17
	16.3%	14.0%	16.2%	19.8%	15.5%	17.7%	15.8%	16.1%	22.4%
Prefer not to answer	70 6.4%		2 2.9%	3 3.1%	7 3.6%	12 3.3%	72 6.1%	78 5.2%	5 6.6%

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Crosstabulations

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Crosstabulations

=Q11b Variety of events and shows=

		Information Source Categories (Q20)									
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male		
Base	595	629	241	1394	155	128	586	29	781		
Excellent	138	112	44	269	20	18	87	3	129		
	23.2%	17.8%	18.3%	19.3%	12.9%	14.1%	14.8%	10.3%	16.5%		
Good	226	231	81	497	58	45	203	2	269		
	38.0%	36.7%	33.6%	35.7%	37.4%	35.2%	34.6%	6.9%	34.4%		
Fair	104	118	35	256	25	21	119	6	136		
	17.5%	18.8%	14.5%	18.4%	16.1%	16.4%	20.3%	20.7%	17.4%		
Poor	26	33	13	66	13	10	37	2	41		
	4.4%	5.2%	5.4%	4.7%	8.4%	7.8%	6.3%	6.9%	5.2%		
Very poor	5	10	1	25	2	4	10	3	17		
	0.8%	1.6%	0.4%	1.8%	1.3%	3.1%	1.7%	10.3%	2.2%		
Not sure	69	106	43	207	32	20	94	11	142		
	11.6%	16.9%	17.8%	14.8%	20.6%	15.6%	16.0%	37.9%	18.2%		
Prefer not to	27	19	24	74	5	10	36	2	47		
answer	4.5%	3.0%	10.0%	5.3%	3.2%	7.8%	6.1%	6.9%	6.0%		

Appendix B

Crosstabulations

=Q11b Variety of events and shows=

	Gender
	Female
Base	734
Excellent	158 21.5%
Good	273 37.2%
Fair	126 17.2%
Poor	31 4.2%
Very poor	11 1.5%
Not sure	102 13.9%
Prefer not to answer	33 4.5%

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Crosstabulations

Appendix B

Rase

Excellent

Good

Fair

Poor

Very poor

Not sure

Prefer not to

answer

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Age (QD1)

45 to 54

238

16.4%

84 35.3%

46 19.3%

15

6.3%

6 2.5%

40 16.8%

8 3.4%

35 to 44

132

23 17.4%

40 30.3%

18 13.6%

3.0%

3.0%

38

5 3.8%

18 to 24 25 to 34

66.7%

33.3%

40

25.0%

15.0%

4 10.0%

2.5%

2.5%

18

45.0%

=Q11c Overall entertainment value for a show====

391

17.6%

133 34.0%

70 17.9%

15

3.8%

10

2.6%

78

19.9%

16 4.1%

55 to 64 65 or older

561

92 16.4%

198 35.3%

102 18.2%

4.6%

1.4%

89

15.9%

46 8.2%

	Overall	Ye	ars in Thou	sand Oaks (C	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		LC33 CHair 3	3103	10 10 14	13 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	265	24	31	24	186	219	45	98	161
	16.3%	16.8%	24.6%	15.4%	15.5%	28.1%	5.4%	15.6%	17.1%
Good	533	43	42	55	393	362	161	208	300
	32.7%	30.1%	33.3%	35.3%	32.7%	46.5%	19.4%	33.1%	31.9%
Fair	293	13	20	34	226	146	143	132	155
	18.0%	9.1%	15.9%	21.8%	18.8%	18.8%	17.2%	21.0%	16.5%
Poor	77	2	5	6	64	21	55	27	47
	4.7%	1.4%	4.0%	3.8%	5.3%	2.7%	6.6%	4.3%	5.0%
Very poor	44	1	2	4	37	10	34	23	19
	2.7%	0.7%	1.6%	2.6%	3.1%	1.3%	4.1%	3.7%	2.0%
Not sure	320	54	23	27	216	16	301	111	193
	19.7%	37.8%	18.3%	17.3%	18.0%	2.1%	36.3%	17.7%	20.5%
Prefer not to answer	96	6	3	6	81	4	90	29	65
	5.9%	4.2%	2.4%	3.8%	6.7%	0.5%	10.9%	4.6%	6.9%

=Q11c Overall entertainment value for a show=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Q11c Overall entertainment value for a show=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
	runtime	rart-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Excellent	122 18.1%	28 18.5%	2 28.6%	11 16.2%	90 14.8%	209 17.9%	56 12.2%	154 16.0%	104 17.1%
Good	237 35.2%	52 34.4%	1 14.3%	17 25.0%	196 32.1%	395 33.8%	138 30.1%	341 35.4%	174 28.6%
Fair	109 16.2%	25 16.6%	1 14.3%	9 13.2%	119 19.5%	205 17.5%	88 19.2%	179 18.6%	102 16.7%
Poor	29 4.3%	6 4.0%		4 5.9%	31 5.1%	57 4.9%	20 4.4%	45 4.7%	30 4.9%
Very poor	18 2.7%	6 4.0%	1 14.3%	-	14 2.3%	23 2.0%	21 4.6%	22 2.3%	20 3.3%
Not sure	133 19.7%	31 20.5%	2 28.6%	21 30.9%	108 17.7%	222 19.0%	98 21.4%	175 18.2%	132 21.7%
Prefer not to answer	26 3.9%	3 2.0%		6 8.8%	52 8.5%	59 5.0%	37 8.1%	47 4.9%	47 7.7%

Q11c Overall entertainment value for a show=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home Ownership	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Excellent	163	10	10	14	47	74	179	248	11
	14.9%	23.3%	14.7%	14.6%	24.2%	20.5%	15.2%	16.5%	14.5%
Good	363	13	25	37	62	107	408	501	21
	33.2%	30.2%	36.8%	38.5%	32.0%	29.6%	34.8%	33.3%	27.6%
Fair	206	8	14	14	21	55	214	276	10
	18.8%	18.6%	20.6%	14.6%	10.8%	15.2%	18.2%	18.3%	13.2%
Poor	54	4	2	3	6	17	54	73	2
	4.9%	9.3%	2.9%	3.1%	3.1%	4.7%	4.6%	4.8%	2.6%
Very poor	28	1	3	4	5	10	28	36	6
	2.6%	2.3%	4.4%	4.2%	2.6%	2.8%	2.4%	2.4%	7.9%
Not sure	209	7	12	21	43	85	215	287	22
	19.1%	16.3%	17.6%	21.9%	22.2%	23.5%	18.3%	19.1%	28.9%
Prefer not to answer	72 6.6%	-	2 2.9%	3 3.1%	10 5.2%	13 3.6%	76 6.5%	85 5.6%	4 5.3%

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Crosstabulations

Crosstabulations

Commute Outside City (QD5)

Do not

commute

393

15.8%

140

35.6%

73 18.6%

12

3.1%

73

14 3.6% No job or

702

14.4%

223 31.8%

133 18.9%

35

5.0%

16

2.3%

136

19.4%

58 8.3%

101

Yes,

428

20.8%

144 33.6%

61 14.3%

16

3.7%

13

3.0%

90 21.0%

15 3.5%

Appendix B

Appendix B

Q11c Overall entertainment value for a show-

			Inform	nation Sourc	e Categories	(Q20)			Gender
	City newsl- etter, dir	City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Excellent	129	95	29	232	21	15	80	3	121
	21.7%	15.1%	12.0%	16.6%	13.5%	11.7%	13.7%	10.3%	15.5%
Good	207	212	84	475	46	47	190	1	247
	34.8%	33.7%	34.9%	34.1%	29.7%	36.7%	32.4%	3.4%	31.6%
Fair	97	127	38	257	36	21	102	7	146
	16.3%	20.2%	15.8%	18.4%	23.2%	16.4%	17.4%	24.1%	18.7%
Poor	34	23	8	66	7	7	35	1	33
	5.7%	3.7%	3.3%	4.7%	4.5%	5.5%	6.0%	3.4%	4.2%
Very poor	9	12	4	38	4	3	20	3	21
	1.5%	1.9%	1.7%	2.7%	2.6%	2.3%	3.4%	10.3%	2.7%
Not sure	91	139	50	246	37	25	119	12	164
	15.3%	22.1%	20.7%	17.6%	23.9%	19.5%	20.3%	41.4%	21.0%
Prefer not to	28	21	28	80	4	10	40	2	49
answer	4.7%	3.3%	11.6%	5.7%	2.6%	7.8%	6.8%	6.9%	6.3%

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=Q11c Overall entertainment value for a show=

	Gender
	Female
Base	734
Excellent	134 18.3%
Good	260 35.4%
Fair	126 17.2%
Poor	32 4.4%
Very poor	17 2.3%
Not sure	130 17.7%
Prefer not to answer	35 4.8%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q12 Percentage of household retail shopping dollars spent in Thousand Oaks

	Overall	Ye	ars in Thous	and Oaks (Q	[1)	Hsld Atte	nded Civic Event (O10)	Contact (O	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Less than 10%	60	6	5	5	44	22	38	27	31
	3.7%	4.2%	4.0%	3.2%	3.7%	2.8%	4.6%	4.3%	3.3%
10% to 19%	117	13	7	11	86	41	75	40	73
	7.2%	9.1%	5.6%	7.1%	7.1%	5.3%	9.0%	6.4%	7.8%
20% to 29%	131	11	7	12	101	51	79	58	70
	8.0%	7.7%	5.6%	7.7%	8.4%	6.6%	9.5%	9.2%	7.4%
30% to 39%	149	16	15	26	92	78	70	57	83
	9.2%	11.2%	11.9%	16.7%	7.6%	10.0%	8.4%	9.1%	8.8%
40% to 49%	115	17	12	12	74	49	64	45	66
	7.1%	11.9%	9.5%	7.7%	6.2%	6.3%	7.7%	7.2%	7.0%
50% to 59%	216	21	23	19	153	104	107	84	124
	13.3%	14.7%	18.3%	12.2%	12.7%	13.4%	12.9%	13.4%	13.2%
60% to 69%	142	8	5	18	111	75	65	48	90
	8.7%	5.6%	4.0%	11.5%	9.2%	9.6%	7.8%	7.6%	9.6%
70% to 79%	211	23	15	20	153	101	109	81	121
	13.0%	16.1%	11.9%	12.8%	12.7%	13.0%	13.1%	12.9%	12.9%
80% to 89%	260	20	16	18	206	137	118	108	142
	16.0%	14.0%	12.7%	11.5%	17.1%	17.6%	14.2%	17.2%	15.1%
90% to 100%	185	5	15	14	151	103	80	66	114
	11.4%	3.5%	11.9%	9.0%	12.6%	13.2%	9.7%	10.5%	12.1%
Not sure	38	3	6	1	28	16	22	13	23
	2.3%	2.1%	4.8%	0.6%	2.3%	2.1%	2.7%	2.1%	2.4%

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Q12 Percentage of household retail shopping dollars spent in Thousand Oaks

			Age	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Less than 10%	:	2 5.0%	8 6.1%	5 2.1%	17 4.3%	17 3.0%	16 3.7%	18 4.6%	22 3.1%
10% to 19%	:	5 12.5%	13 9.8%	24 10.1%	27 6.9%	29 5.2%	41 9.6%	29 7.4%	40 5.7%
20% to 29%		5 12.5%	11 8.3%	15 6.3%	33 8.4%	49 8.7%	34 7.9%	31 7.9%	58 8.3%
30% to 39%	:	4 10.0%	18 13.6%	28 11.8%	37 9.5%	35 6.2%	45 10.5%	38 9.7%	54 7.7%
40% to 49%	:	8 20.0%	13 9.8%	20 8.4%	20 5.1%	31 5.5%	34 7.9%	30 7.6%	48 6.8%
50% to 59%	1 33.3%	5 12.5%	20 15.2%	39 16.4%	50 12.8%	68 12.1%	55 12.9%	58 14.8%	83 11.8%
60% to 69%		2 5.0%	7 5.3%	20 8.4%	28 7.2%	59 10.5%	32 7.5%	31 7.9%	72 10.3%
70% to 79%	:	3 7.5%	13 9.8%	33 13.9%	53 13.6%	78 13.9%	61 14.3%	49 12.5%	90 12.8%
80% to 89%	1 33.3%	2 5.0%	14 10.6%	34 14.3%	70 17.9%	99 17.6%	50 11.7%	64 16.3%	126 17.9%
90% to 100%		4 10.0%	12 9.1%	18 7.6%	43 11.0%	84 15.0%	48 11.2%	37 9.4%	93 13.2%
Not sure	1 33.3%	-	3 2.3%	2 0.8%	13 3.3%	10 1.8%	12 2.8%	7 1.8%	15 2.1%

Child in Hsld (QD2)

=Q12 Percentage of household retail shopping dollars spent in Thousand Oaks=

		Employ	ment Statu	s (QD4)			y Sponsore-	Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	Tuil tillic	rare enne	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Less than 10%	30 4.5%	4 2.6%	-	2 2.9%	19 3.1%	36 3.1%	24 5.2%	34 3.5%	26 4.3%
10% to 19%	64 9.5%	7 4.6%	1 14.3%	6 8.8%	33 5.4%	87 7.4%	30 6.6%	66 6.9%	46 7.6%
20% to 29%	54 8.0%	12 7.9%		6 8.8%	49 8.0%	89 7.6%	42 9.2%	74 7.7%	54 8.9%
30% to 39%	74 11.0%	11 7.3%		3 4.4%	47 7.7%	108 9.2%	41 9.0%	88 9.1%	52 8.5%
40% to 49%	51 7.6%	11 7.3%	2 28.6%	8 11.8%	38 6.2%	79 6.8%	36 7.9%	65 6.7%	44 7.2%
50% to 59%	93 13.8%	21 13.9%	2 28.6%	5 7.4%	75 12.3%	165 14.1%	51 11.1%	131 13.6%	79 13.0%
60% to 69%	50 7.4%	13 8.6%		5 7.4%	65 10.7%	101 8.6%	41 9.0%	91 9.4%	45 7.4%
70% to 79%	83 12.3%	27 17.9%	-	12 17.6%	75 12.3%	159 13.6%	52 11.4%	116 12.0%	89 14.6%
80% to 89%	89 13.2%	24 15.9%	1 14.3%	11 16.2%	114 18.7%	192 16.4%	68 14.8%	160 16.6%	92 15.1%
90% to 100%	68 10.1%	20 13.2%		7 10.3%	84 13.8%	127 10.9%	58 12.7%	113 11.7%	68 11.2%
Not sure	17 2.5%	1 0.7%	1 14.3%	3 4.4%	10 1.6%	26 2.2%	12 2.6%	24 2.5%	13 2.1%

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Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Rase 40 3.7% 2 2.1% Less than 10% 4.7% 2.9% 3.9% 3.4% 5.3% 5.2% 3.4% 69 13 13.5% 18 9.3% 32 8.9% 79 6.7% 112 3 3.9% 6 8.8% 10% to 19% 7.4% 89 8.1% 4 9.3% 5 7.4% 9 9.4% 15 7.7% 28 7.8% 95 8.1% 122 8.1% 6 7.9% 20% to 29% 29 89 136 30% to 39% 4.7% 7.4% 7.3% 14.9% 13.3% 7.6% 11.8% 5 5.2% 78 19 33 77 110 40% to 49% 7.1% 4.7% 7.4% 6.6% 5.3% 9.8% 9.1% 7.3% 26 201 10 141 11 8 46 156

Typical Commute Minutes (QD6)

=Q12 Percentage of household retail shopping dollars spent in Thousand Oaks=

6 14.0% 50% to 59% 13.4% 12.7% 9 9.4% 25 6.9% 7 9.2% 3 7.0% 8 11.8% 12 108 130 60% to 69% 9.4% 6.2% 9.2% 8.6% 139 12.7% 12 27.9% 13 13.5% 16 8.2% 47 152 12.9% 193 12 15.8% 70% to 79% 20.6% 13.0% 12.8% 190 12 12.5% 20 50 199 244 80% to 89% 11.6% 11.8% 10.3% 13.9% 17.0% 16.2% 14.5% 130 11.9% 7 16.3% 3 4.4% 13 13.5% 24 12.4% 32 8.9% 150 12.8% 172 11.4% 10 13.2% 90% to 100% 22 27 33 2.2%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q12 Percentage of household retail shopping dollars spent in Thousand Oaks=

			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Less than 10%	16	22	6	49	6	2	23	5	25
	2.7%	3.5%	2.5%	3.5%	3.9%	1.6%	3.9%	17.2%	3.2%
10% to 19%	49	52	16	94	16	7	44	3	64
	8.2%	8.3%	6.6%	6.7%	10.3%	5.5%	7.5%	10.3%	8.2%
20% to 29%	44	44	20	110	12	14	49	4	76
	7.4%	7.0%	8.3%	7.9%	7.7%	10.9%	8.4%	13.8%	9.7%
30% to 39%	43	66	28	128	11	17	48	6	80
	7.2%	10.5%	11.6%	9.2%	7.1%	13.3%	8.2%	20.7%	10.2%
40% to 49%	43	48	15	93	12	5	43	2	51
	7.2%	7.6%	6.2%	6.7%	7.7%	3.9%	7.3%	6.9%	6.5%
50% to 59%	82	95	30	179	27	16	76	1	116
	13.8%	15.1%	12.4%	12.8%	17.4%	12.5%	13.0%	3.4%	14.9%
60% to 69%	50 8.4%	53 8.4%	22 9.1%	127 9.1%	17 11.0%	12 9.4%	43 7.3%	-	75 9.6%
70% to 79%	82	71	33	185	17	19	88	1	95
	13.8%	11.3%	13.7%	13.3%	11.0%	14.8%	15.0%	3.4%	12.2%
80% to 89%	99	104	34	236	21	17	88	3	112
	16.6%	16.5%	14.1%	16.9%	13.5%	13.3%	15.0%	10.3%	14.3%
90% to 100%	77	56	28	160	11	15	72	2	76
	12.9%	8.9%	11.6%	11.5%	7.1%	11.7%	12.3%	6.9%	9.7%
Not sure	10	17	8	31	4	3	12	2	9
	1.7%	2.7%	3.3%	2.2%	2.6%	2.3%	2.0%	6.9%	1.2%

Appendix B

Not sure

=Q12 Percentage of household retail shopping dollars spent in Thousand Oaks=

	Gender
	Female
Base	734
Less than 10%	27 3.7%
10% to 19%	46 6.3%
20% to 29%	46 6.3%
30% to 39%	55 7.5%
40% to 49%	60 8.2%
50% to 59%	84 11.4%
60% to 69%	60 8.2%
70% to 79%	102 13.9%
80% to 89%	131 17.8%
90% to 100%	100 13.6%
Not sure	22 3.0%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q12 Percentage of household retail shopping dollars spent in Thousand Oaks=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte		Contact With Staff				
		Less than 5				F 4 - 0			Arts Plaza Event (Q10)		(Q17)	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No			
Base	1628	143	126	156	1203	778	829	628	940			
Prefer not to answer	4 0.2%		-		4 0.3%	1 0.1%	2 0.2%	1 0.2%	3 0.3%			

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Age (QD1) Commute Outside City (QD5) No job or school Do not 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older Base 40 132 238 391 561 428 393 702 Prefer not to answer 2 0.4% 0.3% 0.1%

=Q12 Percentage of household retail shopping dollars spent in Thousand Oaks=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

—Q12 Percentage of household retail shopping dollars spent in Thousand Oaks—

		Employ	ment Statu	s (QD4)	Mention City Sponsore-				
	e 0.0	Part-time	c	Home-	Retired	d Info Source (Q20)		(Q21)	
	Full-time	Part-time		maker		Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Prefer not to	1	-	-	-	1	1	3	1	1
answer	0.1%	-	-	-	0.2%	0.1%	0.7%	0.1%	0.2%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

—Q12 Percentage of household retail shopping dollars spent in Thousand Oaks=

		Typical Co	mmut e Mini	ıtes (QD6)		Child in H	sld (QD2)	Home Ownership Status (QD3)	
	No		21 to 39	40 to 59	60 or more	Yes	No		
	commute		21 10 39	40 (0 59			NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Prefer not to	2		-	-	-		2	2	
answer	0.2%	-	-	-	-	-	0.2%	0.1%	-

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Crosstabulations

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Q12 Percentage of household retail shopping dollars spent in Thousand Oaks

Information Source Categories (Q20) Gender City newsl- City websi- City Coun- Newspape- Non-City Radio or etter, dir... te, social... cil meeti... rs websites TV Not sure / No sources Other Male sources Base 595 629 241 1394 155 128 586 781 Prefer not to answer 1 0.4% 2 0.1% 2 0.3% 0.6% 0.8%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

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=Q12 Percentage of household retail shopping dollars spent in Thousand Oaks=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

—Q13 Desire additional stores and restaurants in Thousand Oaks

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte		Contact \	
						Arts Plaza I	Event (Q10)	(Q17)	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Yes	946 58.1%	96 67.1%	67 53.2%	104 66.7%	679 56.4%	439 56.4%	496 59.8%	379 60.4%	529 56.3%
No	340 20.9%	20 14.0%	31 24.6%	31 19.9%	258 21.4%	167 21.5%	167 20.1%	125 19.9%	210 22.3%
Not sure	323 19.8%	27 18.9%	28 22.2%	20 12.8%	248 20.6%	167 21.5%	154 18.6%	117 18.6%	189 20.1%
Prefer not to answer	19 1.2%	-		1 0.6%	18 1.5%	5 0.6%	12 1.4%	7 1.1%	12 1.3%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Q13 Desire additional stores and restaurants in Thousand Oaks=

			Age (		Commute Outside City (QD5)				
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Yes	2 66.7%	27 67.5%	79 59.8%	154 64.7%	242 61.9%	295 52.6%	250 58.4%	248 63.1%	389 55.4%
No	1 33.3%	5 12.5%	29 22.0%	55 23.1%	75 19.2%	129 23.0%	98 22.9%	74 18.8%	147 20.9%
Not sure		8 20.0%	24 18.2%	28 11.8%	68 17.4%	130 23.2%	76 17.8%	68 17.3%	159 22.6%
Prefer not to answer				1 0.4%	6 1.5%	7 1.2%	4 0.9%	3 0.8%	7 1.0%

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=Q13 Desire additional stores and restaurants in Thousand Oaks=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time Part-time		Student Home-	Retired	d Info Sou		(Q21)		
	run enne	rare emic	Student	maker	Retireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Yes	405 60.1%	92 60.9%	5 71.4%	45 66.2%	328 53.8%	676 57.8%	270 59.0%	567 58.9%	342 56.2%
No	144 21.4%	30 19.9%	1 14.3%	12 17.6%	131 21.5%	251 21.5%	89 19.4%	199 20.7%	133 21.8%
Not sure	118 17.5%	28 18.5%	1 14.3%	11 16.2%	145 23.8%	232 19.8%	91 19.9%	188 19.5%	125 20.5%
Prefer not to answer	7 1.0%	1 0.7%	-	-	6 1.0%	11 0.9%	8 1.7%	9 0.9%	9 1.5%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Q13 Desire additional stores and restaurants in Thousand Oaks

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home Ov	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Yes	637 58.2%	22 51.2%	46 67.6%	56 58.3%	114 58.8%	233 64.5%	670 57.1%	873 58.0%	54 71.1%
No	221 20.2%	12 27.9%	10 14.7%	24 25.0%	43 22.2%	73 20.2%	246 21.0%	316 21.0%	16 21.1%
Not sure	227 20.7%	8 18.6%	12 17.6%	15 15.6%	35 18.0%	53 14.7%	245 20.9%	299 19.9%	6 7.9%
Prefer not to answer	10 0.9%	1 2.3%	•	1 1.0%	2 1.0%	2 0.6%	13 1.1%	18 1.2%	-

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q13 Desire additional stores and restaurants in Thousand Oaks==

		Information Source Categories (Q20)									
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male		
Base	595	629	241	1394	155	128	586	29	781		
Yes	359	373	127	808	98	69	345	19	437		
	60.3%	59.3%	52.7%	58.0%	63.2%	53.9%	58.9%	65.5%	56.0%		
No	111	125	58	297	26	24	126	5	177		
	18.7%	19.9%	24.1%	21.3%	16.8%	18.8%	21.5%	17.2%	22.7%		
Not sure	120	126	51	273	30	33	108	5	159		
	20.2%	20.0%	21.2%	19.6%	19.4%	25.8%	18.4%	17.2%	20.4%		
Prefer not to	5	5	5	16	1	2	7	-	8		
answer	0.8%	0.8%	2.1%	1.1%	0.6%	1.6%	1.2%		1.0%		

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q13 Desire additional stores and restaurants in Thousand Oaks=

	Gender
	Gender
	Female
Base	734
Yes	452 61.6%
No	138 18.8%
Not sure	137 18.7%
Prefer not to answer	7 1.0%

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=Q14 Additional stores desired in Thousand Oaks=

	Overall	Ye	ars in Thou	sand Oaks (C	(1)	Hsld Atte	nded Civic Event (O10)	Contact With Staff (Q17)	
		Less than 5	5 to 9	10 to 14	15 or more		No No	Yes	No
Base	946	96	67	104	679	439	496	379	529
Department store (Target, Wal-Mart)	106 11.2%	10 10.4%	7 10.4%	10 9.6%	79 11.6%	49 11.2%	56 11.3%	44 11.6%	60 11.3%
Apparel, depart ment store (Bloomi- ngdales, Nordst rom Rack)	21 2.2%	4 4.2%	1 1.5%	1 1.0%	15 2.2%	9 2.1%	11 2.2%	9 2.4%	9 1.7%
Large discount store (Costco, Sams)	208 22.0%	12 12.5%	10 14.9%	27 26.0%	159 23.4%	92 21.0%	114 23.0%	85 22.4%	114 21.6%
Family restaurant chain (Macaroni Grill, Claim Jumper)	190 20.1%	19 19.8%	15 22.4%	11 10.6%	145 21.4%	89 20.3%	100 20.2%	63 16.6%	116 21.9%
Gourmet, specialty grocery store (Valley Produce, 99 Ranch)	33 3.5%	6 6.3%	1 1.5%	4 3.8%	22 3.2%	12 2.7%	21 4.2%	13 3.4%	19 3.6%

True North Research, Inc. © 2017 Page 337 =Q14 Additional stores desired in Thousand Oaks=

			Age (	(QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	2	27	79	154	242	295	250	248	389	
Department store (Target, Wal-Mart)	1 50.0%	3 11.1%	8 10.1%	9 5.8%	35 14.5%	36 12.2%	27 10.8%	24 9.7%	48 12.3%	
Apparel, depart ment store (Bloomi- ngdales, Nordst rom Rack)	-	:	3 3.8%	3 1.9%	5 2.1%	6 2.0%	8 3.2%	2 0.8%	8 2.1%	
Large discount store (Costco, Sams)	1 50.0%	4 14.8%	14 17.7%	28 18.2%	40 16.5%	75 25.4%	40 16.0%	43 17.3%	107 27.5%	
Family rest aurant chain (Macaroni Grill, Claim Jumper)	-	2 7.4%	16 20.3%	30 19.5%	44 18.2%	76 25.8%	49 19.6%	41 16.5%	96 24.7%	
Gourmet, specialty grocery store (Valley Produce, 99 Ranch)	-	1 3.7%	5 6.3%	5 3.2%	7 2.9%	10 3.4%	7 2.8%	10 4.0%	14 3.6%	

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2 =Q14 Additional stores desired in Thousand Oaks=

40 to 59 60 or more

114

13 11.4%

56

6 10.7%

5 8.9%

Typical Commute Minutes (QD6)

46

6 13.0%

2.2%

20 or less 21 to 39

22

4.5%

1 4.5%

Crosstabulations

Home Ownership Status (QD3)

Own

873

92 10.5%

33 3.8%

Rent

54

10 18.5%

13

=Q14 Additional stores desired in Thousand Oaks=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou Yes	rce (Q20) No	(Q2 Yes	21) No
Base	405	92	5	45	328	676	270	567	342
Department store (Target, Wal-Mart)	39 9.6%	10 10.9%	2 40.0%	6 13.3%	40 12.2%	82 12.1%	24 8.9%	65 11.5%	36 10.5%
Apparel, department store (Bloomi- ngdales, Nordstrom Rack)	11 2.7%	-	-	1 2.2%	7 2.1%	15 2.2%	6 2.2%	16 2.8%	4 1.2%
Large discount store (Costco, Sams)	69 17.0%	14 15.2%	1 20.0%	7 15.6%	97 29.6%	144 21.3%	64 23.7%	134 23.6%	61 17.8%
Family restaurant chain (Macaroni Grill, Claim Jumper)	68 16.8%	21 22.8%	1 20.0%	9 20.0%	83 25.3%	135 20.0%	55 20.4%	104 18.3%	78 22.8%
Gourmet, specialty grocery store (Valley Produce, 99 Ranch)	11 2.7%	6 6.5%		2 4.4%	11 3.4%	26 3.8%	7 2.6%	18 3.2%	14 4.1%

store (Costco, Sams) Family restaurant (Macaroni Grill, Claim

Jumper) Gourmet, specialty grocery store (Valley Produce, 99

Base

Department store (Target Wal-Mart)

Apparel, depart ment store (Bloomi-ngdales, Nordstrom

Rack) Large discount No commute

637

72 11.3%

24

3.8%

Appendix B

13 1.9% 20 2.3% 1.6% 3.6% 5.3% 2.1% 22.7% 17.4% 17.9% 13.2% 20.6% 21.5% 22.5% 13.0% 137 25 147 23.9% 21.9% 21.5% 22.7% 12.5% 17.2% 21.9% 20.3% 24.1%

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12 5.2%

Child in Hsld (QD2)

No

670

76 11.3%

19 2.8%

Yes

233

25 10.7%

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Information Source Categories (Q20) Gender City newsl-etter, dir... te, social... City Coun-cil meeti... rs websites Radio or Ot her Not sure / Male TV sources Base 359 373 127 808 69 437 98 345 19 Depart ment 49 13.6% 33 8.8% 16 12.6% 92 11.4% 13 13.3% 11 15.9% 41 11.9% 32 7.3% store (Target Wal-Mart) 10.5% Apparel, department store (Bloom 1.1% 2.0% 2.1% ngdales, Nordstrom 2.7% 3.9% 2.1% 2.0% 5.3% Rack) Large discount 191 109 25 13 83 store (Costco, Sams) 20.3% 20.9% 20.5% 25.5% 18.8% 24.1% 23.6% 5.3% 24.9% Family restaurant chain 165 (Macaroni Grill, Claim 21.4% 18.8% 17.3% 20.4% 14.3% 20.3% 20.0% 21.1% 20.6% Jumper) Gourmet, specialty grocery store (Valley Produce, 99 Ranch) 16 14 13 4.5% 2.4% 4.1% 2.9% 2.6% 3.0%

=Q14 Additional stores desired in Thousand Oaks=

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=Q14 Additional stores desired in Thousand Oaks=

	Female
Base	452
Department store (Target, Wal-Mart)	67 14.8%
Apparel, depart ment store (Bloomi- ngdales, Nordstrom Rack)	9 2.0%
Large discount store (Costco, Sams)	81 17.9%
Family restaurant chain (Macaroni Grill, Claim Jumper)	97 21.5%
Gourmet, specialty grocery store (Valley Produce, 99 Ranch)	17 3.8%

Gender

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Thousand Oaks Resident Survey 2017 Phase 2

=Q14 Additional stores desired in Thousand Oaks=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

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=Q14 Additional stores desired in Thousand Oaks

Crosstabulations

Crosstabulations

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	Overall	Ye	ars in Thous	sand Oaks (C	1)	Hsld Attended Civic Arts Plaza Event (Q10)		Contact (Q	With Staff
		Less than 5	5 to 9	10 to 14	15 or more		No No	Yes	No
Base	946	96	67	104	679	439	496	379	529
Home improvement store (Home Depot, Lowe's)	173 18.3%	8 8.3%	11 16.4%	14 13.5%	140 20.6%	76 17.3%	95 19.2%	66 17.4%	103 19.5%
Fast food restaurant chain (Sonic, In-N-Out)	74 7.8%	7 7.3%	8 11.9%	13 12.5%	46 6.8%	32 7.3%	42 8.5%	28 7.4%	41 7.8%
Contemporar- y casual cuisine (Yard House, California Chicken Cafe)	55 5.8%	4 4.2%	4 6.0%	10 9.6%	37 5.4%	21 4.8%	34 6.9%	21 5.5%	32 6.0%
Specialty goods store (REI, IKEA)	134 14.2%	15 15.6%	7 10.4%	19 18.3%	93 13.7%	74 16.9%	59 11.9%	64 16.9%	66 12.5%
Arts and Crafts store (Michael's, Anna's Linens)	16 1.7%	3 3.1%	:	3 2.9%	10 1.5%	10 2.3%	6 1.2%	7 1.8%	9 1.7%

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	2	27	79	154	242	295	250	248	389
Home improvement store (Home Depot, Lowe's)	:	3 11.1%	10 12.7%	20 13.0%	44 18.2%	63 21.4%	38 15.2%	37 14.9%	82 21.1%
Fast food restaurant chain (Sonic, In-N-Out)	1 50.0%	1 3.7%	11 13.9%	11 7.1%	22 9.1%	18 6.1%	23 9.2%	19 7.7%	28 7.2%
Contemporar- y casual cuisine (Yard House, California Chicken Cafe)	į	2 7.4%	8 10.1%	11 7.1%	14 5.8%	13 4.4%	19 7.6%	15 6.0%	17 4.4%
Specialty goods store (REI, IKEA)	:	2 7.4%	9 11.4%	25 16.2%	34 14.0%	39 13.2%	40 16.0%	38 15.3%	46 11.8%
Arts and Crafts store (Michael's, Anna's Linens)	-	1 3.7%	2 2.5%	6 3.9%	5 2.1%	1 0.3%	4 1.6%	6 2.4%	6 1.5%

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-Q14 Additional stores desired in Thousand Oaks

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou	No	Yes	21) No
Base	405	92	5	45	328	676	270	567	342
Home improvement store (Home Depot, Lowe's)	60 14.8%	15 16.3%		6 13.3%	74 22.6%	123 18.2%	50 18.5%	110 19.4%	56 16.4%
Fast food restaurant chain (Sonic, In-N-Out)	38 9.4%	3 3.3%	1 20.0%	5 11.1%	22 6.7%	52 7.7%	22 8.1%	47 8.3%	25 7.3%
Contemporar- y casual cuisine (Yard House, California Chicken Cafe)	31 7.7%	4 4.3%	-	4 8.9%	13 4.0%	38 5.6%	17 6.3%	29 5.1%	26 7.6%
Specialty goods store (REI, IKEA)	57 14.1%	22 23.9%	:	4 8.9%	40 12.2%	99 14.6%	35 13.0%	94 16.6%	34 9.9%
Arts and Crafts store (Michael's, Anna's Linens)	7 1.7%	3 3.3%		2 4.4%	3 0.9%	13 1.9%	3 1.1%	12 2.1%	3 0.9%

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Thousand Oaks Resident Survey 2017 Phase 2

—Q14 Additional stores desired in Thousand Oaks=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	637	22	46	56	114	233	670	873	54
Home improvement store (Home Depot, Lowe's)	119 18.7%	2 9.1%	9 19.6%	12 21.4%	14 12.3%	34 14.6%	127 19.0%	167 19.1%	5 9.3%
Fast food restaurant chain (Sonic, In-N-Out)	47 7.4%	1 4.5%	3 6.5%	4 7.1%	15 13.2%	21 9.0%	48 7.2%	66 7.6%	5 9.3%
Contemporar- y casual cuisine (Yard House, California Chicken Cafe)	32 5.0%	2 9.1%	4 8.7%	3 5.4%	10 8.8%	17 7.3%	37 5.5%	49 5.6%	5 9.3%
Specialty goods store (REI, IKEA)	84 13.2%	3 13.6%	6 13.0%	9 16.1%	20 17.5%	35 15.0%	91 13.6%	125 14.3%	7 13.0%
Arts and Crafts store (Michael's, Anna's Linens)	12 1.9%	:	:	3 5.4%	1 0.9%	5 2.1%	10 1.5%	15 1.7%	1 1.9%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q14 Additional stores desired in Thousand Oaks=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Council meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	359	373	127	808	98	69	345	19	437
Home improvement store (Home Depot, Lowe's)	69 19.2%	66 17.7%	22 17.3%	159 19.7%	9 9.2%	12 17.4%	69 20.0%	1 5.3%	89 20.4%
Fast food restaurant chain (Sonic, In-N-Out)	30 8.4%	32 8.6%	3 2.4%	62 7.7%	6 6.1%	6 8.7%	27 7.8%	1 5.3%	43 9.8%
Contemporar- y casual cuisine (Yard House, California Chicken Cafe)	22 6.1%	21 5.6%	5 3.9%	47 5.8%	7 7.1%	2 2.9%	22 6.4%	-	21 4.8%
Specialty goods store (REI, IKEA)	53 14.8%	58 15.5%	18 14.2%	117 14.5%	10 10.2%	7 10.1%	55 15.9%	2 10.5%	58 13.3%
Arts and Crafts store (Michael's, Anna's Linens)	9 2.5%	8 2.1%	2 1.6%	13 1.6%	2 2.0%	-	7 2.0%	-	2 0.5%

