

Thousand Oaks Transit



Who We Are

- Operating bus service since 1976, and authorized by the City of Thousand Oaks in 1982
- Federal and State funded transit program
- Provide fixed-route and paratransit services

Mission Statement: To provide quality, safe, environmentally responsible, and cost effective coordinated transportation services that enhance the quality of life in the Thousand Oaks community and surrounding areas



Program Growth

2011

- 1 Full time staff member
- 2 Part time staff members
- 35 contractor staff
- 23 vehicles (owned and leased)
- 3 transit programs
 - Fixed Route
 - Local Dial-A-Ride
 - Cooperative inter-city DAR
- \$2,500,000 operating budget

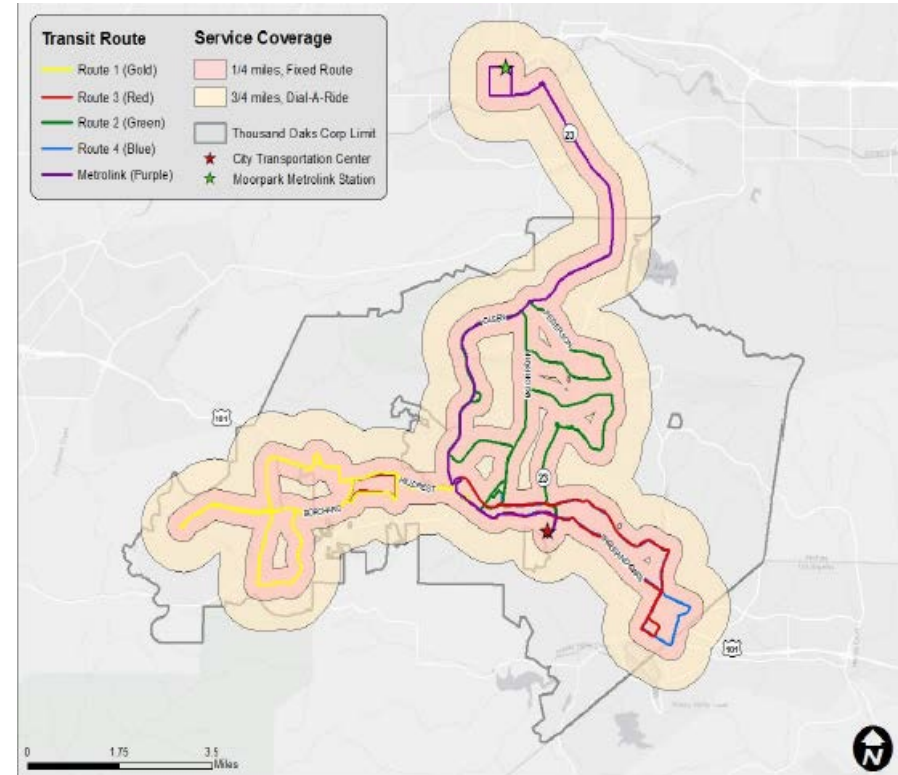
2017

- 2 Full time staff members
- 3 part time staff members
- 80 contractor staff
- 57 vehicles (owned and leased)
- 9 transit programs
- \$6,000,000 operating budget
 - \$4,000,000 local services
 - \$2,000,000 contract services



Local Service Area

- Thousand Oaks
- Westlake Village
- Ventura County unincorporated areas:
 - Newbury Park
 - Lynn Ranch
 - Rolling Oaks
 - Oak Park
 - Hidden Valley
 - Lake Sherwood



Fixed-Route Services

- Four fixed-routes:
 - Route 1 (Gold)
 - Route 2 (Green)
 - Route 3 (Red)
 - Route 4 (Blue)
- Metrolink Shuttle to Moorpark Metrolink train station
- Hours of Operation
 - Fixed-Route:
 - Monday-Friday from 5:00a.m.- 8:00p.m. &
 - Saturday from 8:00a.m.- 8:00p.m.
 - Metrolink Shuttle: Monday-Friday from 5:15a.m.- 8:30p.m.
- Summer Beach Bus



Fixed-Route Fares

What we offer:

- Single Ride Pass
- 1-Day Bus Pass
- 7-Day Bus Pass
- 31-Day Bus Pass
- 31-Day Student Bus Pass
- 10-Ride Pass

Where to Purchase:

- On-board fixed-route buses
- Thousand Oaks
Transportation Center



Fixed-Route Connections

Transfer Locations

- TOTC
- The Oaks Mall
- Teen Center
- Moorpark Metrolink train station

Connections

- VCTC 101/ Conejo Connection
- VCTC East
- Metro – Line 161
- LADOT Commuter Express

Dial-A-Ride

- Senior and ADA
 - Eligibility-based demand-response service for seniors aged 65 and over, and persons with disabilities (Americans with Disabilities Act certified)
- Type of Reservations
 - Subscription
 - Advanced
 - Time Call
 - On Demand
- Hours of Operation
 - Monday-Friday
 - 5:00a.m.-8:00p.m.
 - Saturday-Sunday
 - 8:00a.m.-8:00p.m.



Dial-A-Ride Fares

- \$3.00 each way



Where to Purchase:

- On-board vehicles
- Thousand Oaks Transportation Center
 - 265 S. Rancho Rd.
- Goebel Senior Center
 - 1385 E. Janns Road
- City Hall Finance Customer Service
 - 2100 Thousand Oaks Blvd.

Dial-A-Ride Connections

- Los Angeles Access Service



- Gold Coast Transit District's GO ACCESS



Other Services

- ECTA InterCity Dial-A-Ride
- Kanan Shuttle
- Agoura Hills General Public Dial-A-Ride
- Moorpark Transit
- Westlake Village Senior and Disabled Dial-A-Ride



Technology

TOT System:

- Automatic Passenger Counting (APC) System
- Electronic Fareboxes
- Automated Vehicle Stop Annunciators
- Security cameras in most buses
- Trapeze Electronic Reservations and Dispatching Software

Customer Based:

- Google Trip Planner
- NextBus
- Mobi App
- Free WIFI : on-board fixed route vehicles



Media Presence

- E-mail: TOTransit@toaks.org
- Website: TOTransit.org, TOTMasterPlan.com, RideECTA.com
- Facebook: <https://www.facebook.com/TOTransit/>
- Twitter: (@TOTransit) <https://twitter.com/totransit>
- Flickr: <https://www.flickr.com/photos/totransit/>



Ridership

- Total Ridership All Services FY 15/16
 - TOT Bus - 162,970
 - TOT DAR - 80,067 (includes Moorpark, Westlake Village, and County Unincorporated areas)
 - Oak Park DAR - 7,174
 - Kanan Shuttle - 72,973
 - Moorpark Bus - 66,422
 - ECTA - 12,913
 - Agoura Hills - 13,531
- Total Ridership = 416,050

