Thousand Oaks Transit
Who We Are

• Operating bus service since 1976, and authorized by the City of Thousand Oaks in 1982
• Federal and State funded transit program
• Provide fixed-route and paratransit services

Mission Statement: To provide quality, safe, environmentally responsible, and cost effective coordinated transportation services that enhance the quality of life in the Thousand Oaks community and surrounding areas
Program Growth

2011

• 1 Full time staff member
• 2 Part time staff members
• 35 contractor staff
• 23 vehicles (owned and leased)
• 3 transit programs
  • Fixed Route
  • Local Dial-A-Ride
  • Cooperative inter-city DAR
• $2,500,000 operating budget

2017

• 2 Full time staff members
• 3 part time staff members
• 80 contractor staff
• 57 vehicles (owned and leased)
• 9 transit programs
• $6,000,000 operating budget
  • $4,000,000 local services
  • $2,000,000 contract services
Local Service Area

- Thousand Oaks
- Westlake Village
- Ventura County unincorporated areas:
  - Newbury Park
  - Lynn Ranch
  - Rolling Oaks
  - Oak Park
  - Hidden Valley
  - Lake Sherwood
Fixed-Route Services

• Four fixed-routes:
  • Route 1 (Gold)
  • Route 2 (Green)
  • Route 3 (Red)
  • Route 4 (Blue)

• Metrolink Shuttle to Moorpark Metrolink train station

• Hours of Operation
  • Fixed-Route:
    • Monday-Friday from 5:00 a.m.-8:00 p.m. &
    • Saturday from 8:00 a.m.-8:00 p.m.
  • Metrolink Shuttle: Monday-Friday from 5:15 a.m.-8:30 p.m.

• Summer Beach Bus
Fixed-Route Fares

What we offer:
• Single Ride Pass
• 1-Day Bus Pass
• 7-Day Bus Pass
• 31-Day Bus Pass
• 31-Day Student Bus Pass
• 10-Ride Pass

Where to Purchase:
• On-board fixed-route buses
• Thousand Oaks Transportation Center
Fixed-Route Connections

Transfer Locations
- TOTC
- The Oaks Mall
- Teen Center
- Moorpark Metrolink train station

Connections
- VCTC 101/ Conejo Connection
- VCTC East
- Metro – Line 161
- LADOT Commuter Express
Dial-A-Ride

• Senior and ADA
  • Eligibility-based demand-response service for seniors aged 65 and over, and persons with disabilities (Americans with Disabilities Act certified)

• Type of Reservations
  • Subscription
  • Advanced
  • Time Call
  • On Demand

• Hours of Operation
  • Monday-Friday
    • 5:00a.m.-8:00p.m.
  • Saturday-Sunday
    • 8:00a.m.-8:00p.m.
Dial-A-Ride Fares

• $3.00 each way

Where to Purchase:

• On-board vehicles
• Thousand Oaks Transportation Center
  • 265 S. Rancho Rd.
• Goebel Senior Center
  • 1385 E. Janns Road
• City Hall Finance Customer Service
  • 2100 Thousand Oaks Blvd.
Dial-A-Ride Connections

- Los Angeles Access Service

- Gold Coast Transit District’s GO ACCESS
Other Services

• ECTA InterCity Dial-A-Ride
• Kanan Shuttle
• Agoura Hills General Public Dial-A-Ride
• Moorpark Transit
• Westlake Village Senior and Disabled Dial-A-Ride
Technology

TOT System:
• Automatic Passenger Counting (APC) System
• Electronic Fareboxes
• Automated Vehicle Stop Annunciators
• Security cameras in most buses
• Trapeze Electronic Reservations and Dispatching Software

Customer Based:
• Google Trip Planner
• NextBus
• Mobi App
• Free WIFI: on-board fixed route vehicles
Media Presence

• E-mail: TOTransit@toaks.org
• Website: TOTransit.org, TOTMasterPLan.com, RideECTA.com
• Facebook: https://www.facebook.com/TOTransit/
• Twitter: (@TOTransit) https://twitter.com/totransit
• Flickr: https://www.flickr.com/photos/totransit/
Ridership

• Total Ridership All Services FY 15/16

• TOT Bus - 162,970
• TOT DAR - 80,067 (includes Moorpark, Westlake Village, and County Unincorporated areas)
• Oak Park DAR - 7,174
• Kanan Shuttle - 72,973
• Moorpark Bus - 66,422
• ECTA - 12,913
• Agoura Hills - 13,531

• Total Ridership = 416,050