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=Q14 Additional stores desired in Thousand Oaks=

Crosstan

	Gender
	Female
Base	452
Home improvement store (Home Depot, Lowe's)	68 15.0%
Fast food restaurant chain (Sonic, In-N-Out)	26 5.8%
Contemporar- y casual cuisine (Yard House, California Chicken Cafe)	31 6.9%
Specialty goods store (REI, IKEA)	62 13.7%
Arts and Crafts store (Michael's, Anna's Linens)	13 2.9%

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Commute Outside City (QD5)

6.9%

3.2%

7.3%

5.4%

14

3.6%

16

4.1%

=Q14 Additional stores desired in Thousand Oaks=

	Overall	Ye	ars in Thou	sand Oaks (C	(1)	Hsld Atte	nded Civic Event (Q10)	Contact (Q	With Staff
		Less than 5	5 to 9	10 to 14	15 or more		No No	Yes	No No
Base	946	96	67	104	679	439	496	379	529
Upper-scale r- estaurant ch- ain (Ruth's C- hris Steakho- use, Lure Fish House)	108 11.4%	12 12.5%	6 9.0%	17 16.3%	73 10.8%	50 11.4%	56 11.3%	41 10.8%	62 11.7%
Upper-scale clothing store (Dillard's, H & M)	22 2.3%	3 3.1%	1 1.5%	4 3.8%	14 2.1%	12 2.7%	10 2.0%	9 2.4%	11 2.1%
Entertainme- nt (Dave & Busters, bowling alley)	31 3.3%	2 2.1%	4 6.0%	2 1.9%	23 3.4%	17 3.9%	14 2.8%	16 4.2%	15 2.8%
Locally- owned, non- chain restaurant	66 7.0%	9 9.4%	3 4.5%	11 10.6%	43 6.3%	38 8.7%	28 5.6%	33 8.7%	32 6.0%
Grocery store chains (Vons, Ralphs)	33 3.5%	7 7.3%	2 3.0%	-	24 3.5%	6 1.4%	26 5.2%	14 3.7%	17 3.2%
Apparel boutiques (Charlotte Russe, Express)	46 4.9%	7 7.3%	5 7.5%	2 1.9%	32 4.7%	23 5.2%	20 4.0%	17 4.5%	27 5.1%

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Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute school 27 154 242 295 389 Base 79 250 248 Upper-scale restaurant ch-ain (Ruth's C-13 16.5% 20 13.0% 34 13.6% 30 12.1% 10.3% hris Steakho 14.8% 11.6% 9.5% use, Lure Fish House) Upper-scale clothing store 3.8% 1.9% 1.7% 2.4% 1.6% 2.8% 2.3% (Dillard's, H & Entertainme nt (Dave & Busters, 13 5.1% 2.5% 1.7% 3.2% 5.6% 2.1% owling alley

10.4%

3

1.9%

12

7.8%

7.0%

2.9%

3.3%

3.1%

11

3.7%

10

3.4%

8.4%

10

4.0%

3.2%

Age (QD1)

=Q14 Additional stores desired in Thousand Oaks=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Employment Status (QD4)

=Q14 Additional stores desired in Thousand Oaks=

Mention City Sponsored Info Source (Q20) Visited City Website (Q21)

				maker		res	NO	res	NO
Base	405	92	5	45	328	676	270	567	342
Upper-scale r- estaurant ch- ain (Ruth's C- hris Steakho- use, Lure Fish House)	53 13.1%	11 12.0%	1 20.0%	5 11.1%	33 10.1%	72 10.7%	36 13.3%	58 10.2%	48 14.0%
Upper-scale clothing store (Dillard's, H & M)	8 2.0%	3 3.3%	-	2 4.4%	7 2.1%	19 2.8%	3 1.1%	14 2.5%	8 2.3%
Entertainme- nt (Dave & Busters, bowling alley)	19 4.7%	3 3.3%	:	2 4.4%	5 1.5%	23 3.4%	8 3.0%	23 4.1%	8 2.3%
Locally- owned, non- chain restaurant	31 7.7%	7 7.6%	1 20.0%	4 8.9%	15 4.6%	46 6.8%	20 7.4%	44 7.8%	19 5.6%
Grocery store chains (Vons, Ralphs)	16 4.0%	2 2.2%	-	1 2.2%	13 4.0%	26 3.8%	7 2.6%	21 3.7%	10 2.9%

Appendix B

Locallyowned, nonchain

Grocery store chains

Vons, Ralphs) Apparel boutiques

(Charlotte

Russe, Express)

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50.0%

7.4%

3.7%

7.6%

8.9%

5.1%

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Q14 Additional stores desired in Thousand Oaks=

		Typical Co	mmut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ownership	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	637	22	46	56	114	233	670	873	54
Upper-scale r- estaurant ch- ain (Ruth's C- hris Steakho- use, Lure Fish House)	70 11.0%	2 9.1%	6 13.0%	5 8.9%	17 14.9%	33 14.2%	73 10.9%	99 11.3%	6 11.1%
Upper-scale clothing store (Dillard's, H & M)	16 2.5%	1 4.5%	1 2.2%	1 1.8%	1 0.9%	7 3.0%	15 2.2%	21 2.4%	1 1.9%
Entertainme- nt (Dave & Busters, bowling alley)	22 3.5%	-	1 2.2%	1 1.8%	6 5.3%	16 6.9%	13 1.9%	30 3.4%	1 1.9%
Locally- owned, non- chain restaurant	38 6.0%	-	4 8.7%	3 5.4%	12 10.5%	15 6.4%	45 6.7%	64 7.3%	2 3.7%
Grocery store chains (Vons, Ralphs)	22 3.5%	1 4.5%	:	6 10.7%	3 2.6%	9 3.9%	22 3.3%	31 3.6%	2 3.7%
Apparel boutiques (Charlotte Russe, Express)	34 5.3%	2 9.1%	2 4.3%	1 1.8%	2 1.8%	18 7.7%	28 4.2%	45 5.2%	1 1.9%

Crosstabulations

Apparel boutiques (Charlotte

Russe, Express) 4.7%

6.5%

20.0%

8.9%

5.6%

3.0%

4.2%

6.1%

Q14 Additional stores desired in Thousand Oaks=

			Inforn	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	359	373	127	808	98	69	345	19	437
Upper-scale r- estaurant ch- ain (Ruth's C- hris Steakho- use, Lure Fish House)	41 11.4%	34 9.1%	23 18.1%	86 10.6%	15 15.3%	11 15.9%	26 7.5%	4 21.1%	61 14.0%
Upper-scale clothing store (Dillard's, H & M)	12 3.3%	7 1.9%	4 3.1%	20 2.5%	2 2.0%	4 5.8%	5 1.4%	-	3 0.7%
Entertainme- nt (Dave & Busters, bowling alley)	12 3.3%	14 3.8%	5 3.9%	28 3.5%	5 5.1%	1 1.4%	11 3.2%	-	19 4.3%
Locally- owned, non- chain restaurant	25 7.0%	28 7.5%	9 7.1%	54 6.7%	3 3.1%	6 8.7%	28 8.1%	4 21.1%	23 5.3%
Grocery store chains (Vons, Ralphs)	17 4.7%	13 3.5%	4 3.1%	28 3.5%	4 4.1%	5 7.2%	12 3.5%	1 5.3%	15 3.4%
Apparel boutiques (Charlotte Russe, Express)	23 6.4%	22 5.9%	4 3.1%	43 5.3%	4 4.1%	4 5.8%	16 4.6%	1 5.3%	11 2.5%

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=Q14 Additional stores desired in Thousand Oaks=

	Gender
	Female
Base	452
Upper-scale r- estaurant ch- ain (Ruth's C- hris Steakho- use, Lure Fish House)	41 9.1%
Upper-scale clothing store (Dillard's, H & M)	17 3.8%
Entertainme- nt (Dave & Busters, bowling alley)	10 2.2%
Locally- owned, non- chain restaurant	38 8.4%
Grocery store chains (Vons, Ralphs)	17 3.8%
Apparel boutiques (Charlotte Russe, Express)	34 7.5%

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Thousand Oaks Resident Survey 2017 Phase 2

55 to 64 65 or older

295

2 0.7%

2.7%

3 1.0%

2.7%

9.8%

250

0.4%

3.6%

24

9.6%

0.4%

1.6%

14.8%

242

0.8%

1.7%

14

5.8%

4 1.7%

5 2.1%

32 13.2%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

=Q14 Additional stores desired in Thousand Oaks=

Crosstabulations

Q14 Additional stores desired in Thousand Oaks

Age (QD1)

45 to 54

154

5 3.2%

17

11.0%

2 1.3%

19 12.3%

35 to 44

79

1.3%

2 2.5%

10

12.7%

2 2.5%

10.1%

18 to 24 25 to 34

27

2 7.4%

14.8%

2 7.4%

29.6%

Crosstabulations

Commute Outside City (QD5)

248

0.8%

2.4%

20

8.1%

4 1.6%

2.4%

35 14.1% No job or school

389

0.5%

16

4.1%

5 1.3%

2.1%

33 8.5%

	Overall	Ye	ars in Thous	and Oaks (Q	1)	Hsld Atte	nded Civic Event (Q10)	Contact V (Q1	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No No	Yes	No
Base	946	96	67	104	679	439	496	379	529
Pharmaceuti- cal stores (Walgreens, CVS)	3 0.3%	1 1.0%		-	2 0.3%	1 0.2%	2 0.4%	1 0.3%	2 0.4%
Breweries	1 <i>7</i> 1.8%	1 1.0%	1 1.5%	3 2.9%	12 1.8%	7 1.6%	10 2.0%	7 1.8%	9 1.7%
Coffee, bakery places	61 6.4%	14 14.6%	7 10.4%	9 8.7%	31 4.6%	25 5.7%	36 7.3%	21 5.5%	36 6.8%
Bookstores	10 1.1%	3 3.1%	1 1.5%	1 1.0%	5 0.7%	6 1.4%	4 0.8%	6 1.6%	4 0.8%
Vegan, healt hier rest aurant s	18 1.9%	3 3.1%	1 1.5%	2 1.9%	12 1.8%	8 1.8%	9 1.8%	4 1.1%	11 2.1%
Variety of ethnic restaurants, supermarkets	110 11.6%	10 10.4%	13 19.4%	13 12.5%	74 10.9%	54 12.3%	55 11.1%	48 12.7%	58 11.0%
Other (unique responses)	8 0.8%	1 1.0%	:	3 2.9%	4 0.6%	4 0.9%	4 0.8%	7 1.8%	1 0.2%
Not sure, cannot think of any	33 3.5%	5 5.2%	2 3.0%	3 2.9%	23 3.4%	20 4.6%	13 2.6%	13 3.4%	19 3.6%
Prefer not to answer	20 2.1%	3 3.1%	2 3.0%	1 1.0%	14 2.1%	7 1.6%	13 2.6%	9 2.4%	11 2.1%

upermarkets Other (unique 3.7% 0.6% 1.7% 0.7% 0.8% 1.6% 0.5% responses) Not sure, cannot think of any 2 2.5% 2 1.3% 11 3.7% 2.8% 4.1% 4.1% 4.0% 2.8% 9 Prefer not to 6 3.8% 0.6% 2.1% 2.0% 2.4% 0.8% 2.3% answer

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Appendix B

Base

Pharmaceuti cal stores

(Walgreens, CVS)

Breweries

Coffee,

bakery

places

Bookstores

Vegan, healt hier

restaurants Variety of

restaurants,

Q14 Additional stores desired in Thousand Oaks=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website (O21)		
	Full-time	Part-time	Student	Home-	Retired	d Info Sou				
				maker		Yes	No	Yes	No	
Base	405	92	5	45	328	676	270	567	342	
Pharmaceuti- cal stores (Walgreens, CVS)	3 0.7%		•	-	:	2 0.3%	1 0.4%	2 0.4%	1 0.3%	
Breweries	15 3.7%	-		:	2 0.6%	14 2.1%	3 1.1%	10 1.8%	7 2.0%	
Coffee, bakery places	37 9.1%	7 7.6%	-	7 15.6%	8 2.4%	42 6.2%	19 7.0%	33 5.8%	26 7.6%	
Bookstores	3 0.7%	2 2.2%	-	1 2.2%	4 1.2%	9 1.3%	1 0.4%	6 1.1%	4 1.2%	
Vegan, healt hier rest aurant s	8 2.0%	2 2.2%	-	1 2.2%	7 2.1%	14 2.1%	4 1.5%	11 1.9%	6 1.8%	
Variety of ethnic restaurants, supermarkets	66 16.3%	6 6.5%		4 8.9%	28 8.5%	74 10.9%	36 13.3%	76 13.4%	31 9.1%	
Ot her (unique responses)	6 1.5%	-		:	2 0.6%	6 0.9%	2 0.7%	5 0.9%	3 0.9%	
Not sure, cannot think of any	15 3.7%	3 3.3%	-		10 3.0%	21 3.1%	12 4.4%	13 2.3%	19 5.6%	
Prefer not to answer	7 1.7%	1 1.1%	-	-	8 2.4%	13 1.9%	7 2.6%	12 2.1%	7 2.0%	

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=Q14 Additional stores desired in Thousand Oaks=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3) Rent
Base	637	22	46	56	114	233	670	873	54
Pharmaceuti- cal stores (Walgreens, CVS)	2 0.3%	-		-	1 0.9%	1 0.4%	2 0.3%	3 0.3%	-
Breweries	8 1.3%	2 9.1%	2 4.3%	1 1.8%	3 2.6%	6 2.6%	11 1.6%	17 1.9%	:
Coffee, bakery places	36 5.7%	3 13.6%	3 6.5%	8 14.3%	10 8.8%	21 9.0%	40 6.0%	57 6.5%	4 7.4%
Bookstores	9 1.4%	-		:	1 0.9%	1 0.4%	9 1.3%	9 1.0%	:
Vegan, healt hier rest aurant s	14 2.2%	-	1 2.2%	1 1.8%	2 1.8%	3 1.3%	15 2.2%	17 1.9%	1 1.9%
Variety of ethnic restaurants, supermarkets	68 10.7%	7 31.8%	5 10.9%	8 14.3%	17 14.9%	27 11.6%	78 11.6%	100 11.5%	8 14.8%
Other (unique responses)	6 0.9%	-	1 2.2%	:	1 0.9%	2 0.9%	6 0.9%	5 0.6%	2 3.7%
Not sure, cannot think of any	18 2.8%	1 4.5%	:	3 5.4%	4 3.5%	5 2.1%	25 3.7%	29 3.3%	2 3.7%
Prefer not to answer	11 1.7%	-	1 2.2%	2 3.6%	2 1.8%	4 1.7%	13 1.9%	16 1.8%	2 3.7%

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Appendix B

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q14 Additional stores desired in Thousand Oaks=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	359	373	127	808	98	69	345	19	437
Pharmaceuti- cal stores (Walgreens, CVS)	1 0.3%	-	1 0.8%	2 0.2%				1 5.3%	2 0.5%
Breweries	5 1.4%	12 3.2%	1 0.8%	15 1.9%			10 2.9%	-	11 2.5%
Coffee, bakery places	23 6.4%	28 7.5%	10 7.9%	41 5.1%	12 12.2%	2 2.9%	18 5.2%	2 10.5%	26 5.9%
Bookstores	6 1.7%	3 0.8%	4 3.1%	9 1.1%	-	-	5 1.4%	-	3 0.7%
Vegan, healt hier rest aurant s	6 1.7%	12 3.2%	-	15 1.9%	3 3.1%	-	6 1.7%	1 5.3%	4 0.9%
Variety of ethnic restaurants, supermarkets	34 9.5%	50 13.4%	13 10.2%	94 11.6%	11 11.2%	8 11.6%	44 12.8%	2 10.5%	48 11.0%
Ot her (unique responses)	3 0.8%	4 1.1%	1 0.8%	6 0.7%		3 4.3%	1 0.3%	1 5.3%	4 0.9%
Not sure, cannot think of any	13 3.6%	9 2.4%	4 3.1%	28 3.5%	4 4.1%	4 5.8%	7 2.0%	1 5.3%	15 3.4%
Prefer not to answer	8 2.2%	10 2.7%	1 0.8%	13 1.6%	3 3.1%	1 1.4%	7 2.0%	:	11 2.5%

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Q14 Additional stores desired in Thousand Oaks

	Gender
	Female
Base	452
Pharmaceuti- cal stores (Walgreens, CVS)	1 0.2%
Breweries	6 1.3%
Coffee, bakery places	33 7.3%
Bookstores	5 1.1%
Vegan, healt hier rest aurant s	14 3.1%
Variety of ethnic restaurants, supermarkets	56 12.4%
Other (unique responses)	2 0.4%
Not sure, cannot think of any	17 3.8%
Prefer not to answer	7 1.5%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q15a Retain and expand the number of quality jobs in Thousand Oaks=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than 3	3109	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	695	69	55	71	500	339	347	267	405
	42.7%	48.3%	43.7%	45.5%	41.6%	43.6%	41.9%	42.5%	43.1%
Medium priority	609	44	49	59	457	295	308	225	358
	37.4%	30.8%	38.9%	37.8%	38.0%	37.9%	37.2%	35.8%	38.1%
Low priority	205	18	13	14	160	95	106	76	122
	12.6%	12.6%	10.3%	9.0%	13.3%	12.2%	12.8%	12.1%	13.0%
Should not send money	93	9	8	9	67	41	51	49	41
	5.7%	6.3%	6.3%	5.8%	5.6%	5.3%	6.2%	7.8%	4.4%
Not sure	18	2	1	2	13	6	12	8	9
	1.1%	1.4%	0.8%	1.3%	1.1%	0.8%	1.4%	1.3%	1.0%
Prefer not to answer	8 0.5%	1 0.7%		1 0.6%	6 0.5%	2 0.3%	5 0.6%	3 0.5%	5 0.5%

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Age (QD1) Commute Outside City (QD5) Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older Rase 40 132 238 391 561 428 393 702 109 45.8% 2 66.7% 65 49.2% 158 40.4% 231 41.2% 287 High priority 42.5% 42.3% 48.1% 40.9% Medium 14 35.0% 48 36.4% 81 34.0% 160 40.9% 221 39.4% 149 34.8% 146 37.2% 278 39.6% 1 33.3% 5 12.5% 11 8.3% 33 13.9% 50 12.8% 69 12.3% 67 15.7% 37 9.4% 84 12.0% Low priority Should not 13 5.5% 22 5.6% 24 4.3% 29 7.5% send money 5.4% 1 2.5% 2 0.8% 3 0.8% 13 13 1 0.2% Not sure 2.3% 1.9% Prefer not to 2 0.3% 1 0.3% 3 0.5% answer

=Q15a Retain and expand the number of quality jobs in Thousand Oaks=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q15a Retain and expand the number of quality jobs in Thousand Oaks=

		Employ	ment Statu	s (QD4)		Mention Cit			
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
	run-time	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	311 46.1%	62 41.1%	3 42.9%	29 42.6%	244 40.0%	484 41.4%	211 46.1%	415 43.1%	259 42.5%
Medium priority	226 33.5%	70 46.4%	3 42.9%	29 42.6%	241 39.5%	458 39.1%	151 33.0%	352 36.6%	233 38.3%
Low priority	92 13.6%	12 7.9%	1 14.3%	3 4.4%	79 13.0%	150 12.8%	55 12.0%	121 12.6%	75 12.3%
Should not send money	41 6.1%	6 4.0%	-	5 7.4%	33 5.4%	61 5.2%	32 7.0%	60 6.2%	32 5.3%
Not sure	3 0.4%	1 0.7%		2 2.9%	11 1.8%	14 1.2%	4 0.9%	10 1.0%	8 1.3%
Prefer not to answer	1 0.1%	-		:	2 0.3%	3 0.3%	5 1.1%	5 0.5%	2 0.3%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q15a Retain and expand the number of quality jobs in Thousand Oaks=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	V	No	Status	(QD3)
	commute	20 or less	21 to 39	40 to 59	60 or more	Yes	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
High priority	476 43.5%	21 48.8%	25 36.8%	41 42.7%	80 41.2%	164 45.4%	498 42.4%	636 42.2%	38 50.0%
Medium priority	424 38.7%	15 34.9%	31 45.6%	31 32.3%	64 33.0%	127 35.2%	451 38.4%	575 38.2%	24 31.6%
Low priority	121 11.1%	4 9.3%	9 13.2%	17 17.7%	35 18.0%	43 11.9%	146 12.4%	190 12.6%	10 13.2%
Should not send money	56 5.1%	3 7.0%	2 2.9%	7 7.3%	14 7.2%	23 6.4%	62 5.3%	83 5.5%	4 5.3%
Not sure	16 1.5%	-	1 1.5%	:	-	3 0.8%	13 1.1%	16 1.1%	
Prefer not to answer	2 0.2%	-	-	:	1 0.5%	1 0.3%	4 0.3%	6 0.4%	

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Appendix B

=Q15a Retain and expand the number of quality jobs in Thousand Oaks=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	246 41.3%	263 41.8%	110 45.6%	592 42.5%	69 44.5%	60 46.9%	234 39.9%	13 44.8%	316 40.5%
Medium priority	244 41.0%	222 35.3%	95 39.4%	520 37.3%	45 29.0%	47 36.7%	232 39.6%	9 31.0%	296 37.9%
Low priority	72 12.1%	94 14.9%	21 8.7%	181 13.0%	28 18.1%	12 9.4%	76 13.0%	5 17.2%	111 14.2%
Should not send money	29 4.9%	36 5.7%	12 5.0%	79 5.7%	10 6.5%	7 5.5%	30 5.1%	2 6.9%	50 6.4%
Not sure	3 0.5%	12 1.9%	2 0.8%	15 1.1%	2 1.3%	2 1.6%	11 1.9%		5 0.6%
Prefer not to answer	1 0.2%	2 0.3%	1 0.4%	7 0.5%	1 0.6%		3 0.5%		3 0.4%

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Prefer not to answer

Appendix B

Gender

2 0.3%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q15b Invest in road maintenance=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza Event (Q10		(Q17)	
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	873 53.6%	74 51.7%	60 47.6%	73 46.8%	666 55.4%	419 53.9%	446 53.8%	331 52.7%	509 54.1%
Medium priority	662 40.7%	61 42.7%	52 41.3%	71 45.5%	478 39.7%	320 41.1%	332 40.0%	264 42.0%	374 39.8%
Low priority	78 4.8%	6 4.2%	12 9.5%	10 6.4%	50 4.2%	35 4.5%	41 4.9%	28 4.5%	48 5.1%
Should not send money	8 0.5%	1 0.7%	2 1.6%	1 0.6%	4 0.3%	2 0.3%	6 0.7%	2 0.3%	5 0.5%
Not sure	5 0.3%	1 0.7%			4 0.3%	2 0.3%	3 0.4%	2 0.3%	3 0.3%
Prefer not to answer	2 0.1%	-		1 0.6%	1 0.1%		1 0.1%	1 0.2%	1 0.1%

Q15b Invest in road maintenance=

			Age (	(QD1)			Commute Outside City (QD5)		
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
High priority	1 33.3%	19 47.5%	58 43.9%	109 45.8%	202 51.7%	345 61.5%	211 49.3%	189 48.1%	413 58.8%
Medium priority	1 33.3%	16 40.0%	66 50.0%	108 45.4%	165 42.2%	200 35.7%	185 43.2%	1 <i>7</i> 6 44.8%	262 37.3%
Low priority	1 33.3%	2 5.0%	8 6.1%	19 8.0%	20 5.1%	13 2.3%	28 6.5%	24 6.1%	21 3.0%
Should not send money	-	2 5.0%	-	1 0.4%	4 1.0%	1 0.2%	3 0.7%	3 0.8%	2 0.3%
Not sure		1 2.5%		1 0.4%	:	2 0.4%		1 0.3%	4 0.6%
Prefer not to answer		-				-	1 0.2%		:

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Q15b Invest in road maintenance

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q2	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	327 48.5%	73 48.3%	3 42.9%	32 47.1%	368 60.3%	640 54.7%	233 50.9%	513 53.3%	333 54.7%
Medium priority	298 44.2%	67 44.4%	2 28.6%	30 44.1%	225 36.9%	464 39.7%	198 43.2%	396 41.1%	240 39.4%
Low priority	42 6.2%	10 6.6%	2 28.6%	4 5.9%	13 2.1%	55 4.7%	23 5.0%	47 4.9%	30 4.9%
Should not send money	5 0.7%	1 0.7%		1 1.5%	1 0.2%	5 0.4%	3 0.7%	5 0.5%	3 0.5%
Not sure	1 0.1%			1 1.5%	3 0.5%	5 0.4%	-	1 0.1%	3 0.5%
Prefer not to answer	1 0.1%			•		1 0.1%	1 0.2%	1 0.1%	

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Home Ownership Status (QD3) Typical Commute Minutes (QD6) Child in Hsld (QD2) 20 or less 21 to 39 40 to 59 60 or more Yes No Own commute Rent 1095 43 68 96 194 361 1174 1506 76 Base 602 23 53.5% 53 55.2% 87 44.8% 162 44.9% 659 816 54.2% High priority 55.0% 52.9% 43.4% 56.1% Medium 438 40.0% 17 39.5% 27 39.7% 38 39.6% 89 45.9% 159 44.0% 467 39.8% 607 36 47.4% priority 40.3% 45 4.1% 3 7.0% 5 7.4% 4 4.2% 15 7.7% 34 9.4% 40 3.4% 71 4.7% 5 6.6% Low priority Should not 1.0% 1.0% 0.6% send money 0.5% 0.5% 1.3% 5 0.5% 3 0.8% 2 0.2% 4 0.3% Not sure 1.3% Prefer not to 1 0.5% 1 0.3% 1 0.1% answer

=Q15b Invest in road maintenance=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q15b Invest in road maintenance=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	344 57.8%	340 54.1%	124 51.5%	737 52.9%	85 54.8%	72 56.3%	288 49.1%	15 51.7%	430 55.1%
Medium priority	226 38.0%	251 39.9%	103 42.7%	578 41.5%	64 41.3%	50 39.1%	268 45.7%	12 41.4%	312 39.9%
Low priority	22 3.7%	30 4.8%	12 5.0%	68 4.9%	3 1.9%	6 4.7%	25 4.3%	2 6.9%	34 4.4%
Should not send money	1 0.2%	5 0.8%	1 0.4%	6 0.4%	2 1.3%		3 0.5%	-	4 0.5%
Not sure	2 0.3%	2 0.3%	1 0.4%	4 0.3%	-	-	2 0.3%	-	:
Prefer not to answer	-	1 0.2%	-	1 0.1%	1 0.6%	-	-	-	1 0.1%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q15b Invest in road maintenance=

	Gender
	Female
Base	734
High priority	386 52.6%
Medium priority	306 41.7%
Low priority	34 4.6%
Should not send money	4 0.5%
Not sure	4 0.5%
Prefer not to answer	

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

18 to 24 25 to 34

33.3%

1 33.3%

1 33.3% 40

22 55.0%

15 37.5%

3 7.5%

Base

High priority

Medium

priority

Low priority
Should not

send money

Not sure Prefer not to

answer

Age (QD1)

45 to 54

238

91 38.2%

115 48.3%

26 10.9%

3 1.3%

3 1.3%

35 to 44

132

64 48.5%

60 45.5%

7 5.3%

1 0.8%

-Q15c Maintain parks and recreation facilities=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte		Contact With Staff (Q17)	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	17)
		Less than 5	3109	10 10 14	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	643 39.5%	64 44.8%	54 42.9%	65 41.7%	460 38.2%	330 42.4%	307 37.0%	249 39.6%	375 39.9%
Medium priority	832 51.1%	73 51.0%	61 48.4%	70 44.9%	628 52.2%	389 50.0%	434 52.4%	316 50.3%	482 51.3%
Low priority	131 8.0%	6 4.2%	8 6.3%	19 12.2%	98 8.1%	47 6.0%	80 9.7%	54 8.6%	73 7.8%
Should not send money	13 0.8%	-	3 2.4%	1 0.6%	9 0.7%	8 1.0%	5 0.6%	8 1.3%	4 0.4%
Not sure	7 0.4%	-		1 0.6%	6 0.5%	4 0.5%	2 0.2%		5 0.5%
Prefer not to answer	2 0.1%	:	:		2 0.2%	•	1 0.1%	1 0.2%	1 0.1%

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Crosstabulations

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=Q15c Maintain parks and recreation facilities=

55 to 64 65 or older

561

206 36.7%

305 54.4%

> 43 7.7%

0.9%

2 0.4%

391

163 41.7%

198 50.6%

26 6.6%

0.8%

1 0.3%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

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=Q15c Maintain parks and recreation facilities=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Source (Q20)		(Q21)	
	ruirtiile	rait-time	Student	maker	Retireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	290 43.0%	69 45.7%	4 57.1%	24 35.3%	220 36.1%	481 41.1%	162 35.4%	409 42.5%	214 35.1%
Medium priority	321 47.6%	71 47.0%	2 28.6%	40 58.8%	332 54.4%	581 49.7%	251 54.8%	475 49.3%	325 53.4%
Low priority	54 8.0%	10 6.6%	1 14.3%	3 4.4%	49 8.0%	94 8.0%	37 8.1%	65 6.7%	63 10.3%
Should not send money	5 0.7%	1 0.7%	-	1 1.5%	6 1.0%	8 0.7%	5 1.1%	10 1.0%	3 0.5%
Not sure	4 0.6%	-			3 0.5%	6 0.5%	1 0.2%	4 0.4%	3 0.5%
Prefer not to answer	:	:	:	-	:	:	2 0.4%	:	1 0.2%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Commute Outside City (QD5)

Do not

commute

393

39.4%

197 50.1%

36 9.2%

2 0.5% No job or

702

250

387

55.1%

55 7.8%

1.0%

3 0.4%

35.6%

Yes,

428

200 46.7%

194 45.3%

29 6.8%

0.7%

2 0.5%

Q15c Maintain parks and recreation facilities

		Typical Co	ommut e Mini	utes (QD6)		Child in F	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status (QD3) Own Rent	
Base	1095	43	68	96	194	361	1174	1506	76
High priority	405 37.0%	21 48.8%	34 50.0%	47 49.0%	86 44.3%	149 41.3%	460 39.2%	589 39.1%	35 46.1%
Medium priority	584 53.3%	21 48.8%	25 36.8%	44 45.8%	92 47.4%	174 48.2%	614 52.3%	778 51.7%	35 46.1%
Low priority	91 8.3%	1 2.3%	7 10.3%	4 4.2%	14 7.2%	31 8.6%	88 7.5%	119 7.9%	6 7.9%
Should not send money	10 0.9%	-	1 1.5%	:	2 1.0%	5 1.4%	8 0.7%	12 0.8%	:
Not sure	5 0.5%	-	1 1.5%	1 1.0%	-	2 0.6%	4 0.3%	7 0.5%	-
Prefer not to answer	-	-	-	-	-	-	-	1 0.1%	:

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Crosstabulations

Appendix B

Gender Female

734 325 44.3%

347 47.3% 53 7.2%

0.5% 4 0.5%

Base

High priority

Medium
priority

Should not send money

Not sure
Prefer not to answer

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q15c Maintain parks and recreation facilities=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	241 40.5%	265 42.1%	107 44.4%	558 40.0%	54 34.8%	44 34.4%	218 37.2%	7 24.1%	282 36.1%
Medium priority	305 51.3%	303 48.2%	113 46.9%	712 51.1%	83 53.5%	68 53.1%	319 54.4%	19 65.5%	425 54.4%
Low priority	47 7.9%	49 7.8%	21 8.7%	107 7.7%	15 9.7%	14 10.9%	40 6.8%	3 10.3%	63 8.1%
Should not send money	2 0.3%	6 1.0%		10 0.7%	2 1.3%	1 0.8%	5 0.9%	-	8 1.0%
Not sure		6 1.0%		6 0.4%	1 0.6%	1 0.8%	4 0.7%		3 0.4%
Prefer not to answer		•		1 0.1%					

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=Q15c Maintain parks and recreation facilities=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q15d Preserve library services=

	Overall	Ye	ars in Thous	and Oaks (Q	[1)		nded Civic	Contact V	
		Less than 5	5 to 9	5 to 9 10 to 14 15 or me		Arts Plaza Event (Q10)		(Q17)	
		LC33 CHair 3	3103	101014	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	601	54	47	51	449	311	283	244	333
	36.9%	37.8%	37.3%	32.7%	37.3%	40.0%	34.1%	38.9%	35.4%
Medium	666	53	50	64	499	326	333	236	408
priority	40.9%	37.1%	39.7%	41.0%	41.5%	41.9%	40.2%	37.6%	43.4%
Low priority	283	27	21	32	203	111	167	117	156
	17.4%	18.9%	16.7%	20.5%	16.9%	14.3%	20.1%	18.6%	16.6%
Should not send money	63	8	7	8	40	24	39	26	36
	3.9%	5.6%	5.6%	5.1%	3.3%	3.1%	4.7%	4.1%	3.8%
Not sure	13	1	1	1	10	6	6	4	6
	0.8%	0.7%	0.8%	0.6%	0.8%	0.8%	0.7%	0.6%	0.6%
Prefer not to answer	2 0.1%			:	2 0.2%		1 0.1%	1 0.2%	1 0.1%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Q15d Preserve library services=

			Age (	QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
High priority	2 66.7%	16 40.0%	49 37.1%	69 29.0%	131 33.5%	233 41.5%	131 30.6%	139 35.4%	298 42.5%	
Medium priority	1 33.3%	14 35.0%	48 36.4%	92 38.7%	164 41.9%	247 44.0%	181 42.3%	149 37.9%	287 40.9%	
Low priority		8 20.0%	24 18.2%	58 24.4%	75 19.2%	70 12.5%	93 21.7%	79 20.1%	95 13.5%	
Should not send money		2 5.0%	9 6.8%	17 7.1%	19 4.9%	8 1.4%	20 4.7%	22 5.6%	16 2.3%	
Not sure		-	2 1.5%	2 0.8%	1 0.3%	3 0.5%	3 0.7%	4 1.0%	6 0.9%	
Prefer not to answer		-	-	:	1 0.3%	-		:	:	

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=Q15d Preserve library services=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
	· un cime	rare enne	Student	maker	neemea	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	203 30.1%	69 45.7%	3 42.9%	29 42.6%	261 42.8%	447 38.2%	154 33.6%	366 38.0%	214 35.1%
Medium priority	272 40.4%	60 39.7%	3 42.9%	26 38.2%	250 41.0%	475 40.6%	191 41.7%	393 40.8%	247 40.6%
Low priority	150 22.3%	22 14.6%	1 14.3%	10 14.7%	81 13.3%	199 17.0%	84 18.3%	161 16.7%	114 18.7%
Should not send money	42 6.2%		-	3 4.4%	12 2.0%	38 3.2%	25 5.5%	35 3.6%	28 4.6%
Not sure	7 1.0%		-	-	6 1.0%	11 0.9%	2 0.4%	8 0.8%	5 0.8%
Prefer not to answer		-	-	-	-	-	2 0.4%	:	1 0.2%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Home Ownership Status (QD3) Typical Commute Minutes (QD6) Child in Hsld (QD2) 40 to 59 60 or more 20 or less 21 to 39 Yes No Own Rent Base 1095 43 68 96 194 361 1174 1506 76 437 32 33.3% 64 33.0% 128 35.5% 443 37.7% High priority 39.9% 27.9% 26.5% 37.1% 34.2% Medium 436 39.8% 22 51.2% 32 47.1% 40 41.7% 73 37.6% 151 41.8% 480 40.9% 615 40.8% 33 43.4% priority 174 15.9% 7 16.3% 15 22.1% 20 20.8% 46 23.7% 61 16.9% 205 17.5% 265 17.6% 9 11.8% Low priority Should not 10 18 38 2.9% send money 3.5% 4.7% 3.1% 5.2% 5.0% 3.2% 10.5% 1 1.5% 1 1.0% 1 0.5% 3 0.8% 8 0.7% 10 13 Not sure 0.9% 0.9% Prefer not to 1 0.1% answer

=Q15d Preserve library services=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q15d Preserve library services=

			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social			Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	235 39.5%	231 36.7%	90 37.3%	538 38.6%	60 38.7%	51 39.8%	188 32.1%	4 13.8%	252 32.3%
Medium priority	246 41.3%	242 38.5%	108 44.8%	561 40.2%	55 35.5%	55 43.0%	270 46.1%	12 41.4%	334 42.8%
Low priority	100 16.8%	119 18.9%	37 15.4%	231 16.6%	31 20.0%	17 13.3%	100 17.1%	7 24.1%	159 20.4%
Should not send money	11 1.8%	29 4.6%	4 1.7%	53 3.8%	8 5.2%	4 3.1%	21 3.6%	6 20.7%	31 4.0%
Not sure	3 0.5%	8 1.3%	2 0.8%	10 0.7%	1 0.6%	1 0.8%	7 1.2%	-	5 0.6%
Prefer not to answer	-	-		1 0.1%			:	-	

Appendix B

=Q15d Preserve library services=

	Gender
	Female
Base	734
High priority	312 42.5%
Medium priority	285 38.8%
Low priority	104 14.2%
Should not send money	25 3.4%
Not sure	7 1.0%
Prefer not to answer	1 0.1%

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Q15e Maintain police services=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	1264 77.6%	108 75.5%	87 69.0%	101 64.7%	968 80.5%	614 78.9%	635 76.6%	492 78.3%	728 77.4%
Medium priority	299 18.4%	29 20.3%	26 20.6%	44 28.2%	200 16.6%	135 17.4%	161 19.4%	106 16.9%	181 19.3%
Low priority	47 2.9%	6 4.2%	9 7.1%	7 4.5%	25 2.1%	21 2.7%	25 3.0%	24 3.8%	20 2.1%
Should not send money	11 0.7%	-	4 3.2%	2 1.3%	5 0.4%	5 0.6%	5 0.6%	4 0.6%	7 0.7%
Not sure	4 0.2%	-		2 1.3%	2 0.2%	2 0.3%	2 0.2%		3 0.3%
Prefer not to answer	3 0.2%	-		-	3 0.2%	1 0.1%	1 0.1%	2 0.3%	1 0.1%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Base 40 132 238 391 561 428 393 702 25 62.5% 86 65.2% 170 71.4% 286 73.1% 312 72.9% 277 70.5% 600 High priority 66.7% 85.6% 85.5% Medium 11 27.5% 33 25.0% 56 23.5% 87 72 12.8% 88 20.6% 91 23.2% 94 13.4% priority 33.3% 22.3% 3 7.5% 12 9.1% 6 2.5% 14 3.6% 5 0.9% 21 4.9% 18 4.6% 6 0.9% Low priority Should not 3 1.3% 0.5% send money 2.5% 0.8% 0.5% 1.2% 1.3% 0.1% 3 1.3% 1 0.3% 2 0.5% 2 0.5% Not sure Prefer not to 1 0.3% 1 0.2% 1 0.1% answer

=Q15e Maintain police services=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q15e Maintain police services=

		Employ	ment Statu	s (QD4)		Mention Cit			
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	irce (Q20)	(Q21)	
	Full-time	Part-time	Student	maker	Ketirea	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	471 69.9%	120 79.5%	3 42.9%	59 86.8%	524 85.9%	916 78.3%	348 76.0%	744 77.3%	478 78.5%
Medium priority	154 22.8%	28 18.5%	3 42.9%	9 13.2%	79 13.0%	21 <i>7</i> 18.5%	82 17.9%	182 18.9%	106 17.4%
Low priority	36 5.3%	2 1.3%	1 14.3%	:	5 0.8%	30 2.6%	17 3.7%	33 3.4%	13 2.1%
Should not send money	10 1.5%	-	-	-	1 0.2%	3 0.3%	8 1.7%	2 0.2%	8 1.3%
Not sure	3 0.4%	1 0.7%			:	3 0.3%	1 0.2%	1 0.1%	3 0.5%
Prefer not to answer	-	-		:	1 0.2%	1 0.1%	2 0.4%	1 0.1%	1 0.2%

Appendix B

Q15e Maintain police services=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov		
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3)	
	commute	20 or less	21 to 39	40 to 59	60 or more	res	NO	Own	Rent	
Base	1095	43	68	96	194	361	1174	1506	76	
High priority	877 80.1%	29 67.4%	51 75.0%	66 68.8%	142 73.2%	255 70.6%	934 79.6%	1179 78.3%	52 68.4%	
Medium priority	185 16.9%	12 27.9%	12 17.6%	23 24.0%	38 19.6%	80 22.2%	206 17.5%	276 18.3%	12 15.8%	
Low priority	24 2.2%	2 4.7%	4 5.9%	5 5.2%	10 5.2%	21 5.8%	23 2.0%	39 2.6%	8 10.5%	
Should not send money	6 0.5%	-	-	1 1.0%	4 2.1%	3 0.8%	8 0.7%	6 0.4%	4 5.3%	
Not sure	2 0.2%	-	1 1.5%	1 1.0%	-	2 0.6%	2 0.2%	4 0.3%		
Prefer not to answer	1 0.1%	-	-	:	-	:	1 0.1%	2 0.1%		

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=Q15e Maintain police services=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	485 81.5%	480 76.3%	183 75.9%	1092 78.3%	113 72.9%	94 73.4%	449 76.6%	19 65.5%	580 74.3%
Medium priority	91 15.3%	124 19.7%	51 21.2%	252 18.1%	35 22.6%	28 21.9%	117 20.0%	8 27.6%	161 20.6%
Low priority	15 2.5%	20 3.2%	7 2.9%	37 2.7%	7 4.5%	1 0.8%	15 2.6%	1 3.4%	33 4.2%
Should not send money	2 0.3%	2 0.3%		9 0.6%		5 3.9%	2 0.3%	-	6 0.8%
Not sure	1 0.2%	2 0.3%		2 0.1%			3 0.5%	1 3.4%	
Prefer not to answer	1 0.2%	1 0.2%		2 0.1%		-		-	1 0.1%

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Q15e Maintain police services=

Gender Female Base 734 602 82.0% High priority Medium priority 114 15.5% 11 1.5% Low priority Should not 2 0.3% send money 4 0.5% Not sure Prefer not to answer

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Thousand Oaks Resident Survey 2017 Phase 2

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q15f Acquire and preserve natural open space and trails

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Attended Civic Arts Plaza Event (O10)		Contact With Staff	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q1	17)
		Less than 5	5109	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	652	45	46	66	495	322	324	243	384
	40.0%	31.5%	36.5%	42.3%	41.1%	41.4%	39.1%	38.7%	40.9%
Medium	551	58	48	57	388	263	278	207	325
priority	33.8%	40.6%	38.1%	36.5%	32.3%	33.8%	33.5%	33.0%	34.6%
Low priority	300	27	19	21	233	138	159	124	167
	18.4%	18.9%	15.1%	13.5%	19.4%	17.7%	19.2%	19.7%	17.8%
Should not send money	102	10	11	10	71	44	57	47	51
	6.3%	7.0%	8.7%	6.4%	5.9%	5.7%	6.9%	7.5%	5.4%
Not sure	19	3	2	1	13	9	10	4	12
	1.2%	2.1%	1.6%	0.6%	1.1%	1.2%	1.2%	0.6%	1.3%
Prefer not to answer	4 0.2%	-		1 0.6%	3 0.2%	2 0.3%	1 0.1%	3 0.5%	1 0.1%

Q15f Acquire and preserve natural open space and trails=

			Age (	(QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
High priority	1 33.3%	21 52.5%	49 37.1%	99 41.6%	170 43.5%	209 37.3%	196 45.8%	160 40.7%	251 35.8%	
Medium priority	1 33.3%	9 22.5%	58 43.9%	74 31.1%	128 32.7%	204 36.4%	130 30.4%	139 35.4%	259 36.9%	
Low priority	1 33.3%	4 10.0%	16 12.1%	42 17.6%	68 17.4%	113 20.1%	73 17.1%	58 14.8%	141 20.1%	
Should not send money	-	5 12.5%	4 3.0%	18 7.6%	24 6.1%	30 5.3%	25 5.8%	29 7.4%	40 5.7%	
Not sure		1 2.5%	5 3.8%	5 2.1%	1 0.3%	3 0.5%	4 0.9%	7 1.8%	8 1.1%	
Prefer not to answer					:	2 0.4%		:	3 0.4%	

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=Q15f Acquire and preserve natural open space and trails=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q21)	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	294 43.6%	65 43.0%	3 42.9%	22 32.4%	217 35.6%	465 39.7%	187 40.8%	389 40.4%	243 39.9%
Medium priority	215 31.9%	55 36.4%	3 42.9%	28 41.2%	226 37.0%	396 33.8%	155 33.8%	321 33.3%	207 34.0%
Low priority	107 15.9%	24 15.9%	1 14.3%	12 17.6%	123 20.2%	21 <i>7</i> 18.5%	83 18.1%	184 19.1%	108 17.7%
Should not send money	47 7.0%	7 4.6%		5 7.4%	34 5.6%	74 6.3%	28 6.1%	58 6.0%	41 6.7%
Not sure	11 1.6%	•		1 1.5%	7 1.1%	16 1.4%	3 0.7%	11 1.1%	7 1.1%
Prefer not to answer	•	:		-	3 0.5%	2 0.2%	2 0.4%	•	3 0.5%

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Typical Commute Minutes (QD6) Home Ownership Status (QD3) Child in Hsld (QD2) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base 24 55.8% 86 44.3% 139 38.5% 475 609 High priority 37.5% 42.6% 43.8% 40.5% 40.4% 36.8% Medium 398 36.3% 12 27.9% 22 32.4% 29 30.2% 59 30.4% 121 33.5% 404 34.4% 516 34.3% 22 28.9% priority 199 18.2% 4 9.3% 10 14.7% 19 19.8% 38 19.6% 71 19.7% 211 18.0% 275 18.3% 14 18.4% Low priority Should not 11 22 6.1% 70 10.3% send money 6.3% 7.0% 3.1% 5.7% 6.0% 10.5% 3 3.1% 7 1.9% 4 5.3% 15 12 15 Not sure 1.4% 1.0% 1.0% Prefer not to 3 0.3% answer

=Q15f Acquire and preserve natural open space and trails=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q15f Acquire and preserve natural open space and trails=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	244 41.0%	248 39.4%	109 45.2%	574 41.2%	60 38.7%	47 36.7%	225 38.4%	10 34.5%	297 38.0%
Medium priority	202 33.9%	208 33.1%	67 27.8%	471 33.8%	57 36.8%	52 40.6%	208 35.5%	9 31.0%	275 35.2%
Low priority	115 19.3%	108 17.2%	46 19.1%	253 18.1%	26 16.8%	16 12.5%	108 18.4%	9 31.0%	155 19.8%
Should not send money	28 4.7%	53 8.4%	13 5.4%	78 5.6%	12 7.7%	11 8.6%	34 5.8%	1 3.4%	48 6.1%
Not sure	5 0.8%	12 1.9%	5 2.1%	15 1.1%		2 1.6%	9 1.5%	-	5 0.6%
Prefer not to answer	1 0.2%	-	1 0.4%	3 0.2%	-	-	2 0.3%	-	1 0.1%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q15f Acquire and preserve natural open space and trails

	Gender
	Female
Base	734
High priority	313 42.6%
Medium priority	245 33.4%
Low priority	123 16.8%
Should not send money	39 5.3%
Not sure	13 1.8%
Prefer not to answer	1 0.1%

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Crosstabulations

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Crosstabulations

Q15g Protect water quality in creeks and streams=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	17)
		Less than 5	3109	10 10 14	13 Of Hiore	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	761 46.7%	74 51.7%	64 50.8%	79 50.6%	544 45.2%	389 50.0%	363 43.8%	306 48.7%	424 45.1%
Medium priority	614 37.7%	51 35.7%	47 37.3%	51 32.7%	465 38.7%	269 34.6%	336 40.5%	232 36.9%	361 38.4%
Low priority	201 12.3%	15 10.5%	12 9.5%	21 13.5%	153 12.7%	100 12.9%	100 12.1%	72 11.5%	125 13.3%
Should not send money	36 2.2%	3 2.1%			28 2.3%	14 1.8%	22 2.7%	12 1.9%	22 2.3%
Not sure	12 0.7%	-		3 1.9%	9 0.7%	5 0.6%	6 0.7%	5 0.8%	5 0.5%
Prefer not to answer	4 0.2%	:			4 0.3%	1 0.1%	2 0.2%	1 0.2%	3 0.3%

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—Q15g Protect water quality in creeks and streams=

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			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
High priority	1 33.3%	21 52.5%	58 43.9%	112 47.1%	179 45.8%	286 51.0%	203 47.4%	184 46.8%	339 48.3%
Medium priority	2 66.7%	13 32.5%	53 40.2%	87 36.6%	141 36.1%	206 36.7%	153 35.7%	157 39.9%	261 37.2%
Low priority	-	6 15.0%	20 15.2%	29 12.2%	57 14.6%	53 9.4%	59 13.8%	43 10.9%	81 11.5%
Should not send money				7 2.9%	9 2.3%	12 2.1%	10 2.3%	7 1.8%	15 2.1%
Not sure	Not sure			3 1.3%	4 1.0%	4 0.7%	3 0.7%	2 0.5%	5 0.7%
Prefer not to answer		-		-	1 0.3%	-			1 0.1%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q15g Protect water quality in creeks and streams==

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	run-time	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	312 46.3%	77 51.0%	3 42.9%	27 39.7%	296 48.5%	549 46.9%	212 46.3%	447 46.4%	282 46.3%
Medium priority	251 37.2%	61 40.4%	4 57.1%	28 41.2%	228 37.4%	443 37.9%	171 37.3%	382 39.7%	212 34.8%
Low priority	91 13.5%	11 7.3%	-	11 16.2%	68 11.1%	144 12.3%	57 12.4%	110 11.4%	89 14.6%
Should not send money	15 2.2%	2 1.3%		2 2.9%	13 2.1%	24 2.1%	12 2.6%	14 1.5%	21 3.4%
Not sure	5 0.7%	-			4 0.7%	10 0.9%	2 0.4%	8 0.8%	4 0.7%
Prefer not to answer		•	•	-	1 0.2%	- :	4 0.9%	2 0.2%	1 0.2%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

housand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Q15g Protect water quality in creeks and streams

		Typical Co	mmut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3)
	commute	20 of less	21 10 39	40 (0 39	60 01 more	res	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
High priority	523 47.8%	23 53.5%	32 47.1%	40 41.7%	92 47.4%	154 42.7%	575 49.0%	702 46.6%	39 51.3%
Medium priority	418 38.2%	18 41.9%	27 39.7%	35 36.5%	65 33.5%	141 39.1%	433 36.9%	568 37.7%	30 39.5%
Low priority	124 11.3%	2 4.7%	7 10.3%	17 17.7%	31 16.0%	56 15.5%	130 11.1%	188 12.5%	6 7.9%
Should not send money	22 2.0%	-	2 2.9%	3 3.1%	4 2.1%	8 2.2%	25 2.1%	33 2.2%	1 1.3%
Not sure	7 0.6%	-		1 1.0%	2 1.0%	2 0.6%	9 0.8%	12 0.8%	:
Prefer not to answer	1 0.1%	-	-	:	-	:	2 0.2%	3 0.2%	- :

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Crosstabulations

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=Q15g Protect water quality in creeks and streams=

	Gender
	Female
Base	734
High priority	392 53.4%
Medium priority	258 35.1%
Low priority	64 8.7%
Should not send money	12 1.6%
Not sure	6 0.8%
Prefer not to answer	2 0.3%

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=Q15g Protect water quality in creeks and streams=

			Inform	nation Source	e Categories	(Q20)			Gender
	City newsl- etter, dir	City websi- te, social	City Coun- cil meet i	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	289 48.6%	288 45.8%	105 43.6%	651 46.7%	69 44.5%	68 53.1%	276 47.1%	13 44.8%	332 42.5%
Medium priority	213 35.8%	241 38.3%	99 41.1%	531 38.1%	66 42.6%	48 37.5%	224 38.2%	10 34.5%	309 39.6%
Low priority	83 13.9%	74 11.8%	32 13.3%	169 12.1%	14 9.0%	10 7.8%	67 11.4%	5 17.2%	11 <i>7</i> 15.0%
Should not send money	7 1.2%	18 2.9%	4 1.7%	31 2.2%	4 2.6%	1 0.8%	13 2.2%	1 3.4%	18 2.3%
Not sure	3 0.5%	8 1.3%	1 0.4%	9 0.6%	2 1.3%	1 0.8%	5 0.9%	-	5 0.6%
Prefer not to answer	-	:		3 0.2%	:	•	1 0.2%	-	:

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q15h Invest in local public schools=

	Overall	Ye	ars in Thou	sand Oaks (C	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza Yes	Event (Q10) No	Yes (Q	17) No
Base	1628	143	126	156	1203	778	829	628	940
High priority	258	23	27	27	181	126	128	104	150
	15.8%	16.1%	21.4%	17.3%	15.0%	16.2%	15.4%	16.6%	16.0%
Medium	587	43	41	55	448	307	278	225	334
priority	36.1%	30.1%	32.5%	35.3%	37.2%	39.5%	33.5%	35.8%	35.5%
Low priority	470	42	30	42	356	213	247	172	285
	28.9%	29.4%	23.8%	26.9%	29.6%	27.4%	29.8%	27.4%	30.3%
Should not	264	30	25	28	181	110	151	107	145
send money	16.2%	21.0%	19.8%	17.9%	15.0%	14.1%	18.2%	17.0%	15.4%
Not sure	37	5	2	3	27	17	19	14	21
	2.3%	3.5%	1.6%	1.9%	2.2%	2.2%	2.3%	2.2%	2.2%
Prefer not to	12	-	1	1	10	5	6	6	5
answer	0.7%		0.8%	0.6%	0.8%	0.6%	0.7%	1.0%	0.5%

Q15h Invest in local public schools

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
High priority		9 22.5%	24 18.2%	41 17.2%	50 12.8%	98 17.5%	64 15.0%	76 19.3%	103 14.7%
Medium priority	1 33.3%	6 15.0%	43 32.6%	83 34.9%	148 37.9%	222 39.6%	139 32.5%	141 35.9%	286 40.7%
Low priority	1 33.3%	12 30.0%	37 28.0%	63 26.5%	124 31.7%	151 26.9%	125 29.2%	116 29.5%	192 27.4%
Should not send money	1 33.3%	11 27.5%	27 20.5%		59 15.1%	70 12.5%	90 21.0%	52 13.2%	98 14.0%
Not sure		2 5.0%	1 0.8%	5 2.1%	7 1.8%	18 3.2%	7 1.6%	5 1.3%	20 2.8%
Prefer not to answer		-	-		3 0.8%	2 0.4%	3 0.7%	3 0.8%	3 0.4%

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=Q15h Invest in local public schools=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q2	
	ruirtiile	run time		maker		Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	117 17.4%	24 15.9%	2 28.6%	10 14.7%	89 14.6%	174 14.9%	84 18.3%	146 15.2%	101 16.6%
Medium priority			3 42.9%	29 42.6%	245 40.2%	441 37.7%	146 31.9%	372 38.6%	201 33.0%
Low priority	197 45 29.2% 29.8%		2 28.6%	18 26.5%	170 27.9%	339 29.0%	131 28.6%	280 29.1%	174 28.6%
Should not send money	127 18.8%	16 10.6%	-	9 13.2%	85 13.9%	180 15.4%	84 18.3%	137 14.2%	117 19.2%
Not sure	t sure 11 2 1.6% 1.3%			2 2.9%	18 3.0%	28 2.4%	9 2.0%	19 2.0%	14 2.3%
Prefer not to answer	Prefer not to 5 1				3 0.5%	8 0.7%	4 0.9%	9 0.9%	2 0.3%

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Typical Commute Minutes (QD6) Child in Hsld (QD2) Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 68 194 361 1174 1506 Rase 43 96 76 High priority 16.3% 9.3% 13.5% 12.4% 15.0% 23.7% 22.1% 16.5% 15.5% Medium 427 17 39.5% 22 32.4% 34 35.4% 60 102 462 547 27 priority 39.0% 30.9% 28.3% 39.4% 36.3% 35.5% 308 28.1% 13 30.2% 20 29.4% 24 25.0% 62 32.0% 117 32.4% 326 27.8% 441 29.3% 13 17.1% Low priority Should not 150 22 44 78 159 16 send money 13.7% 18.6% 14.7% 22.9% 22.7% 21.6% 13.5% 15.9% 21.1% 2 2.1% 25 28 35 2 Not sure 2.3% 1.5% 1.0% 2.2% 2.4% 2.3% 2.6% 2.3%

1 1.0%

=Q15h Invest in local public schools=

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10 0.7%

5 0.4%

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2 1.0%

2 0.6%

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17 2.7%

0.6%

16.0% 13 2.2%

2 0.3%

Base

High priority

Medium

priority

Low priority

Should not

send money

Prefer not to

answer

=Q15h Invest in local public schools=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
	595	629	241	1394	155	128	586	29	781
,	89 15.0%	92 14.6%	36 14.9%	225 16.1%	22 14.2%	38 29.7%	78 13.3%	6 20.7%	92 11.8%
	222 37.3%	247 39.3%	86 35.7%	503 36.1%	53 34.2%	48 37.5%	214 36.5%	8 27.6%	257 32.9%
	174 29.2%	182 28.9%	75 31.1%	407 29.2%	55 35.5%	30 23.4%	164 28.0%	8 27.6%	263 33.7%
	95 16.0%	87 13.8%	38 15.8%	220 15.8%	20 12.9%	11 8.6%	106 18.1%	7 24.1%	153 19.6%

0.8%

19 3.2%

0.9%

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6 0.5%

Prefer not to

answer

Crosstabulations

11 1.4%

0.6%

Thousand Oaks Resident Survey 2017 Phase 2

=Q15h Invest in local public schools=

	Gender
	Female
Base	734
High priority	147 20.0%
Medium priority	301 41.0%
Low priority	178 24.3%
Should not send money	84 11.4%
Not sure	22 3.0%
Prefer not to answer	2 0.3%

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30 2.2%

0.6%

3 1.2%

3 1.9%

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Thousand Oaks Resident Survey 2017 Phase 2 Appendix B Crosstabulations

=Q15i Increase use of alternative and renewable power sources, such as solar-

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	461 28.3%	48 33.6%	38 30.2%	47 30.1%	328 27.3%	226 29.0%	230 27.7%	176 28.0%	268 28.5%
Medium priority	560 34.4%	43 30.1%	50 39.7%	50 32.1%	417 34.7%	280 36.0%	272 32.8%	214 34.1%	329 35.0%
Low priority	378 23.2%	35 24.5%	20 15.9%	36 23.1%	287 23.9%	165 21.2%	209 25.2%	140 22.3%	219 23.3%
Should not send money	196 12.0%	14 9.8%	16 12.7%	22 14.1%	144 12.0%	90 11.6%	105 12.7%	82 13.1%	108 11.5%
Not sure	28 1.7%	3 2.1%	2 1.6%	-	23 1.9%	14 1.8%	12 1.4%	12 1.9%	15 1.6%
Prefer not to answer	5 0.3%	-	:	1 0.6%	4 0.3%	3 0.4%	1 0.1%	4 0.6%	1 0.1%

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Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Base 40 132 238 391 561 428 393 702 43 32.6% 118 30.2% 151 26.9% 129 172 High priority 42.5% 32.4% 24.5% 30.1% 35.4% Medium 11 27.5% 45 34.1% 66 27.7% 133 34.0% 216 38.5% 126 29.4% 145 36.9% 262 1 33.3% priority 37.3% 10 25.0% 26 19.7% 63 26.5% 90 23.0% 127 22.6% 106 24.8% 64 16.3% 177 25.2% Low priority Should not 29 47 63 send money 5.0% 11.4% 12.2% 12.0% 9.8% 14.7% 10.2% 10.1% 3 1.3% 2 0.5% 2 0.5% 5 1.3% 11 18 Not sure 2.3% 2.0% 2.6% 2 0.3% Prefer not to 2 0.5% 1 0.3% answer

Thousand Oaks Resident Survey 2017 Phase 2

=Q15i Increase use of alternative and renewable power sources, such as solar=

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=Q15i Increase use of alternative and renewable power sources, such as solar=

		Employ	ment Statu	s (QD4)			y Sponsore-	Visited Cit		
	Full-time	Part-time	Canadana	Home-		d Info Sou	d Info Source (Q20)		(Q21)	
	ruii-time	Part-time	Student	maker	Retired	Yes	No	Yes	No	
Base	674	151	7	68	610	1170	458	963	609	
High priority	209 31.0%	61 40.4%	3 42.9%	17 25.0%	144 23.6%	325 27.8%	136 29.7%	287 29.8%	159 26.1%	
Medium priority	224 33.2%	49 32.5%	1 14.3%	23 33.8%	232 38.0%	400 34.2%	160 34.9%	323 33.5%	217 35.6%	
Low priority	141 20.9%	30 19.9%	1 14.3%	20 29.4%	153 25.1%	289 24.7%	89 19.4%	237 24.6%	128 21.0%	
Should not send money	92 13.6%	10 6.6%	2 28.6%	7 10.3%	62 10.2%	131 11.2%	65 14.2%	102 10.6%	89 14.6%	
Not sure	6 0.9%	1 0.7%		1 1.5%	17 2.8%	22 1.9%	6 1.3%	13 1.3%	13 2.1%	
Prefer not to answer	2 0.3%	-	-	-	2 0.3%	3 0.3%	2 0.4%	1 0.1%	3 0.5%	

Appendix B

Crosstabulations

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q15i Increase use of alternative and renewable power sources, such as solar=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	
	commute	20 01 1033	2. (0 33	10 10 33	00 01 111010			Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
High priority	311 28.4%	12 27.9%	21 30.9%	29 30.2%	59 30.4%	107 29.6%	337 28.7%	427 28.4%	26 34.2%
Medium priority	407 37.2%	18 41.9%	24 35.3%	23 24.0%	52 26.8%	117 32.4%	416 35.4%	518 34.4%	25 32.9%
Low priority	241 22.0%	5 11.6%	16 23.5%	29 30.2%	48 24.7%	81 22.4%	270 23.0%	347 23.0%	16 21.1%
Should not send money	111 10.1%	7 16.3%	7 10.3%	15 15.6%	33 17.0%	47 13.0%	129 11.0%	185 12.3%	6 7.9%
Not sure	23 2.1%	1 2.3%			-	7 1.9%	20 1.7%	25 1.7%	3 3.9%
Prefer not to answer	2 0.2%			-	2 1.0%	2 0.6%	2 0.2%	4 0.3%	-

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q15i Increase use of alternative and renewable power sources, such as solar=

			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	162 27.2%	186 29.6%	72 29.9%	386 27.7%	51 32.9%	50 39.1%	162 27.6%	9 31.0%	200 25.6%
Medium priority	216 36.3%	202 32.1%	87 36.1%	489 35.1%	45 29.0%	47 36.7%	197 33.6%	9 31.0%	264 33.8%
Low priority	148 24.9%	157 25.0%	48 19.9%	329 23.6%	32 20.6%	19 14.8%	145 24.7%	3 10.3%	197 25.2%
Should not send money	58 9.7%	74 11.8%	27 11.2%	163 11.7%	23 14.8%	9 7.0%	66 11.3%	8 27.6%	110 14.1%
Not sure	11 1.8%	9 1.4%	5 2.1%	23 1.6%	3 1.9%	3 2.3%	14 2.4%	-	7 0.9%
Prefer not to answer	- :	1 0.2%	2 0.8%	4 0.3%	1 0.6%	•	2 0.3%	-	3 0.4%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q15i Increase use of alternative and renewable power sources, such as solar=

	Gender
	Female
Base	734
High priority	236 32.2%
Medium priority	261 35.6%
Low priority	153 20.8%
Should not send money	64 8.7%
Not sure	20 2.7%
Prefer not to answer	:

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q15j Maintain cultural arts facilities and programming=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Arts Plaza Event (Q10)		17)
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	267 16.4%	26 18.2%	20 15.9%	24 15.4%	197 16.4%	182 23.4%	82 9.9%	89 14.2%	168 17.9%
Medium priority	690 42.4%	59 41.3%	67 53.2%	72 46.2%	492 40.9%	393 50.5%	289 34.9%	267 42.5%	402 42.8%
Low priority	491 30.2%	46 32.2%	27 21.4%	43 27.6%	375 31.2%	164 21.1%	322 38.8%	195 31.1%	275 29.3%
Should not send money	161 9.9%	11 7.7%	12 9.5%	15 9.6%	123 10.2%	35 4.5%	123 14.8%	73 11.6%	81 8.6%
Not sure	15 0.9%	1 0.7%		1 0.6%	13 1.1%	4 0.5%	10 1.2%	3 0.5%	11 1.2%
Prefer not to answer	4 0.2%	-		1 0.6%	3 0.2%		3 0.4%	1 0.2%	3 0.3%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q15j Maintain cultural arts facilities and programming=

			Age (	QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
High priority	1 33.3%	6 15.0%	24 18.2%	33 13.9%	65 16.6%	99 17.6%	72 16.8%	71 18.1%	111 15.8%	
Medium priority	1 33.3%	16 40.0%	60 45.5%	94 39.5%	177 45.3%	243 43.3%	185 43.2%	166 42.2%	301 42.9%	
Low priority	1 33.3%	15 37.5%	39 29.5%	87 36.6%	110 28.1%	153 27.3%	124 29.0%	119 30.3%	213 30.3%	
Should not send money		3 7.5%	8 6.1%	22 9.2%	37 9.5%	55 9.8%	44 10.3%	34 8.7%	66 9.4%	
Not sure	-	-	1 0.8%	2 0.8%	1 0.3%	10 1.8%	2 0.5%	3 0.8%	10 1.4%	
Prefer not to answer		-			1 0.3%	1 0.2%	1 0.2%		1 0.1%	

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27 39.7%

4.4%

14.3%

14.3%

176 28.9%

10.2%

10

1.6%

Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
Part-time	Student	Home-	Retired	d Info Sou	irce (Q20)	(Q2	21)
Part-time	Student	maker	Ketirea	Yes	No	Yes	No
151	7	68	610	1170	458	963	609
34 22.5%	2 28.6%	9 13.2%	101 16.6%	196 16.8%	71 15.5%	151 15. <i>7</i> %	107 17.6%
70 46.4%	3 42.9%	29 42.6%	260 42.6%	513 43.8%	177 38.6%	415 43.1%	245 40.2%

349 29.8%

101

8.6%

10

0.9%

0.1%

142 31.0%

13.1%

1.1%

293 30.4%

10.0%

6 0.6%

2 0.2% 187 30.7%

10.0%

1.3%

1 0.2%

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Typical Commute Minutes (QD6) Child in Hsld (QD2) Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 68 96 194 361 1174 1506 Rase 43 76 52 14.4% High priority 16.6% 25.6% 14.7% 17.7% 13.9% 17.5% 16.7% 9.2% Medium 467 21 48.8% 32 47.1% 34 35.4% 89 155 42.9% 503 636 37 priority 42.6% 45.9% 42.8% 42.2% 48.7% 332 30.3% 11 25.6% 19 27.9% 30 31.3% 57 29.4% 117 32.4% 348 29.6% 455 30.2% 24 31.6% Low priority Should not 19 33 104 send money 10.3% 14.6% 9.8% 9.1% 8.9% 9.7% 9.2% 1 1.0% 13 12 14 Not sure 0.5% 0.8% 0.9% 1.3% 1.2% 1.0% Prefer not to 1 0.1% 1 0.5% answer

Thousand Oaks Resident Survey 2017 Phase 2

=Q15j Maintain cultural arts facilities and programming=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Full-time

674

16.2%

283

42.0%

208 30.9%

10.2%

0.6%

38 25.2%

0.7%

Rase

**High priority** 

Medium

priority

Low priority

Should not

send money

Not sure

Prefer not to

answer

Q15j Maintain cultural arts facilities and programming

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	120 20.2%	87 13.8%	42 17.4%	231 16.6%	29 18.7%	20 15.6%	76 13.0%	1 3.4%	111 14.2%
Medium priority	263 44.2%	280 44.5%	102 42.3%	598 42.9%	55 35.5%	66 51.6%	245 41.8%	12 41.4%	335 42.9%
Low priority	159 26.7%	198 31.5%	75 31.1%	411 29.5%	58 37.4%	29 22.7%	198 33.8%	12 41.4%	243 31.1%
Should not send money	46 7.7%	59 9.4%	22 9.1%	139 10.0%	12 7.7%	9 7.0%	60 10.2%	4 13.8%	86 11.0%
Not sure	7 1.2%	4 0.6%		12 0.9%		3 2.3%	6 1.0%	-	5 0.6%
Prefer not to answer		1 0.2%		3 0.2%	1 0.6%	1 0.8%	1 0.2%	-	1 0.1%

Appendix B

Crosstabulations

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q15j Maintain cultural arts facilities and programming=

	Gender
	Female
Base	734
High priority	144 19.6%
Medium priority	317 43.2%
Low priority	212 28.9%
Should not send money	49 6.7%
Not sure	10 1.4%
Prefer not to answer	2 0.3%

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=Q15k Maintain fire protection services=

	Overall	Ye	Years in Thousand Oaks (Q1)				nded Civic		With Staff
		Less than 5 5 to 9 10 to 14 15 or more		Arts Plaza Event (Q10)		(Q17)			
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	1306 80.2%	110 76.9%	97 77.0%	109 69.9%	990 82.3%	642 82.5%	648 78.2%	495 78.8%	763 81.2%
Medium priority	271 16.6%	30 21.0%	20 15.9%	41 26.3%	180 15.0%	118 15.2%	150 18.1%	109 17.4%	152 16.2%
Low priority	35 2.1%	2 1.4%	5 4.0%	2 1.3%	26 2.2%	12 1.5%	22 2.7%	17 2.7%	1 <i>7</i> 1.8%
Should not send money	7 0.4%	-	4 3.2%	1 0.6%	2 0.2%	3 0.4%	4 0.5%	3 0.5%	4 0.4%
Not sure	5 0.3%	1 0.7%		2 1.3%	2 0.2%	2 0.3%	3 0.4%	2 0.3%	2 0.2%
Prefer not to answer	4 0.2%	:	:	1 0.6%	3 0.2%	1 0.1%	2 0.2%	2 0.3%	2 0.2%

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			Commute Outside City (QD5)						
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
High priority	3 100.0%	25 62.5%	90 68.2%	177 74.4%	299 76.5%	495 88.2%	315 73.6%	291 74.0%	617 87.9%
Medium priority	:	15 37.5%	36 27.3%	48 20.2%	80 20.5%	55 9.8%	93 21.7%	87 22.1%	74 10.5%
Low priority	:	-	3 2.3%	9 3.8%	10 2.6%	7 1.2%	14 3.3%	8 2.0%	10 1.4%
Should not send money	:		2 1.5%	2 0.8%		2 0.4%	3 0.7%	4 1.0%	-
Not sure		-	1 0.8%	2 0.8%	1 0.3%	1 0.2%	2 0.5%	3 0.8%	-
Prefer not to answer	-	-	-	-	1 0.3%	1 0.2%	1 0.2%	-	1 0.1%

=Q15k Maintain fire protection services=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q15k Maintain fire protection services====

		Employ	ment Statu	s (QD4)		y Sponsore-	Visited City Website		
	Full-time	Do no o line	Canalana	Home-	Danis d	d Info Sou	irce (Q20)	(Q.	21)
	Full-time	Part-time	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	484 71.8%	123 81.5%	6 85.7%	57 83.8%	541 88.7%	954 81.5%	352 76.9%	764 79.3%	497 81.6%
Medium priority	158 23.4%	25 16.6%	1 14.3%	11 16.2%	59 9.7%	182 15.6%	89 19.4%	170 17.7%	92 15.1%
Low priority	19 2.8%	3 2.0%		:	9 1.5%	25 2.1%	10 2.2%	21 2.2%	13 2.1%
Should not send money	7 1.0%	-	-	-	:	3 0.3%	4 0.9%	2 0.2%	5 0.8%
Not sure	5 0.7%	-			:	4 0.3%	1 0.2%	4 0.4%	1 0.2%
Prefer not to answer	1 0.1%	-		:	1 0.2%	2 0.2%	2 0.4%	2 0.2%	1 0.2%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q15k Maintain fire protection services

		Typical Co	mmut e Min	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status (QD3) Own Rei	
Base	1095	43	68	96	194	361	1174	1506	76
High priority	908 82.9%	31 72.1%	47 69.1%	69 71.9%	145 74.7%	259 71.7%	970 82.6%	1222 81.1%	50 65.8%
Medium priority	161 14.7%	12 27.9%	19 27.9%	21 21.9%	38 19.6%	83 23.0%	178 15.2%	245 16.3%	18 23.7%
Low priority	18 1.6%	-	2 2.9%	4 4.2%	7 3.6%	13 3.6%	18 1.5%	27 1.8%	6 7.9%
Should not send money	4 0.4%	-		1 1.0%	2 1.0%	3 0.8%	4 0.3%	4 0.3%	2 2.6%
Not sure	3 0.3%	-	-	1 1.0%	1 0.5%	2 0.6%	3 0.3%	5 0.3%	:
Prefer not to answer	1 0.1%	-	-	-	1 0.5%	1 0.3%	1 0.1%	3 0.2%	-

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=Q15k Maintain fire protection services=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	500 84.0%	500 79.5%	194 80.5%	1124 80.6%	121 78.1%	98 76.6%	467 79.7%	17 58.6%	607 77.7%
Medium priority	80 13.4%	106 16.9%	40 16.6%	229 16.4%	28 18.1%	25 19.5%	105 17.9%	11 37.9%	146 18.7%
Low priority	12 2.0%	16 2.5%	5 2.1%	28 2.0%	5 3.2%	2 1.6%	10 1.7%	1 3.4%	22 2.8%
Should not send money	-	2 0.3%	2 0.8%	6 0.4%		3 2.3%	2 0.3%	-	4 0.5%
Not sure	2 0.3%	3 0.5%		4 0.3%			2 0.3%	-	
Prefer not to answer	1 0.2%	2 0.3%		3 0.2%	1 0.6%	-		-	2 0.3%

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	Gender
	Female
Base	734
High priority	617 84.1%
Medium priority	103 14.0%
Low priority	7 1.0%
Should not send money	1 0.1%
Not sure	5 0.7%
Prefer not to answer	1 0.1%

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=Q15k Maintain fire protection services=

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q15l Support development of affordable housing for seniors

	Overall	Ye	ars in Thou	sand Oaks (C	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza Event (Q10		(Q17) Yes No	
							No		
Base	1628	143	126	156	1203	778	829	628	940
High priority	442	24	28	32	358	220	216	172	249
	27.1%	16.8%	22.2%	20.5%	29.8%	28.3%	26.1%	27.4%	26.5%
Medium	649	53	48	67	481	314	330	252	377
priority	39.9%	37.1%	38.1%	42.9%	40.0%	40.4%	39.8%	40.1%	40.1%
Low priority	359	45	28	41	245	171	180	124	221
	22.1%	31.5%	22.2%	26.3%	20.4%	22.0%	21.7%	19.7%	23.5%
Should not	148	15	21	14	98	63	84	67	77
send money	9.1%	10.5%	16.7%	9.0%	8.1%	8.1%	10.1%	10.7%	8.2%
Not sure	24	6	1	1	16	8	16	9	14
	1.5%	4.2%	0.8%	0.6%	1.3%	1.0%	1.9%	1.4%	1.5%
Prefer not to answer	6 0.4%	-	•	1 0.6%	5 0.4%	2 0.3%	3 0.4%	4 0.6%	2 0.2%

Q15l Support development of affordable housing for seniors=

			Age (	(QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
High priority		5 12.5%	25 18.9%	48 20.2%	109 27.9%	186 33.2%	102 23.8%	103 26.2%	215 30.6%	
Medium priority	1 33.3%	13 32.5%	50 37.9%	96 40.3%	150 38.4%	231 41.2%	152 35.5%	157 39.9%	293 41.7%	
Low priority	1 33.3%	15 37.5%	35 26.5%	63 26.5%	96 24.6%	96 17.1%	118 27.6%	88 22.4%	128 18.2%	
Should not send money	1 33.3%	5 12.5%	18 13.6%	28 11.8%	32 8.2%	40 7.1%	49 11.4%	39 9.9%	52 7.4%	
Not sure		2 5.0%	4 3.0%	3 1.3%	4 1.0%	7 1.2%	6 1.4%	6 1.5%	12 1.7%	
Prefer not to answer	:					1 0.2%	1 0.2%		2 0.3%	

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=Q15l Support development of affordable housing for seniors=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q)	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	162 24.0%	41 27.2%	3 42.9%	17 25.0%	193 31.6%	320 27.4%	122 26.6%	265 27.5%	162 26.6%
Medium priority	240 35.6%	74 49.0%	1 14.3%	33 48.5%	247 40.5%	471 40.3%	178 38.9%	390 40.5%	239 39.2%
Low priority	179 26.6%	28 18.5%	3 42.9%	13 19.1%	111 18.2%	273 23.3%	86 18.8%	216 22.4%	128 21.0%
Should not send money	80 11.9%	8 5.3%		3 4.4%	48 7.9%	89 7.6%	59 12.9%	79 8.2%	66 10.8%
Not sure	12 1.8%	•	•	2 2.9%	9 1.5%	15 1.3%	9 2.0%	10 1.0%	12 2.0%
Prefer not to answer	1 0.1%	:		-	2 0.3%	2 0.2%	4 0.9%	3 0.3%	2 0.3%

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		Typical Co	mmut e Min	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
High priority	318 29.0%	7 16.3%	22 32.4%	17 17.7%	45 23.2%	66 18.3%	357 30.4%	407 27.0%	26 34.2%
Medium priority	450 41.1%	16 37.2%	24 35.3%	34 35.4%	69 35.6%	132 36.6%	485 41.3%	601 39.9%	30 39.5%
Low priority	216 19.7%	16 37.2%	15 22.1%	29 30.2%	53 27.3%	104 28.8%	228 19.4%	340 22.6%	10 13.2%
Should not send money	91 8.3%	4 9.3%	6 8.8%	14 14.6%	24 12.4%	49 13.6%	86 7.3%	133 8.8%	8 10.5%
Not sure	18 1.6%		1 1.5%	2 2.1%	2 1.0%	8 2.2%	16 1.4%	21 1.4%	2 2.6%
Prefer not to answer	2 0.2%	-	:	:	1 0.5%	2 0.6%	2 0.2%	4 0.3%	-

=Q15l Support development of affordable housing for seniors=

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Prefer not to

answer

=Q15l Support development of affordable housing for seniors=

2 0.3%

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	165	154	76	395	36	40	147	3	147
	27.7%	24.5%	31.5%	28.3%	23.2%	31.3%	25.1%	10.3%	18.8%
Medium	243	253	91	561	52	57	243	13	313
priority	40.8%	40.2%	37.8%	40.2%	33.5%	44.5%	41.5%	44.8%	40.1%
Low priority	141	158	49	289	50	21	133	7	210
	23.7%	25.1%	20.3%	20.7%	32.3%	16.4%	22.7%	24.1%	26.9%
Should not send money	41	53	20	124	15	8	50	6	98
	6.9%	8.4%	8.3%	8.9%	9.7%	6.3%	8.5%	20.7%	12.5%
Not sure	5 0.8%	10 1.6%	4 1.7%	20 1.4%	1 0.6%	2 1.6%	11 1.9%	-	11 1.4%

5 0.4%

1 0.4%

1 0.6%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q15l Support development of affordable housing for seniors=

	Gender
	Female
Base	734
High priority	270 36.8%
Medium priority	293 39.9%
Low priority	124 16.9%
Should not send money	35 4.8%
Not sure	12 1.6%
Prefer not to answer	

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=Q15m Support development of affordable housing for young families

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza I	Event (Q10)	(Q	17)
		Less than 3	3103	10 10 14	13 01 111016	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	385	22	29	32	302	190	190	170	203
	23.6%	15.4%	23.0%	20.5%	25.1%	24.4%	22.9%	27.1%	21.6%
Medium	540	42	47	51	400	272	262	178	335
priority	33.2%	29.4%	37.3%	32.7%	33.3%	35.0%	31.6%	28.3%	35.6%
Low priority	416	46	28	47	295	196	214	162	243
	25.6%	32.2%	22.2%	30.1%	24.5%	25.2%	25.8%	25.8%	25.9%
Should not send money	255	28	21	23	183	105	148	107	140
	15.7%	19.6%	16.7%	14.7%	15.2%	13.5%	17.9%	17.0%	14.9%
Not sure	23	4	1	1	17	11	11	7	14
	1.4%	2.8%	0.8%	0.6%	1.4%	1.4%	1.3%	1.1%	1.5%
Prefer not to answer	9 0.6%	1 0.7%	:	2 1.3%	6 0.5%	4 0.5%	4 0.5%	4 0.6%	5 0.5%

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=Q15m Support development of affordable housing for young families=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Age (QD1) Commute Outside City (QD5) Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older Rase 40 132 238 391 561 428 393 702 34 25.8% 53 22.3% 95 24.3% 145 25.8% 168 High priority 22.5% 20.6% 29.3% 23.9% Medium 42 31.8% 70 29.4% 134 34.3% 207 36.9% 130 30.4% 126 32.1% 260 37.0% 2 66.7% 9 22.5% 12 30.0% 36 27.3% 62 26.1% 100 25.6% 123 21.9% 124 29.0% 97 24.7% 159 22.6% Low priority Should not 58 73 send money 33.3% 20.0% 14.4% 21.0% 14.8% 13.0% 18.5% 13.5% 13.8% 2 5.0% 3 1.3% 4 1.0% 5 1.2% 2 0.5% 1 0.8% 10 14 Not sure 1.8% 2.0% Prefer not to 2 0.5% 4 0.6% 3 0.5% answer

=Q15m Support development of affordable housing for young families=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	· un cime	rare emic	Student	maker	netirea	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	158 23.4%	45 29.8%	1 14.3%	12 17.6%	149 24.4%	270 23.1%	115 25.1%	235 24.4%	138 22.7%
Medium priority	197 29.2%	59 39.1%	4 57.1%	31 45.6%	218 35.7%	390 33.3%	150 32.8%	320 33.2%	204 33.5%
Low priority	193 28.6%	28 18.5%	2 28.6%	15 22.1%	140 23.0%	315 26.9%	101 22.1%	253 26.3%	144 23.6%
Should not send money	116 17.2%	19 12.6%		8 11.8%	87 14.3%	174 14.9%	81 17.7%	138 14.3%	111 18.2%
Not sure	8 1.2%	-		2 2.9%	12 2.0%	1 <i>7</i> 1.5%	6 1.3%	13 1.3%	9 1.5%
Prefer not to answer	2 0.3%	-		-	4 0.7%	4 0.3%	5 1.1%	4 0.4%	3 0.5%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q15m Support development of affordable housing for young families=

		Typical Co	ommut e Mini	ites (QD6)		Child in H	sld (QD2)	Home O	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	1-4 -7
	commute	20 of less	21 10 39	40 10 39	60 01 more	res	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
High priority	283 25.8%	8 18.6%	17 25.0%	14 14.6%	42 21.6%	73 20.2%	299 25.5%	348 23.1%	28 36.8%
Medium priority	386 35.3%	12 27.9%	26 38.2%	31 32.3%	55 28.4%	118 32.7%	407 34.7%	503 33.4%	25 32.9%
Low priority	256 23.4%	19 44.2%	18 26.5%	26 27.1%	51 26.3%	96 26.6%	286 24.4%	387 25.7%	15 19.7%
Should not send money	150 13.7%	4 9.3%	7 10.3%	21 21.9%	43 22.2%	68 18.8%	160 13.6%	239 15.9%	7 9.2%
Not sure	16 1.5%			3 3.1%	2 1.0%	4 1.1%	18 1.5%	22 1.5%	1 1.3%
Prefer not to answer	4 0.4%	-	-	1 1.0%	1 0.5%	2 0.6%	4 0.3%	7 0.5%	:

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=Q15m Support development of affordable housing for young families=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	135 22.7%	139 22.1%	52 21.6%	353 25.3%	27 17.4%	36 28.1%	132 22.5%	4 13.8%	143 18.3%
Medium priority	203 34.1%	206 32.8%	82 34.0%	463 33.2%	56 36.1%	55 43.0%	192 32.8%	6 20.7%	266 34.1%
Low priority	155 26.1%	186 29.6%	74 30.7%	334 24.0%	42 27.1%	25 19.5%	156 26.6%	10 34.5%	211 27.0%
Should not send money	94 15.8%	84 13.4%	28 11.6%	220 15.8%	28 18.1%	10 7.8%	91 15.5%	9 31.0%	152 19.5%
Not sure	6 1.0%	11 1.7%	4 1.7%	18 1.3%	1 0.6%	2 1.6%	11 1.9%	-	7 0.9%
Prefer not to answer	2 0.3%	3 0.5%	1 0.4%	6 0.4%	1 0.6%	•	4 0.7%	-	2 0.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q15m Support development of affordable housing for young families=

	Gender
	Female
Base	734
High priority	214 29.2%
Medium priority	251 34.2%
Low priority	174 23.7%
Should not send money	78 10.6%
Not sure	15 2.0%
Prefer not to answer	2 0.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q15n Expand and improve the local trail system=

-	Overall	Ye	ars in Thou	sand Oaks (C	(1)		nded Civic Event (O10)	Contact \(Q'	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	246 15.1%	29 20.3%	19 15.1%	30 19.2%	168 14.0%	124 15.9%	120 14.5%	84 13.4%	152 16.2%
Medium priority	576 35.4%	51 35.7%	51 40.5%	52 33.3%	422 35.1%	281 36.1%	290 35.0%	215 34.2%	348 37.0%
Low priority	602 37.0%	47 32.9%	45 35.7%	56 35.9%	454 37.7%	295 37.9%	298 35.9%	248 39.5%	328 34.9%
Should not send money	182 11.2%	15 10.5%	11 8.7%	15 9.6%	141 11.7%	69 8.9%	110 13.3%	76 12.1%	99 10.5%
Not sure	19 1.2%	1 0.7%		2 1.3%	16 1.3%	9 1.2%	9 1.1%	4 0.6%	11 1.2%
Prefer not to answer	3 0.2%	-	-	1 0.6%	2 0.2%	-	2 0.2%	1 0.2%	2 0.2%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q15n Expand and improve the local trail system=

			Age (	QD1)			Commut	e Out side Ci	ity (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
High priority	1 33.3%	12 30.0%	23 17.4%	39 16.4%	67 17.1%	72 12.8%	86 20.1%	72 18.3%	73 10.4%
Medium priority		13 32.5%	50 37.9%	82 34.5%	159 40.7%	189 33.7%	165 38.6%	147 37.4%	238 33.9%
Low priority	1 33.3%	9 22.5%	46 34.8%	84 35.3%	130 33.2%	232 41.4%	138 32.2%	126 32.1%	293 41.7%
Should not send money	1 33.3%	5 12.5%	11 8.3%	30 12.6%	32 8.2%	61 10.9%	34 7.9%	44 11.2%	87 12.4%
Not sure		1 2.5%	2 1.5%	3 1.3%	2 0.5%	7 1.2%	4 0.9%	4 1.0%	11 1.6%
Prefer not to answer	-		-	-	1 0.3%	-	1 0.2%	-	

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Q15n Expand and improve the local trail system=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	125 18.5%	30 19.9%	3 42.9%	4 5.9%	64 10.5%	170 14.5%	76 16.6%	144 15.0%	93 15.3%
Medium priority	255 37.8%	59 39.1%	3 42.9%	26 38.2%	208 34.1%	423 36.2%	153 33.4%	354 36.8%	207 34.0%
Low priority	216 32.0%	52 34.4%	1 14.3%	27 39.7%	254 41.6%	439 37.5%	163 35.6%	351 36.4%	223 36.6%
Should not send money	70 10.4%	9 6.0%		10 14.7%	74 12.1%	125 10.7%	57 12.4%	104 10.8%	75 12.3%
Not sure	7 1.0%	1 0.7%		1 1.5%	10 1.6%	12 1.0%	7 1.5%	9 0.9%	10 1.6%
Prefer not to answer	1 0.1%	:		-		1 0.1%	2 0.4%	1 0.1%	1 0.2%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

		Typical Co	ommut e Min	utes (QD6)		Child in H	sld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3) Rent
								_	
Base	1095	43	68	96	194	361	1174	1506	76
High priority	145 13.2%	10 23.3%	19 27.9%	13 13.5%	39 20.1%	51 14.1%	180 15.3%	222 14.7%	17 22.4%
Medium priority	385 35.2%	21 48.8%	25 36.8%	41 42.7%	71 36.6%	137 38.0%	422 35.9%	544 36.1%	22 28.9%
Low priority	419 38.3%	11 25.6%	18 26.5%	32 33.3%	63 32.5%	123 34.1%	438 37.3%	555 36.9%	24 31.6%
Should not send money	131 12.0%	1 2.3%	6 8.8%	8 8.3%	18 9.3%	45 12.5%	119 10.1%	165 11.0%	12 15.8%
Not sure	15 1.4%	-		2 2.1%	2 1.0%	4 1.1%	15 1.3%	18 1.2%	1 1.3%
Prefer not to answer	-	-	-	-	1 0.5%	1 0.3%	-	2 0.1%	-

=Q15n Expand and improve the local trail system=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Q15n Expand and improve the local trail system

			Inform	ation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	95 16.0%	84 13.4%	39 16.2%	207 14.8%	26 16.8%	25 19.5%	84 14.3%	6 20.7%	120 15.4%
Medium priority	204 34.3%	247 39.3%	83 34.4%	515 36.9%	55 35.5%	39 30.5%	200 34.1%	6 20.7%	288 36.9%
Low priority	236 39.7%	221 35.1%	92 38.2%	509 36.5%	51 32.9%	51 39.8%	233 39.8%	13 44.8%	282 36.1%
Should not send money	56 9.4%	68 10.8%	24 10.0%	146 10.5%	20 12.9%	11 8.6%	60 10.2%	4 13.8%	85 10.9%
Not sure	4 0.7%	8 1.3%	3 1.2%	15 1.1%	2 1.3%	2 1.6%	9 1.5%	-	5 0.6%
Prefer not to answer		1 0.2%		2 0.1%	1 0.6%		:	-	1 0.1%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q15n Expand and improve the local trail system=

	Gender
	Female
Base	734
High priority	107 14.6%
Medium priority	264 36.0%
Low priority	277 37.7%
Should not send money	73 9.9%
Not sure	12 1.6%
Prefer not to answer	1 0.1%

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Appendix B

Base

High priority

Medium

priority

Low priority Should not

send money

Not sure

Prefer not to

answer

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Thousand Oaks Resident Survey 2017 Phase 2

Age (QD1)

45 to 54

238

79 33.2%

111 46.6%

39 16.4%

1.3%

6 2.5%

35 to 44

132

42 31.8%

62 47.0%

21 15.9%

0.8%

6 4.5%

18 to 24 25 to 34

33.3%

33.3% 1 33.3% 40

13 32.5%

15 37.5%

9 22.5%

2.5%

2 5.0%

=Q15o Invest in local public infrastructure=

55 to 64 65 or older

561

211 37.6%

258 46.0%

56 10.0%

1.6%

26

4.6%

1 0.2%

391

158 40.4%

176 45.0%

36 9.2%

13

3.3%

7 1.8%

1 0.3%

Crosstabulations

Commute Outside City (QD5)

Do not

commute

393

36.1%

182 46.3%

52 13.2%

1.3%

12

3.1%

No job or

702 252 35.9%

335 47.7%

71 10.1%

12

1.7%

32

4.6%

Yes,

428

37.1%

183 42.8%

60 14.0%

15

3.5%

10

2.3%

1 0.2%

=Q15o Invest in local public infrastructure

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza I		(Q	
		Less than 5	3103	10 10 14	10 14 15 01 111016	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
High priority	587	44	37	63	443	300	280	237	329
	36.1%	30.8%	29.4%	40.4%	36.8%	38.6%	33.8%	37.7%	35.0%
Medium priority	748	66	58	63	561	350	391	279	439
	45.9%	46.2%	46.0%	40.4%	46.6%	45.0%	47.2%	44.4%	46.7%
Low priority	198	20	24	22	132	95	97	78	115
	12.2%	14.0%	19.0%	14.1%	11.0%	12.2%	11.7%	12.4%	12.2%
Should not send money	35	3	3	3	26	15	20	16	18
	2.1%	2.1%	2.4%	1.9%	2.2%	1.9%	2.4%	2.5%	1.9%
Not sure	56	10	4	4	38	18	38	17	36
	3.4%	7.0%	3.2%	2.6%	3.2%	2.3%	4.6%	2.7%	3.8%
Prefer not to answer	4 0.2%		:	1 0.6%	3 0.2%	-	3 0.4%	1 0.2%	3 0.3%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q15o Invest in local public infrastructure=

		Employ	ment Statu	s (QD4)			y Sponsore-		y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
High priority	239 35.5%	66 43.7%		20 29.4%	222 36.4%	431 36.8%	156 34.1%	368 38.2%	204 33.5%
Medium priority	300 44.5%	64 42.4%	5 71.4%	38 55.9%	285 46.7%	534 45.6%	214 46.7%	438 45.5%	278 45.6%
Low priority	97 14.4%	16 10.6%	2 28.6%	5 7.4%	65 10.7%	135 11.5%	63 13.8%	110 11.4%	82 13.5%
Should not send money	19 2.8%	1 0.7%	-	-	11 1.8%	29 2.5%	6 1.3%	17 1.8%	18 3.0%
Not sure	18 2.7%	4 2.6%		5 7.4%	27 4.4%	39 3.3%	17 3.7%	28 2.9%	26 4.3%
Prefer not to answer	1 0.1%	•	•	-	-	2 0.2%	2 0.4%	2 0.2%	1 0.2%

Appendix B

=Q15o Invest in local public infrastructure=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
High priority	394 36.0%	13 30.2%	33 48.5%	40 41.7%	63 32.5%	115 31.9%	444 37.8%	552 36.7%	22 28.9%
Medium priority	517 47.2%	21 48.8%	29 42.6%	36 37.5%	89 45.9%	173 47.9%	532 45.3%	696 46.2%	34 44.7%
Low priority	123 11.2%	9 20.9%	4 5.9%	12 12.5%	29 14.9%	53 14.7%	130 11.1%	172 11.4%	15 19.7%
Should not send money	17 1.6%	-	2 2.9%	4 4.2%	7 3.6%	7 1.9%	25 2.1%	31 2.1%	2 2.6%
Not sure	44 4.0%	-	:	4 4.2%	5 2.6%	12 3.3%	42 3.6%	52 3.5%	3 3.9%
Prefer not to answer	-	-	-	-	1 0.5%	1 0.3%	1 0.1%	3 0.2%	-

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Gender Female

734 253 34.5%

340 46.3% 93 12.7%

15

2.0% 32 4.4%

1 0.1%

Base

High priority

Medium
priority

Low priority
Should not

send money

Not sure
Prefer not to answer

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Q15o Invest in local public infrastructure

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
High priority	222 37.3%	240 38.2%	83 34.4%	509 36.5%	61 39.4%	58 45.3%	195 33.3%	6 20.7%	298 38.2%
Medium priority	274 46.1%	290 46.1%	119 49.4%	643 46.1%	72 46.5%	54 42.2%	284 48.5%	13 44.8%	358 45.8%
Low priority	62 10.4%	67 10.7%	25 10.4%	166 11.9%	16 10.3%	10 7.8%	71 12.1%	8 27.6%	89 11.4%
Should not send money	16 2.7%	13 2.1%	6 2.5%	28 2.0%	3 1.9%	1 0.8%	12 2.0%	-	14 1.8%
Not sure	21 3.5%	18 2.9%	7 2.9%	45 3.2%	2 1.3%	5 3.9%	23 3.9%	2 6.9%	20 2.6%
Prefer not to answer		1 0.2%	1 0.4%	3 0.2%	1 0.6%	-	1 0.2%	-	2 0.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

=Q15o Invest in local public infrastructure=

Q16a Being responsive to residents and businesses

			Age (		Commut	e Out side Ci	ty (QD5)		
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Excellent	2 66.7%	4 10.0%	18 13.6%	23 9.7%	38 9.7%	46 8.2%	47 11.0%	33 8.4%	58 8.3%
Good	1 33.3%	10 25.0%	49 37.1%	82 34.5%	117 29.9%	223 39.8%	134 31.3%	133 33.8%	270 38.5%
Fair		8 20.0%	22 16.7%	56 23.5%	120 30.7%	140 25.0%	106 24.8%	106 27.0%	172 24.5%
Poor		1 2.5%	5 3.8%	20 8.4%	35 9.0%	33 5.9%	32 7.5%	30 7.6%	49 7.0%
Very poor		1 2.5%	5 3.8%	8 3.4%	13 3.3%	16 2.9%	16 3.7%	14 3.6%	20 2.8%
Not sure		16 40.0%	32 24.2%	48 20.2%	68 17.4%	100 17.8%	92 21.5%	73 18.6%	131 18.7%
Prefer not to answer		-	1 0.8%	1 0.4%		3 0.5%	1 0.2%	4 1.0%	2 0.3%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

=	Q16a	Being	responsive	το	residents	ana	businesses=	

	Overall	Years in Thousand Oaks (Q		1)	Hsld Atte			With Staff	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than 5	3103	10 10 14	13 of filore	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	148	14	16	16	102	87	61	67	74
	9.1%	9.8%	12.7%	10.3%	8.5%	11.2%	7.4%	10.7%	7.9%
Good	552	44	43	53	412	286	254	206	323
	33.9%	30.8%	34.1%	34.0%	34.2%	36.8%	30.6%	32.8%	34.4%
Fair	421	22	30	45	324	192	225	187	220
	25.9%	15.4%	23.8%	28.8%	26.9%	24.7%	27.1%	29.8%	23.4%
Poor	125	3	3	11	108	45	78	60	60
	7.7%	2.1%	2.4%	7.1%	9.0%	5.8%	9.4%	9.6%	6.4%
Very poor	60	3	3	4	50	23	37	31	28
	3.7%	2.1%	2.4%	2.6%	4.2%	3.0%	4.5%	4.9%	3.0%
Not sure	313	55	31	26	201	140	171	74	229
	19.2%	38.5%	24.6%	16.7%	16.7%	18.0%	20.6%	11.8%	24.4%
Prefer not to	9	2	:	1	6	5	3	3	6
answer	0.6%	1.4%		0.6%	0.5%	0.6%	0.4%	0.5%	0.6%

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		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
				maker		Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Excellent	69 10.2%	11 7.3%	1 14.3%	8 11.8%	49 8.0%	125 10.7%	23 5.0%	103 10.7%	39 6.4%
Good	215 31.9%	52 34.4%	4 57.1%	25 36.8%	236 38.7%	406 34.7%	146 31.9%	334 34.7%	204 33.5%
Fair	175 26.0%	40 26.5%	-	17 25.0%	152 24.9%	298 25.5%	123 26.9%	263 27.3%	142 23.3%
Poor	51 7.6%	11 7.3%		3 4.4%	42 6.9%	86 7.4%	39 8.5%	74 7.7%	49 8.0%
Very poor	27 4.0%	2 1.3%	1 14.3%	-	19 3.1%	37 3.2%	23 5.0%	37 3.8%	22 3.6%
Not sure	133 19.7%	34 22.5%	1 14.3%	15 22.1%	110 18.0%	214 18.3%	99 21.6%	148 15.4%	151 24.8%
Prefer not to answer	4 0.6%	1 0.7%	-	-	2 0.3%	4 0.3%	5 1.1%	4 0.4%	2 0.3%

=Q16a Being responsive to residents and businesses=

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Typical Commute Minutes (QD6) Child in Hsld (QD2) Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 Rase 76 15 7.7% Excellent 8.3% 9.3% 10.5% 8.6% 6.6% 19.1% 10.4% 9.1% 403 12 27.9% 20 29.4% 34 35.4% 62 32.0% 114 31.6% 420 522 34.7% 19 25.0% Good 36.8% 35.8% 278 25.4% 12 27.9% 14 20.6% 19 19.8% 55 28.4% 98 27.1% 297 25.3% 391 26.0% 18 23.7% 13 19 91 112 Poor 7.2% 2.3% 16.2% 5.2% 6.7% 5.3% 7.8% 7.4% 10.5% 34 11 42 52 Very poor 7.3% 6.6% 3.1% 4.1% 3.0% 3.6% 3.5% 10 21 21.9% 218 284 21 204 13 41 79 Not sure 30.2% 14.7% 21.1% 21.9% 18.6% 27.6% 8 0.5% Prefer not to 1 2.3% 2 0.6% 5 0.4% 0.5% answer

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=Q16a Being responsive to residents and businesses=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q16a Being responsive to residents and businesses=

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social			Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Excellent	76 12.8%	70 11.1%	25 10.4%	126 9.0%	10 6.5%	9 7.0%	42 7.2%	-	67 8.6%
Good	212	224	82	490	49	43	195	5	282
	35.6%	35.6%	34.0%	35.2%	31.6%	33.6%	33.3%	17.2%	36.1%
Fair	142	157	58	375	50	28	149	3	208
	23.9%	25.0%	24.1%	26.9%	32.3%	21.9%	25.4%	10.3%	26.6%
Poor	30	49	19	109	11	10	49	5	56
	5.0%	7.8%	7.9%	7.8%	7.1%	7.8%	8.4%	17.2%	7.2%
Very poor	22	14	7	40	3	5	21	6	26
	3.7%	2.2%	2.9%	2.9%	1.9%	3.9%	3.6%	20.7%	3.3%
Not sure	109	114	50	248	31	32	127	10	139
	18.3%	18.1%	20.7%	17.8%	20.0%	25.0%	21.7%	34.5%	17.8%
Prefer not to answer	4 0.7%	1 0.2%	-	6 0.4%	1 0.6%	1 0.8%	3 0.5%	:	3 0.4%

Female 734 Base Excellent 246 33.5% Good 181 Fair 24.7% Poor 6.8% 24 3.3% Very poor 157 Not sure 21.4% Prefer not to 3 0.4% answer

Gender

Appendix B

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Crosstabulations

=Q16b Managing development and effectively planning for the future=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than 5	3103	10 10 14	13 Of Illore	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	115	9	11	12	83	70	45	47	64
	7.1%	6.3%	8.7%	7.7%	6.9%	9.0%	5.4%	7.5%	6.8%
Good	574	53	50	58	413	287	282	199	349
	35.3%	37.1%	39.7%	37.2%	34.3%	36.9%	34.0%	31.7%	37.1%
Fair	447	25	27	44	351	207	231	191	242
	27.5%	17.5%	21.4%	28.2%	29.2%	26.6%	27.9%	30.4%	25.7%
Poor	178	6	7	20	145	67	108	83	88
	10.9%	4.2%	5.6%	12.8%	12.1%	8.6%	13.0%	13.2%	9.4%
Very poor	62	1	4	1	56	21	41	35	26
	3.8%	0.7%	3.2%	0.6%	4.7%	2.7%	4.9%	5.6%	2.8%
Not sure	246	48	27	21	150	123	121	70	168
	15.1%	33.6%	21.4%	13.5%	12.5%	15.8%	14.6%	11.1%	17.9%
Prefer not to answer	6 0.4%	1 0.7%	:	-	5 0.4%	3 0.4%	1 0.1%	3 0.5%	3 0.3%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Age (QD1) Commute Outside City (QD5) Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older Rase 40 132 238 391 561 428 393 702 3 7.5% 11 8.3% 15 6.3% 25 6.4% 48 8.6% 33 7.7% 50 7.1% Excellent 33.3% 6.9% 11 27.5% 50 37.9% 88 37.0% 136 34.8% 215 38.3% 158 36.9% 133 256 36.5% 2 66.7% Good 33.8% 8 20.0% 34 25.8% 54 22.7% 127 32.5% 143 25.5% 99 23.1% 112 28.5% 203 28.9% 32 37 Poor 6.8% 9.1% 10.0% 13.4% 9.5% 9.3% 12.6% 13 12 17 15 18 20 Very poor 2.5% 3.8% 5.5% 3.1% 3.0% 3.5% 4.6% 2.8% 23 17.4% 36 15.1% 53 13.6% 84 15.0% 65 107 13 69 Not sure 32.5% 16.1% 15.2%

=Q16b Managing development and effectively planning for the future

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Thousand Oaks Resident Survey 2017 Phase 2

1 0.3% 2 0.4% 2 0.5% 2 0.3%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q16b Managing development and effectively planning for the future

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website (Q21)	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)		
	run-time	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Excellent	51 7.6%	9 6.0%		3 4.4%	47 7.7%	96 8.2%	19 4.1%	80 8.3%	30 4.9%
Good	239 35.5%	53 35.1%	5 71.4%	27 39.7%	223 36.6%	425 36.3%	149 32.5%	344 35.7%	214 35.1%
Fair	171 25.4%	44 29.1%		20 29.4%	173 28.4%	308 26.3%	139 30.3%	273 28.3%	158 25.9%
Poor	77 11.4%	14 9.3%		7 10.3%	54 8.9%	124 10.6%	54 11.8%	108 11.2%	62 10.2%
Very poor	29 4.3%	3 2.0%	1 14.3%		19 3.1%	36 3.1%	26 5.7%	44 4.6%	18 3.0%
Not sure	107 15.9%	26 17.2%	1 14.3%	11 16.2%	92 15.1%	178 15.2%	68 14.8%	112 11.6%	124 20.4%
Prefer not to answer		2 1.3%			2 0.3%	3 0.3%	3 0.7%	2 0.2%	3 0.5%

Appendix B

Prefer not to

answer

Crosstabulations

=Q16b Managing development and effectively planning for the future

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)		wnership
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		(QD3)
	commute	20 01 1633	21 (0 39	40 (0 39	oo or more	163	No	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Excellent	77 7.0%	2 4.7%	9 13.2%	6 6.3%	13 6.7%	28 7.8%	82 7.0%	109 7.2%	
Good	389 35.5%	15 34.9%	22 32.4%	45 46.9%	70 36.1%	129 35.7%	419 35.7%	540 35.9%	23 30.3%
Fair	315 28.8%	12 27.9%	14 20.6%	18 18.8%	50 25.8%	90 24.9%	335 28.5%	424 28.2%	13 17.1%
Poor	100 9.1%	1 2.3%	15 22.1%	10 10.4%	23 11.9%	43 11.9%	115 9.8%	157 10.4%	11 14.5%
Very poor	38 3.5%	2 4.7%	-	4 4.2%	8 4.1%	16 4.4%	41 3.5%	54 3.6%	6 7.9%
Not sure	172 15.7%	11 25.6%	8 11.8%	13 13.5%	30 15.5%	54 15.0%	179 15.2%	217 14.4%	23 30.3%
Prefer not to answer	4 0.4%		-	:	-	1 0.3%	3 0.3%	5 0.3%	:

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Crosstabulations

Crosstabulations

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Excellent	61	45	15	99	3	7	39	2	55
	10.3%	7.2%	6.2%	7.1%	1.9%	5.5%	6.7%	6.9%	7.0%
Good	229	241	81	492	62	48	185	5	282
	38.5%	38.3%	33.6%	35.3%	40.0%	37.5%	31.6%	17.2%	36.1%
Fair	148	168	53	403	50	27	175	4	229
	24.9%	26.7%	22.0%	28.9%	32.3%	21.1%	29.9%	13.8%	29.3%
Poor	50	63	33	153	16	14	75	6	82
	8.4%	10.0%	13.7%	11.0%	10.3%	10.9%	12.8%	20.7%	10.5%
Very poor	14	22	10	50	1	6	20	2	25
	2.4%	3.5%	4.1%	3.6%	0.6%	4.7%	3.4%	6.9%	3.2%
Not sure	92	87	48	194	23	26	89	10	106
	15.5%	13.8%	19.9%	13.9%	14.8%	20.3%	15.2%	34.5%	13.6%
Prefer not to answer	1 0.2%	3 0.5%	1 0.4%	3 0.2%		-	3 0.5%	-	2 0.3%

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Gender Female Base 734 54 7.4% Excellent 270 36.8% Good 184 25.1% Poor 30 4.1% Very poor 127 17.3% Not sure Prefer not to answer 2 0.3%

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=Q16b Managing development and effectively planning for the future=

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q16c Working through critical issues facing the City=

	Overall	Ye	ars in Thous	sand Oaks (Q	1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than 3	3109	101014	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	109	10	9	11	79	65	44	48	56
	6.7%	7.0%	7.1%	7.1%	6.6%	8.4%	5.3%	7.6%	6.0%
Good	573	42	46	57	428	297	270	207	341
	35.2%	29.4%	36.5%	36.5%	35.6%	38.2%	32.6%	33.0%	36.3%
Fair	443	23	32	46	342	204	229	196	232
	27.2%	16.1%	25.4%	29.5%	28.4%	26.2%	27.6%	31.2%	24.7%
Poor	103	4	4	9	86	36	66	48	51
	6.3%	2.8%	3.2%	5.8%	7.1%	4.6%	8.0%	7.6%	5.4%
Very poor	43 2.6%	-	1 0.8%	5 3.2%	37 3.1%	11 1.4%	32 3.9%	21 3.3%	22 2.3%
Not sure	345	63	34	25	223	161	182	105	230
	21.2%	44.1%	27.0%	16.0%	18.5%	20.7%	22.0%	16.7%	24.5%
Prefer not to	12	1		3	8	4	6	3	8
answer	0.7%	0.7%		1.9%	0.7%	0.5%	0.7%	0.5%	0.9%

=Q16c Working through critical issues facing the City=

			Age (		Commut	e Out side Ci	ty (QD5)		
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Excellent		4 10.0%	11 8.3%	17 7.1%	21 5.4%	46 8.2%	32 7.5%	26 6.6%	45 6.4%
Good	1 33.3%	11 27.5%	50 37.9%	74 31.1%	133 34.0%	225 40.1%	144 33.6%	134 34.1%	272 38.7%
Fair		6 15.0%	27 20.5%	67 28.2%	121 30.9%	144 25.7%	100 23.4%	107 27.2%	197 28.1%
Poor		1 2.5%	5 3.8%	18 7.6%	24 6.1%	32 5.7%	26 6.1%	23 5.9%	44 6.3%
Very poor		-	5 3.8%	6 2.5%	8 2.0%	11 2.0%	9 2.1%	13 3.3%	15 2.1%
Not sure	2 66.7%	18 45.0%	34 25.8%	55 23.1%	82 21.0%	99 17.6%	114 26.6%	86 21.9%	126 17.9%
Prefer not to answer	-	-	-	1 0.4%	2 0.5%	4 0.7%	3 0.7%	4 1.0%	3 0.4%

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		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Excellent	71	4	6	9	8	26	75	102	1
	6.5%	9.3%	8.8%	9.4%	4.1%	7.2%	6.4%	6.8%	1.3%
Good	406	13	21	32	69	120	430	544	18
	37.1%	30.2%	30.9%	33.3%	35.6%	33.2%	36.6%	36.1%	23.7%
Fair	304	12	18	17	50	97	317	413	16
	27.8%	27.9%	26.5%	17.7%	25.8%	26.9%	27.0%	27.4%	21.1%
Poor	67	1	8	8	8	21	74	90	10
	6.1%	2.3%	11.8%	8.3%	4.1%	5.8%	6.3%	6.0%	13.2%
Very poor	28 2.6%	-		2 2.1%	6 3.1%	10 2.8%	28 2.4%	35 2.3%	5 6.6%
Not sure	212	12	14	28	52	86	241	311	26
	19.4%	27.9%	20.6%	29.2%	26.8%	23.8%	20.5%	20.7%	34.2%
Prefer not to answer	7 0.6%	1 2.3%	1 1.5%	-	1 0.5%	1 0.3%	9 0.8%	11 0.7%	:

=Q16c Working through critical issues facing the City=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Base Excellent

Good

Fair

Poor

Very poor

Not sure

Prefer not to

answer

=Q16c Working through critical issues facing the City=

Information Source Categories (O20)

		IIIIOIII	iation source	e Categories	(Q20)			Gender
City newsl- etter, dir	City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
595	629	241	1394	155	128	586	29	781
58 9.7%	44 7.0%	18 7.5%	97 7.0%	4 2.6%	10 7.8%	30 5.1%	-	51 6.5%
230 38.7%	232 36.9%	83 34.4%	503 36.1%	54 34.8%	46 35.9%	194 33.1%	5 17.2%	294 37.6%
140 23.5%	163 25.9%	62 25.7%	397 28.5%	46 29.7%	28 21.9%	180 30.7%	3 10.3%	224 28.7%
30	34	15	86	11	10	42	5	44

6.2% 7.1% 5.0% 5.4% 6.2% 7.8% 7.2% 17.2% 5.6% 11 1.7% 36 2.6% 17 2.9% 23 2.9% 5 2.1% 4 3.1% 2 6.9% 0.6% 1.5% 123 140 55 267 39 30 118 144 20.7% 22.3% 22.8% 19.2% 25.2% 23.4% 20.1% 48.3% 18.4% 5 0.8% 3 1.2% 8 0.6% 5 0.9% 1 0.1%

Appendix B

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q16c Working through critical issues facing the City=

	Gender
	Female
Base	734
Excellent	51 6.9%
Good	258 35.1%
Fair	181 24.7%
Poor	41 5.6%
Very poor	15 2.0%
Not sure	181 24.7%
Prefer not to answer	7 1.0%

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18 to 24 25 to 34

1 33.3%

2 66.7% 40

20.0%

19 47.5%

2 5.0%

15.0%

5 12.5%

Base

Excellent

Good

Fair

Poor

Very poor

Not sure

Prefer not to

answer

Appendix B

Age (QD1)

45 to 54

238

16.0%

91 38.2%

67 28.2%

23

9.7%

6 2.5%

13 5.5%

35 to 44

132

28.0%

49 37.1%

26 19.7%

3.0%

1.5%

14 10.6%

=Q16d Engaging with residents to get their feedback=

55 to 64 65 or older

561

83 14.8%

234 41.7%

133 23.7%

6.6%

16

2.9%

57 10.2%

1 0.2%

391

59 15.1%

145 37.1%

104 26.6%

41

10.5%

11

2.8%

31 7.9%

	Overall	Ye	ars in Thous	and Oaks (Q	11)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza Event (Q10)		(Q	
						Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	249 15.3%	28 19.6%	30 23.8%	27 17.3%	164 13.6%	126 16.2%	122 14.7%	96 15.3%	141 15.0%
Good	622 38.2%	63 44.1%	43 34.1%	61 39.1%	455 37.8%	328 42.2%	284 34.3%	230 36.6%	368 39.1%
Fair	409 25.1%	19 13.3%	30 23.8%	47 30.1%	313 26.0%	173 22.2%	230 27.7%	164 26.1%	228 24.3%
Poor	145 8.9%	5 3.5%	7 5.6%	8 5.1%	125 10.4%	58 7.5%	85 10.3%	71 11.3%	71 7.6%
Very poor	51 3.1%	3 2.1%	:	2 1.3%	46 3.8%	20 2.6%	31 3.7%	24 3.8%	27 2.9%
Not sure	149 9.2%	25 17.5%	16 12.7%	11 7.1%	97 8.1%	72 9.3%	76 9.2%	41 6.5%	104 11.1%
Prefer not to answer	3 0.2%		:	-	3 0.2%	1 0.1%	1 0.1%	2 0.3%	1 0.1%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Crosstabulations

Commute Outside City (QD5)

Do not

commute

393

13.2%

162 41.2%

98 24.9%

2.3%

36 9.2% No job or

702

109

15.5%

271 38.6%

175 24.9%

53

7.5%

20

2.8%

73

10.4%

1 0.1%

Yes,

428

79 18.5%

161 37.6%

100 23.4%

9.6%

12

2.8%

35 8.2%

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q)	
	run-time	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Excellent	111 16.5%	19 12.6%	1 14.3%	15 22.1%	92 15.1%	192 16.4%	57 12.4%	158 16.4%	83 13.6%
Good	259 38.4%	65 43.0%	4 57.1%	29 42.6%	233 38.2%	468 40.0%	154 33.6%	385 40.0%	212 34.8%
Fair	160 23.7%	43 28.5%		18 26.5%	152 24.9%	284 24.3%	125 27.3%	243 25.2%	155 25.5%
Poor	64 9.5%	13 8.6%		2 2.9%	47 7.7%	93 7.9%	52 11.4%	81 8.4%	62 10.2%
Very poor	20 3.0%	-	1 14.3%	* *	18 3.0%	29 2.5%	22 4.8%	27 2.8%	22 3.6%
Not sure	60 8.9%	11 7.3%	1 14.3%	4 5.9%	67 11.0%	103 8.8%	46 10.0%	68 7.1%	74 12.2%
Prefer not to answer		:			1 0.2%	1 0.1%	2 0.4%	1 0.1%	1 0.2%

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Thousand Oaks Resident Survey 2017 Phase 2

		Typical Co	mmut e Min	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Excellent	161	10	14	21	28	69	172	231	12
	14.7%	23.3%	20.6%	21.9%	14.4%	19.1%	14.7%	15.3%	15.8%
Good	433	16	23	34	80	126	469	581	25
	39.5%	37.2%	33.8%	35.4%	41.2%	34.9%	39.9%	38.6%	32.9%
Fair	273	9	17	20	51	102	282	375	21
	24.9%	20.9%	25.0%	20.8%	26.3%	28.3%	24.0%	24.9%	27.6%
Poor	89	4	9	9	15	30	102	134	8
	8.1%	9.3%	13.2%	9.4%	7.7%	8.3%	8.7%	8.9%	10.5%
Very poor	29 2.6%	-	1 1.5%	5 5.2%	5 2.6%	5 1.4%	39 3.3%	45 3.0%	3 3.9%
Not sure	109	4	4	7	15	29	109	138	7
	10.0%	9.3%	5.9%	7.3%	7.7%	8.0%	9.3%	9.2%	9.2%
Prefer not to answer	1 0.1%	-		:	-	:	1 0.1%	2 0.1%	-

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Crosstabulations

=Q16d Engaging with residents to get their feedback=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Excellent	113	108	41	216	17	17	71	3	128
	19.0%	17.2%	17.0%	15.5%	11.0%	13.3%	12.1%	10.3%	16.4%
Good	240	257	79	535	62	44	228	7	296
	40.3%	40.9%	32.8%	38.4%	40.0%	34.4%	38.9%	24.1%	37.9%
Fair	133	160	56	364	45	35	153	5	206
	22.4%	25.4%	23.2%	26.1%	29.0%	27.3%	26.1%	17.2%	26.4%
Poor	40	46	26	121	11	6	65	6	71
	6.7%	7.3%	10.8%	8.7%	7.1%	4.7%	11.1%	20.7%	9.1%
Very poor	17	11	9	38	4	9	16	3	19
	2.9%	1.7%	3.7%	2.7%	2.6%	7.0%	2.7%	10.3%	2.4%
Not sure	51	47	30	119	16	17	53	5	60
	8.6%	7.5%	12.4%	8.5%	10.3%	13.3%	9.0%	17.2%	7.7%
Prefer not to answer	1 0.2%	-		1 0.1%	:			-	1 0.1%

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Thousand Oaks Resident Survey 2017 Phase 2 =Q16d Engaging with residents to get their feedback=

	Gender
	Female
Base	734
Excellent	112 15.3%
Good	299 40.7%
Fair	170 23.2%
Poor	51 6.9%
Very poor	23 3.1%
Not sure	79 10.8%
Prefer not to answer	

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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	Overall	Ye	ars in Thou	sand Oaks (C	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		Less than 5	3109	10 10 14	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	253	21	22	24	186	140	112	104	140
	15.5%	14.7%	17.5%	15.4%	15.5%	18.0%	13.5%	16.6%	14.9%
Good	715	66	52	66	531	350	353	259	423
	43.9%	46.2%	41.3%	42.3%	44.1%	45.0%	42.6%	41.2%	45.0%
Fair	378	21	32	36	289	172	201	164	202
	23.2%	14.7%	25.4%	23.1%	24.0%	22.1%	24.2%	26.1%	21.5%
Poor	81	3	6	11	61	36	44	39	42
	5.0%	2.1%	4.8%	7.1%	5.1%	4.6%	5.3%	6.2%	4.5%
Very poor	27	1	1	2	23	9	18	15	12
	1.7%	0.7%	0.8%	1.3%	1.9%	1.2%	2.2%	2.4%	1.3%
Not sure	169	31	13	17	108	70	98	44	119
	10.4%	21.7%	10.3%	10.9%	9.0%	9.0%	11.8%	7.0%	12.7%
Prefer not to answer	5 0.3%	-		-	5 0.4%	1 0.1%	3 0.4%	3 0.5%	2 0.2%

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=Q16e Providing access to information=

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Excellent	1 33.3%	6 15.0%	24 18.2%	41 17.2%	67 17.1%	90 16.0%	72 16.8%	55 14.0%	116 16.5%
Good	1 33.3%	15 37.5%	59 44.7%	96 40.3%	167 42.7%	283 50.4%	178 41.6%	171 43.5%	328 46.7%
Fair	-	6 15.0%	24 18.2%	59 24.8%	100 25.6%	114 20.3%	102 23.8%	90 22.9%	153 21.8%
Poor		2 5.0%	2 1.5%	18 7.6%	18 4.6%	18 3.2%	27 6.3%	23 5.9%	21 3.0%
Very poor		-	4 3.0%	5 2.1%	4 1.0%	7 1.2%	8 1.9%	6 1.5%	10 1.4%
Not sure	1 33.3%	11 27.5%	19 14.4%	19 8.0%	35 9.0%	47 8.4%	41 9.6%	48 12.2%	72 10.3%
Prefer not to answer	-	-	-	-	-	2 0.4%	-	-	2 0.3%

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		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
				maker		Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Excellent	110 16.3%	16 10.6%	2 28.6%	10 14.7%	101 16.6%	207 17.7%	46 10.0%	180 18.7%	68 11.2%
Good	279 41.4%	72 47.7%	3 42.9%	33 48.5%	284 46.6%	545 46.6%	170 37.1%	434 45.1%	251 41.2%
Fair	160 23.7%	33 21.9%	1 14.3%	15 22.1%	136 22.3%	258 22.1%	120 26.2%	214 22.2%	158 25.9%
Poor	39 5.8%	12 7.9%		2 2.9%	15 2.5%	43 3.7%	38 8.3%	49 5.1%	30 4.9%
Very poor	13 1.9%	-	1 14.3%	-	10 1.6%	15 1.3%	12 2.6%	15 1.6%	12 2.0%
Not sure	73 10.8%	18 11.9%		8 11.8%	62 10.2%	100 8.5%	69 15.1%	69 7.2%	88 14.4%
Prefer not to answer		-		-	2 0.3%	2 0.2%	3 0.7%	2 0.2%	2 0.3%

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Typical Commute Minutes (QD6) Child in Hsld (QD2) Home Ownership Status (QD3) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Rase Excellent 15.6% 18.6% 19.8% 14.4% 15.8% 16.0% 10.5% 16.2% 15.9% 499 45.6% 29 42.6% 40 41.7% 79 40.7% 153 42.4% 535 45.6% 671 44.6% 27 35.5% 21 48.8% Good 243 22.2% 6 14.0% 18 26.5% 20 20.8% 52 26.8% 82 22.7% 266 22.7% 344 22.8% 23 30.3% Fair 11 21 49 Poor 4.0% 4.7% 7.4% 8.3% 5.7% 5.8% 4.2% 5.3% 2 2.1% 5 2.6% 16 20 23 Very poor 1.1% 1.5% 1.5% 3.9% 1.7% 6 14.0% 19 9.8% 44 12.2% 154 11 14.5% 120 5 7.4% 7 7.3% 114 Not sure 9.7% 2 0.2% 2 0.2% Prefer not to 3 0.2% answer

Thousand Oaks Resident Survey 2017 Phase 2

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

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			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Excellent	109 18.3%	124 19.7%	34 14.1%	224 16.1%	19 12.3%	17 13.3%	70 11.9%	-	129 16.5%
Good	289 48.6%	278 44.2%	107 44.4%	630 45.2%	73 47.1%	54 42.2%	270 46.1%	4 13.8%	354 45.3%
Fair	120 20.2%	145 23.1%	64 26.6%	327 23.5%	41 26.5%	31 24.2%	130 22.2%	5 17.2%	180 23.0%
Poor	18 3.0%	25 4.0%	7 2.9%	65 4.7%	10 6.5%	5 3.9%	39 6.7%	6 20.7%	24 3.1%
Very poor	6 1.0%	7 1.1%	4 1.7%	19 1.4%	-	3 2.3%	8 1.4%	3 10.3%	16 2.0%
Not sure	52 8.7%	49 7.8%	24 10.0%	127 9.1%	12 7.7%	18 14.1%	67 11.4%	11 37.9%	76 9.7%
Prefer not to answer	1 0.2%	1 0.2%	1 0.4%	2 0.1%		•	2 0.3%	-	2 0.3%

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=Q16e Providing access to information=

Crosstabulations

Gender Female 734 Base Excellent 15.7% 331 Good 45.1% 159 Fair 21.7% Poor 5.4% 9 1.2% Very poor Not sure 10.9% Prefer not to answer

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	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		Less than 3	3103	101014	13 Of Illote	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Excellent	82	9	11	9	53	52	30	33	47
	5.0%	6.3%	8.7%	5.8%	4.4%	6.7%	3.6%	5.3%	5.0%
Good	504	46	38	45	375	260	240	182	296
	31.0%	32.2%	30.2%	28.8%	31.2%	33.4%	29.0%	29.0%	31.5%
Fair	475	20	35	59	361	211	253	208	253
	29.2%	14.0%	27.8%	37.8%	30.0%	27.1%	30.5%	33.1%	26.9%
Poor	155	6	6	11	132	68	87	69	81
	9.5%	4.2%	4.8%	7.1%	11.0%	8.7%	10.5%	11.0%	8.6%
Very poor	69	1	3	2	63	22	47	33	34
	4.2%	0.7%	2.4%	1.3%	5.2%	2.8%	5.7%	5.3%	3.6%
Not sure	330	59	33	29	209	156	169	99	220
	20.3%	41.3%	26.2%	18.6%	17.4%	20.1%	20.4%	15.8%	23.4%
Prefer not to answer	13 0.8%	2 1.4%	:	1 0.6%	10 0.8%	9 1.2%	3 0.4%	4 0.6%	9 1.0%

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			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Excellent		3 7.5%	9 6.8%	9 3.8%	20 5.1%	34 6.1%	23 5.4%	21 5.3%	35 5.0%
Good	2 66.7%	8 20.0%	46 34.8%	62 26.1%	131 33.5%	204 36.4%	134 31.3%	122 31.0%	231 32.9%
Fair		10 25.0%	32 24.2%	74 31.1%	103 26.3%	163 29.1%	116 27.1%	111 28.2%	219 31.2%
Poor		1 2.5%	7 5.3%	26 10.9%	41 10.5%	44 7.8%	41 9.6%	33 8.4%	59 8.4%
Very poor		1 2.5%	4 3.0%	11 4.6%	19 4.9%	17 3.0%	17 4.0%	14 3.6%	27 3.8%
Not sure	1 33.3%	17 42.5%	34 25.8%	54 22.7%	75 19.2%	94 16.8%	95 22.2%	87 22.1%	127 18.1%
Prefer not to answer				2 0.8%	2 0.5%	5 0.9%	2 0.5%	5 1.3%	4 0.6%

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Crosstabulations

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Crosstabulations

Crosstabulations

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		Employ	ment Statu	s (QD4)		Mention Cit			Visited City Website	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	irce (Q20)	(Q:	21)	
	run-time	rait-time	Student	maker	Ketireu	Yes	No	Yes	No	
Base	674	151	7	68	610	1170	458	963	609	
Excellent	37 5.5%	6 4.0%	1 14.3%	2 2.9%	33 5.4%	71 6.1%	11 2.4%	56 5.8%	24 3.9%	
Good	203 30.1%	53 35.1%	3 42.9%	26 38.2%	201 33.0%	381 32.6%	123 26.9%	309 32.1%	181 29.7%	
Fair	183 27.2%	46 30.5%	1 14.3%	24 35.3%	189 31.0%	335 28.6%	140 30.6%	306 31.8%	154 25.3%	
Poor	59 8.8%	15 9.9%		3 4.4%	53 8.7%	104 8.9%	51 11.1%	88 9.1%	65 10.7%	
Very poor	27 4.0%	3 2.0%	1 14.3%	1 1.5%	23 3.8%	44 3.8%	25 5.5%	40 4.2%	28 4.6%	
Not sure	159 23.6%	27 17.9%	1 14.3%	12 17.6%	107 17.5%	229 19.6%	101 22.1%	160 16.6%	150 24.6%	
Prefer not to answer	6 0.9%	1 0.7%		:	4 0.7%	6 0.5%	7 1.5%	4 0.4%	7 1.1%	

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		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Excellent	56	2	5	7	7	19	59	77	1
	5.1%	4.7%	7.4%	7.3%	3.6%	5.3%	5.0%	5.1%	1.3%
Good	353	10	22	33	62	100	390	470	22
	32.2%	23.3%	32.4%	34.4%	32.0%	27.7%	33.2%	31.2%	28.9%
Fair	330	13	17	21	57	108	340	449	16
	30.1%	30.2%	25.0%	21.9%	29.4%	29.9%	29.0%	29.8%	21.1%
Poor	92	4	12	7	15	31	101	137	9
	8.4%	9.3%	17.6%	7.3%	7.7%	8.6%	8.6%	9.1%	11.8%
Very poor	41 3.7%	-	1 1.5%	4 4.2%	11 5.7%	17 4.7%	48 4.1%	63 4.2%	5 6.6%
Not sure	214	13	10	24	42	85	226	298	23
	19.5%	30.2%	14.7%	25.0%	21.6%	23.5%	19.3%	19.8%	30.3%
Prefer not to answer	9 0.8%	1 2.3%	1 1.5%	:	-	1 0.3%	10 0.9%	12 0.8%	

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			Inform	nation Source	e Categories	s (O20)			Gender
		City websi- te, social		Newspape- rs		Radio or TV	Ot her sources	Not sure / No sources	Malo
Base	595	629	241	1394	155	128	586	29	781
Excellent	50 8.4%	32 5.1%	13 5.4%	70 5.0%	4 2.6%	9 7.0%	21 3.6%	-	40 5.1%
Good	207	205	74	435	48	33	181	5	251
	34.8%	32.6%	30.7%	31.2%	31.0%	25.8%	30.9%	17.2%	32.1%
Fair	160	175	69	425	58	36	175	4	235
	26.9%	27.8%	28.6%	30.5%	37.4%	28.1%	29.9%	13.8%	30.1%
Poor	44	59	19	142	12	10	54	5	70
	7.4%	9.4%	7.9%	10.2%	7.7%	7.8%	9.2%	17.2%	9.0%
Very poor	15	24	15	56	2	4	23	4	32
	2.5%	3.8%	6.2%	4.0%	1.3%	3.1%	3.9%	13.8%	4.1%
Not sure	114	131	49	257	31	36	126	11	148
	19.2%	20.8%	20.3%	18.4%	20.0%	28.1%	21.5%	37.9%	19.0%
Prefer not to answer	5 0.8%	3 0.5%	2 0.8%	9 0.6%	-	-	6 1.0%		5 0.6%

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Gender Female Base 734 38 5.2% Excellent 235 32.0% Good 207 28.2% 56 7.6% Poor 31 4.2% Very poor 162 22.1% Not sure Prefer not to answer 5 0.7%

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Appendix B

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Crosstabulations

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Crosstabulations

Crosstabulations

Q17 Contact with staff in past 12 months=

	Overall	Ye	ars in Thous	and Oaks (Q	1)	Hsld Atte		Contact With Staff	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		LC33 (Hall 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Yes	628 38.6%	62 43.4%	35 27.8%	53 34.0%	478 39.7%	313 40.2%	301 36.3%	628 100.0%	
No	940 57.7%	73 51.0%	81 64.3%	98 62.8%	688 57.2%	439 56.4%	497 60.0%		940 100.0%
Not sure	54 3.3%	8 5.6%	9 7.1%	4 2.6%	33 2.7%	24 3.1%	28 3.4%		
Prefer not to answer	6 0.4%	-	1 0.8%	1 0.6%	4 0.3%	2 0.3%	3 0.4%		

Q17 Contact with staff in past 12 months

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Yes	1 33.3%	17 42.5%	48 36.4%	84 35.3%	146 37.3%	218 38.9%	132 30.8%	172 43.8%	274 39.0%
No	2 66.7%	23 57.5%	80 60.6%	142 59.7%	230 58.8%	325 57.9%	278 65.0%	208 52.9%	403 57.4%
Not sure		-	3 2.3%	11 4.6%	14 3.6%	17 3.0%	16 3.7%	11 2.8%	23 3.3%
Prefer not to answer			1 0.8%	1 0.4%	1 0.3%	1 0.2%	2 0.5%	2 0.5%	2 0.3%

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Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Mention City Sponsore-d Info Source (Q20) Visited City Website (Q21) Employment Status (QD4) Full-time Part-time Student Retired Yes No Yes No Base 674 151 68 610 1170 458 963 609 252 37.4% 56 37.1% 28 41.2% 236 38.7% 480 127 20.9% Yes 14.3% 41.0% 32.3% 49.5% 400 59.3% 86 57.0% 6 85.7% 36 52.9% 353 57.9% 645 55.1% 295 64.4% 445 46.2% 470 77.2% No 19 2.8% 8 5.3% 4 5.9% 19 3.1% 41 3.5% 13 2.8% 36 3.7% 11 1.8% Not sure Prefer not to 3 0.4% 2 0.3% 2 0.4% 5 0.5% 1 0.2% 0.3% answer

=Q17 Contact with staff in past 12 months=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	(QD3)
	commute	20 01 1633	21 (0 39	40 10 39	oo or more	163	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Yes	446 40.7%	10 23.3%	27 39.7%	29 30.2%	56 28.9%	152 42.1%	435 37.1%	574 38.1%	35 46.1%
No	611 55.8%	30 69.8%	38 55.9%	62 64.6%	132 68.0%	200 55.4%	694 59.1%	875 58.1%	40 52.6%
Not sure	34 3.1%	3 7.0%	3 4.4%	3 3.1%	6 3.1%	9 2.5%	41 3.5%	51 3.4%	1 1.3%
Prefer not to	4	-	-	2	-		4	6	
answer	0.4%	-	-	2.1%	-	-	0.3%	0.4%	-

=Q17 Contact with staff in past 12 months=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

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=Q17 Contact with staff in past 12 months=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social			Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Yes	237 39.8%	279 44.4%	91 37.8%	538 38.6%	53 34.2%	36 28.1%	213 36.3%	10 34.5%	301 38.5%
No	340 57.1%	321 51.0%	140 58.1%	812 58.2%	93 60.0%	87 68.0%	352 60.1%	19 65.5%	457 58.5%
Not sure	14 2.4%	26 4.1%	10 4.1%	41 2.9%	9 5.8%	4 3.1%	18 3.1%	-	20 2.6%
Prefer not to answer	4 0.7%	3 0.5%		3 0.2%		1 0.8%	3 0.5%	-	3 0.4%

Q17 Contact with staff in past 12 months

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—Q18a Staff: Helpful—

	Overall	Ye	ars in Thou	sand Oaks (C	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
						Yes	No	Yes	No
Base	628	62	35	53	478	313	301	628	-
Yes	360	40	22	30	268	184	168	360	-
163	57.3%	64.5%	62.9%	56.6%	56.1%	58.8%	55.8%	57.3%	-
Somewhat	195	17	9	18	151	96	95	195	-
Somewhat	31.1%	27.4%	25.7%	34.0%	31.6%	30.7%	31.6%	31.1%	-
Not at all	64	5	4	5	50	30	33	64	-
NOT at all	10.2%	8.1%	11.4%	9.4%	10.5%	9.6%	11.0%	10.2%	-
Nan anna	5			-	5	2	3	5	-
Not sure	0.8%	-	-	-	1.0%	0.6%	1.0%	0.8%	-
Prefer not to	4	-	-	-	4	1	2	4	-
answer	0.6%	-	-	-	0.8%	0.3%	0.7%	0.6%	-

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Age (QD1) Commute Outside City (QD5) No job or school Yes, Do not 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute Base 17 48 84 146 218 132 172 274 169 61.7% 10 58.8% 32 66.7% 76 52.1% 144 66.1% 79 59.8% Yes 100.0% 56.0% 53.5% 12 25.0% 28 33.3% 54 37.0% 51 23.4% 35 26.5% 64 37.2% 77 28.1% 6 35.3% Somewhat 1 5.9% 4 8.3% 8 9.5% 15 10.3% 19 8.7% 17 12.9% 16 9.3% 22 8.0% Not at all 3 1.4% Not sure 0.7% 1.5% Prefer not to 1 1.2% 1 0.5% 1 0.8% 2 0.7% answer

=Q18a Staff: Helpful=

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Thousand Oaks Resident Survey 2017 Phase 2

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Crosstabulations

**─**Q18a Staff: Helpful

		Employ	ment Statu	s (QD4)			y Sponsore-		
	Full-time	Part-time	Student	nome. Desired			d Info Source (Q20)		21)
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	252	56	1	28	236	480	148	477	127
Yes	141 56.0%	31 55.4%	1 100.0%	20 71.4%	142 60.2%	298 62.1%	62 41.9%	276 57.9%	69 54.3%
Somewhat	81 32.1%	21 37.5%		8 28.6%	67 28.4%	141 29.4%	54 36.5%	149 31.2%	42 33.1%
Not at all	29 11.5%	4 7.1%	-	-	22 9.3%	35 7.3%	29 19.6%	45 9.4%	15 11.8%
Not sure		-		:	3 1.3%	3 0.6%	2 1.4%	4 0.8%	1 0.8%
Prefer not to answer	1 0.4%	-	-	-	2 0.8%	3 0.6%	1 0.7%	3 0.6%	-

Q18a Staff: Helpful

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)		wnership
	No		21. 20	40. 50	60	.,		Status	(QD3)
	commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	Rent
Base	446	10	27	29	56	152	435	574	35
Yes	261 58.5%	7 70.0%	16 59.3%	15 51.7%	36 64.3%	87 57.2%	256 58.9%	335 58.4%	18 51.4%
Somewhat	141 31.6%	2 20.0%	8 29.6%	11 37.9%	12 21.4%	51 33.6%	129 29.7%	179 31.2%	10 28.6%
Not at all	38 8.5%		3 11.1%	3 10.3%	8 14.3%	14 9.2%	43 9.9%	53 9.2%	6 17.1%
Not sure	4 0.9%			:	-	:	4 0.9%	5 0.9%	
Prefer not to answer	2 0.4%	1 10.0%	-	-	-	-	3 0.7%	2 0.3%	1 2.9%

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=Q18a Staff: Helpful=

=Q18a Staff: Helpful=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	237	279	91	538	53	36	213	10	301
Yes	149 62.9%	181 64.9%	52 57.1%	312 58.0%	28 52.8%	17 47.2%	116 54.5%	5 50.0%	181 60.1%
Somewhat	66 27.8%	79 28.3%	32 35.2%	164 30.5%	19 35.8%	8 22.2%	75 35.2%	3 30.0%	87 28.9%
Not at all	19 8.0%	18 6.5%	5 5.5%	55 10.2%	5 9.4%	11 30.6%	20 9.4%	2 20.0%	31 10.3%
Not sure	2 0.8%	1 0.4%	-	5 0.9%	1 1.9%	•	1 0.5%	-	1 0.3%
Prefer not to answer	1 0.4%	-	2 2.2%	2 0.4%			1 0.5%	-	1 0.3%

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Gender Female Base 274 155 56.6% Yes 92 33.6% Somewhat 22 8.0% Not at all 3 1.1% Not sure Prefer not to 2 0.7%

answer

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=Q18b Staff: Professional=

	Overall	Ye	ars in Thou	sand Oaks (C	(1)		nded Civic	Contact V	
			F + - 0	10.5- 14	15	Arts Plaza	Event (Q10)	(Q17)	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No
Base	628	62	35	53	478	313	301	628	
Yes	413 65.8%	45 72.6%	21 60.0%	35 66.0%	312 65.3%	216 69.0%	189 62.8%	413 65.8%	
Somewhat	182 29.0%	16 25.8%	10 28.6%	16 30.2%	140 29.3%	84 26.8%	94 31.2%	182 29.0%	
Not at all	23 3.7%	1 1.6%	4 11.4%	2 3.8%	16 3.3%	8 2.6%	14 4.7%	23 3.7%	
Not sure	6 1.0%	-		- :	6 1.3%	3 1.0%	3 1.0%	6 1.0%	
Prefer not to answer	4 0.6%	-	-	-	4 0.8%	2 0.6%	1 0.3%	4 0.6%	-

=Q18b Staff: Professional=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	1	17	48	84	146	218	132	172	274
Yes	1 100.0%	12 70.6%	37 77.1%	51 60.7%	91 62.3%	160 73.4%	91 68.9%	108 62.8%	190 69.3%
Somewhat	- :	5 29.4%	9 18.8%	26 31.0%	49 33.6%	51 23.4%	34 25.8%	55 32.0%	72 26.3%
Not at all	-	-	2 4.2%	6 7.1%	5 3.4%	4 1.8%	7 5.3%	5 2.9%	8 2.9%
Not sure		-		1 1.2%	1 0.7%	1 0.5%		3 1.7%	2 0.7%
Prefer not to answer				-		2 0.9%		1 0.6%	2 0.7%

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=Q18b Staff: Professional=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
				maker		Yes	No	Yes	No
Base	252	56	1	28	236	480	148	477	127
Yes	163 64.7%	40 71.4%	1 100.0%	19 67.9%	162 68.6%	338 70.4%	75 50.7%	318 66.7%	80 63.0%
	04.770	71.470	100.076	07.5/6	00.076	70.4/6	30.776	00.770	03.0%
Somewhat	73	16	-	9	62	121	61	137	39
Joinewhat	29.0%	28.6%	-	32.1%	26.3%	25.2%	41.2%	28.7%	30.7%
	12	-	-	-	8	13	10	15	6
Not at all	4.8%	-		-	3.4%	2.7%	6.8%	3.1%	4.7%
	3	-		-	2	5	1	4	2
Not sure	1.2%	-	-	-	0.8%	1.0%	0.7%	0.8%	1.6%
Prefer not to	1	-	-	-	2	3	1	3	-
answer	0.4%	-	-	-	0.8%	0.6%	0.7%	0.6%	-

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		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ownership Status (QD3)	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	Rent
Base	446	10	27	29	56	152	435	574	35
Yes	298 66.8%	9 90.0%	18 66.7%	17 58.6%	43 76.8%	99 65.1%	296 68.0%	382 66.6%	24 68.6%
Somewhat	127 28.5%	1 10.0%	9 33.3%	9 31.0%	10 17.9%	40 26.3%	123 28.3%	166 28.9%	7 20.0%
Not at all	13 2.9%			3 10.3%	3 5.4%	10 6.6%	11 2.5%	17 3.0%	4 11.4%
Not sure	5 1.1%	•	:	:	-	3 2.0%	2 0.5%	6 1.0%	-
Prefer not to answer	3 0.7%	-	-	:	-	:	3 0.7%	3 0.5%	:

=Q18b Staff: Professional=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

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Crosstabulations

=Q18b Staff: Professional=

			Inforn	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	237	279	91	538	53	36	213	10	301
Yes	174 73.4%	198 71.0%	62 68.1%	358 66.5%	34 64.2%	21 58.3%	131 61.5%	6 60.0%	206 68.4%
Somewhat	52 21.9%	71 25.4%	22 24.2%	156 29.0%	17 32.1%	10 27.8%	72 33.8%	4 40.0%	82 27.2%
Not at all	6 2.5%	7 2.5%	6 6.6%	16 3.0%	2 3.8%	5 13.9%	8 3.8%	-	8 2.7%
Not sure	3 1.3%	2 0.7%	:	5 0.9%			1 0.5%	-	3 1.0%
Prefer not to answer	2 0.8%	1 0.4%	1 1.1%	3 0.6%			1 0.5%	-	2 0.7%

Q18b Staff: Professional=

	Gender
	Female
Base	274
Yes	180 65.7%
Somewhat	81 29.6%
Not at all	10 3.6%
Not sure	2 0.7%
Prefer not to answer	1 0.4%

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=Q18c Staff: Accessible=

	Overall	Ye	ars in Thous	and Oaks (C	(1)	Hsld Atte		Contact With Staff (Q17)	
		Less than 5	5 to 9	10 to 14	15 or more	Arts Plaza I	Event (Q10)	(Q	17)
		Less than 5	3109	10 10 14	15 of more	Yes	No	Yes	No
Base	628	62	35	53	478	313	301	628	-
Yes	357	37	20	31	269	183	166	357	-
163	56.8%	59.7%	57.1%	58.5%	56.3%	58.5%	55.1%	56.8%	-
Somewhat	223	22	11	19	171	106	112	223	-
Somewnat	35.5%	35.5%	31.4%	35.8%	35.8%	33.9%	37.2%	35.5%	-
Not at all	39	3	4	3	29	21	18	39	-
Not at all	6.2%	4.8%	11.4%	5.7%	6.1%	6.7%	6.0%	6.2%	-
NI-A	6	-	-	-	6	2	4	6	-
Not sure	1.0%	-	-	-	1.3%	0.6%	1.3%	1.0%	-
Prefer not to	3	-	-	-	3	1	1	3	-
answer	0.5%	-	-	-	0.6%	0.3%	0.3%	0.5%	-

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Age (QD1) Commute Outside City (QD5) Yes, Do not No job or 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older commute 146 218 274 Rase 17 48 84 132 172 166 Yes 100.0% 52.9% 59.5% 53.4% 60.6% 60.4% 64.7% 58.3% 55.2% 24 28.6% 60 41.1% 63 28.9% 40 62 95 34.7% Somewhat 47.1% 33.3% 30.3% 36.0% 3 6.3% 10 11.9% 6 4.1% 10 4.6% 15 11.4% 13 7.6% 8 2.9% Not at all Not sure 1.4% 1.4% 1.2% 1.1% 2 0.7% Prefer not to

0.5%

=Q18c Staff: Accessible=

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=Q18c Staff: Accessible=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website (O21)	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou	rce (Q20)	(Q.	21)
	ruii-time	Part-time	Student	maker	Ketirea	Yes	No	Yes	No
Base	252	56	1	28	236	480	148	477	127
Yes	145 57.5%	29 51.8%	1 100.0%	18 64.3%	140 59.3%	291 60.6%	66 44.6%	278 58.3%	66 52.0%
Somewhat	79 31.3%	25 44.6%		10 35.7%	84 35.6%	157 32.7%	66 44.6%	160 33.5%	54 42.5%
Not at all	26 10.3%	2 3.6%		:	7 3.0%	27 5.6%	12 8.1%	32 6.7%	6 4.7%
Not sure	2 0.8%	-		:	3 1.3%	3 0.6%	3 2.0%	5 1.0%	1 0.8%
Prefer not to answer		-		-	2 0.8%	2 0.4%	1 0.7%	2 0.4%	

=Q18c Staff: Accessible=

Typical Commute Minutes (QD6) Child in Hsld (QD2) Home Ownership Status (QD3) No commute 20 or less 21 to 39 40 to 59 60 or more Yes No Rent 29 152 435 Base 446 574 35 18 35 85 255 331 21 Yes 70.0% 66.7% 48.3% 62.5% 55.9% 57.7% 60.0% 15 26.8% 56 36.8% Somewhat 35.2% 30.0% 29.6% 34.5% 34.3% 35.4% 28.6% 21 5 6 10 25 32 4 Not at all 4.7% 3.7% 17.2% 10.7% 6.6% 5.7% 5.6% 11.4% Not sure 1.1% 0.7% 0.9% 1.0% Prefer not to 2 0.5% answer

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answer

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-Q18c Staff: Accessible=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	237	279	91	538	53	36	213	10	301
Yes	155 65.4%	170 60.9%	54 59.3%	306 56.9%	31 58.5%	18 50.0%	102 47.9%	5 50.0%	183 60.8%
Somewhat	71 30.0%	94 33.7%	27 29.7%	193 35.9%	17 32.1%	13 36.1%	94 44.1%	4 40.0%	99 32.9%
Not at all	9 3.8%	14 5.0%	8 8.8%	32 5.9%	4 7.5%	5 13.9%	14 6.6%	1 10.0%	1 <i>7</i> 5.6%
Not sure	1 0.4%	1 0.4%	1 1.1%	6 1.1%	1 1.9%	•	2 0.9%	-	1 0.3%
Prefer not to answer	1 0.4%	-	1 1.1%	1 0.2%	-	-	1 0.5%	-	1 0.3%

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Q18c Staff: Accessible=

	Gender
	Female
Base	274
Yes	153 55.8%
Somewhat	102 37.2%
Not at all	14 5.1%
Not sure	4 1.5%
Prefer not to answer	1 0.4%

Crosstabulations

Crosstabulations

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q19 Satisfaction with communication=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		Vith Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	17)
		Less than 5	3109	101014	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Very satisfied	456	41	33	46	336	243	209	193	242
	28.0%	28.7%	26.2%	29.5%	27.9%	31.2%	25.2%	30.7%	25.7%
Somewhat satisfied	775	61	62	79	573	371	388	308	436
	47.6%	42.7%	49.2%	50.6%	47.6%	47.7%	46.8%	49.0%	46.4%
Somewhat	182	15	14	18	135	74	108	68	111
dissatisfied	11.2%	10.5%	11.1%	11.5%	11.2%	9.5%	13.0%	10.8%	11.8%
Very	58	3	3	4	48	21	37	27	31
dissatisfied	3.6%	2.1%	2.4%	2.6%	4.0%	2.7%	4.5%	4.3%	3.3%
Not sure	151	23	14	9	105	68	83	31	115
	9.3%	16.1%	11.1%	5.8%	8.7%	8.7%	10.0%	4.9%	12.2%
Prefer not to answer	6 0.4%	-		-	6 0.5%	1 0.1%	4 0.5%	1 0.2%	5 0.5%

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Q19 Satisfaction with communication=

			Age (	QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
Very satisfied	1 33.3%	10 25.0%	35 26.5%	68 28.6%	112 28.6%	185 33.0%	118 27.6%	102 26.0%	215 30.6%	
Somewhat sat isfied	2 66.7%	19 47.5%	68 51.5%	116 48.7%	186 47.6%	263 46.9%	195 45.6%	191 48.6%	340 48.4%	
Somewhat dissatisfied	:	4 10.0%	13 9.8%	30 12.6%	41 10.5%	52 9.3%	56 13.1%	48 12.2%	64 9.1%	
Very dissatisfied	:		4 3.0%	10 4.2%	11 2.8%	17 3.0%	14 3.3%	13 3.3%	21 3.0%	
Not sure		7 17.5%	12 9.1%	14 5.9%	40 10.2%	42 7.5%	45 10.5%	38 9.7%	58 8.3%	
Prefer not to answer	:				1 0.3%	2 0.4%		1 0.3%	4 0.6%	

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dissatisfied

3.1%

2.3%

2.9%

Q19 Satisfaction with communication=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	ruirtiile	rait-time	Student	maker	Ketileu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Very satisfied	175 26.0%	44 29.1%	3 42.9%	22 32.4%	187 30.7%	369 31.5%	87 19.0%	307 31.9%	134 22.0%
Somewhat satisfied	320 47.5%	72 47.7%	2 28.6%	37 54.4%	290 47.5%	563 48.1%	212 46.3%	469 48.7%	279 45.8%
Somewhat dissatisfied	82 12.2%	21 13.9%	1 14.3%	6 8.8%	58 9.5%	118 10.1%	64 14.0%	97 10.1%	77 12.6%
Very dissatisfied	23 3.4%	3 2.0%	1 14.3%		19 3.1%	33 2.8%	25 5.5%	32 3.3%	25 4.1%
Not sure	73 10.8%	11 7.3%	•	3 4.4%	52 8.5%	86 7.4%	65 14.2%	57 5.9%	90 14.8%
Prefer not to answer	1 0.1%	-	-	-	4 0.7%	1 0.1%	5 1.1%	1 0.1%	4 0.7%

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Home Ownership Status (QD3) Typical Commute Minutes (QD6) Child in Hsld (QD2) 20 or less 21 to 39 40 to 59 60 or more Yes No Own Rent 1095 43 68 96 194 361 1174 1506 76 Base 22 22.9% 54 27.8% 15 19.7% Very satisfied 28.9% 27.9% 30.9% 26.9% 29.4% 28.5% Somewhat sat isfied 531 48.5% 22 51.2% 29 42.6% 84 43.3% 191 52.9% 546 46.5% 717 47.6% 37 48.7% 51 53.1% Somewhat dissatisfied 112 10.2% 4 9.3% 10 14.7% 12 12.5% 27 13.9% 36 10.0% 125 10.6% 170 11.3% 8 10.5%

Thousand Oaks Resident Survey 2017 Phase 2

=Q19 Satisfaction with communication=

96 8.8% 6 8.8% 7 7.3% 24 12.4% 11 14.5% 27 111 135 Not sure 9.3% 7.5% 9.5% 9.0% Prefer not to 5 0.4% 5 0.3% answer

2.6%

4.2%

10

2.8%

3.6%

3.3%

6.6%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q19 Satisfaction with communication=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Very satisfied	204	210	62	398	30	28	145	1	211
	34.3%	33.4%	25.7%	28.6%	19.4%	21.9%	24.7%	3.4%	27.0%
Somewhat satisfied	279	305	113	678	98	71	284	3	380
	46.9%	48.5%	46.9%	48.6%	63.2%	55.5%	48.5%	10.3%	48.7%
Somewhat	56	56	38	151	13	8	74	8	90
dissatisfied	9.4%	8.9%	15.8%	10.8%	8.4%	6.3%	12.6%	27.6%	11.5%
Very	14	19	5	44	4	5	26	4	25
dissatisfied	2.4%	3.0%	2.1%	3.2%	2.6%	3.9%	4.4%	13.8%	3.2%
Not sure	41	39	23	118	9	15	56	13	72
	6.9%	6.2%	9.5%	8.5%	5.8%	11.7%	9.6%	44.8%	9.2%
Prefer not to answer	1 0.2%	•	•	5 0.4%	1 0.6%	1 0.8%	1 0.2%	-	3 0.4%

Q19 Satisfaction with communication

	Gender
	Female
Base	734
Very satisfied	231 31.5%
Somewhat sat isfied	341 46.5%
Somewhat dissatisfied	68 9.3%
Very dissatisfied	25 3.4%
Not sure	67 9.1%
Prefer not to answer	2 0.3%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

=Q20 City information sources

Commute Outside City (ODS)

	Overall	Ye	ars in Thou	sand Oaks (C	(1)	Hsld Atte	nded Civic Event (Q10)	Contact (Q	With Staff
		Less than 5	5 to 9	10 to 14	15 or more		No No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
City Scene / City newsletter	188 11.5%	6 4.2%	9 7.1%	11 7.1%	162 13.5%	86 11.1%	101 12.2%	78 12.4%	106 11.3%
Ventura County Star / daily newspaper	495 30.4%	24 16.8%	27 21.4%	29 18.6%	415 34.5%	263 33.8%	228 27.5%	194 30.9%	283 30.1%
Ventura County Reporter / weekly newspaper	14 0.9%	2 1.4%	:	1 0.6%	11 0.9%	5 0.6%	8 1.0%	10 1.6%	3 0.3%
LA Daily news / daily newspaper	30 1.8%	2 1.4%	4 3.2%	1 0.6%	23 1.9%	13 1.7%	17 2.1%	8 1.3%	21 2.2%
The Acorn / weekly newspaper	1327 81.5%	103 72.0%	101 80.2%	112 71.8%	1011 84.0%	654 84.1%	661 79.7%	514 81.8%	772 82.1%
Civic Arts Plaza Season Brochure	209 12.8%	15 10.5%	18 14.3%	19 12.2%	157 13.1%	156 20.1%	52 6.3%	75 11.9%	128 13.6%
Channel 10, 3, TOTV Government access TV	59 3.6%	4 2.8%	3 2.4%	6 3.8%	46 3.8%	24 3.1%	34 4.1%	20 3.2%	39 4.1%

=Q20 City information sources=

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			Age (	QDI)			Commut	e Outside Ci	ty (QDS)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job o
Base	3	40	132	238	391	561	428	393	702
City Scene / City newsletter	1 33.3%	:	8 6.1%	19 8.0%	47 12.0%	83 14.8%	35 8.2%	45 11.5%	91 13.0%
Ventura County Star / daily newspaper	-	4 10.0%	24 18.2%	48 20.2%	116 29.7%	232 41.4%	106 24.8%	96 24.4%	268 38.2%
Ventura County Reporter / weekly newspaper	:	-	1 0.8%	1 0.4%	2 0.5%	5 0.9%	3 0.7%	3 0.8%	5 0.7%
LA Daily news / daily newspaper	1 33.3%	-	1 0.8%	1 0.4%	2 0.5%	16 2.9%	6 1.4%	2 0.5%	19 2.7%
The Acorn / weekly newspaper	3 100.0%	23 57.5%	105 79.5%	181 76.1%	322 82.4%	471 84.0%	329 76.9%	317 80.7%	594 84.6%
Civic Arts Plaza Season Brochure	-	1 2.5%	14 10.6%	30 12.6%	63 16.1%	72 12.8%	57 13.3%	47 12.0%	95 13.5%
Channel 10, 3, TOTV Government access TV	:	3 7.5%	4 3.0%	3 1.3%	11 2.8%	26 4.6%	13 3.0%	12 3.1%	30 4.3%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q20 City information sources=

		_			
	Employ	yment Statu	ıs (QD4)	Mentio	n City S

	Employment Status (QD4)					Mention Cit		Visited City Website (Q21)		
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou			21) No	
_			_			Yes	No	Yes		
Base	674	151	7	68	610	1170	458	963	609	
City Scene / City newsletter	62 9.2%	17 11.3%	1 14.3%	9 13.2%	80 13.1%	188 16.1%	-	131 13.6%	50 8.2%	
Ventura County Star / daily newspaper	162 24.0%	41 27.2%	1 14.3%	18 26.5%	247 40.5%	275 23.5%	220 48.0%	291 30.2%	194 31.9%	
Ventura County Reporter / weekly newspaper	4 0.6%	2 1.3%	-	:	5 0.8%	3 0.3%	11 2.4%	7 0.7%	6 1.0%	
LA Daily news / daily newspaper	7 1.0%	1 0.7%	-	1 1.5%	18 3.0%	11 0.9%	19 4.1%	14 1.5%	15 2.5%	
The Acorn / weekly newspaper	524 77.7%	123 81.5%	6 85.7%	54 79.4%	520 85.2%	942 80.5%	385 84.1%	797 82.8%	490 80.5%	
Civic Arts Plaza Season Brochure	79 11.7%	24 15.9%	1 14.3%	7 10.3%	85 13.9%	209 17.9%		132 13.7%	71 11.7%	
Channel 10, 3, TOTV Government access TV	20 3.0%	4 2.6%	1 14.3%	-	29 4.8%	59 5.0%	-	26 2.7%	31 5.1%	

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=Q20 City information sources=

•		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
City Scene / City newsletter	136 12.4%	1 2.3%	10 14.7%	7 7.3%	15 7.7%	32 8.9%	145 12.4%	176 11.7%	3 3.9%
Ventura County Star / daily newspaper	364 33.2%	9 20.9%	21 30.9%	24 25.0%	45 23.2%	87 24.1%	387 33.0%	466 30.9%	20 26.3%
Ventura County Reporter / weekly newspaper	8 0.7%	1 2.3%	1 1.5%	1 1.0%	-	3 0.8%	8 0.7%	10 0.7%	1 1.3%
LA Daily news / daily newspaper	21 1.9%	-	-	1 1.0%	4 2.1%	3 0.8%	25 2.1%	28 1.9%	1 1.3%
The Acorn / weekly newspaper	911 83.2%	34 79.1%	52 76.5%	67 69.8%	151 77.8%	291 80.6%	967 82.4%	1238 82.2%	54 71.1%
Civic Arts Plaza Season Brochure	142 13.0%	5 11.6%	1 1.5%	17 17.7%	32 16.5%	41 11.4%	159 13.5%	204 13.5%	2 2.6%
Channel 10, 3, TOTV Government access TV	42 3.8%	1 2.3%	2 2.9%	4 4.2%	6 3.1%	10 2.8%	45 3.8%	52 3.5%	5 6.6%

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=Q20 City information sources=

Q20 City information sources

			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
City Scene / City newsletter	188 31.6%	53 8.4%	12 5.0%	160 11.5%	3 1.9%	7 5.5%	55 9.4%	:	94 12.0%
Ventura County Star / daily newspaper	128 21.5%	119 18.9%	46 19.1%	495 35.5%	30 19.4%	41 32.0%	116 19.8%		246 31.5%
Ventura County Reporter / weekly newspaper	1 0.2%	1 0.2%	1 0.4%	14 1.0%	1 0.6%	3 2.3%	4 0.7%	-	6 0.8%
LA Daily news / daily newspaper	10 1.7%	1 0.2%	1 0.4%	30 2.2%	2 1.3%	2 1.6%	4 0.7%	-	16 2.0%
The Acorn / weekly newspaper	469 78.8%	487 77.4%	175 72.6%	1327 95.2%	92 59.4%	96 75.0%	454 77.5%	-	638 81.7%
Civic Arts Plaza Season Brochure	209 35.1%	47 7.5%	18 7.5%	181 13.0%	7 4.5%	10 7.8%	55 9.4%	-	93 11.9%
Channel 10, 3, TOTV Government access TV	12 2.0%	19 3.0%	59 24.5%	47 3.4%	1 0.6%	3 2.3%	10 1.7%	-	30 3.8%

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City Scene / 81
City Scene / 11.0%

Ventura
County Star / 219
daily 29.8%
newspaper

Ventura
County
Seporter / weekly
newspaper

Ventura
County
Seporter / weekly
newspaper

Gender Female

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| daily newspaper | 1.5% | The Acorn | 600 | 81.7% | Civic Arts Plaza Season Brochure | 106 | 14.4% |

LA Daily news

Channel 10, 3, TOTV Government access TV

3.3%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q20 City information sources=

	Overall	Ye	ars in Thous	and Oaks (C	(1)	Hsld Atte		Contact With Staff (Q17)		
		Less than 5	5 to 9	10 to 14	15 or more	Yes	Event (Q10) No	Yes	No	
Base	1628	143	126	156	1203	778	829	628	940	
Television in general	65	11	7	8	39	27	38	13	50	
	4.0%	7.7%	5.6%	5.1%	3.2%	3.5%	4.6%	2.1%	5.3%	
City Council meetings	30	1	2	5	22	17	13	18	10	
	1.8%	0.7%	1.6%	3.2%	1.8%	2.2%	1.6%	2.9%	1.1%	
Radio	68	5	5	8	50	28	38	23	42	
	4.2%	3.5%	4.0%	5.1%	4.2%	3.6%	4.6%	3.7%	4.5%	
City's	402	41	32	40	289	209	186	194	190	
website	24.7%	28.7%	25.4%	25.6%	24.0%	26.9%	22.4%	30.9%	20.2%	
Internet (not	155	26	19	21	89	79	73	53	93	
City's site)	9.5%	18.2%	15.1%	13.5%	7.4%	10.2%	8.8%	8.4%	9.9%	
Social media , Facebook or Twitter	159 9.8%	23 16.1%	30 23.8%	21 13.5%	85 7.1%	70 9.0%	87 10.5%	63 10.0%	88 9.4%	
Utility bill insert	410	20	11	43	336	177	226	139	256	
	25.2%	14.0%	8.7%	27.6%	27.9%	22.8%	27.3%	22.1%	27.2%	
Email notification from City	136 8.4%	11 7.7%	10 7.9%	13 8.3%	102 8.5%	61 7.8%	73 8.8%	53 8.4%	74 7.9%	
Flyers, brochures or posters, displayed at public facilities	94 5.8%	10 7.0%	7 5.6%	9 5.8%	68 5.7%	40 5.1%	53 6.4%	35 5.6%	53 5.6%	

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Q20 City information sources=

Age (QD1) Commute Outside City (QD5) 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older Base 132 238 391 561 40 428 393 702 Television in 12 general 6.8% 1.3% 3.1% 5.7% 3.7% 3.1% 4.6% City Council 3 1.3% 6 1.5% 8 1.9% 15 2.1% meet ings 0.8% 2.1% 1.0% 11 14 27 4.8% 25 23 15 Radio 2.5% 5.3% 4.6% 3.6% 3.5% 6.4% 3.3% Cit y's 103 120 114 33.3% 28.0% 28.6% 35.0% 26.3% 21.4% 26.6% 27.5% 22.4% Internet (not City's site) 17 12.9% 30 12.6% 44 11.3% 34 6.1% 57 13.3% 39 9.9% 49 7.0% 22.5% 33.3% Social media, Facebook or 66.7% 27.5% 25.8% 21.0% 8.7% 3.0% 12.4% 13.2% 6.4% Twitter Utility bill 97 167 181 100 7.5% 9.8% 23.5% 24.8% 29.8% 23.4% 25.2% 25.8% Email notification 22 57 33 12.5% 4.5% 9.2% 7.7% 10.2% 7.7% 8.7% 9.1% from City Flyers, brochures or posters, displayed at 17 7.1% 22 5.6% 34 6.1% 25 5.8% 19 4.8% 44 6.3% 2 5.0% 4.5% public facilities

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Thousand Oaks Resident Survey 2017 Phase 2

—Q20 City information sources—

		Employ	ment Statu	s (QD4)			y Sponsore-	Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
	run cinic	rait time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Television in general	24 3.6%	3 2.0%	1 14.3%	2 2.9%	30 4.9%	22 1.9%	43 9.4%	30 3.1%	33 5.4%
City Council meetings	10 1.5%	3 2.0%	-	1 1.5%	13 2.1%	30 2.6%		19 2.0%	10 1.6%
Radio	32 4.7%	8 5.3%		1 1.5%	22 3.6%	34 2.9%	34 7.4%	34 3.5%	31 5.1%
City's website	190 28.2%	35 23.2%	2 28.6%	16 23.5%	131 21.5%	402 34.4%		365 37.9%	30 4.9%
Internet (not City's site)	85 12.6%	13 8.6%	1 14.3%	7 10.3%	40 6.6%	95 8.1%	60 13.1%	97 10.1%	51 8.4%
Social media , Facebook or Twitter	89 13.2%	18 11.9%	3 42.9%	19 27.9%	22 3.6%	159 13.6%	:	89 9.2%	64 10.5%
Utility bill insert	167 24.8%	35 23.2%	-	16 23.5%	160 26.2%	263 22.5%	147 32.1%	209 21.7%	178 29.2%
Email notification from City	54 8.0%	12 7.9%	1 14.3%	3 4.4%	60 9.8%	136 11.6%	:	95 9.9%	36 5.9%
Flyers, brochures or posters, displayed at public facilities	39 5.8%	6 4.0%	1 14.3%	4 5.9%	38 6.2%	94 8.0%		47 4.9%	44 7.2%

=Q20 City information sources=

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		Typical Co	ommut e Min	Typical Commute Minutes (QD6)							
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent		
Base	1095	43	68	96	194	361	1174	1506	76		
Television in general	44 4.0%	1 2.3%	5 7.4%	2 2.1%	7 3.6%	9 2.5%	55 4.7%	59 3.9%	6 7.9%		
City Council meetings	19 1.7%	-	1 1.5%	2 2.1%	3 1.5%	4 1.1%	25 2.1%	29 1.9%	:		
Radio	48 4.4%	2 4.7%	3 4.4%	2 2.1%	7 3.6%	14 3.9%	52 4.4%	60 4.0%	5 6.6%		
City's website	265 24.2%	9 20.9%	24 35.3%	27 28.1%	50 25.8%	100 27.7%	280 23.9%	374 24.8%	16 21.1%		
Internet (not City's site)	88 8.0%	9 20.9%	7 10.3%	14 14.6%	23 11.9%	43 11.9%	101 8.6%	143 9.5%	8 10.5%		
Social media , Facebook or Twitter	97 8.9%	8 18.6%	10 14.7%	9 9.4%	22 11.3%	77 21.3%	79 6.7%	143 9.5%	13 17.1%		
Utility bill insert	280 25.6%	12 27.9%	9 13.2%	25 26.0%	44 22.7%	77 21.3%	310 26.4%	378 25.1%	19 25.0%		
Email notification from City	98 8.9%	1 2.3%	9 13.2%	6 6.3%	15 7.7%	25 6.9%	102 8.7%	130 8.6%	3 3.9%		
Flyers, brochures or posters, displayed at public facilities	63 5.8%	2 4.7%	7 10.3%	6 6.3%	8 4.1%	21 5.8%	68 5.8%	80 5.3%	7 9.2%		

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

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Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q20 City information sources=

			Inforn	ation Source	e Categories	(Q20)			Gender
	City newsl- etter, dir	City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Television in general	9 1.5%	11 1.7%	5 2.1%	54 3.9%	12 7.7%	65 50.8%	9 1.5%	-	37 4.7%
City Council meetings	2 0.3%	10 1.6%	30 12.4%	26 1.9%	:	1 0.8%	7 1.2%	:	15 1.9%
Radio	19 3.2%	13 2.1%	5 2.1%	54 3.9%	4 2.6%	68 53.1%	12 2.0%	-	28 3.6%
City's website	116 19.5%	402 63.9%	41 17.0%	322 23.1%	44 28.4%	14 10.9%	99 16.9%	:	203 26.0%
Internet (not City's site)	25 4.2%	69 11.0%	11 4.6%	103 7.4%	155 100.0%	15 11.7%	35 6.0%	-	97 12.4%
Social media , Facebook or Twitter	35 5.9%	159 25.3%	13 5.4%	134 9.6%	21 13.5%	8 6.3%	38 6.5%	-	65 8.3%
Utility bill insert	137 23.0%	104 16.5%	48 19.9%	330 23.7%	18 11.6%	17 13.3%	410 70.0%	-	180 23.0%
Email notification from City	33 5.5%	136 21.6%	14 5.8%	101 7.2%	9 5.8%	3 2.3%	35 6.0%	-	70 9.0%
Flyers, brochures or posters, displayed at public facilities	20 3.4%	21 3.3%	94 39.0%	70 5.0%	7 4.5%	4 3.1%	37 6.3%	:	40 5.1%

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Q20 City information sources

	Gender
	Female
Base	734
Television in general	26 3.5%
City Council meetings	13 1.8%
Radio	33 4.5%
City's website	169 23.0%
Internet (not City's site)	50 6.8%
Social media , Facebook or Twitter	89 12.1%
Utility bill insert	196 26.7%
Email not ification from City	61 8.3%
Flyers, brochures or posters, displayed at public facilities	47 6.4%

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Thousand Oaks Resident Survey 2017 Phase 2

=Q20 City information sources=

	Overall	Yea	ars in Thou	sand Oaks (C	(1)		nded Civic Event (O10)		With Staff 17)
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Postcards, letter, flyers or brochures, mailed to home	256 15.7%	32 22.4%	24 19.0%	20 12.8%	180 15.0%	11 <i>7</i> 15.0%	137 16.5%	104 16.6%	144 15.3%
Street banners	76 4.7%	7 4.9%	6 4.8%	12 7.7%	51 4.2%	33 4.2%	43 5.2%	24 3.8%	49 5.2%
Friends, family, associates	177 10.9%	16 11.2%	17 13.5%	20 12.8%	124 10.3%	84 10.8%	91 11.0%	71 11.3%	96 10.2%
Ot her (unique responses)	39 2.4%	2 1.4%	6 4.8%	5 3.2%	26 2.2%	17 2.2%	21 2.5%	20 3.2%	18 1.9%
Do not receive information about City	25 1.5%	8 5.6%	3 2.4%	4 2.6%	10 0.8%	8 1.0%	17 2.1%	9 1.4%	16 1.7%
Not sure	4 0.2%	:	-	:	4 0.3%	-	4 0.5%	1 0.2%	3 0.3%
Prefer not to answer	7 0.4%	-	:	1 0.6%	6 0.5%	2 0.3%	2 0.2%	2 0.3%	4 0.4%

=Q20 City information sources=

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			Age (	(QD1)			Commut	e Out side Ci	ity (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job oi school
Base	3	40	132	238	391	561	428	393	702
Postcards, letter, flyers or brochures, mailed to home	:	12 30.0%	27 20.5%	36 15.1%	68 17.4%	70 12.5%	71 16.6%	70 17.8%	97 13.8%
Street banners	:	2 5.0%	5 3.8%	16 6.7%	21 5.4%	19 3.4%	29 6.8%	19 4.8%	26 3.7%
Friends, family, associates	-	9 22.5%	16 12.1%	44 18.5%	39 10.0%	45 8.0%	39 9.1%	64 16.3%	68 9.7%
Other (unique responses)	:	1 2.5%	4 3.0%	8 3.4%	11 2.8%	9 1.6%	12 2.8%	12 3.1%	13 1.9%
Do not receive information about City	:	2 5.0%	5 3.8%	3 1.3%	4 1.0%	4 0.7%	11 2.6%	8 2.0%	4 0.6%
Not sure	:		-	1 0.4%	1 0.3%	1 0.2%	-	1 0.3%	2 0.3%
Prefer not to answer	-	-	1 0.8%	-	-	2 0.4%	3 0.7%	-	1 0.1%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q20 City information sources=

Montion City Spansors Visited City Website

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website (Q21)		
	Full-time	Part-time	Student	Home-	Retired	d Info Sou				
	r un enne	rare emic	Student	maker	Retireu	Yes	No	Yes	No	
Base	674	151	7	68	610	1170	458	963	609	
Postcards, letter, flyers or brochures, mailed to home	108 16.0%	32 21.2%	1 14.3%	10 14.7%	86 14.1%	256 21.9%	1 1	152 15.8%	95 15.6%	
Street banners	39 5.8%	10 6.6%	-	2 2.9%	24 3.9%	76 6.5%	-	35 3.6%	38 6.2%	
Friends, family, associates	87 12.9%	16 10.6%	-	8 11.8%	59 9.7%	105 9.0%	72 15.7%	95 9.9%	74 12.2%	
Ot her (unique responses)	18 2.7%	6 4.0%	-	2 2.9%	9 1.5%	24 2.1%	15 3.3%	27 2.8%	9 1.5%	
Do not receive information about City	15 2.2%	5 3.3%		-	3 0.5%	-	25 5.5%	9 0.9%	16 2.6%	
Not sure	1 0.1%	-			2 0.3%	:	4 0.9%	1 0.1%	2 0.3%	
Prefer not to answer	3 0.4%		•	-	1 0.2%	-	7 1.5%	2 0.2%	3 0.5%	

=Q20 City information sources=

		Typical Co	mmut e Min	utes (QD6)	_	Child in F	Isld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Postcards, letter, flyers or brochures, mailed to home	167 15.3%	9 20.9%	12 17.6%	20 20.8%	26 13.4%	69 19.1%	179 15.2%	239 15.9%	14 18.4%
Street banners	45 4.1%	4 9.3%	7 10.3%	3 3.1%	14 7.2%	22 6.1%	52 4.4%	71 4.7%	5 6.6%
Friends, family, associates	132 12.1%	4 9.3%	5 7.4%	10 10.4%	19 9.8%	51 14.1%	116 9.9%	162 10.8%	9 11.8%
Other (unique responses)	25 2.3%	3 7.0%		3 3.1%	6 3.1%	7 1.9%	28 2.4%	35 2.3%	3 3.9%
Do not receive information about City	12 1.1%		2 2.9%	3 3.1%	6 3.1%	5 1.4%	16 1.4%	20 1.3%	3 3.9%
Not sure	3 0.3%	-		:	-	1 0.3%	2 0.2%	2 0.1%	1 1.3%
Prefer not to answer	1 0.1%	-	-	1 1.0%	2 1.0%	-	2 0.2%	6 0.4%	

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Q20 City information sources=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Postcards, letter, flyers or brochures, mailed to home	256 43.0%	84 13.4%	29 12.0%	198 14.2%	17 11.0%	10 7.8%	70 11.9%	-	103 13.2%
Street banners	26 4.4%	16 2.5%	76 31.5%	56 4.0%	3 1.9%	3 2.3%	23 3.9%	-	40 5.1%
Friends, family, associates	34 5.7%	53 8.4%	25 10.4%	136 9.8%	20 12.9%	5 3.9%	177 30.2%	-	72 9.2%
Other (unique responses)	12 2.0%	12 1.9%	1 0.4%	32 2.3%	2 1.3%	-	39 6.7%	-	13 1.7%
Do not receive information about City	-	-	• •	-	:	-		25 86.2%	11 1.4%
Not sure	-	-		-	:			4 13.8%	3 0.4%
Prefer not to answer	-	-		-	:	-		-	5 0.6%

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Thousand Oaks Resident Survey 2017 Phase 2

Q20 City information sources

	Gender
	Female
Base	734
Postcards, letter, flyers or brochures, mailed to home	135 18.4%
Street banners	32 4.4%
Friends, family, associates	92 12.5%
Other (unique responses)	23 3.1%
Do not receive information about City	12 1.6%
Not sure	-
Prefer not to answer	

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=Q21 Visited City website in past 6 months=

	Overall	Ye	ars in Thou	sand Oaks (Q	1)	Arts Plaza Event (O10)			Nith Staff
			F + - 0	104-14	15		Arts Plaza Event (Q10)		17)
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Yes	963 59.2%	84 58.7%	72 57.1%	84 53.8%	723 60.1%	481 61.8%	471 56.8%	477 76.0%	445 47.3%
No	609 37.4%	52 36.4%	48 38.1%	69 44.2%	440 36.6%	269 34.6%	335 40.4%	127 20.2%	470 50.0%
Not sure	53 3.3%	7 4.9%	6 4.8%	3 1.9%	37 3.1%	27 3.5%	23 2.8%	21 3.3%	25 2.7%
Prefer not to answer	3 0.2%	-		-	3 0.2%	1 0.1%	-	3 0.5%	

Q21 Visited City website in past 6 months

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Yes	2 66.7%	26 65.0%	84 63.6%	142 59.7%	244 62.4%	304 54.2%	246 57.5%	256 65.1%	397 56.6%
No	1 33.3%	12 30.0%	46 34.8%	85 35.7%	142 36.3%	237 42.2%	173 40.4%	124 31.6%	277 39.5%
Not sure		2 5.0%	2 1.5%	11 4.6%	5 1.3%	20 3.6%	9 2.1%	13 3.3%	27 3.8%
Prefer not to answer	:					- :	:		1 0.1%

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=Q21 Visited City website in past 6 months=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited City Website	
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou	rce (Q20) No	Yes	21) No
				такег		res	NO	res	NO
Base	674	151	7	68	610	1170	458	963	609
Yes	414 61.4%	91 60.3%	3 42.9%	37 54.4%	342 56.1%	767 65.6%	196 42.8%	963 100.0%	-
No	244 36.2%	54 35.8%	4 57.1%	27 39.7%	244 40.0%	366 31.3%	243 53.1%	:	609 100.0%
Not sure	16 2.4%	6 4.0%	-	4 5.9%	23 3.8%	37 3.2%	16 3.5%	:	-
Prefer not to	-	-	-	-	1	-	3		-
answer	-	-	-	-	0.2%		0.7%		-

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Thousand Oaks Resident Survey 2017 Phase 2

Q21 Visited City website in past 6 months

		Typical Co	mmut e Mini	utes (QD6)		Child in H	sld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Yes	653 59.6%	25 58.1%	42 61.8%	58 60.4%	110 56.7%	217 60.1%	689 58.7%	892 59.2%	40 52.6%
No	401 36.6%	16 37.2%	25 36.8%	36 37.5%	81 41.8%	132 36.6%	449 38.2%	562 37.3%	35 46.1%
Not sure	40 3.7%	2 4.7%	1 1.5%	2 2.1%	3 1.5%	12 3.3%	35 3.0%	50 3.3%	1 1.3%
Prefer not to answer	1 0.1%			-	-	:	1 0.1%	2 0.1%	

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

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Crosstabulations

Crosstabulations

=Q21 Visited City website in past 6 months=

			Intorn	nation Source	e Categories	(Q20)			Gender
	City newsl- etter, dir	City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Yes	377 63.4%	487 77.4%	117 48.5%	834 59.8%	97 62.6%	61 47.7%	312 53.2%	10 34.5%	469 60.1%
No	196 32.9%	126 20.0%	116 48.1%	518 37.2%	51 32.9%	63 49.2%	243 41.5%	18 62.1%	289 37.0%
Not sure	22 3.7%	16 2.5%	8 3.3%	41 2.9%	7 4.5%	3 2.3%	30 5.1%	1 3.4%	21 2.7%
Prefer not to answer	:	-	:	1 0.1%	:	1 0.8%	1 0.2%	-	2 0.3%

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Thousand Oaks Resident Survey 2017 Phase 2

=Q21 Visited City website in past 6 months=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

18 to 24 25 to 34

50.0%

1 50.0% 26

26.9%

10 38.5%

7 26.9%

7.7%

Base

Excellent

Good

Fair

Poor

Very poor

Not sure Prefer not to

answer

Crosstabulations

Commute Outside City (QD5)

Do not

commute

256

15.6%

139 54.3%

59 23.0%

3 1.2%

3 1.2% No job or

397

83 20.9%

237 59.7%

66 16.6%

1.0%

2 0.5%

4 1.0%

1 0.3%

Yes,

246

19.9%

124 50.4%

53 21.5%

10

4.1%

6 2.4%

3 1.2%

1 0.4%

Q22a Overall quality of the City website

	Overall	Ye	ars in Thous	and Oaks (C	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		LC33 CHair 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	963	84	72	84	723	481	471	477	445
Excellent	175 18.2%	16 19.0%	10 13.9%	11 13.1%	138 19.1%	102 21.2%	71 15.1%	81 17.0%	88 19.8%
Good	536 55.7%	45 53.6%	39 54.2%	47 56.0%	405 56.0%	282 58.6%	249 52.9%	255 53.5%	253 56.9%
Fair	201 20.9%	20 23.8%	16 22.2%	24 28.6%	141 19.5%	81 16.8%	116 24.6%	113 23.7%	84 18.9%
Poor	28 2.9%	2 2.4%	4 5.6%	1 1.2%	21 2.9%	10 2.1%	18 3.8%	17 3.6%	11 2.5%
Very poor	11 1.1%	-	2 2.8%	:	9 1.2%	4 0.8%	7 1.5%	9 1.9%	2 0.4%
Not sure	10 1.0%	1 1.2%	1 1.4%	1 1.2%	7 1.0%	2 0.4%	8 1.7%	1 0.2%	6 1.3%
Prefer not to answer	2 0.2%	-	:	-	2 0.3%	-	2 0.4%	1 0.2%	1 0.2%

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=Q22a Overall quality of the City website=

55 to 64 65 or older

304

70 23.0%

180 59.2%

44 14.5%

1.0%

2 0.7%

4 1.3%

1 0.3%

244

46 18.9%

146 59.8%

39 16.0%

3.7%

1 0.4%

> 3 1.2%

Age (QD1)

45 to 54

142

21 14.8%

74 52.1%

36 25.4%

4.9%

3 2.1%

1 0.7%

35 to 44

84

16 19.0%

40 47.6%

24 28.6%

4.8%

Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q22a Overall quality of the City website=

		Employ	ment Statu	s (QD4)		Mention Cit			
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou	rce (Q20) No	(Q2 Yes	21) No
Base	414	91	3	37	342	767	196	963	-
Excellent	67 16.2%	21 23.1%	1 33.3%	7 18.9%	73 21.3%	151 19.7%	24 12.2%	175 18.2%	:
Good	217 52.4%	50 54.9%	2 66.7%	23 62.2%	204 59.6%	436 56.8%	100 51.0%	536 55.7%	:
Fair	98 23.7%	14 15.4%	-	7 18.9%	54 15.8%	148 19.3%	53 27.0%	201 20.9%	
Poor	20 4.8%	2 2.2%		:	4 1.2%	19 2.5%	9 4.6%	28 2.9%	:
Very poor	7 1.7%	2 2.2%	-	-	2 0.6%	8 1.0%	3 1.5%	11 1.1%	:
Not sure	4 1.0%	2 2.2%			4 1.2%	3 0.4%	7 3.6%	10 1.0%	
Prefer not to answer	1 0.2%	-	-	-	1 0.3%	2 0.3%	-	2 0.2%	

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Q22a Overall quality of the City website=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	653	25	42	58	110	217	689	892	40
Excellent	123 18.8%	6 24.0%	10 23.8%	13 22.4%	18 16.4%	41 18.9%	133 19.3%	167 18.7%	7 17.5%
Good	376 57.6%	11 44.0%	26 61.9%	24 41.4%	59 53.6%	106 48.8%	406 58.9%	504 56.5%	16 40.0%
Fair	125 19.1%	8 32.0%	5 11.9%	16 27.6%	22 20.0%	55 25.3%	116 16.8%	1 <i>7</i> 6 19.7%	12 30.0%
Poor	16 2.5%	-		2 3.4%	7 6.4%	12 5.5%	15 2.2%	23 2.6%	4 10.0%
Very poor	5 0.8%	-	1 2.4%	2 3.4%	2 1.8%	3 1.4%	8 1.2%	11 1.2%	:
Not sure	7 1.1%	-		1 1.7%	1 0.9%		9 1.3%	9 1.0%	1 2.5%
Prefer not to answer	1 0.2%	-		:	1 0.9%	:	2 0.3%	2 0.2%	

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Crosstabulations

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female

86 20.3%

244 57.5%

72 17.0% 10 2.4%

> 6 1.4%

> 5 1.2%

> 1 0.2%

Base

Excellent

Good

Poor

Very poor

Not sure
Prefer not to answer

Q22a Overall quality of the City website

			Inform	ation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	377	487	117	834	97	61	312	10	469
Excellent	75 19.9%	92 18.9%	24 20.5%	154 18.5%	12 12.4%	10 16.4%	45 14.4%	-	88 18.8%
Good	220 58.4%	274 56.3%	63 53.8%	474 56.8%	57 58.8%	38 62.3%	172 55.1%	3 30.0%	260 55.4%
Fair	72 19.1%	97 19.9%	23 19.7%	174 20.9%	18 18.6%	11 18.0%	81 26.0%	3 30.0%	94 20.0%
Poor	6 1.6%	16 3.3%	5 4.3%	17 2.0%	6 6.2%	1 1.6%	8 2.6%	2 20.0%	1 <i>7</i> 3.6%
Very poor	2 0.5%	6 1.2%		6 0.7%	1 1.0%		2 0.6%	2 20.0%	5 1.1%
Not sure	1 0.3%	1 0.2%	1 0.9%	7 0.8%	3 3.1%	1 1.6%	3 1.0%	-	5 1.1%
Prefer not to answer	1 0.3%	1 0.2%	1 0.9%	2 0.2%		:	1 0.3%	:	:

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=Q22a Overall quality of the City website=

Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Q22b Ability to find what you are looking for on the website

	Overall	Ye	ars in Thous	sand Oaks (C	(1)		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more	Yes	Event (Q10) No	(Q	No
Base	963	84	72	84	723	481	471	477	445
Excellent	158	11	11	13	123	92	65	66	85
	16.4%	13.1%	15.3%	15.5%	17.0%	19.1%	13.8%	13.8%	19.1%
Good	459	44	36	45	334	241	213	212	225
	47.7%	52.4%	50.0%	53.6%	46.2%	50.1%	45.2%	44.4%	50.6%
Fair	251	21	18	21	191	116	132	143	100
	26.1%	25.0%	25.0%	25.0%	26.4%	24.1%	28.0%	30.0%	22.5%
Poor	67	5	6	4	52	24	42	37	29
	7.0%	6.0%	8.3%	4.8%	7.2%	5.0%	8.9%	7.8%	6.5%
Very poor	18 1.9%	1 1.2%	:	-	17 2.4%	5 1.0%	12 2.5%	15 3.1%	2 0.4%
Not sure	9	2	1	1	5	3	6	3	4
	0.9%	2.4%	1.4%	1.2%	0.7%	0.6%	1.3%	0.6%	0.9%
Prefer not to answer	1 0.1%	-	:	-	1 0.1%		1 0.2%	1 0.2%	

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q22b Ability to find what you are looking for on the website=

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	2	26	84	142	244	304	246	256	397
Excellent	1 50.0%	7 26.9%	14 16.7%	21 14.8%	42 17.2%	61 20.1%	47 19.1%	35 13.7%	72 18.1%
Good	1 50.0%	10 38.5%	39 46.4%	64 45.1%	121 49.6%	150 49.3%	111 45.1%	117 45.7%	201 50.6%
Fair		8 30.8%	19 22.6%	41 28.9%	59 24.2%	69 22.7%	64 26.0%	73 28.5%	93 23.4%
Poor		1 3.8%	9 10.7%	11 7.7%	16 6.6%	18 5.9%	14 5.7%	24 9.4%	22 5.5%
Very poor		-	2 2.4%	4 2.8%	2 0.8%	4 1.3%	6 2.4%	5 2.0%	5 1.3%
Not sure		-	1 1.2%	1 0.7%	4 1.6%	2 0.7%	3 1.2%	2 0.8%	4 1.0%
Prefer not to		-	-	-	-	-	1 0.4%	-	-

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		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
				maker		Yes	No	Yes	No
Base	414	91	3	37	342	767	196	963	
Excellent	62	19	1	7	62	135	23	158	-
Execution	15.0%	20.9%	33.3%	18.9%	18.1%	17.6%	11.7%	16.4%	-
Good	188	43	2	20	174	373	86	459	-
Good	45.4%	47.3%	66.7%	54.1%	50.9%	48.6%	43.9%	47.7%	-
Fair	119	19	-	9	76	195	56	251	-
ran	28.7%	20.9%	-	24.3%	22.2%	25.4%	28.6%	26.1%	-
Poor	33	5	-	1	21	47	20	67	-
rooi	8.0%	5.5%	-	2.7%	6.1%	6.1%	10.2%	7.0%	-
Very poor	8	3	-	-	5	12	6	18	-
very poor	1.9%	3.3%	-	-	1.5%	1.6%	3.1%	1.9%	-
Not sure	3	2	-	-	4	4	5	9	-
Not sure	0.7%	2.2%	-	-	1.2%	0.5%	2.6%	0.9%	-
Prefer not to	1	-	-	-	-	1	-	1	-
answer	0.2%	-	-	-		0.1%	-	0.1%	

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·		Typical Co	mmut e Min	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	653	25	42	58	110	217	689	892	40
Excellent	107 16.4%	7 28.0%	10 23.8%	9 15.5%	19 17.3%	38 17.5%	119 17.3%	153 17.2%	4 10.0%
Good	318 48.7%	11 44.0%	21 50.0%	27 46.6%	50 45.5%	94 43.3%	344 49.9%	428 48.0%	17 42.5%
Fair	166 25.4%	6 24.0%	10 23.8%	15 25.9%	28 25.5%	61 28.1%	166 24.1%	229 25.7%	13 32.5%
Poor	46 7.0%	-	1 2.4%	5 8.6%	8 7.3%	22 10.1%	36 5.2%	58 6.5%	4 10.0%
Very poor	10 1.5%	-		2 3.4%	3 2.7%	2 0.9%	14 2.0%	15 1.7%	1 2.5%
Not sure	6 0.9%	1 4.0%		:	1 0.9%	:	9 1.3%	8 0.9%	1 2.5%
Prefer not to answer	-	-	-	-	1 0.9%	:	1 0.1%	1 0.1%	-

=Q22b Ability to find what you are looking for on the website=

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=Q22b Ability to find what you are looking for on the website=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	377	487	117	834	97	61	312	10	469
Excellent	69 18.3%	83 17.0%	19 16.2%	138 16.5%	9 9.3%	10 16.4%	44 14.1%	-	78 16.6%
Good	179 47.5%	239 49.1%	57 48.7%	401 48.1%	51 52.6%	32 52.5%	138 44.2%	4 40.0%	226 48.2%
Fair	98 26.0%	119 24.4%	30 25.6%	218 26.1%	20 20.6%	14 23.0%	100 32.1%	2 20.0%	118 25.2%
Poor	25 6.6%	33 6.8%	9 7.7%	55 6.6%	11 11.3%	2 3.3%	24 7.7%	2 20.0%	34 7.2%
Very poor	4 1.1%	9 1.8%	1 0.9%	14 1.7%	2 2.1%	1 1.6%	4 1.3%	2 20.0%	9 1.9%
Not sure	2 0.5%	3 0.6%		7 0.8%	4 4.1%	2 3.3%	2 0.6%	:	4 0.9%
Prefer not to answer	-	1 0.2%	1 0.9%	1 0.1%	-	-	-	-	:

Appendix B

Crosstabulations

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Q22b Ability to find what you are looking for on the website=

	Gender
	Female
Base	424
Excellent	77 18.2%
Good	207 48.8%
Fair	102 24.1%
Poor	26 6.1%
Very poor	7 1.7%
Not sure	5 1.2%
Prefer not to answer	:

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=Q22c Variety of content and resources available on the website=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more		vent (Q10)	(Q	
		Less than s	3103	101011	rs or more	Yes	No	Yes	No
Base	963	84	72	84	723	481	471	477	445
Excellent	177 18.4%	13 15.5%	12 16.7%	11 13.1%	141 19.5%	101 21.0%	75 15.9%	85 17.8%	88 19.8%
Good	540 56.1%	49 58.3%	42 58.3%	47 56.0%	402 55.6%	288 59.9%	245 52.0%	264 55.3%	249 56.0%
Fair	184 19.1%	17 20.2%	11 15.3%	20 23.8%	136 18.8%	71 14.8%	110 23.4%	97 20.3%	81 18.2%
Poor	27 2.8%	1 1.2%	3 4.2%	2 2.4%	21 2.9%	11 2.3%	16 3.4%	19 4.0%	8 1.8%
Very poor	5 0.5%			-	5 0. <i>7</i> %	2 0.4%	3 0.6%	5 1.0%	-
Not sure	29 3.0%	4 4.8%	4 5.6%	4 4.8%	17 2.4%	8 1.7%	21 4.5%	6 1.3%	19 4.3%
Prefer not to answer	1 0.1%	-		:	1 0.1%		1 0.2%	1 0.2%	

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			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	2	26	84	142	244	304	246	256	397
Excellent	1 50.0%	6 23.1%	15 17.9%	21 14.8%	48 19.7%	70 23.0%	44 17.9%	42 16.4%	86 21.7%
Good	1 50.0%	13 50.0%	44 52.4%	78 54.9%	135 55.3%	182 59.9%	130 52.8%	146 57.0%	226 56.9%
Fair		6 23.1%	18 21.4%	34 23.9%	47 19.3%	36 11.8%	53 21.5%	56 21.9%	59 14.9%
Poor		1 3.8%	3 3.6%	5 3.5%	7 2.9%	7 2.3%	10 4.1%	7 2.7%	7 1.8%
Very poor	-	-	-	-	:	1 0.3%	1 0.4%	-	2 0.5%
Not sure		:	4 4.8%	4 2.8%	7 2.9%	8 2.6%	7 2.8%	5 2.0%	17 4.3%
Prefer not to answer	-	-	-	-	-	-	1 0.4%	-	-

=Q22c Variety of content and resources available on the website=

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=Q22c Variety of content and resources available on the website=

		Employ	ment Statu	s (QD4)		Mention City Sponsore d Info Source (O20)		Visited City Website (Q21)	
	Full-time	Part-time	Student	Home-	Retired			(Q.	
	runtime	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	414	91	3	37	342	767	196	963	-
Excellent	65 15.7%	21 23.1%	1 33.3%	8 21.6%	74 21.6%	155 20.2%	22 11.2%	177 18.4%	-
Good	227 54.8%	52 57.1%	2 66.7%	18 48.6%	197 57.6%	440 57.4%	100 51.0%	540 56.1%	
Fair	95 22.9%	14 15.4%	-	9 24.3%	49 14.3%	135 17.6%	49 25.0%	184 19.1%	:
Poor	15 3.6%	2 2.2%		:	7 2.0%	19 2.5%	8 4.1%	27 2.8%	-
Very poor	1 0.2%	-	-	-	2 0.6%	3 0.4%	2 1.0%	5 0.5%	:
Not sure	10 2.4%	2 2.2%		2 5.4%	13 3.8%	14 1.8%	15 7.7%	29 3.0%	
Prefer not to answer	1 0.2%	-		:	:	1 0.1%	-	1 0.1%	-

=Q22c Variety of content and resources available on the website=

•		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	653	25	42	58	110	217	689	892	40
Excellent	128 19.6%	7 28.0%	9 21.4%	8 13.8%	18 16.4%	41 18.9%	135 19.6%	169 18.9%	7 17.5%
Good	372 57.0%	10 40.0%	26 61.9%	33 56.9%	57 51.8%	114 52.5%	398 57.8%	506 56.7%	18 45.0%
Fair	115 17.6%	7 28.0%	5 11.9%	13 22.4%	25 22.7%	48 22.1%	113 16.4%	163 18.3%	11 27.5%
Poor	14 2.1%	-	1 2.4%	2 3.4%	7 6.4%	8 3.7%	17 2.5%	24 2.7%	1 2.5%
Very poor	2 0.3%	-	-	:	-	1 0.5%	2 0.3%	3 0.3%	
Not sure	22 3.4%	1 4.0%	1 2.4%	2 3.4%	2 1.8%	5 2.3%	23 3.3%	26 2.9%	3 7.5%
Prefer not to answer		-	-	:	1 0.9%	:	1 0.1%	1 0.1%	

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=Q22c Variety of content and resources available on the website=

			Inform	nation Sourc	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meeti	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	377	487	117	834	97	61	312	10	469
Excellent	75 19.9%	95 19.5%	21 17.9%	156 18.7%	10 10.3%	12 19.7%	49 15.7%		81 17.3%
Good	217 57.6%	282 57.9%	63 53.8%	475 57.0%	57 58.8%	36 59.0%	169 54.2%	3 30.0%	269 57.4%
Fair	72 19.1%	81 16.6%	24 20.5%	151 18.1%	21 21.6%	8 13.1%	72 23.1%	4 40.0%	94 20.0%
Poor	5 1.3%	17 3.5%	4 3.4%	23 2.8%	3 3.1%	1 1.6%	10 3.2%	1 10.0%	11 2.3%
Very poor	1 0.3%	2 0.4%	-	4 0.5%	-	-	-	1 10.0%	3 0.6%
Not sure	7 1.9%	9 1.8%	4 3.4%	24 2.9%	6 6.2%	4 6.6%	12 3.8%	1 10.0%	11 2.3%
Prefer not to answer	-	1 0.2%	1 0.9%	1 0.1%		•		-	

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=Q22c Variety of content and resources available on the website=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

	Overall	Ye	Years in Thousand Oaks (Q1)				nded Civic	Contact With Staff	
		Less than 5	F * * * O	5 to 9 10 to 14		Arts Plaza Event (Q10)		(Q17)	
		Less than 5	3109	101014	15 or more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Yes, allow	858	66	80	87	625	446	398	337	487
	52.7%	46.2%	63.5%	55.8%	52.0%	57.3%	48.0%	53.7%	51.8%
No, don't	645	66	41	56	482	275	368	243	388
allow	39.6%	46.2%	32.5%	35.9%	40.1%	35.3%	44.4%	38.7%	41.3%
Not sure	108	11	4	11	82	54	51	43	53
	6.6%	7.7%	3.2%	7.1%	6.8%	6.9%	6.2%	6.8%	5.6%
Prefer not to	1 <i>7</i>	-	1	2	14	3	12	5	12
answer	1.0%		0.8%	1.3%	1.2%	0.4%	1.4%	0.8%	1.3%

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Crosstabulations

Crosstabulations

Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

			Age (		Commute Outside City (QD5)				
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Yes, allow	2 66.7%	21 52.5%	68 51.5%	133 55.9%	223 57.0%	310 55.3%	213 49.8%	227 57.8%	366 52.1%
No, don't allow	1 33.3%	19 47.5%	53 40.2%	94 39.5%	138 35.3%	206 36.7%	185 43.2%	141 35.9%	279 39.7%
Not sure		-	9 6.8%	11 4.6%	25 6.4%	39 7.0%	23 5.4%	21 5.3%	53 7.5%
Prefer not to answer			2 1.5%		5 1.3%	6 1.1%	7 1.6%	4 1.0%	4 0.6%

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=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

		Employ	ment Statu	s (QD4)			y Sponsore-		
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	runtime	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Yes, allow	359 53.3%	85 56.3%	4 57.1%	28 41.2%	322 52.8%	635 54.3%	223 48.7%	518 53.8%	310 50.9%
No, don't allow	272 40.4%	51 33.8%	3 42.9%	33 48.5%	240 39.3%	450 38.5%	195 42.6%	370 38.4%	256 42.0%
Not sure	32 4.7%	14 9.3%		7 10.3%	44 7.2%	74 6.3%	34 7.4%	66 6.9%	36 5.9%
Prefer not to answer	11 1.6%	1 0.7%		:	4 0.7%	11 0.9%	6 1.3%	9 0.9%	7 1.1%

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=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

		Typical Co	mmut e Min	utes (QD6)		Child in H	sld (QD2)	Home Ownership Status (OD3)	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
ризе	1033	43	00	30	134	301	1174	1300	70
Yes, allow	593	23	39	47	90	177	651	786	50
	54.2%	53.5%	57.4%	49.0%	46.4%	49.0%	55.5%	52.2%	65.8%
No, don't	420	16	28	40	91	164	424	602	23
allow	38.4%	37.2%	41.2%	41.7%	46.9%	45.4%	36.1%	40.0%	30.3%
Not sure	74	2	1	8	9	18	85	104	1
	6.8%	4.7%	1.5%	8.3%	4.6%	5.0%	7.2%	6.9%	1.3%
Prefer not to	8	2		1	4	2	14	14	2
answer	0.7%	4.7%		1.0%	2.1%	0.6%	1.2%	0.9%	2.6%

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=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

	Information Source Categories (Q20)										
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male		
Base	595	629	241	1394	155	128	586	29	781		
Yes, allow	310	354	130	742	91	79	297	13	394		
	52.1%	56.3%	53.9%	53.2%	58.7%	61.7%	50.7%	44.8%	50.4%		
No, don't	244	227	95	549	52	34	241	15	336		
allow	41.0%	36.1%	39.4%	39.4%	33.5%	26.6%	41.1%	51.7%	43.0%		
Not sure	36	44	11	90	8	12	45	1	43		
	6.1%	7.0%	4.6%	6.5%	5.2%	9.4%	7.7%	3.4%	5.5%		
Prefer not to	5	4	5	13	4	3	3	-	8		
answer	0.8%	0.6%	2.1%	0.9%	2.6%	2.3%	0.5%		1.0%		

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Crosstabulations

Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

	Gender
	Female
Base	734
Yes, allow	414 56.4%
No, don't allow	256 34.9%
Not sure	57 7.8%
Prefer not to answer	7 1.0%

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=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

	Overall	Ye	ars in Thous	sand Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q17)	
		LC33 CHair 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Yes, allow	496	43	48	54	351	240	251	196	284
	30.5%	30.1%	38.1%	34.6%	29.2%	30.8%	30.3%	31.2%	30.2%
No, don't	985	92	61	92	740	472	500	382	569
allow	60.5%	64.3%	48.4%	59.0%	61.5%	60.7%	60.3%	60.8%	60.5%
Not sure	127	8	15	8	96	61	65	45	72
	7.8%	5.6%	11.9%	5.1%	8.0%	7.8%	7.8%	7.2%	7.7%
Prefer not to	20	-	2	2	16	5	13	5	15
answer	1.2%		1.6%	1.3%	1.3%	0.6%	1.6%	0.8%	1.6%

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=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

				Commut	e Out side Ci	ty (QD5)				
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base		3	40	132	238	391	561	428	393	702
Yes, allo	ow	1 33.3%	15 37.5%	44 33.3%	89 37.4%	135 34.5%	158 28.2%	147 34.3%	127 32.3%	191 27.2%
No, dor allow		2 66.7%	24 60.0%	75 56.8%	133 55.9%	218 55.8%	352 62.7%	245 57.2%	229 58.3%	450 64.1%
Not sur	re	-	1 2.5%	11 8.3%	16 6.7%	32 8.2%	43 7.7%	28 6.5%	33 8.4%	55 7.8%
Prefer not			-	2 1.5%	-	6 1.5%	8 1.4%	8 1.9%	4 1.0%	6 0.9%

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=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q:	
	ruii-time	Part-time	Student	maker	Ketirea	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Yes, allow	234 34.7%	42 27.8%	2 28.6%	12 17.6%	165 27.0%	361 30.9%	135 29.5%	296 30.7%	188 30.9%
No, don't allow	386 57.3%	86 57.0%	5 71.4%	50 73.5%	390 63.9%	698 59.7%	287 62.7%	575 59.7%	376 61.7%
Not sure	43 6.4%	21 13.9%		6 8.8%	49 8.0%	98 8.4%	29 6.3%	83 8.6%	35 5.7%
Prefer not to answer	11 1.6%	2 1.3%		-	6 1.0%	13 1.1%	7 1.5%	9 0.9%	10 1.6%

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Crosstabulations

Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

		Typical Co	ommut e Min	utes (QD6)		Child in H	Isld (QD2)	Home O	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Yes, allow	318 29.0%	16 37.2%	28 41.2%	27 28.1%	65 33.5%	109 30.2%	368 31.3%	443 29.4%	38 50.0%
No, don't allow	679 62.0%	21 48.8%	36 52.9%	60 62.5%	116 59.8%	224 62.0%	694 59.1%	923 61.3%	36 47.4%
Not sure	88 8.0%	4 9.3%	3 4.4%	8 8.3%	9 4.6%	26 7.2%	95 8.1%	123 8.2%	-
Prefer not to answer	10 0.9%	2 4.7%	1 1.5%	1 1.0%	4 2.1%	2 0.6%	17 1.4%	17 1.1%	2 2.6%

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=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

			Inform	nation Sourc	e Categories	s (Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Yes, allow	159 26.7%	211 33.5%	77 32.0%	433 31.1%	54 34.8%	49 38.3%	170 29.0%	11 37.9%	262 33.5%
No, don't allow	374 62.9%	364 57.9%	139 57.7%	835 59.9%	83 53.5%	64 50.0%	373 63.7%	18 62.1%	469 60.1%
Not sure	56 9.4%	50 7.9%	19 7.9%	110 7.9%	15 9.7%	12 9.4%	38 6.5%		41 5.2%
Prefer not to answer	6 1.0%	4 0.6%	6 2.5%	16 1.1%	3 1.9%	3 2.3%	5 0.9%	-	9 1.2%

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=Q23b A limited number of non-medical marijuana dispensaries to locate within the City=

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Q23c The delivery of medical marijuana to private residences within the City

	Overall	Ye	Years in Thousand Oaks (Q1)				nded Civic	Contact With Staff		
		Less than 5	5 to 9	10 to 14			Event (Q10)	(Q17)		
		Less than 5	5109	101014	15 or more	Yes	No	Yes	No	
Base	1628	143	126	156	1203	778	829	628	940	
Yes, allow	941	86	87	101	667	473	456	370	531	
	57.8%	60.1%	69.0%	64.7%	55.4%	60.8%	55.0%	58.9%	56.5%	
No, don't	540	46	32	42	420	241	295	199	330	
allow	33.2%	32.2%	25.4%	26.9%	34.9%	31.0%	35.6%	31.7%	35.1%	
Not sure	130	11	6	11	102	60	67	55	66	
	8.0%	7.7%	4.8%	7.1%	8.5%	7.7%	8.1%	8.8%	7.0%	
Prefer not to	1 <i>7</i>	-	1	2	14	4	11	4	13	
answer	1.0%		0.8%	1.3%	1.2%	0.5%	1.3%	0.6%	1.4%	

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q23c The delivery of medical marijuana to private residences within the City

			Age (	Commute Outside City (QD5)					
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Yes, allow	2 66.7%	26 65.0%	80 60.6%	159 66.8%	249 63.7%	313 55.8%	260 60.7%	258 65.6%	372 53.0%
No, don't allow	1 33.3%	14 35.0%	42 31.8%	65 27.3%	109 27.9%	190 33.9%	134 31.3%	113 28.8%	255 36.3%
Not sure	-	-	8 6.1%	14 5.9%	29 7.4%	52 9.3%	28 6.5%	19 4.8%	69 9.8%
Prefer not to answer			2 1.5%		4 1.0%	6 1.1%	6 1.4%	3 0.8%	6 0.9%

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=Q23c The delivery of medical marijuana to private residences within the City=

		Employ	ment Statu	s (QD4)	Mention Cit			y Website	
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou	rce (Q20) No	Yes	21) No
Base	674	151	7	68	610	1170	458	963	609
Yes, allow	414 61.4%	105 69.5%	5 71.4%	37 54.4%	319 52.3%	692 59.1%	249 54.4%	565 58.7%	345 56.7%
No, don't allow	210 31.2%	36 23.8%	2 28.6%	25 36.8%	224 36.7%	377 32.2%	163 35.6%	318 33.0%	205 33.7%
Not sure	41 6.1%	9 6.0%		6 8.8%	61 10.0%	90 7.7%	40 8.7%	73 7.6%	50 8.2%
Prefer not to answer	9 1.3%	1 0.7%	-	-	6 1.0%	11 0.9%	6 1.3%	7 0.7%	9 1.5%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q23c The delivery of medical marijuana to private residences within the City=

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	14 -7
	commute	20 01 1033	2. (0 33	10 10 33	00 01 111010			Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Yes, allow	630	27	46	58	114	213	699	866	54
	57.5%	62.8%	67.6%	60.4%	58.8%	59.0%	59.5%	57.5%	71.1%
No, don't	368	12	19	28	67	121	364	504	16
allow	33.6%	27.9%	27.9%	29.2%	34.5%	33.5%	31.0%	33.5%	21.1%
Not sure	88	2	3	9	10	25	97	122	4
	8.0%	4.7%	4.4%	9.4%	5.2%	6.9%	8.3%	8.1%	5.3%
Prefer not to	9	2		1	3	2	14	14	2
answer	0.8%	4.7%		1.0%	1.5%	0.6%	1.2%	0.9%	2.6%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Q23c The delivery of medical marijuana to private residences within the City

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Yes, allow	351 59.0%	388 61.7%	138 57.3%	803 57.6%	92 59.4%	80 62.5%	329 56.1%	17 58.6%	444 56.9%
No, don't allow	195 32.8%	182 28.9%	83 34.4%	464 33.3%	44 28.4%	34 26.6%	205 35.0%	12 41.4%	275 35.2%
Not sure	44 7.4%	55 8.7%	15 6.2%	114 8.2%	16 10.3%	11 8.6%	49 8.4%	-	53 6.8%
Prefer not to answer	5 0.8%	4 0.6%	5 2.1%	13 0.9%	3 1.9%	3 2.3%	3 0.5%	-	9 1.2%

Appendix B

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q23c The delivery of medical marijuana to private residences within the City=

	Gender
	Female
Base	734
Yes, allow	444 60.5%
No, don't allow	218 29.7%
Not sure	66 9.0%
Prefer not to answer	6 0.8%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q23d The delivery of non-medical marijuana to private residences within the City=

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	104-14	10 to 14 15 or more	Arts Plaza Event (Q10)		(Q17)	
		Less than 5	5109	10 to 14		Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Yes, allow	382	38	45	40	259	170	206	153	213
	23.5%	26.6%	35.7%	25.6%	21.5%	21.9%	24.8%	24.4%	22.7%
No, don't	1074	93	67	101	813	529	533	405	635
allow	66.0%	65.0%	53.2%	64.7%	67.6%	68.0%	64.3%	64.5%	67.6%
Not sure	152	12	13	12	115	74	77	65	77
	9.3%	8.4%	10.3%	7.7%	9.6%	9.5%	9.3%	10.4%	8.2%
Prefer not to	20	-	1	3	16	5	13	5	15
answer	1.2%		0.8%	1.9%	1.3%	0.6%	1.6%	0.8%	1.6%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q23d The delivery of non-medical marijuana to private residences within the City=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Yes, allow	2 66.7%	17 42.5%	45 34.1%	78 32.8%	114 29.2%	90 16.0%	134 31.3%	108 27.5%	118 16.8%
No, don't allow	1 33.3%	22 55.0%	76 57.6%	140 58.8%	230 58.8%	406 72.4%	257 60.0%	241 61.3%	509 72.5%
Not sure		1 2.5%	9 6.8%	20 8.4%	42 10.7%	57 10.2%	30 7.0%	40 10.2%	69 9.8%
Prefer not to answer	:	:	2 1.5%	:	5 1.3%	8 1.4%	7 1.6%	4 1.0%	6 0.9%

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

=Q23d The delivery of non-medical marijuana to private residences within the City=

Crosstabulations

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	- 0		c	Home-			ırce (Q20)	(Q21)	
	Full-time	Part-time	Student	maker	Retired	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Yes, allow	211 31.3%	32 21.2%	3 42.9%	11 16.2%	99 16.2%	267 22.8%	115 25.1%	230 23.9%	140 23.0%
No, don't allow	401 59.5%	96 63.6%	4 57.1%	53 77.9%	444 72.8%	774 66.2%	300 65.5%	623 64.7%	417 68.5%
Not sure	52 7.7%	21 13.9%	-	4 5.9%	61 10.0%	115 9.8%	37 8.1%	101 10.5%	42 6.9%
Prefer not to answer	10 1.5%	2 1.3%			6 1.0%	14 1.2%	6 1.3%	9 0.9%	10 1.6%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q23d The delivery of non-medical marijuana to private residences within the City=

		Typical Co	mmut e Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	
	commute	1 1 1 111						Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Yes, allow	226	13	27	27	56	101	264	338	33
	20.6%	30.2%	39.7%	28.1%	28.9%	28.0%	22.5%	22.4%	43.4%
No, don't	750	24	38	61	121	231	773	1006	38
allow	68.5%	55.8%	55.9%	63.5%	62.4%	64.0%	65.8%	66.8%	50.0%
Not sure	109	4	3	7	13	26	121	145	3
	10.0%	9.3%	4.4%	7.3%	6.7%	7.2%	10.3%	9.6%	3.9%
Prefer not to	10	2	-	1	4	3	16	17	2
answer	0.9%	4.7%		1.0%	2.1%	0.8%	1.4%	1.1%	2.6%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

Q23d The delivery of non-medical marijuana to private residences within the City

			Inform	nation Source	e Categories	s (Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Yes, allow	111 18.7%	169 26.9%	55 22.8%	323 23.2%	49 31.6%	34 26.6%	130 22.2%	9 31.0%	211 27.0%
No, don't allow	418 70.3%	386 61.4%	158 65.6%	925 66.4%	90 58.1%	79 61.7%	400 68.3%	20 69.0%	504 64.5%
Not sure	60 10.1%	68 10.8%	22 9.1%	131 9.4%	12 7.7%	12 9.4%	50 8.5%		57 7.3%
Prefer not to answer	6 1.0%	6 1.0%	6 2.5%	15 1.1%	4 2.6%	3 2.3%	6 1.0%	-	9 1.2%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

=Q23d The delivery of non-medical marijuana to private residences within the City=

	Gender
	Female
Base	734
Yes, allow	148 20.2%
No, don't allow	495 67.4%
Not sure	82 11.2%
Prefer not to answer	9 1.2%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q23e The commercial cultivation of marijuana on private property=====

	Overall	Ye	ars in Thous	and Oaks (Q	[1]		nded Civic	Contact \	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	,
		Less than 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Yes, allow	379	38	39	42	260	180	194	148	220
	23.3%	26.6%	31.0%	26.9%	21.6%	23.1%	23.4%	23.6%	23.4%
No, don't	1047	91	65	94	797	497	538	398	617
allow	64.3%	63.6%	51.6%	60.3%	66.3%	63.9%	64.9%	63.4%	65.6%
Not sure	184	14	20	17	133	96	86	78	89
	11.3%	9.8%	15.9%	10.9%	11.1%	12.3%	10.4%	12.4%	9.5%
Prefer not to	18	-	2	3	13	5	11	4	14
answer	1.1%		1.6%	1.9%	1.1%	0.6%	1.3%	0.6%	1.5%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q23e The commercial cultivation of marijuana on private property=

			Commute Outside City (QD5)						
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Yes, allow	2 66.7%	13 32.5%	45 34.1%	71 29.8%	106 27.1%	99 17.6%	120 28.0%	108 27.5%	123 17.5%
No, don't allow	1 33.3%	25 62.5%	74 56.1%	129 54.2%	242 61.9%	384 68.4%	254 59.3%	238 60.6%	490 69.8%
Not sure	:	2 5.0%	10 7.6%	38 16.0%	39 10.0%	72 12.8%	47 11.0%	43 10.9%	85 12.1%
Prefer not to answer	-	-	3 2.3%	-	4 1.0%	6 1.1%	7 1.6%	4 1.0%	4 0.6%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=Q23e The commercial cultivation of marijuana on private property=

		Employ	ment Statu	s (QD4)			y Sponsore-		
	Full-time	Part-time	Student	Home- maker	Retired	d Info Sou Yes	rce (Q20) No	Yes	21) No
Base	674	151	7	68	610	1170	458	963	609
Yes, allow	194 28.8%	35 23.2%	4 57.1%	9 13.2%	105 17.2%	260 22.2%	119 26.0%	211 21.9%	156 25.6%
No, don't allow	403 59.8%	89 58.9%	3 42.9%	53 77.9%	424 69.5%	756 64.6%	291 63.5%	625 64.9%	392 64.4%
Not sure	67 9.9%	25 16.6%		6 8.8%	77 12.6%	141 12.1%	43 9.4%	119 12.4%	52 8.5%
Prefer not to answer	10 1.5%	2 1.3%			4 0.7%	13 1.1%	5 1.1%	8 0.8%	9 1.5%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

		Typical Co	mmut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home Ov	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status Own	(QD3) Rent
Base	1095	43	68	96	194	361	1174	1506	76
Yes, allow	231 21.1%	12 27.9%	25 36.8%	22 22.9%	54 27.8%	97 26.9%	266 22.7%	329 21.8%	38 50.0%
No, don't allow	728 66.5%	22 51.2%	35 51.5%	60 62.5%	121 62.4%	225 62.3%	754 64.2%	988 65.6%	30 39.5%
Not sure	128 11.7%	7 16.3%	8 11.8%	13 13.5%	15 7.7%	36 10.0%	140 11.9%	174 11.6%	6 7.9%
Prefer not to answer	8 0.7%	2 4.7%		1 1.0%	4 2.1%	3 0.8%	14 1.2%	15 1.0%	2 2.6%

=Q23e The commercial cultivation of marijuana on private property=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

=Q23e The commercial cultivation of marijuana on private property==

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Yes, allow	11 <i>7</i> 19.7%	154 24.5%	61 25.3%	323 23.2%	43 27.7%	38 29.7%	135 23.0%	9 31.0%	184 23.6%
No, don't allow	394 66.2%	384 61.0%	156 64.7%	902 64.7%	90 58.1%	70 54.7%	382 65.2%	19 65.5%	515 65.9%
Not sure	79 13.3%	85 13.5%	19 7.9%	155 11.1%	19 12.3%	16 12.5%	65 11.1%	1 3.4%	74 9.5%
Prefer not to answer	5 0.8%	6 1.0%	5 2.1%	14 1.0%	3 1.9%	4 3.1%	4 0.7%	-	8 1.0%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

Q23e The commercial cultivation of marijuana on private property=

	Gender
	Female
Base	734
Yes, allow	169 23.0%
No, don't allow	461 62.8%
Not sure	96 13.1%
Prefer not to answer	8 1.1%

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——QD1 Age ——

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic		With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	17)
		Less than 3	3109	10 10 14	13 Of Illore	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
18 to 24	3 0.2%	-	2 1.6%	-	1 0.1%	1 0.1%	2 0.2%	1 0.2%	2 0.2%
25 to 34	40	21	9	4	6	15	25	17	23
	2.5%	14.7%	7.1%	2.6%	0.5%	1.9%	3.0%	2.7%	2.4%
35 to 44	132	31	38	23	40	56	74	48	80
	8.1%	21.7%	30.2%	14.7%	3.3%	7.2%	8.9%	7.6%	8.5%
45 to 54	238	29	27	41	141	114	121	84	142
	14.6%	20.3%	21.4%	26.3%	11.7%	14.7%	14.6%	13.4%	15.1%
55 to 64	391	16	21	36	318	210	179	146	230
	24.0%	11.2%	16.7%	23.1%	26.4%	27.0%	21.6%	23.2%	24.5%
65 or older	561	27	15	29	490	262	290	218	325
	34.5%	18.9%	11.9%	18.6%	40.7%	33.7%	35.0%	34.7%	34.6%
Prefer not to	263	19	14	23	207	120	138	114	138
answer	16.2%	13.3%	11.1%	14.7%	17.2%	15.4%	16.6%	18.2%	14.7%

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Thousand Oaks Resident Survey 2017 Phase 2

QD1 Age

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
18 to 24	3 100.0%			-		-		1 0.3%	1 0.1%
25 to 34		40 100.0%			:	- :	21 4.9%	11 2.8%	6 0.9%
35 to 44		-	132 100.0%	-	:	:	48 11.2%	62 15.8%	17 2.4%
45 to 54		-		238 100.0%	:	-	103 24.1%	97 24.7%	34 4.8%
55 to 64		-		:	391 100.0%	-	155 36.2%	116 29.5%	104 14.8%
65 or older		-			:	561 100.0%	48 11.2%	55 14.0%	451 64.2%
Prefer not to answer		-	-	-	-	-	53 12.4%	51 13.0%	89 12.7%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Crosstabulations

Crosstabulations

—QD1 Age —

		Employ	ment Statu	s (QD4)			y Sponsore-	Visited City Website (O21)	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			
	runtime	rart-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
18 to 24	-	-	2 28.6%	-	1 0.2%	3 0.3%		2 0.2%	1 0.2%
25 to 34	29 4.3%	4 2.6%	1 14.3%	6 8.8%	:	34 2.9%	6 1.3%	26 2.7%	12 2.0%
35 to 44	102 15.1%	9 6.0%	2 28.6%	16 23.5%	:	94 8.0%	38 8.3%	84 8.7%	46 7.6%
45 to 54	174 25.8%	25 16.6%	1 14.3%	19 27.9%	6 1.0%	186 15.9%	52 11.4%	142 14.7%	85 14.0%
55 to 64	221 32.8%	53 35.1%		16 23.5%	80 13.1%	293 25.0%	98 21.4%	244 25.3%	142 23.3%
65 or older	66 9.8%	37 24.5%	•	9 13.2%	440 72.1%	383 32.7%	178 38.9%	304 31.6%	237 38.9%
Prefer not to answer	82 12.2%	23 15.2%	1 14.3%	2 2.9%	83 13.6%	177 15.1%	86 18.8%	161 16.7%	86 14.1%

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——QD1 Age —

		Typical Co	ommut e Mini	utes (QD6)		Child in F	Isld (QD2)	Home O	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		(QD3)
	commute	20 01 1633	21 (0 39	40 (0 39	oo or more	163	NO	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
18 to 24	2 0.2%	-	-	-	-	2 0.6%	1 0.1%	2 0.1%	
25 to 34	17	5	3	6	6	19	19	32	5
	1.6%	11.6%	4.4%	6.3%	3.1%	5.3%	1.6%	2.1%	6.6%
35 to 44	79	8	4	14	22	97	31	114	15
	7.2%	18.6%	5.9%	14.6%	11.3%	26.9%	2.6%	7.6%	19.7%
45 to 54	131	10	15	21	52	137	101	214	24
	12.0%	23.3%	22.1%	21.9%	26.8%	38.0%	8.6%	14.2%	31.6%
55 to 64	220	15	33	28	72	51	336	377	12
	20.1%	34.9%	48.5%	29.2%	37.1%	14.1%	28.6%	25.0%	15.8%
65 or older	506	3	8	14	16	21	537	541	15
	46.2%	7.0%	11.8%	14.6%	8.2%	5.8%	45.7%	35.9%	19.7%
Prefer not to	140	2	5	13	26	34	149	226	5
	12.8%	4.7%	7.4%	13.5%	13.4%	9.4%	12.7%	15.0%	6.6%

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—QD1 Age —

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social	City Coun- cil meet i	Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
18 to 24	1 0.2%	2 0.3%	-	3 0.2%	1 0.6%	-			1 0.1%
25 to 34	13	28	7	24	9	1	12	2	19
	2.2%	4.5%	2.9%	1.7%	5.8%	0.8%	2.0%	6.9%	2.4%
35 to 44	42	70	16	110	17	15	32	5	67
	7.1%	11.1%	6.6%	7.9%	11.0%	11.7%	5.5%	17.2%	8.6%
45 to 54	79	121	37	188	30	14	100	4	115
	13.3%	19.2%	15.4%	13.5%	19.4%	10.9%	17.1%	13.8%	14.7%
55 to 64	161	154	55	336	44	24	136	5	185
	27.1%	24.5%	22.8%	24.1%	28.4%	18.8%	23.2%	17.2%	23.7%
65 or older	208	177	84	502	34	57	209	5	318
	35.0%	28.1%	34.9%	36.0%	21.9%	44.5%	35.7%	17.2%	40.7%
Prefer not to	91	77	42	231	20	17	97	8	76
answer	15.3%	12.2%	17.4%	16.6%	12.9%	13.3%	16.6%	27.6%	9.7%

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

Gender Female Base 734 2 0.3% 18 to 24 20 2.7% 25 to 34 62 8.4% 35 to 44 118 16.1% 45 to 54 200 27.2% 55 to 64 234 31.9% 65 or older Prefer not to answer 98 13.4%

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—QD1 Age —

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=QD2 Child in hlsd=

	Overall	Ye	Years in Thousand Oaks (Q1)				nded Civic	Contact With Staff (Q17)	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	
		Less than 5	3109	10 10 14	15 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
None	1174	77	59	96	942	560	599	435	694
	72.1%	53.8%	46.8%	61.5%	78.3%	72.0%	72.3%	69.3%	73.8%
One	138	22	14	18	84	67	70	63	74
	8.5%	15.4%	11.1%	11.5%	7.0%	8.6%	8.4%	10.0%	7.9%
Two	172	31	35	30	76	84	86	71	94
	10.6%	21.7%	27.8%	19.2%	6.3%	10.8%	10.4%	11.3%	10.0%
Three	46	6	13	4	23	21	25	15	30
	2.8%	4.2%	10.3%	2.6%	1.9%	2.7%	3.0%	2.4%	3.2%
Four or more	5 0.3%	-	1 0.8%	1 0.6%	3 0.2%	3 0.4%	2 0.2%	3 0.5%	2 0.2%
Prefer not to	93	7	4	7	75	43	47	41	46
answer	5.7%	4.9%	3.2%	4.5%	6.2%	5.5%	5.7%	6.5%	4.9%

QD2 Child in hlsd=

			Age (	QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
None	1 33.3%	19 47.5%	31 23.5%	101 42.4%	336 85.9%	537 95.7%	270 63.1%	235 59.8%	629 89.6%	
One	1 33.3%	6 15.0%	13 9.8%	50 21.0%	37 9.5%	12 2.1%	48 11.2%	58 14.8%	26 3.7%	
Two	1 33.3%	12 30.0%	58 43.9%	72 30.3%	11 2.8%	7 1.2%	70 16.4%	65 16.5%	31 4.4%	
Three	-	1 2.5%	24 18.2%	13 5.5%	3 0.8%	2 0.4%	18 4.2%	18 4.6%	9 1.3%	
Four or more		-	2 1.5%	2 0.8%	:	-	2 0.5%	2 0.5%	1 0.1%	
Prefer not to answer		2 5.0%	4 3.0%		4 1.0%	3 0.5%	20 4.7%	15 3.8%	6 0.9%	

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1		Employ	ment Statu	s (QD4)		Mention
- 1	- 0.0		6	Home-		d Info
1	Full-time	Part-time	Student	maker	Retired	Yes

		Employ	ment Statu	s (QD4)		Mention Cit		Visited Cit	
	Full-time	Part-time	Student	Home-	Retired	d Info Sou			21)
	runtime	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
None	403 59.8%	102 67.5%	3 42.9%	30 44.1%	580 95.1%	837 71.5%	337 73.6%	689 71.5%	449 73.7%
One	93 13.8%	13 8.6%	1 14.3%	7 10.3%	16 2.6%	99 8.5%	39 8.5%	83 8.6%	50 8.2%
Two	117 17.4%	20 13.2%	2 28.6%	26 38.2%	4 0.7%	138 11.8%	34 7.4%	104 10.8%	62 10.2%
Three	30 4.5%	6 4.0%	1 14.3%	4 5.9%	4 0.7%	35 3.0%	11 2.4%	28 2.9%	17 2.8%
Four or more	3 0.4%	1 0.7%		1 1.5%		4 0.3%	1 0.2%	2 0.2%	3 0.5%
Prefer not to answer	28 4.2%	9 6.0%		-	6 1.0%	57 4.9%	36 7.9%	57 5.9%	28 4.6%

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		Typical Co	ommut e Mini	utes (QD6)		Child in H	Isld (QD2)	Home Ownership Status (OD3)	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		
	commute							Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
None	864 78.9%	29 67.4%	42 61.8%	60 62.5%	121 62.4%		1174 100.0%	1110 73.7%	49 64.5%
One	84 7.7%	4 9.3%	4 5.9%	12 12.5%	28 14.4%	138 38.2%	-	128 8.5%	9 11.8%
Two	96 8.8%	8 18.6%	13 19.1%	15 15.6%	31 16.0%	172 47.6%		158 10.5%	12 15.8%
Three	27 2.5%	2 4.7%	4 5.9%	3 3.1%	8 4.1%	46 12.7%		42 2.8%	4 5.3%
Four or more	3 0.3%	-	1 1.5%	:	1 0.5%	5 1.4%		4 0.3%	1 1.3%
Prefer not to answer	21 1.9%	-	4 5.9%	6 6.3%	5 2.6%	-	-	64 4.2%	1 1.3%

—QD2 Child in hlsd—

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Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

QD2 Child in hlsd

Crosstabulations

—QD2 Child in hlsd—

			Inform	ation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
None	441 74.1%	421 66.9%	177 73.4%	1018 73.0%	101 65.2%	102 79.7%	424 72.4%	18 62.1%	573 73.4%
One	47 7.9%	63 10.0%	23 9.5%	115 8.2%	12 7.7%	7 5.5%	55 9.4%	5 17.2%	73 9.3%
Two	65 10.9%	91 14.5%	26 10.8%	143 10.3%	24 15.5%	11 8.6%	56 9.6%	1 3.4%	87 11.1%
Three	16 2.7%	22 3.5%	4 1.7%	41 2.9%	7 4.5%	5 3.9%	17 2.9%		28 3.6%
Four or more	3 0.5%	2 0.3%		5 0.4%			1 0.2%	-	2 0.3%
Prefer not to answer	23 3.9%	30 4.8%	11 4.6%	72 5.2%	11 7.1%	3 2.3%	33 5.6%	5 17.2%	18 2.3%

Gender Female

 Base
 734

 None
 562

 76.6%
 57

 One
 57

 7.8%
 11.2%

 Three
 16

 2.2%
 50ur or more

 30.4%
 0.4%

 Prefer not to answer
 1.9%

Appendix B

Appendix B

=QD3 Home ownership status=

=QD3 Home ownership status

	Overall	Ye	ars in Thous	and Oaks (Q	(1)		nded Civic	Contact With Staff (O17)	
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)	(Q	17)
		Less than 3	3103	10 10 14	13 of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Own	1506 92.5%	118 82.5%	108 85.7%	141 90.4%	1139 94.7%	734 94.3%	752 90.7%	574 91.4%	875 93.1%
Rent	76 4.7%	19 13.3%	13 10.3%	11 7.1%	33 2.7%	24 3.1%	52 6.3%	35 5.6%	40 4.3%
Prefer not to answer	46 2.8%	6 4.2%	5 4.0%	4 2.6%	31 2.6%	20 2.6%	25 3.0%	19 3.0%	25 2.7%

			Age (	(QD1)			Commute Outside City (QD5)			
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school	
Base	3	40	132	238	391	561	428	393	702	
Own	2 66.7%	32 80.0%	114 86.4%	214 89.9%	377 96.4%	541 96.4%	394 92.1%	361 91.9%	677 96.4%	
Rent	:	5 12.5%	15 11.4%	24 10.1%	12 3.1%	15 2.7%	30 7.0%	26 6.6%	16 2.3%	
Prefer not to answer	1 33.3%	3 7.5%	3 2.3%		2 0.5%	5 0.9%	4 0.9%	6 1.5%	9 1.3%	

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Mention City Sponsore-d Info Source (Q20) Visited City Website (Q21) Employment Status (QD4) Full-time Part-time Student Retired Yes Yes No Base 674 151 68 610 1170 458 963 609 1087 92.9% 614 91.1% 146 96.7% 67 98.5% 589 96.6% 892 92.6% 562 Own 57.1% 91.5% 92.3% 49 7.3% 12 2.0% 49 4.2% 27 5.9% 40 4.2% 35 5.7% 5 3.3% 2 28.6% 1 1.5% Rent Prefer not to answer 12 2.0% 11 1.6% 1 14.3% 9 1.5% 34 2.9% 12 2.6% 31 3.2%

		Typical Co	ommut e Mini	utes (QD6)		Child in H	sld (QD2)	Home Ownership Status (OD3)	
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Own	1038 94.8%	37 86.0%	60 88.2%	92 95.8%	182 93.8%	332 92.0%	1110 94.5%	1506 100.0%	
Rent	42 3.8%	6 14.0%	8 11.8%	3 3.1%	11 5.7%	26 7.2%	49 4.2%	-	76 100.0%
Prefer not to answer	15 1.4%	-	:	1 1.0%	1 0.5%	3 0.8%	15 1.3%	-	

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

=QD3 Home ownership status=

			Information Source Categories (Q20)								
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Ot her sources	Not sure / No sources	Male		
Base	595	629	241	1394	155	128	586	29	781		
Own	564	583	215	1299	143	115	538	22	738		
	94.8%	92.7%	89.2%	93.2%	92.3%	89.8%	91.8%	75.9%	94.5%		
Rent	17	29	16	58	8	10	28	4	36		
	2.9%	4.6%	6.6%	4.2%	5.2%	7.8%	4.8%	13.8%	4.6%		
Prefer not to	14	17	10	37	4	3	20	3	7		
answer	2.4%	2.7%	4.1%	2.7%	2.6%	2.3%	3.4%	10.3%	0.9%		

	Gender
	Female
Base	734
Own	685 93.3%
Rent	36 4.9%
Prefer not to answer	13 1.8%

Appendix B

=QD4 Employment status=

Crosstabulations

	Overall	Ye	ars in Thous	and Oaks (Q	(1)	Hsld Atte			With Staff
		Less than 5	5 to 9	10 to 14	15 or more		Event (Q10)		17)
		Less than 5	3103	10 10 14	13 Of more	Yes	No	Yes	No
Base	1628	143	126	156	1203	778	829	628	940
Employed full	674	83	88	87	416	350	317	252	400
time	41.4%	58.0%	69.8%	55.8%	34.6%	45.0%	38.2%	40.1%	42.6%
Employed part time	151	13	10	11	117	74	74	56	86
	9.3%	9.1%	7.9%	7.1%	9.7%	9.5%	8.9%	8.9%	9.1%
Student	7 0.4%	-	4 3.2%	-	3 0.2%	4 0.5%	3 0.4%	1 0.2%	6 0.6%
Homemaker	68	12	4	12	40	24	44	28	36
	4.2%	8.4%	3.2%	7.7%	3.3%	3.1%	5.3%	4.5%	3.8%
Retired	610	28	17	36	529	282	320	236	353
	37.5%	19.6%	13.5%	23.1%	44.0%	36.2%	38.6%	37.6%	37.6%
In bet ween	24	1	2	4	1 <i>7</i>	9	15	10	14
jobs	1.5%	0.7%	1.6%	2.6%	1.4%	1.2%	1.8%	1.6%	1.5%
Not sure	10 0.6%	-		:	10 0.8%	2 0.3%	8 1.0%	3 0.5%	7 0.7%
Prefer not to	84	6	1	6	71	33	48	42	38
answer	5.2%	4.2%	0.8%	3.8%	5.9%	4.2%	5.8%	6.7%	4.0%

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=QD4 Employment status=

			Age (	QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Employed full time		29 72.5%	102 77.3%	174 73.1%	221 56.5%	66 11.8%	370 86.4%	295 75.1%	-
Employed part time		4 10.0%	9 6.8%	25 10.5%	53 13.6%	37 6.6%	54 12.6%	96 24.4%	
Student	2 66.7%	1 2.5%	2 1.5%	1 0.4%	-		4 0.9%	2 0.5%	-
Homemaker		6 15.0%	16 12.1%	19 8.0%	16 4.1%	9 1.6%			68 9.7%
Retired	1 33.3%	•		6 2.5%	80 20.5%	440 78.4%			610 86.9%
In bet ween jobs		-	1 0.8%	9 3.8%	8 2.0%	2 0.4%			24 3.4%
Not sure		-	1 0.8%	3 1.3%	3 0.8%				
Prefer not to answer		-	1 0.8%	1 0.4%	10 2.6%	7 1.2%			-

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	Home-	Retired	d Info Sou		(Q21)	
	rain chine	rare enne	Student	maker	песиса	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Employed full	674	-		-	-	492	182	414	244
time	100.0%	-	-	-	-	42.1%	39.7%	43.0%	40.1%
Employed	-	151	-	-	-	118	33	91	54
part time	-	100.0%	-	-	-	10.1%	7.2%	9.4%	8.9%
Student	-		7	-	-	6	1	3	4
Student	-	-	100.0%	-	-	0.5%	0.2%	0.3%	0.7%
Homemaker	-	-	-	68	-	53	15	37	27
Homemaker	-	-	-	100.0%	-	4.5%	3.3%	3.8%	4.4%
Retired	-	-	-	-	610	418	192	342	244
Ketileu	-	-	-	-	100.0%	35.7%	41.9%	35.5%	40.1%
In bet ween	-	-	-	-	-	18	6	18	6
jobs	-	-	-	-	-	1.5%	1.3%	1.9%	1.0%
Not sure	-	-	-	-	-	7	3	6	4
Not sure	-	-	-	-	-	0.6%	0.7%	0.6%	0.7%
Prefer not to	-	-	-	-	-	58	26	52	26
answer	-	-	-	-	-	5.0%	5.7%	5.4%	4.3%

=QD4 Employment status=

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=QD4 Employment status=

		Typical Co	ommute Min	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3)
	commute			1 11 11				Own	Kent
Base	1095	43	68	96	194	361	1174	1506	76
Employed full time	295 26.9%	37 86.0%	54 79.4%	83 86.5%	173 89.2%	243 67.3%	403 34.3%	614 40.8%	49 64.5%
Employed part time	96 8.8%	6 14.0%	12 17.6%	12 12.5%	20 10.3%	40 11.1%	102 8.7%	146 9.7%	5 6.6%
Student	2 0.2%	-	2 2.9%	1 1.0%	1 0.5%	4 1.1%	3 0.3%	4 0.3%	2 2.6%
Homemaker	68 6.2%	-	-	-	-	38 10.5%	30 2.6%	67 4.4%	1 1.3%
Retired	610 55.7%	-			-	24 6.6%	580 49.4%	589 39.1%	12 15.8%
In bet ween jobs	24 2.2%	-		:	-	5 1.4%	19 1.6%	21 1.4%	3 3.9%
Not sure		-		:	-	1 0.3%	8 0.7%	7 0.5%	2 2.6%
Prefer not to answer		-		-		6 1.7%	29 2.5%	58 3.9%	2 2.6%

QD4 Employment status=

			Inform	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Employed full time	232 39.0%	301 47.9%	102 42.3%	551 39.5%	85 54.8%	52 40.6%	254 43.3%	16 55.2%	385 49.3%
Employed part time	65 10.9%	60 9.5%	22 9.1%	129 9.3%	13 8.4%	10 7.8%	53 9.0%	5 17.2%	37 4.7%
Student	2 0.3%	5 0.8%	2 0.8%	6 0.4%	1 0.6%	1 0.8%		-	2 0.3%
Homemaker	23 3.9%	34 5.4%	7 2.9%	56 4.0%	7 4.5%	3 2.3%	25 4.3%	-	2 0.3%
Retired	230 38.7%	191 30.4%	95 39.4%	549 39.4%	40 25.8%	52 40.6%	211 36.0%	5 17.2%	326 41.7%
In bet ween jobs	5 0.8%	13 2.1%	3 1.2%	20 1.4%	2 1.3%		8 1.4%	1 3.4%	9 1.2%
Not sure	4 0.7%	2 0.3%	1 0.4%	9 0.6%		3 2.3%	4 0.7%	-	4 0.5%
Prefer not to answer	34 5.7%	23 3.7%	9 3.7%	74 5.3%	7 4.5%	7 5.5%	31 5.3%	2 6.9%	16 2.0%

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=QD4 Employment status=

	Gender
	Female
Base	734
Employed full time	249 33.9%
Employed part time	106 14.4%
Student	5 0.7%
Homemaker	65 8.9%
Retired	271 36.9%
In bet ween jobs	14 1.9%
Not sure	6 0.8%
Prefer not to answer	18 2.5%

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1.1%

answer

Thousand Oaks Resident Survey 2017 Phase 2 =QD5 Commute outside City for job / school=

Hsld Attended Civic Arts Plaza Event (Q10) Contact With Staff (Q17) Overall Years in Thousand Oaks (Q1) Less than 5 5 to 9 10 to 14 | 15 or more Yes Yes No Base 832 96 102 98 536 428 394 309 492 278 56.5% 428 51.4% 56 57.1% 264 49.3% 218 50.9% 132 42.7% Yes 52.1% 56.9% 52.8% 393 47.2% 43 44.8% 41 40.2% 40 40.8% 269 50.2% 203 47.4% 182 1*7*2 55.*7*% 208 42.3% No 46.2% 2 0.2% 1 1.0% 1 0.2% 2 0.5% 1 0.3% 1 0.2% Not sure Prefer not to 3 3.1% 2 2.0% 2 2.0% 2 0.4% 5 1.2% 4 1.0% 4 1.3% 5 1.0%

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

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Crosstabulations

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Crosstabulations

=QD5 Commute outside City for job / school=

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	2	34	113	200	274	103	428	393	-
Yes		21 61.8%	48 42.5%	103 51.5%	155 56.6%	48 46.6%	428 100.0%	-	-
No	1 50.0%	11 32.4%	62 54.9%	97 48.5%	116 42.3%	55 53.4%	•	393 100.0%	
Not sure	1 50.0%	-	-	-	1 0.4%			-	-
Prefer not to answer		2 5.9%	3 2.7%	-	2 0.7%	-		-	- :

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=QD5 Commute outside City for job / school=

		Employ	ment Statu	s (QD4)		Mention Cit			y Website
	Full-time	Part-time	Student	udont Hollie. Detired		d Info Sou			21)
	run enne	rare enne	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	-		616	216	508	302
Yes	370 54.9%	54 35.8%	4 57.1%			312 50.6%	116 53.7%	246 48.4%	173 57.3%
No	295 43.8%	96 63.6%	2 28.6%	:	:	295 47.9%	98 45.4%	256 50.4%	124 41.1%
Not sure	1 0.1%	-	1 14.3%	-		2 0.3%		1 0.2%	1 0.3%
Prefer not to answer	8 1.2%	1 0.7%				7 1.1%	2 0.9%	5 1.0%	4 1.3%

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=QD5 Commute outside City for job / school=

		Typical Co	mmute Min	utes (QD6)		Child in H	Isld (QD2)		wnership
	No commute	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Own	(QD3) Rent
Base	393	43	68	96	194	287	508	764	56
Yes	-	43 100.0%	68 100.0%	96 100.0%	194 100.0%	138 48.1%	270 53.1%	394 51.6%	30 53.6%
No	393 100.0%	•		-	-	143 49.8%	235 46.3%	361 47.3%	26 46.4%
Not sure	-	-	-	-	-	1 0.3%	1 0.2%	2 0.3%	:
Prefer not to answer	-	-		:	-	5 1.7%	2 0.4%	7 0.9%	-

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			Inform	nation Source	e Categories	(Q20)			Gender
	City newsl- etter, dir	City websi- te, social	City Coun- cil meet i	Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	299	366	126	686	99	63	307	21	424
Yes	149 49.8%	181 49.5%	72 57.1%	348 50.7%	57 57.6%	30 47.6%	141 45.9%	11 52.4%	259 61.1%
No	150 50.2%	178 48.6%	50 39.7%	330 48.1%	39 39.4%	33 52.4%	163 53.1%	9 42.9%	160 37.7%
Not sure	-	1 0.3%	1 0.8%	2 0.3%	-	-	1 0.3%	:	1 0.2%
Prefer not to answer	-	6 1.6%	3 2.4%	6 0.9%	3 3.0%	-	2 0.7%	1 4.8%	4 0.9%

=QD5 Commute outside City for job / school=

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Appendix B Thousand Oaks Resident Survey 2017 Phase 2 Crosstabulations

=QD5 Commute outside City for job / school=

	Gender
	Female
Base	360
Yes	151 41.9%
No	206 57.2%
Not sure	1 0.3%
Prefer not to answer	2 0.6%

Appendix B

Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

QD6 Typical commute minutes to job / school=

	Overall	Ye	ars in Thous	sand Oaks (C	[1)		nded Civic Event (O10)		With Staff
		Less than 5	5 to 9	10 to 14	15 or more	Yes	No No	Yes	17) No
Base	428	50	58	56	264	218	208	132	278
20 or less	43	1	8	8	26	23	20	10	30
	10.0%	2.0%	13.8%	14.3%	9.8%	10.6%	9.6%	7.6%	10.8%
21 to 39	68	5	8	6	49	33	35	27	38
	15.9%	10.0%	13.8%	10.7%	18.6%	15.1%	16.8%	20.5%	13.7%
40 to 59	96	13	12	14	57	45	50	29	62
	22.4%	26.0%	20.7%	25.0%	21.6%	20.6%	24.0%	22.0%	22.3%
60 or more	194	27	28	28	111	99	94	56	132
	45.3%	54.0%	48.3%	50.0%	42.0%	45.4%	45.2%	42.4%	47.5%
Not sure	14 3.3%	3 6.0%	1 1.7%	:	10 3.8%	9 4.1%	5 2.4%	5 3.8%	9 3.2%
Prefer not to	13	1	1	-	11	9	4	5	7
answer	3.0%	2.0%	1.7%		4.2%	4.1%	1.9%	3.8%	2.5%

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=QD6 Typical commute minutes to job / school=

			Age (	(QD1)			Commut	e Out side Ci	ty (QD5)
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	-	21	48	103	155	48	428	-	-
20 or less	-	5 23.8%	8 16.7%	10 9.7%	15 9.7%	3 6.3%	43 10.0%	-	-
21 to 39	-	3 14.3%	4 8.3%	15 14.6%	33 21.3%	8 16.7%	68 15.9%	-	- :
40 to 59	-	6 28.6%	14 29.2%	21 20.4%	28 18.1%	14 29.2%	96 22.4%	:	
60 or more	:	6 28.6%	22 45.8%	52 50.5%	72 46.5%	16 33.3%	194 45.3%		:
Not sure				3 2.9%	3 1.9%	5 10.4%	14 3.3%		-
Prefer not to answer		1 4.8%		2 1.9%	4 2.6%	2 4.2%	13 3.0%	-	-

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Mention City Sponsore-d Info Source (Q20) Visited City Website (Q21) Employment Status (QD4) Full-time Part-time Student Retired Yes Yes No Base 370 54 312 116 246 173 30 9.6% 13 11.2% 16 9.2% 20 or less 10.0% 11.1% 10.2% 54 14.6% 12 22.2% 55 17.6% 13 11.2% 42 17.1% 25 14.5% 2 50.0% 21 to 39 83 22.4% 12 22.2% 1 25.0% 71 22.8% 25 21.6% 58 23.6% 36 20.8% 40 to 59 173 20 135 110 60 or more 37.0% 25.0% 43.3% 50.9% 44.7% 46.8% 4 7.4% 3 2.6% 11 Not sure 4.0% 3.5% 2.4% 2.7% Prefer not to 10 3.2% 8 4.6% 13 answer

=QD6 Typical commute minutes to job / school=

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Crosstabulations

Crosstabulations

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Thousand Oaks Resident Survey 2017 Phase 2

Crosstabulations

Crosstabulations

=QD6 Typical commute minutes to job / school=

		Typical Co	mmute Mini	utes (QD6)		Child in H	Isld (QD2)	Home Ov	
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No	Status	
	commute	20 01 1033	211033	10 10 33	00 01 111010			Own	Rent
Base	-	43	68	96	194	138	270	394	30
20 or less	-	43	-	-		14	29	37	6
20 01 1633	-	100.0%	-	-	-	10.1%	10.7%	9.4%	20.0%
21 to 39	-	-	68	-	-	22	42	60	8
21 (0 33	-	-	100.0%	-	-	15.9%	15.6%	15.2%	26.7%
40 to 59	-	-	-	96	-	30	60	92	3
40 (0 39		-	-	100.0%	-	21.7%	22.2%	23.4%	10.0%
60 or more	-	-	-	-	194	68	121	182	11
oo or more	-	-	-	-	100.0%	49.3%	44.8%	46.2%	36.7%
Not sure	-	-	-	-	-	1	11	13	1
Not sure		-	-	-	-	0.7%	4.1%	3.3%	3.3%
Prefer not to	-	-	-	-	-	3	7	10	1
answer	-	-	-	-	-	2.2%	2.6%	2.5%	3.3%

QD6 Typical commute minutes to job / school=

·			Inforn	nation Source	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	149	181	72	348	57	30	141	11	259
20 or less	14 9.4%	17 9.4%	6 8.3%	35 10.1%	9 15.8%	3 10.0%	18 12.8%	-	23 8.9%
21 to 39	22 14.8%	42 23.2%	16 22.2%	56 16.1%	7 12.3%	8 26.7%	14 9.9%	2 18.2%	38 14.7%
40 to 59	37 24.8%	38 21.0%	15 20.8%	76 21.8%	14 24.6%	4 13.3%	34 24.1%	3 27.3%	57 22.0%
60 or more	68 45.6%	74 40.9%	30 41.7%	156 44.8%	23 40.4%	13 43.3%	65 46.1%	6 54.5%	124 47.9%
Not sure	5 3.4%	5 2.8%	3 4.2%	14 4.0%	2 3.5%	2 6.7%	3 2.1%	-	9 3.5%
refer not to answer	3 2.0%	5 2.8%	2 2.8%	11 3.2%	2 3.5%	-	7 5.0%	-	8 3.1%

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=QD6 Typical commute minutes to job / school=

	Gender
	Female
Base	151
20 or less	19 12.6%
21 to 39	28 18.5%
40 to 59	34 22.5%
60 or more	64 42.4%
Not sure	4 2.6%
Prefer not to answer	2 1.3%

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Crosstabulations

Thousand Oaks Resident Survey 2017 Phase 2

=QD7 Gender=

Hsld Attended Civic Arts Plaza Event (Q10) Contact With Staff (Q17) Overall Years in Thousand Oaks (Q1) Less than 5 5 to 9 10 to 14 | 15 or more Yes Yes No Base 1628 143 126 156 1203 778 829 628 940 575 47.8% 360 46.3% 409 Male 48.0% 46.9% 48.4% 50.0% 47.9% 48.6% 49.3% 734 45.1% 69 48.3% 59 46.8% 68 43.6% 538 44.7% 369 47.4% 358 274 43.6% 427 45.4% Female Prefer not to answer 113 6.9% 7 4.9% 6 4.8% 10 6.4% 90 7.5% 49 6.3% 62 7.5% 53 8.4% 56 6.0%

			Commute Outside City (QD5)						
	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older	Yes, commute	Do not commute	No job or school
Base	3	40	132	238	391	561	428	393	702
Male	1 33.3%	19 47.5%	67 50.8%	115 48.3%	185 47.3%	318 56.7%	259 60.5%	160 40.7%	337 48.0%
Female	2 66.7%	20 50.0%	62 47.0%	118 49.6%	200 51.2%	234 41.7%	151 35.3%	206 52.4%	350 49.9%
Prefer not to answer	-	1 2.5%	3 2.3%	5 2.1%	6 1.5%	9 1.6%	18 4.2%	27 6.9%	15 2.1%

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Crosstabulations

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Crosstabulations

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Crosstabulations

=QD7 Gender==

		Employ	ment Statu	s (QD4)			y Sponsore-		ty Website
	Full-time	Part-time	Student	Home-	Retired		d Info Source (Q20)		21)
	runtime	rait-time	Student	maker	Ketireu	Yes	No	Yes	No
Base	674	151	7	68	610	1170	458	963	609
Male	385 57.1%	37 24.5%	2 28.6%	2 2.9%	326 53.4%	547 46.8%	234 51.1%	469 48.7%	289 47.5%
Female	249 36.9%	106 70.2%	5 71.4%	65 95.6%	271 44.4%	546 46.7%	188 41.0%	424 44.0%	284 46.6%
Prefer not to	40 5.9%	8 5 3%		1 1.5%	13 2.1%	77 6.6%	36 7 9%	70 7 3%	36 5.9%

		Typical Co	mmute Mini	utes (QD6)		Child in H	Isld (QD2)		wnership
	No	20 or less	21 to 39	40 to 59	60 or more	Yes	No		(QD3)
	commute							Own	Rent
Base	1095	43	68	96	194	361	1174	1506	76
Male	497 45.4%	23 53.5%	38 55.9%	57 59.4%	124 63.9%	190 52.6%	573 48.8%	738 49.0%	36 47.4%
Female	556 50.8%	19 44.2%	28 41.2%	34 35.4%	64 33.0%	158 43.8%	562 47.9%	685 45.5%	36 47.4%
Prefer not to answer	42 3.8%	1 2.3%	2 2.9%	5 5.2%	6 3.1%	13 3.6%	39 3.3%	83 5.5%	4 5.3%

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=QD7 Gender=

			Inforn	ation Sourc	e Categories	(Q20)			Gender
		City websi- te, social		Newspape- rs	Non-City websites	Radio or TV	Other sources	Not sure / No sources	Male
Base	595	629	241	1394	155	128	586	29	781
Male	272 45.7%	302 48.0%	115 47.7%	669 48.0%	97 62.6%	62 48.4%	249 42.5%	14 48.3%	781 100.0%
Female	289 48.6%	290 46.1%	109 45.2%	630 45.2%	50 32.3%	57 44.5%	289 49.3%	12 41.4%	:
Prefer not to	34 5.7%	37 5.9%	17 7.1%	95 6.8%	8 5.2%	9 7.0%	48 8.2%	3 10.3%	:

	Gender
	Female
Base	734
Male	
Female	734 100.0%
Prefer not to answer	

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